



Welcome to the June 2022 edition of the ONE System newsletter.

In this edition you'll find the following:

- ONE System Support and Training: Where to Get the Help You Need
- Sharing User Survey Findings
- NEW! Access Roles and How to Request New Users
- Report Spotlight: [HUDX-225] HMIS Data Quality Report
- Upcoming Events
- Bitfocus is Hiring!



ONE System Support and Training: Where to Get the Help You Need

Whether you are a daily user of the ONE System or only log in once a month to run reports, we want to make sure you have access to the training and support you need to get the most out of the ONE System. Your Bitfocus System Administration Team provides a variety of training opportunities and resources to meet your needs.

Check out the details!



Sharing User Survey Findings

Earlier this year, Bitfocus and the HSH ONE System team shared a survey to learn more about what is working well in the ONE System and areas for possible improvement. We have compiled the results and our intended next steps in <u>this</u> <u>document</u>. We look forward to continuing to build a better ONE System together!



Updated Access Roles and How to Request a New ONE System User Account

An Access Role is a great way to designate what information and capabilities users may have within the ONE System. A user's Access Role may vary depending on the type of activities performed, and the program type. We are happy to share an updated summary of Access Roles available to you anytime by visiting the <u>ONE System Support Site</u>.

Continue reading



Report Spotlight: [HUDX-225] HMIS Data Quality Report

Whether you're prepping for your APR or just want a comprehensive look at your program's data quality, [HUDX-225] HMIS Data Quality Report in the ONE System Report Library is a helpful tool!

Check out the details!



General Office Hours

July 26, 2-3 p.m. Register here!



Bitfocus is Hiring!

Check out great career opportunities <u>here</u> as Bitfocus seeks to expand its reach!

San Francisco ONE System Newsletter - June 2022



Questions? Your ONE System Administrator is happy to help.

Phone: 415.429.4211 Email: <u>onesf@bitfocus.com</u>





Bitfocus, 5940 S Rainbow Blvd, Ste 400 #60866, Las Vegas, NV 89118, United States, 800-594-9854 <u>Unsubscribe Manage preferences</u>