



### Welcome to the Nevada HMIS newsletter!

In this edition you'll find the following:

- What languages are spoken by your clients?
- Did You Know
- 2024 HUD Data Standards
- Clarity Human Services Features Updates: July Feature Updates
- Upcoming Events



### What languages are spoken by your clients?

In the next one to two weeks, an important survey will be sent from Bitfocus Community Administration to Nevada PADLs and agency leadership to ask what languages are spoken by the clients that your agency serves. This is related to the 2024 HUD Data Standards changes. A new, required data field C4-*Translation Assistance Needed* will be added to all Program Enrollment Screens in

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Nevada's CMIS/HMIS. This field will contain a picklist of answer choices that will be determined in part by you-- the community serving Nevada clients!

**HUD has stated**, "This data element is used to understand how many clients need access to translation services, and if so, which languages are most often cited as needing translation." There will also be a new field to collect data about other preferred languages, as populations may be underestimated or change over time.

We hope the survey will be completed by all who receive it - thank you in advance!



### **Did You Know?**

Clarity Human Services Users have a forum to connect and chat with each other: <u>The Bitfocus Community on Slack</u>!

#### Here's why you should join:

Make new connections. Use #introductions to introduce yourself and meet other Clarity Human Services users.

**Collaborate.** You're all a resource to each other. Share data analysis tips, compare configuration ideas, and ask technical questions.

**Keep in touch.** Nurture friendships made at conferences (or share gifs that only other Clarity Human Services users will understand).

We're excited to have you! Reach out to **<u>community@bitfocus.com</u>** with any questions.

(Source: Bitfocus Help Center)



## 2024 HUD Data Standards:

# How will the Program Enrollment Screen change in Clarity Human Services?

Data collected on the Program Enrollment Screen is at the heart of HMIS- so let's review what will change with the 2024 Data Standards.

### 1. Translation Assistance Needed

- A new field "Translation Assistance Needed" will be located directly below Program Date on the Enrollment Screen.
- If a client answers Yes, a new field "Preferred Language" will appear will a picklist of choices being determined by the Nevada CoCs.
- If a client answers "Different Preferred Language", a new text field
  "Different Preferred Language, please specify" will appear.

### Continue reading



# **Clarity Human Services Updates**

## **July Feature Updates**

#### Here are highlights of the July Feature Updates in Clarity Human Services.

July's updates are most pertinent to System Administrator and/or Agency Manager users – but are good for all to know about, in terms of what's possible in HMIS.

#### 1. Restricting Visibility of Outreach Encampments by CoC

- This update to settings is for CoCs using the <u>Outreach</u> feature in Clarity Human Services. It limits the visibility of a CoC's encampments to only those users who are logged in under that CoC's agencies.
- 2. Logic for Recovering Deleted Data

7/31/23, 8:28 PM

 Users with delete rights should note that when a Nevada System Administrator uses the <u>Recover deleted data</u> function, there will be a change in what data are restored. Basically, if a Program Enrollment or Client Record are restored, "sub-entities" such as Coordinated Entry Events, Notes, Services, and Goals will only be restored if they were deleted at the same time. If they were not deleted at the same time, they will need to be restored manually. A best practice is to review any Program Enrollment or Client Record that is restored for accuracy.

#### 3. Referral Connection Behavior

 Prior to this update, when a user deleted a client's program enrollment that had been added to the <u>Referral Connections</u> section of a referral, the enrollment retained its "Completed" status and remained in the Referral Connections section. This update will now cause the referral to become "Pending" and will be reflected in the referral's "History" section. The system will also clear the enrollment from the Referral Connections section.

To review all July Feature Updates, please see the <u>Clarity Human Services Help</u> <u>Center article.</u>

A reminder to end users who would like to receive invitations to our monthly Feature Focus Webinars - and all email updates from Bitfocus - **please visit our website's** <u>About Bitfocus</u> section and scroll down to sign up for email updates.



### **Events**

The August Nevada Office Hours will be about System Performance Measures. Please look for the time, date, and Zoom link in a week or so.

#### **Northern Nevada**

 2023 Northern Nevada Coordinated Entry training sessions have been scheduled and can be viewed <u>here.</u>

- 2023 Northern Nevada Agency Leads meetings have been scheduled and can be viewed <u>here.</u>
- 2023 Northern Nevada and Rural Nevada HMIS Oversight Subcommittee meetings have been scheduled and can be viewed <u>here.</u>

### **Rural Nevada**

- 2023 Rural Nevada Coordinated Entry training sessions have been scheduled and can be viewed <u>here.</u>
- 2023 Rural Nevada Agency Leads meetings have been scheduled and can be viewed <u>here.</u>
- 2022 Northern Nevada and Rural Nevada HMIS Oversight Subcommittee meetings have been scheduled and can be viewed <u>here.</u>

#### **Southern Nevada**

2023 Southern Nevada Partner Agency Data Lead (PADL) meetings have been scheduled and can be found <u>here.</u>

*Interested in joining a working group?* Contact the working group's Champion and/or Co-Chair to be added to the meeting's distribution list. Working group descriptions and contact information can be found on the *Help Hope Home* website <u>here</u>.

### Questions? Your HMIS Administrator is happy to help.

Phone: 702.466.1425 Email: <u>nevada@bitfocus.com</u>



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