Getting to Know You

Would You Rather…

Have telekinesis (the ability to move things with your mind) or telepathy (the ability to read minds)?

Meeting Objectives

UPDATES

- CoC Updates
- UPLIFT Updates
- HMIS Newsletter

IN THE KNOW

- HIC/PIT
- Upcoming DEW
- MyConnectSV – Client Assistance
- SCC HMIS Quarterly Compliance Certification Checklist – Q1

MEMOS

- Recently Assessed & Not on CHQ
- SCC Client Consent Training
- Next Month's Meeting

COC UPDATES

April 2024 Upcoming Events

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
1 2pm SCC HMIS ~~Office Hours~~ HOLIDAY	**2**	**3**	**4** 2pm HMIS TA/Agency Lead Meeting	**5**
8	**9** 10am Data Think Tank	**10** 9:30am Service Providers Network Meeting	**11** 10am HMIS Clarity Office Hours 10am Fair Housing & Tenant Rights Training Part 1	**12**
15 2pm SCC HMIS Looker Office Hours	**16**	**17**	**18** 10am Fair Housing & Tenant Rights Training Part 2 1pm Performance Management Work Group	**19**
22	**23**	**24** 9am VI-SPDAt In-Person Training 10am SCC TA Office Hours	**25** 10am Fair Housing & Tenant Rights Training Part 3 10am HMIS Clarity Office Hours 3pm Rapid Rehousing Employment Initiatives Meeting	**26**
29 2pm SCC HMIS Looker Office Hours	**30** 10:30am CoC Rapid Rehousing Workshop Part 2			

UPLIFT UPDATES

UPLIFT Updates

Quarter 4 Updates

- 82% of Q4 stickers have been issued
- The pooled pass period begins on 5/1
  - If there are any passes remaining at that time, they will be available on a first-come, first-served basis
  - Lost passes (stickers) can be replaced at this time if there are passes available
  - We cannot replace lost passes (stickers) until 5/1, but badges only can be replaced for active UPLIFT clients at any time.

Announcements

- The County has purchased additional UPLIFT stickers to better meet the needs of our participating providers.
  - These additional passes will available when the new fiscal year begins next quarter (FY25 Q1).
  - More details will be forthcoming in late May/early June.

- To be added to the UPLIFT mailing list, please email **UPLIFT@hhs.sccgov.org**

HMIS NEWSLETTER

HMIS Newsletter

Santa Clara HMIS News

March 2024

Welcome to the Santa Clara HMIS March 2024 newsletter!

In this edition you'll find the following:

- Check Out this Fun Poll – Are You an Early Bird or a Night Owl?
- SCC Client Consent Training- DUE
- HIC/PIT Updates
- Report Spotlight – [GNRL – 102] Client List
- Clients Assessed & Not on CHQ
- Community Housing Queue Data Quality Improvement
- DEW
- Meetings/Upcoming Events
- Bitfocus is Hiring!

HIC/PIT

HIC/PIT…What's Happening?

This year SCC will not be doing an Unsheltered Count; therefore, we will only be focusing on the HIC (Housing Inventory Count)/PIT (Point In Time Count).

The date that has been selected for the HIC this year is **Thursday, January 25th, 2024**.

Deadline for Submission is Tuesday, April 30th, 2024

HIC/PIT...Reports

Useful Reports

- ➤ [HUDX-225] HMIS Data Quality Report to review data quality

- ➤ [GNRL-220] Program Details Report to review all client-level data

- ➤ [GNRL-106] Program Roster to review enrollment, exit, and housing move-in dates

- ➤ [HSNG-108] Housing Census to review bed nights and maximum bed occupancy

- ➤ [HUDX-123-AD] Housing Inventory Count (HIC) Supplemental

HIC/PIT...Resources

➤ Communication from your Sys. Admin. Team (scc-admin@bitfocus.com) for
   any required data clean-up and/or questions

➤ 1:1 Technical Assistance through the Help Desk via chat, email, phone, or
   Zoom – sccsupport@bitfocus.com

➤ Standing Office Hours every other Thursday from 10am-11:30am

➤ Additional Resources: PIT and HIC Guides, Tools, and Webinars

UPCOMING DEW

DEW Workshop Topics

Please join us for the upcoming Data Engagement Workshop (DEW)
"System Overview: Tips and Tools for Navigating HMIS"

In this workshop we will walk through some of our most common HMIS data entry steps and we'll review all the tools available within the Clarity HMIS System.

This is a great training for new and long-time users who want to make sure they are getting everything out of their HMIS!

System Overview: Tips and Tools for Navigating HMIS
When: Tuesday, May 7th, 2024
Time: 10:00am-12:00pm
Where: Zoom
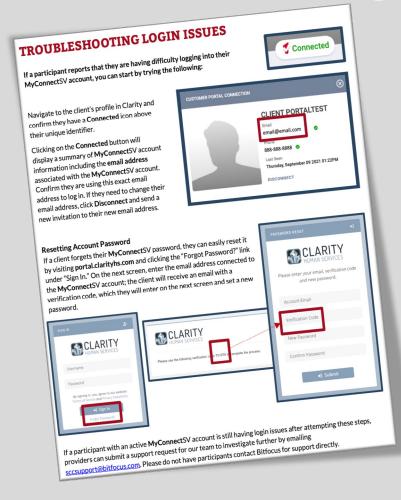
MyConnectSV – Client Assistance

MyConnectSV – Connected Clients

220 Clients Connected to MyConnectSV

31 Agencies Participating in MyConnectSV

Abode Services
Amigos de Guadalupe
Bible Way
BWC
California Youth Outreach
City of San Jose
Community Solutions
County: OSH
County: Reentry Resource Center

