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May 2023 Agency Admin. Minutes

AGENDA ITEMS

Updates

CoC|Coordinated Assessment UPLIFT

Staying in the Know

HMIS Newsletter

Understanding Bed & Unit Inventory

Discussion Topic

The Client Portal

Memos

Next Month's Meeting

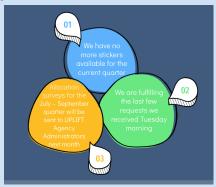
CoC Updates

- CoC Special NOFO
- Annual Supportive Housing System Report

CoC Upcoming Meetings



UPLIFT Updates



For all UPLIFT-related inquiries email UPLIFT@hhs.sccqov.org

HMIS Newsletter - April 2023



Check out last month's Newsletter and other newsletters here!

Check out the BUI Slide Deck here!



Check out the Client Portal Slide Deck-Discussion Topic <u>here!</u>



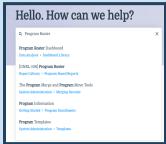


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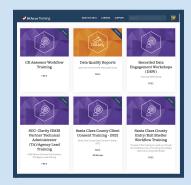
Reminders

Clarity Human Services Help Center





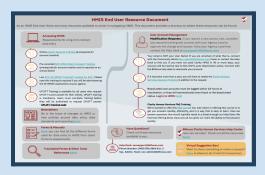
Link to page embedded in image!



Link to page embedded in image!

- You must log in to access the trainings here
- Multiple Training Opportunities and Refreshers
- Select the training you want to watch
- Don't have enough time to watch it all pick
 up next time where you left off
- Have issues accessing? Let us know

HMIS End User Document



Link Embedded in image!

Check out our latest addition to Resources for End Users!

It's a one STOP shop for all items End User related

Please be sure and share this practical and easy to use resource!

Clarity HMIS Training Site

Want to hone your skills at data entry without compromising actual client data?

Use the End User Clarity HMIS Training Site

- From the Training Tab select the End-User Help Center drop down
- Scroll to the End-User Training Site
- Contact the Help Desk to gain access at sccsupport@bitfocus.com
- You should complete all required training as usual
- Practice entering client information and uploading docs. in an agency/program set-up to mirror your current agencies set-up in the live HMIS website





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Click on the image above to access the content.

Office Hours

Where Are Office Hours Held? Office Hours are conducted from the comfort of your own office! Each Office Hours session is hosted online by your Santa Clara County Clarity System Administration team. You can connect using your computer (recommended so that you can see demos and post questions).

Looker Office Hours

When: Every other Monday of the month Time: 2:00pm-3:00pm
Zoom (click here to access)

Clarity (HMIS) Office Hours

When: Every other Thursday from 10:00am-11:30am Zoom (click here to access)

Using the Help Desk

When requesting the following please be sure and contact the Help Desk:

- 1. End User Access
- 2. Update a users access after completion of the VI-SPDAT required training
- 3. Verifying an end user has completed required training
- 4. Access to the SCC HMIS Training Instance/Sandbox
- 5. General Assistance with reporting

How To Contact the Help Desk

sccsupport@bitfocus.com Or (408) 596.5866 Ext. 2

SCC Virtual Suggestion Box

We value your opinion and insight. Please share with us your suggestions by using our new SCC Virtual Suggestion Box. You can access it by using the link above or directly from the HMIS Support page under the CONTACT tab and scrolling to the Virtual Suggestion Box option.



Have ideas about an enhancement and/or addition to HMIS?

Have any general questions you'd like to ask?

Let us know! Drop it in the box!

Next Agency Admin Meeting

Meeting Location: <u>Zoom Link</u> When: Thursday, June 1st,, 2023

Time: 2:00pm - 3:30pm

Dates and locations for 2023 meetings are listed on

the OSH website:

<u>CoC Events Calendar - Supportive Housing - County</u> of Santa Clara

Bitfocus Contact Information

Support Team: sccsupport@bitfocus.com **Bitfocus System Administration Team:**scc-admin@bitfocus.com

Your Sys. Admin. Team:



Angie Evans angieevans@bitfocus.com Senior Project Admin, Santa Clara County San Jose, CA 800.594.9854 x274



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Lesly Soto Bright
leslys@bitfocus.com
Deputy Project Admin, SCC
San Jose, CA
800.594.9854 x256

List of Participants:

Please note due to Zoom link updates we may have missed some of you who participated; if that is the case you can let us know and we can make the necessary updates. Thank you for your time and patience.

Agency Rep. Agency		
Agency Rep.	Agency	
Wilfredo Hoffer	Abode	
Aida Tesfai	Abode Services	
Luis Gonzalez	Abode Services	
Sean Kilger	Abode Services	
Aurora Olivares	Amigos de Guadalupe	
Francis Ramos	Bay Area community health	
Laura Foster	Bill Wilson Center	
Randi Rosen	Bill Wilson Center	
Sujata Panda	Bill Wilson Center	
Sierra Salaam	bitfocus	
Anthony Ortiz, Jr.	Breakout Prison Outreach	
Julian Delgadillo	California Youth Outreach	
Paul Marquez	California Youth Outreach	

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Steven Martinez	CityTeam	
Elisha Heruty	County Office of Supportive Housing	
Hong Cao	County Office of Supportive Housing	
Maureen Damrel	destination home	
Aretha Cromwell	Destiny Reentry	
Justin Damrel	Downtown Streets Team	
Jovani Quinones	Gardner health services	
Mariana Becerra	Gardner Health Services	
Shireen Alinani	hee	
Alisha Parret	HomeFirst	
Mylinh Ha-Do	ICAN - International Children Assistance Network	
Hadia Akhbar	IRC	
Ana Contreras	JobTrain	
Vanessa Rodriguez	JobTrain	
Cynthia Mar	LifeMoves	
Stuart Richardson	Midtown Family Services	
LaTima Augmon	Mission Possible Reentry Center	
Tal Leibovici	MOVE Mountain View	
Ilaisaane Fifita	Nation's Finest	



Candido Anicete	nems	
Jazmine Wong	OSH	
Juan Guel	osh	
Leila Qureishi	OSH	
Michelle Covert	OSH	
Steven Tong	OSH	
Ashley Orpilla	Parisi House on the Hill	
Aiko Yep	PATH	
Rita Anzualda	Pathway Society Inc.	
Pammi sandhu	PHC-ND	
Katherine Cance	Sacred Heart Community Service	
Juan Hernandez	Santa Clara County Office of Supportive Housing	
Chrissy Cheung	SCC PHD	
Rose Anne Pierre	School Health Clinics of Santa Clara County	
Catherine Farry	SCS	
Jesse Mejia	SJSU Research Foundation	
Marilyn Pham	Social Services Agency Vocational Services	
Vicky Taylor	St. Andrew's Residential Programs for Youth	
Jose Macias	St. Joseph's Family Center	

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Ro		Superior Court of CA, County of Santa Clara
Ар	oril Saiki	The Health Trust
Me	eredith Payne	The Health Trust
Се	esar Esquivel	The Salvation Army
We	ei E	The United Effort Organization, Inc.
ill Ma	aria Magallanes	VA Palo Alto Health Care System
Eli	zabeth Ducker	West Valley Community Services
Ja	de Bradley	WVCS