San Francisco ONE System News, July 2022

Welcome to the July 2022 edition of the ONE System newsletter.

In this edition you'll find the following:

- New Features in Clarity Human Services
- Welcome Holly Aversano!
- How to Request a New ONE System User Account
- Report Spotlight: [GNRL-106] Program Roster
- Upcoming Events

Clarity Human Services Updates

New Features in Clarity Human Services

Bitfocus is excited to announce new feature updates in Clarity Human Services that were released earlier in July. Key features include:

- Updated list of Tribal Affiliation
- Updates to client record labels
- Update to the Two-Factor Authentication feature

Check out the details!

News

Welcome Holly Aversano!

Bitfocus is pleased to bring Holly Aversano to the Bitfocus San Francisco Team. As the Senior Project Administrator, Holly will lead the Bitfocus team while partnering with the Department of Homelessness and Supportive Housing, partner agencies, and ONE System users to coordinate, collaborate, and communicate around San Francisco's ONE System needs. Holly brings extensive experience in San Francisco's Homeless Response System, having served in key roles with SF's Adult Coordinated Entry System and SIP Rehousing initiative.

From Holly:

"I'm so excited to collaborate with my San Francisco colleagues in the work to end homelessness in our community. Looking forward to meeting with everyone soon!"

Want to reach out to Holly?

Holly can be reached by email at: **hollya@bitfocus.com**.

How-to

How to Request a New ONE System User Account

To request a ONE System User account, program staff and agency leads must follow a few steps. Check out the details on how to complete this request.

Continue reading

Report Spotlight

Report Spotlight: [GNRL-106] Program Roster

The [GNRL-106] Program Roster report is a simple yet powerful tool that provides a user-friendly list of clients and households enrolled in your programs, as well as additional useful information about those clients. You can also:

- Run a Program Roster for clients who were enrolled in the past but have exited your program
- Easily get answers to a number of key questions

Continue reading to get all the details!

Check out the details!

Upcoming Events

General Office Hours

Tuesday, August 30, 2-3 p.m.

Register here!

Questions? Your ONE System Administrator
is happy to help.

Phone: 415.429.4211
Email: onesf@bitfocus.com

Bitfocus, 5940 S Rainbow Blvd, Ste 400 #60866, Las Vegas, NV 89118, United States, 800-594-9854

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