County: SCVHHS –
Ambulatory, BHSD Access
& Unplanned – IHOT, AOA –
CWS, AOA –CSI
Covenant House California
Destination: Home
Downtown Streets Team
Family Supportive Housing
HomeFirst
LifeMoves

MHS
Mission Possible
Move Mountain View
New Directions – Peninsula Healthcare Connection
Parisi House on the Hill
SVILC
South County Compassion Center
STAR
St. Joseph's Family Center
THT
The United Effort

MyConnectSV – Assisting Clients

SCC HMIS QUARTERLY COMPLIANCE CERTIFICATION CHECKLIST – Q1

SCC HMIS Quarterly Compliance Checklist Due

NEW PROCESS

- Email reminder sent of upcoming deadline
- You will run report in DA Tab for list of End Users
- You will send list of certified End Users to Sys. Admin. Team per usual

Certification Due

Tuesday April 30th, 2024

- Include all Active HMIS users at your agency on **the standard form found here**
- This means that your date range filter in the report on the DA tab will be **01/01/2024 – 03/31/2024**
- The report has been preset with this date range; so just select your agency name
- Detailed steps on running the report can be found _here_

Non-HMIS End Users Assessors

Please provide the names and email addresses of Non-HMIS Users at your agency who provide VI-SPDATs to clients; we want to make sure to capture this information to ensure updates to VI-SPDATs are provided to them. **We have created a form for this here.**

Questions

email us _scc-admin@bitfocus.com_

RECENTLY ASSESSED
&
NOT ON CHQ

Agencies w/Clients Assessed & Not on CHQ

Agency Name	Client Count
HomeFirst	18
LifeMoves	17
County: Reentry Resource Center	11
PATH	5
WeHOPE	4
Bill Wilson Center	4
Horizon Services, Inc - DBA Mission Street Sobering Center	3
Social Impact Team (SIT) | Property Owners Downtown Association	2
Silicon Valley Independent Living Center (SVILC)	2
County: SCVHHS - BHSD AOA - CSI	1
UPLIFT	1
The United Effort Organization	1
County: SCVHHS - Ambulatory	1
VAPAHCS	1
Community Solutions	1
Carry the Vision (CTV)	1
ConXion to Community	1

Please note this data was pulled Wednesday, April 3rd.
It is possible that Referrals have been processed.
Please be sure and run the report to confirm.

MEMOS

SCC Client Consent Training

All Clarity HMIS users in Santa Clara County are required to take the <u>updated</u> Client Consent <u>Training was due March 29th, 2024.</u>

If your End users have not completed the training, please make sure they do.

<u>Click here</u> to complete the 30-minute training!

End Users who do not complete the training will have their HMIS access deactivated.

Training Tips

1. You will not be able to access the required quiz until after you've watched the 30-minute video

If you open a new window in your browser or select one that is already open, or you fast forward the video, the system will recognize this as multitasking, and you'll need to watch the video again

2. **Please make sure End Users are using the email address used in HMIS on the Training Site when they register for the training**

3. Although **YOU DO NOT need to confirm completing the training with Bitfocus**, if you have questions about your completion, please contact the Help Desk at sccsupport@bitfocus.com

Agencies with Pending Completions

Agency Name	Staff Count
Abode Services	82
HomeFirst	36
LifeMoves	26
Bill Wilson Center	25
Community Solutions	21
The Health Trust: County Collaborative	13
PATH	10
County: SCVHHS - Ambulatory	10
Amigos de Guadalupe	9
County: OSH	9
WeHOPE	9
Santa Clara Family Health Plan (SCFHP)	8
County: SSA - DEBS General Assistance	8
New Directions - Peninsula Healthcare Connection	7
Social Impact Team (SIT) | Property Owners Downtown Association	5
County: SCVHHS - Public Health	5
Community Hotline	4
County: Reentry Resource Center	4
Starlight Community Services	4

Agency Name	Staff Count
Mission Possible	4
VAPAHCS	4
County: SSA - DEBS SSI Advocacy	3
JobTrain	3
Silicon Valley Independent Living Center (SVILC)	3
Institute on Aging	3
North East Medical Services (NEMS)	3
Bay Area Community Health (BACH)	2
Community Services Agency of Mountain View	2
County: SSA - Department of Family and Children's Services (DFCS)	2
County: SCVHHS - BHSD AOA - CSI	2
Salvation Army	2
Sunnyvale Community Services	2
Anthem Blue Cross	2
Razing the Bar	2
CityTeam Ministries	2
International Rescue Committee (IRC), Inc	2
Asian American Center of Santa Clara County (AASC)	1
County: SCVHHS - BHSD - AOA - FDR	1

Agencies with Pending Completions

Agency Name	Staff Count
Mental Health Systems (MHS)	1
Family and Children Services	1
St. Andrew's Residential Programs for Youth (STAR)	1
Move Mountain View	1
Latinas Contra Cancer (LCC)	1
Gardner Health Services	1
HVEHF	1
Goodwill of Silicon Valley	1
International Children Assistance Network (ICAN)	1
California Youth Outreach	1
St. Joseph's Family Center	1
City of Cupertino	1
County: Public Defender Office	1
Roots Community Health Center	1
County: SCVHHS - BHSD - AOA - CWS	1
Housing Choices Coalition	1
San Jose State University Research Foundation (SJSU)	1
Horizon Services, Inc - DBA Mission Street Sobering Center	1

Please note this data was pulled Wednesday, April 3rd.

It is possible that End Users have completed training since then.

Please be sure and run the report to confirm.

NEXT MONTH'S MEETING
Thursday, May 2nd, 2024