✔ **Bitfocus**

Santa Clara HMIS News
August 2023

Welcome to the Santa Clara HMIS August 2023 newsletter!

In this edition you'll find the following:

- **Check Out This Fun Poll: What is your favorite movie type/genre?**
- Data Standards FY 2024 – Updates
- Report Spotlight – [SCC-104-AD] ROI Compliance Report
- ROI FAQ Revised
- August Feature Updates
- **User Satisfaction Survey -2023**
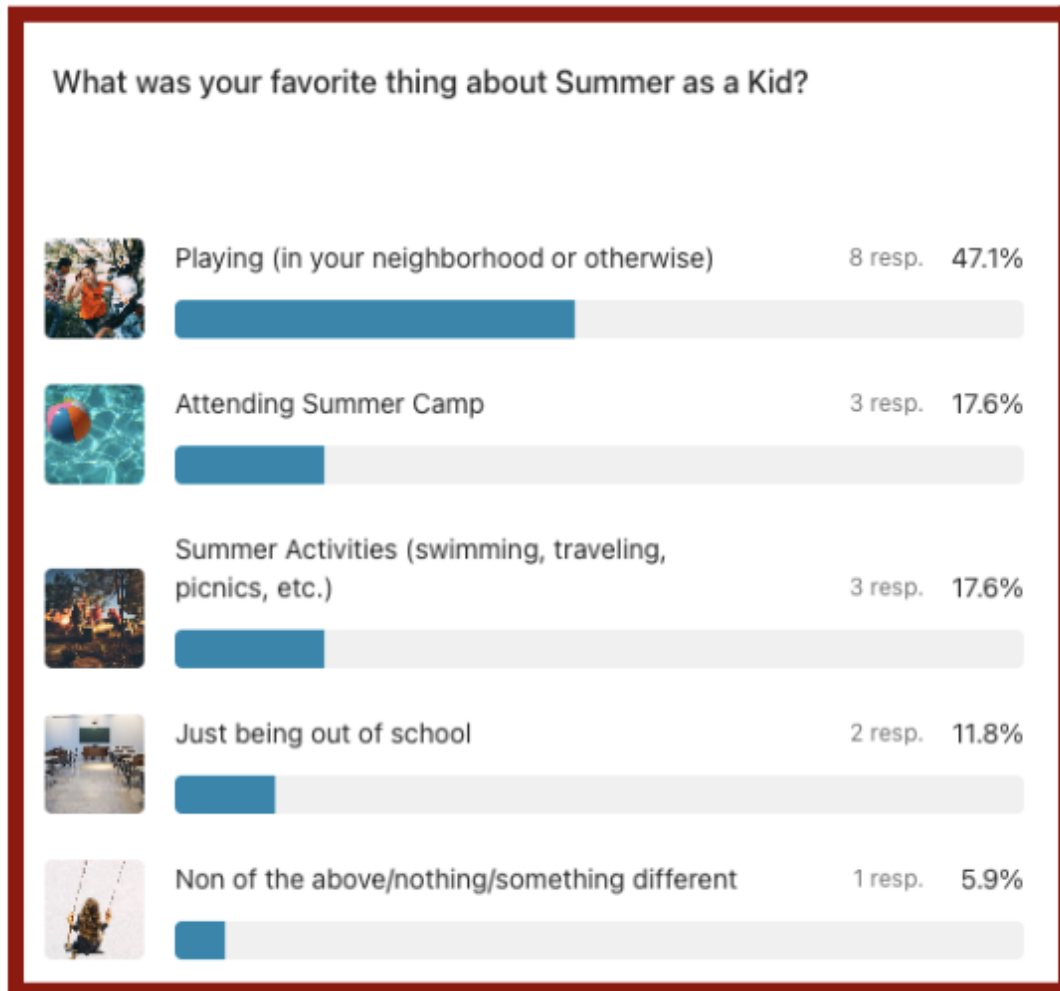- Meeting/Upcoming Events
- Bitfocus is Hiring!

Announcements

Check Out This Fun Poll: What was your favorite movie type/genre?

Click on this link to complete the poll about your favorite movie type/genre, and check out the newsletter next month to see what your colleagues said! Please

note that your individual response is anonymous.

URL for Poll: https://bitfocus.typeform.com/to/pqTfzowf

Below are the results from last month's poll: What was your favorite thing about Summer as a Kid?

What was your favorite thing about Summer as a Kid?

	Playing (in your neighborhood or otherwise)	8 resp.	47.1%
	Attending Summer Camp	3 resp.	17.6%
	Summer Activities (swimming, traveling, picnics, etc.)	3 resp.	17.6%
	Just being out of school	2 resp.	11.8%
	Non of the above/nothing/something different	1 resp.	5.9%

Take the poll!

