



Santa Clara HMIS News, April 2022

Welcome to the Santa Clara HMIS April 2022 newsletter!

In this edition you'll find the following:

- New Feature in Clarity Human Services
- NHSDC Spring 2022 Conference: Santa Clara County Community Hotline – Using Technology to Prioritize, Coordinate, and Support Connections to Housing
- User Satisfaction Survey
- Release of Information (ROI) Start and End Dates
- Data Engagement Workshop (DEW) - All Things Client Related!
- Report Spotlight: [CLNT-102] Client History
- Meetings/Upcoming Events
- Bitfocus is Hiring!



News

NHSDC Spring 2022 Conference

Santa Clara County Community Hotline - Using Technology to Prioritize, Coordinate, and Support Connections to Housing

This project shows the power of integrating HMIS systems in new and exciting ways. Santa Clara County was able to leverage technology to support cross-community collaboration. This presentation walks through stakeholder engagement and the community planning efforts that were utilized to standardize multi-disciplinary efforts throughout the Homeless Response System and how Santa Clara County responded and prepared during a Global Pandemic to build and maintain systems that seek to best serve those experiencing homelessness.

Check out this presentation [here!](#)



Announcements

Santa Clara County 2022 User Satisfaction Survey

We invite all Santa Clara County HMIS users to participate in this HMIS satisfaction survey. We know and understand how busy you are, but getting your input is important and valuable. This survey will do the following:

- Takes only eight minutes or less to complete this 12-question survey
- Help us understand what needs to change and what is working well
- Help us improve HMIS in Santa Clara County

Your responses are anonymous; but you will have the option to provide your name and email at the end of the survey.

Why wait? [Click here](#) to take the survey now!

URL for your web browser: <https://bitfocus.typeform.com/to/N6WhJgXb>



Spotlight

Data Engagement Workshop (DEW) - All Things Client Related!

Did you miss the DEW featured on March 29, 2022 - **All Things Client Related**? That's okay, you can check out the slide deck [here](#) and the [Zoom recording](#)! This workshop was presented based on the results of the DEW survey we did earlier this year. You spoke and we heard you!

Continue reading

Report Spotlight: [CLNT-102] Client History

The Client History report provides a history of services provided and program enrollments for the client for the selected reporting period. This report can be useful when trying to determine if a client is enrolled in multiple programs; especially shelter programs in which a client should only be enrolled into one program at a time.

Continue reading



How-to

Release of Information (ROI) Start and End Dates

This customizable feature allows users to record if and for how long a client consents to share their information in Clarity Human Services. There are multiple ROI types, including scanned documents and electronically signed forms. An ROI is a requirement for creating a new client record.

[Continue reading](#)



Upcoming Events

Meetings and events with you in mind

- Performance Management Work Group Meeting (PMWG)
- HMIS Agency Administrator Meeting
- SCC TA Office Hours
- Service Providers Network Meeting
- Coordinated Entry Work Group
- Rapid Rehousing and Employment Initiatives Meeting

[Check out the meeting details.](#)



Training

Training Opportunities

SCC Clarity Office Hours

When: Thursday, May 12 and 26, 2022

Time: 10-11:30 a.m.

Where: [Zoom](#)

SCC Looker Office Hours

When: Monday, May 2, 16 and 30, 2022

Time: 1-2 p.m.

Where: [Zoom](#)



Updates

Bitfocus is Hiring!

Join a team on a mission to empower communities nation-wide who are looking for better ways to use technology, data, and policy to improve their systems of care. Check out career opportunities [here!](#)

**WE'RE
HIRING!**

Questions? Your HMIS Administrator
is happy to help.

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