Santa Clara HMIS News, January 2022

Welcome to the Santa Clara HMIS Newsletter! New Year, New Look - we maintain the great content you've grown to expect and hope you enjoy the revamped look and feel as we continue to elevate all aspects of the Bitfocus/Clarity Human Services experience.

In this edition you'll find the following:

- A Note from Bitfocus CEO Rob
- Security Checklist Due
- Annual SCC HMIS Client Consent Training 2022
- LSA Updates
- Referring Clients to the Community Queue
- Report Spotlight: [GNRI-102] Client List
- Meetings/Upcoming Events
- Clarity Human Services Updates

New Year, New Look

A Note from Rob:

Happy New Year! I hope you and your loved ones had a joyful, relaxing holiday season. This is a particularly exciting time of year for me - a time full of both reflection and anticipation. As I think back on 2021, I am grateful. We have made it through another tough year of unknowns, adjusting to new challenges and proving to ourselves what we're really capable of. In 2021, Santa Clara onboarded 89 new programs, more than 729 new users, and 19 new agencies. As I look toward the future, I am filled with hope - 2022 brings opportunity that is rejuvenating my commitment to ending homelessness.

I want to truly thank you for your trust in me and the whole Bitfocus team - your ongoing partnership is critical to the success of Clarity Human Services, and your commitment to our communities inspires me every day. So, here is to you. Happy New Year!

Rob Herdzik
Bitfocus Founder and CEO

Announcements

SCC HMIS Quarterly Compliance Certification Checklist Due

Please note the deadline for submitting the **SCC Quarterly Compliance Certification Checklist is due January 31, 2022.** This submission should include a list of all staff and workstations at your agency. The submission schedule is

outlined in the security checklist document. All staff will be certified annually in January. New staff are certified in the quarter that they join the HMIS. A new self-certification form is also available for agencies to use as needed.

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Annual SCC HMIS Client Consent Training 2022

This is a gentle reminder that ALL HMIS End Users at your agency need to complete the required **SCC HMIS Client Consent Training** (Recertification) by January 31, 2022 by EOB.

Check out the details

Spotlight

LSA Updates

We are currently working with HUD Technical Assistance partners to review and verify data required for LSA submission. The data submitted to HUD via this Longitudinal Systems Analysis (LSA) report is used for the Annual Homeless Assessment Report (AHAR) to Congress.

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How-to

Referring Clients to the Community Queue

Completing the VI-SPDAT is just the first step of a three-step process to refer clients to the Community Queue. Some assessors are only completing the first of these three steps, which means clients are not being referred to the queue! If your agency has staff who are conducting assessments, or if you are an assessor, please review these steps and make sure you are completing all three to ensure your clients are being referred to the queue!

Check out the details

Upcoming Events

Meetings with you in mind

Check out the details for four meetings coming in February.

Meeting details

Training

Great training opportunities

SCC Clarity Office Hours

When: Thursday, February 3 and 17, 2022

Time: 10-11:30 a.m.

Where: **Zoom**

SCC Looker Office Hours

When: Monday, February 7 and 21, 2022

Time: 1-2 p.m.

Where: **Zoom**

Clarity Human Services Updates

New Features in Clarity Human Services

Bitfocus is excited to announce new feature updates in Clarity Human Services scheduled to go live **February 1.**

Key features include:

- A new way to reopen exited program enrollments
- New referral history tool tips to help explain the referral activity
- Addition to built-in data quality dashboard in Data Analysis
- Updated color scheme for Clarity Training Sites

These enhancements would not be possible without your contributions and feedback! Thanks for helping us to make Clarity Human Services better for everyone!

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Questions? Your HMIS Administrator is happy to help.

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