Updates

Data Standards FY 2024 – Updates (Agency Lead Specific)

As you know, the Data Standards 2024 will be rolled out in October and we want to be sure that you are in the know of these upcoming changes. **Here are some of the changes you can expect** with the DS FY 2024 and what you can share with End Users at your agency.

- *Language Updates*

- *Changes to Existing Data Elements*

- *Changes/Updates to Funding Type*

- *Data Elements Retiring*

Resources Explaining Changes

Here is a **HUD 2024 Data Standards FAQ** that further explains changes.

Here is a seven minute video, **FY 2024 HUD Data Standards,** also explaining these upcoming changes.

Want a more in depth review of 2024 Data Standards changes? Watch our **Feature Focus from 7/20/2023!**

Report Spotlight

[SCC] -104-AD] ROI Compliance Report

Report Purpose & Summary

The [SCC -104-AD] ROI Compliance Report Identifies Staff at the selected Agency that have created a client profile who are missing or may have an expired ROI - a program enrollment is not required to pull the data.

Report Location

This report is found in the Report Library in HMIS under the Administrator Reports Tab.

Report Details

Though the report has several columns, the main column to focus on is the **Client Profile # Missing (image 1).** The number identified in that column is the number of clients who are missing the ROI. If the report was pulled using the Web Version **Report Output Format**, hovering over the number with your mouse and clicking on it will open a separate webpage that will have the details of the clients missing the ROI (image 2).

Continue reading

News

ROI FAQ Revised

Please note the SCC ROI FAQ Sheet has been revised to include **Useful Tips to Encourage Clients to Sign the ROI**. You can access the revised FAQ **here!** Next

time your client asks why it is important to sign the ROI or how it can help, you can now provide a list of different reasons! Be sure to read through the FAQ and get those ROI's signed!

Useful Tips to Encourage Clients to Sign the ROI

What are good reasons to share with my clients about the importance and benefits of signing the ROI?

1. The Homeless Management Information System (HMIS) is a data system used by Santa Clara County that stores information about homelessness services. The purpose of it is to improve services that support people experiencing homelessness and allow easier access to those services.
2. Completing and signing the HMIS ROI provides permission to have certain information about you and the services received entered in this system.
3. Having your information in HMIS means you won't need to fill out the same intake forms and answer the same questions over and over again when you're seeking services at other agencies/programs that use HMIS.
4. Your information in HMIS is NOT shared with any law enforcement or immigration enforcement personnel. The system is used only by County HMIS Partner Agencies. These are agencies in the County that help provide housing and services to those who need it.
5. Every person with authorized access to the HMIS has signed an agreement to maintain the security and confidentiality of all information you provide.
6. Your information in the HMIS also helps us better understand your unique situation so you can be matched to the right housing opportunities and other services.
7. If you have an alias or nickname that you go by, you can use that in HMIS if you don't want to use your legal name.
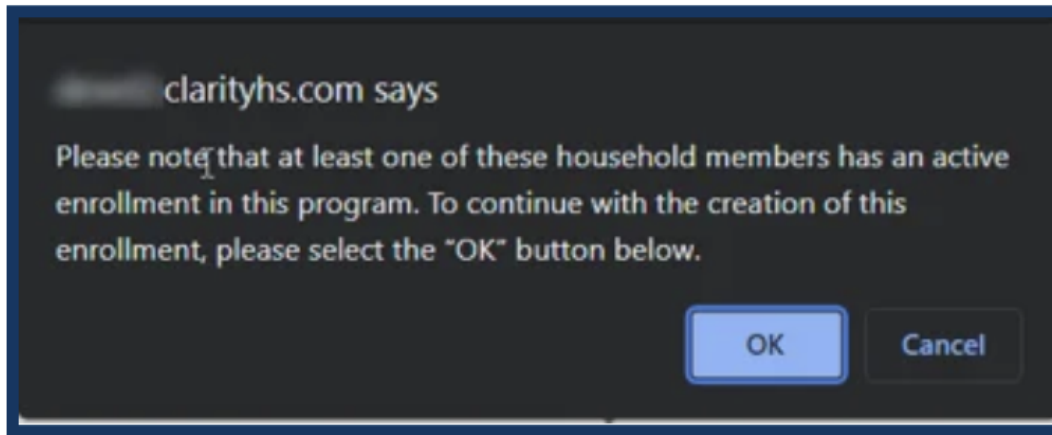
Clarity Human Services Updates

August Feature Updates

Updated: Group Enrollment Pop-Up Notification

If a user tries to enroll a client into a group enrollment for a program in which the client already has an active enrollment, the system will allow the client to be enrolled. However, the system will display the following pop-up: "Please note that at least one of these household members has an active enrollment in this program. To continue with the creation of this enrollment, please select the "OK" button below."

