![Bitfocus logo]

San Francisco ONE System News, January 2022

Welcome to the San Francisco ONE System Newsletter! New Year, New Look - we maintain the great content you've grown to expect and hope you enjoy the revamped look and feel as we continue to elevate all aspects of the Bitfocus/ONE System experience.

In this edition you'll find the following:

- A Note from Bitfocus CEO Rob
- Preparing Your ONE System Data for the Point-in-Time Count
- Report Spotlight: Review Your Data for the Point-in-Time Count
- Upcoming Events
- New Features in the ONE System

New Year, New Look

A Note from Bitfocus CEO Rob:

Happy New Year! I hope you and your loved ones had a joyful, relaxing holiday season. This is a particularly exciting time of year for me - a time full of both reflection and anticipation. As I think back on 2021, I am grateful. We have made it through another tough year of unknowns, adjusting to new challenges and proving to ourselves what we're really capable of.

In 2021, San Francisco onboarded 48 new programs, more than 200 new users, and 13 new agencies. As I look toward the future, I am filled with hope - 2022 brings opportunity that is rejuvenating my commitment to ending homelessness.

I want to truly thank you for your trust in me and the whole Bitfocus team - your ongoing partnership is critical to the success of the ONE System, and your commitment to our communities inspires me every day. So, here is to you. Happy New Year!

Robert Herdzik
Bitfocus Founder and CEO

Announcements

Preparing Your ONE System Data for the Point-in-Time Count

Whether or not a community conducts Point-in-Time (PIT) unsheltered ("street") count this year, the PIT sheltered count of individuals and families

experiencing homelessness must occur. This year, the PIT will occur on **February 23, 2022.** Data for this count comes exclusively from the ONE System. It is critical that all emergency shelter, safe haven, and transitional housing projects in the ONE System reflect accurate enrollments, exits, and night-by-night services for the February 23, 2022 night as part of this annual count of households experiencing homelessness in San Francisco.

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Report Spotlight

Review Your Data for the Point-in-Time Count

The San Francisco sheltered Point-in-Time Count will occur on **February 23, 2022**. This means that you will need to make sure your shelter, transitional housing or permanent housing program has complete and up-to-date data for the night of **February 23, 2022**, and make sure it's entered into ONE System no later than **February 25, 2022**. To check your data, please run the following reports as soon as your **February 23, 2022** enrollments, exits, and services are entered.

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Upcoming Events

Stay in the know!

General Office Hours: February 23, 2-3 p.m.

Join us here - **https://bitfocus.zoom.us/j/97952799994**.

Holiday/Office Closed Reminder: Bitfocus offices will be closed February 21 for the President's Day holiday.

The ONE System Updates

New Features in the ONE System

Bitfocus is excited to announce new feature updates in the ONE System scheduled to go live **February 1.**

Key feature updates include:

- A new way to re-open exited program enrollments
- New referral history tool tips to help explain the referral activity
- Addition to built-in data quality dashboard in Data Analysis
- Updated color scheme for ONE System Training Sites

These enhancements would not be possible without your contributions and feedback! Thanks for helping us to make the ONE System and Clarity Human Services better for everyone!

Check out the details

Questions? Your ONE System Administrator

is happy to help.

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