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Nevada HMIS News
June 2023

Welcome to the Nevada HMIS newsletter!

In this edition you'll find the following:

- Lead Article/Spotlight: Introducing Kelly Robson, Senior Project Administrator

- Did You Know

- News: New 2024 HUD Data Standards - Coming Soon

- Clarity Human Services Features Updates: Introducing Client Pronouns

- Upcoming Events

Spotlight

Introducing Kelly Robson, Senior Project Administrator

My name is Kelly Robson. I was born and raised in Erie, Pennsylvania. I played soccer all my life and still love the game. I have a BA in Psychology from Edinboro University of PA. I married my best friend and soulmate in 1997 in Las Vegas on New Years Eve. We were married for 24 years until he recently passed away from ALS in April 2022 after 4 short months of being diagnosed.

I have a beautiful Daughter who is 23 and will graduate with a MSW later this year. I moved to Las Vegas in 2003 and I love this city. Who doesn't love waking up to sunshine every day? I have been in the social services world for the past 29 years, most recently as the Chief Social Services Officer at a large nonprofit for the past 18 years. I was an original user of the HMIS system in Southern Nevada and I am excited to be a part of the team and working with HMIS from a different point of view.

I'm still trying to figure out my life but I do know that I can't wait to go off-roading in my Jeep, I love my 9-month-old pup Bella and I love exploring this town that I live in as there's so many places to see and things to do besides the casinos. Oh ya, did I mention we won the Stanley Cup? GO KNIGHTS GO!!!

How-to

Did You Know?

The Clarity Human Services Help Center is available to all Clarity users. It is an especially helpful resource for new users. When any Clarity user has a question about how to perform an action in HMIS, a best practice is to check the articles under the **Clarity Human Services Help Center- Getting Started** tab. It's a good idea to bookmark this tab for quick reference!

Under *Clarity Human Services Help Center- Getting Started*, there many articles organized under the following topics:

- Accessing Clarity Human Services
- Client Records and Households
- Program Enrollments
- Managing Client Data in Screens
- Services
- Entering Client Location Data
- Files, Notes, and Contacts
- Charts and Goals
- The Attendance Module
- Working with the Referrals Tab and Community Queues
- Recording and Managing Referrals in the Client Record

Here are several of the most commonly referenced articles, with a summary of each. We recommend you read these:

1. **Creating and Managing Program Enrollments** - The basics of program enrollment are covered, as well as things you may not know- the Referral Checkbox, working with the Household in a program, Default Goals or Auto Service Placement, and restoring a deleted Enrollment.

2. **Community Queue for End Users** - The structure and basic functionality of the Community Queue are covered in this article- including how to refer a client to the community queue, how to use multiple community queues, and managing referrals.

3. **How Do I Create a Household and Manage Members?** - Good management of Households in Clarity is very important to overall data quality efforts. This article covers all functionality of the Global Household, including Add and Join options, searching for a Household member, and reviewing Household history.

News

New 2024 HUD Data Standards - Coming Soon

HMIS data standards have been established by the U.S. Department of Housing and Urban Development (HUD), the U.S. Department of Health and Human Services (HHS), and the U.S. Department of Veterans Affairs (VA) to allow for standardized data collection on individuals and families experiencing homelessness across systems nationwide.

Please Note: FY 2022 data standards are effective as of October 1, 2021 and remain in effect until September 30, 2023. **On October 1, 2023, the new FY 2024 HMIS Data Standards will go into effect, and you will see changes to data collection and reporting within the HMIS.** The changes to the data standards does *not* mean you will be asked to do more work in the HMIS, rather, you will just see some changes to some data collection and reporting elements.

Continue reading

Clarity Human Services Updates

Introducing Client Pronouns

Happy Pride Month

As of this month, you can now record client **Pronouns** in the HMIS. You will now see the option to add your client's personal pronouns on the client profile page. The new field allows you to select from the following options:

- She/Her/Hers
- He/Him/His
- They/Them/Theirs
- Manual Entry
  If this option is chosen, a text line will appear where you can manually enter your client's preferred pronouns.
- Client doesn't know
- Client refused
- Data not collected
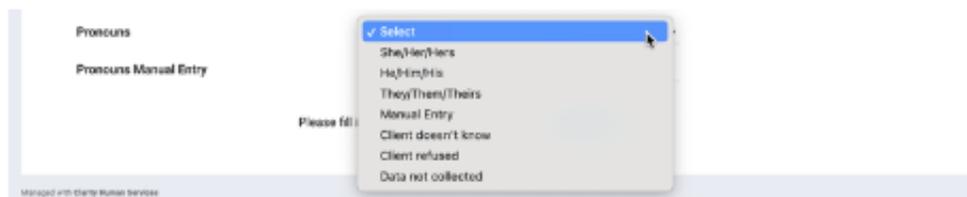
If you enter pronouns for a client, the pronouns will appear in parentheses after the client name in all locations throughout the system where the client name is displayed. ***This is an optional field; you are not required to enter the client's personal pronouns.***

Please note that no pronouns will be displayed for the client if either of the following conditions are true:

- *The value for the **Pronouns** field is "Select," "Client doesn't know," "Client refused," or "Data not collected."*

- *The user selects "Manual Entry" for the **Pronouns** field but does not enter any text in the **Pronouns Manual Entry** field.*

Please do not hesitate to reach out to the Nevada Admin Team with any questions about the new pronouns field in the client profile.

Please note this feature will be active in the Nevada CMIS/HMIS by the end of June.

Upcoming Events

Events

Statewide

Nevada Office Hours are scheduled for:

July 19, 2023

11:00 a.m. - 12:00 p.m. via Zoom **here**

Northern Nevada

- 2023 Northern Nevada Coordinated Entry training sessions have been scheduled and can be viewed **here.**
- 2023 Northern Nevada Agency Leads meetings have been scheduled and can be viewed **here.**

- 2023 Northern Nevada and Rural Nevada HMIS Oversight Subcommittee meetings have been scheduled and can be viewed **here.**

Rural Nevada

- 2023 Rural Nevada Coordinated Entry training sessions have been scheduled and can be viewed **here.**
- 2023 Rural Nevada Agency Leads meetings have been scheduled and can be viewed **here.**
- 2022 Northern Nevada and Rural Nevada HMIS Oversight Subcommittee meetings have been scheduled and can be viewed **here.**

Southern Nevada

2023 Southern Nevada Partner Agency Data Lead (PADL) meetings have been scheduled and can be found **here.**

Interested in joining a working group? Contact the working group's Champion and/or Co-Chair to be added to the meeting's distribution list. Working group descriptions and contact information can be found on the *Help Hope Home* website **here**.

Questions? Your HMIS Administrator is happy to help.

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