We Welcome Your Ideas

We encourage you to suggest improvements and new features for our products. You can **create feature suggestions** or vote, watch, and comment on existing suggestions at **ideas.bitfocus.com**. Refer to our **Feature Suggestions** article for additional details.
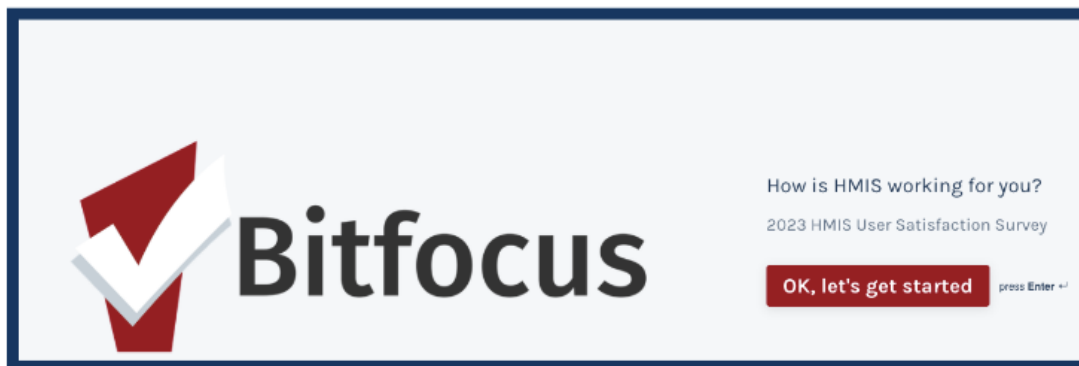

Updates

Santa Clara County 2023 User Satisfaction Survey

We invite all Santa Clara County HMIS users to participate in this HMIS satisfaction survey, helping us to understand how you use HMIS and how we can improve your support.

Your anonymous responses to our 12-question survey will help us to improve HMIS in Santa Clara County. We estimate that it will take eight minutes or less to finish.

Complete the survey!

Upcoming Events

Meeting/Upcoming Events

HMIS Technical Administrator (TA)/Agency Lead Meeting

When: Thursday, September 7, 2023

Time: 2:00 - 3:30 p.m.

Where: **Zoom**

This meeting, formerly known as the Agency Admin meeting, will discuss the reports and data collection requirements in HMIS. This naming convention change does not alter the content, requirements, or attendees of the meeting. Please send an agency representative to this meeting who is responsible for supporting staff in their HMIS data collection responsibilities.

YAB Weekly Check-Ins

When: Wednesday, September 6, 13, 20 and 27, 2023

Time: 5:30 – 7:00 p.m.

Where: Zoom (details forthcoming)

Data Think Tank

When: Tuesday, September 12, 2023

Time: 10:00 – 11:00 a.m.

Where: Email **Angiee@bitfocus.com** for Zoom Link

Service Providers Network Meeting

When: Wednesday, September 13, 2023

Time: 9:30 – 11:00 a.m.

Where: County of Santa Clara - Adult Probation Office

2314, North 1st Street, 2nd Floor (Orientation Room)

San Jose, CA 95131

Coordinated Entry Work Group (CEWG)

When: Thursday, September 14, 2023

Time: 1:00 – 2:30 p.m.

Where: **Register here** for the virtual meeting

YHDP Round 4 & 5 Community Calls

When: Wednesday, September 13, 2023

Time: 12:00 – 1:30 p.m.

Where: **Zoom**

Performance Management Workgroup (PMWG)

When: Thursday, September 21, 2023

Time: 1:00 – 2:30 p.m.

Where: **Sign Up Here!**

SCC CoC VI-SPDAT Training (In-Person)

When: Wednesday, September 27, 2023

Time: 9:00 a.m. – 1:00 p.m.

Where: **Sign Up Here!**

SCC TA Office Hours

When: Wednesday, September 27, 2023

Time: 10:00 - 11:00 a.m.

Where: **Zoom**

Rapid Rehousing and Employment Initiatives Meeting (In-Person)

When: Thursday, September 28, 2023

Time: 3:00 - 4:30 p.m.

Where: Charcot Training Center Suite #102

2310 N First St. San Jose, CA 95131

Training

Check out this month's training offerings.

SCC Clarity Office Hours

When: Thursday, September 14 and 28, 2023

Time: 10:00 -11:30 a.m.

Where: **Zoom**

SCC Looker Office Hours

When: Monday, September 4 and 18, 2023

Time: 1:00 - 2:00 p.m.

Where: **Zoom**

News

Bitfocus is Hiring!

Check out great career opportunities **here** as Bitfocus seeks to expand its reach!

Questions? Your HMIS Administrator is happy to help.

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Bitfocus

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