Updated Santa Clara HMIS News
July 2023

Welcome to the Santa Clara HMIS July 2023 newsletter!

In this edition you'll find the following:

- <u>Fun Poll: What was your favorite thing about Summer as a kid?</u>
- Welcome New Agency: New Beginnings Family Services
- Data Standards FY 2024 – What Agency Leads Need to Know!
- Report Spotlight – [GNRL – 102] Client List
- First-in-the-Nation HMIS User Portal Launching in Santa Clara County
- DEW – Check Out the Slides Here!
- SCC HMIS Quarterly Compliance Certification Checklist - DUE July 31, 2023
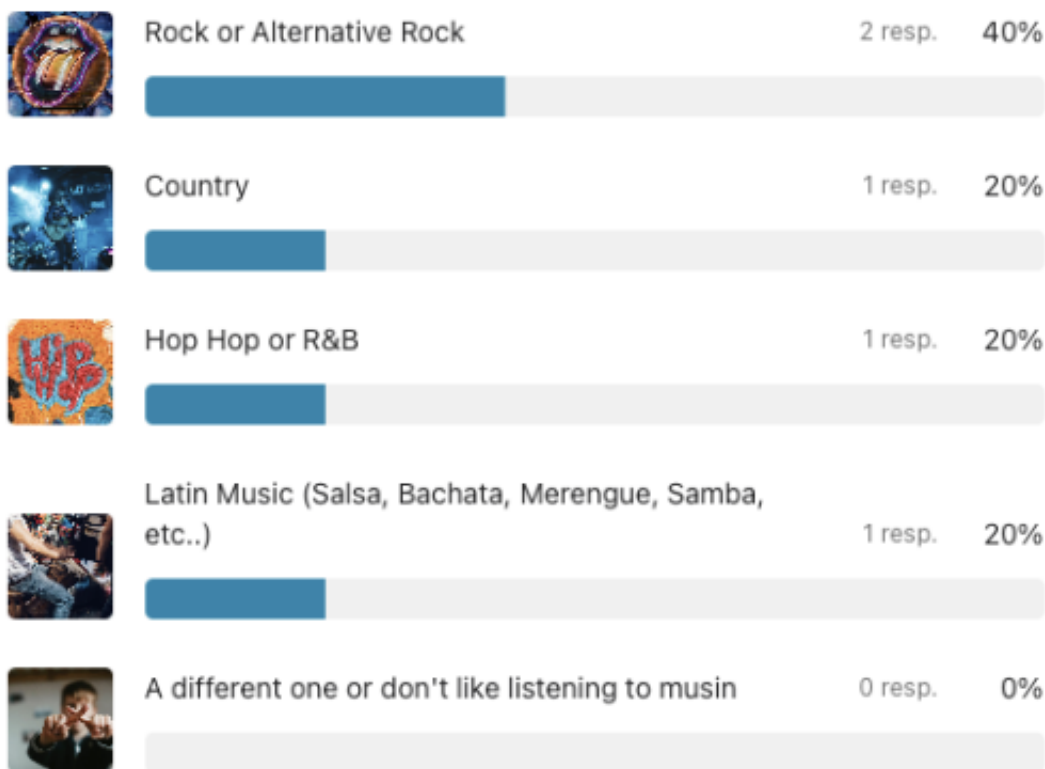- Meeting/Upcoming Events
- Bitfocus is Hiring!

Announcements

Check Out This Fun Poll: What was your favorite thing about summer as a kid?

Click on this link to complete the poll about your favorite thing about summer as a kid and check out the newsletter next month to see what your colleagues said! Please note that your individual response is anonymous.

URL for Poll: ***https://bitfocus.typeform.com/to/DtVIhIKX***

Here is the result from last month's poll: What's your all-time favorite music genre to listen to?

Rock or Alternative Rock	2 resp.	40%
Country	1 resp.	20%
Hop Hop or R&B	1 resp.	20%
Latin Music (Salsa, Bachata, Merengue, Samba, etc..)	1 resp.	20%
A different one or don't like listening to musin	0 resp.	0%

Take the poll!

Spotlight

Welcome New Agency: New Beginnings Family Services

We'd like to give a big welcome to our newest partner **New Beginnings Family Services**. New Beginnings Family Services (NBFS) began out of a need to strengthen family ties while going through the legal justice system. These needs demand a response as a Mandate for a Call-to-Action.

As a non-profit organization, NBFS offers low and no-cost services, courses, and classes on a variety of subjects, such as Parent-to-Parent Mentoring, Navigating the Legal System, and Understanding Adverse Childhood Experiences (ACE's Studies) during transitions. NBFS also provides development training in Family Literacy, and Compassion Informed Servicing, amongst others.

As an organization, our goal is to provide for and facilitate mutual understanding between all parties, intersections and institutional facets in the Family, Legal and Mental Health Service overlap to do what's best for the child.

Updates

Data Standards FY 2024 – What Agency Leads Need to Know!

Funding Sources Changes
Program funding sources are generally setup at the time of program start.

However, funding sources can change. It's the agency leads responsibility to inform us of the change by using the **Program Change Form.** In the 2024 Data Standards, the following funding source options will be added to use in HMIS:

- 53: HUD – ESG Rush
- 54: HUD: Unsheltered Special NOFO
- 55: HUD: Rural Special NOFO

In addition, the following funding sources will be retired/no longer used. If you have this funding source attached to a program, we will automatically remove this as part of the Data Standards.

- 49: HUD: CoC – Joint Component RRH/PSH
- 12: Rural Housing Stability Assistance Program

Project Information Change for Rapid Rehousing Programs

Although we will elaborate on this topic in our next Agency Leads meeting, we wanted to alert agencies of this backend change to ensure there is plenty of time for staff to understand the change. Starting in October, there will be two options for program set-up under program type for Rapid Rehousing (RRH) Programs. These are RRH: Services Only and RRH: Housing with or without services. This change will allow us to differentiate better between projects with any ongoing rental funds from the RRH project – and those where the assistance is provided as a service by another funding source and therefore intentionally contains no Bed and Unit Inventory. Agency Leads where program type change is required will receive communication in the coming months.

Want a more in depth review of 2024 Data Standards changes? Watch our **Feature Focus from 7/20/2023**!

Report Spotlight

[GNRL – 102] Client List

This is a service-based report that lists details of all clients, according to veteran status, who have received selected service item(s) for a specified period of time. This report can be found in the following location in the Report Library: Service Based Reports → [GNRL-102] Client List

Report Details

In general, this report provides a list of all clients who have received selected service items during a specified period of time (determined by your report's Start Date and End Date). It is a service-based report, meaning that it only reports data specific to services – information pertaining to only programs is not included in this report.

This report pulls data from several locations within the client record, including the Client Profile screen and the Services tab. To generate the client list, the report collects client names for all those enrolled in any services within the agency. It then filters this list according to the service(s) you select from the *Service(s)* parameter on the Prompts page.

Continue reading

News

First-in-the-Nation HMIS User Portal Launching in Santa Clara County

A new client-facing portal to Clarity Human Services will be rolling out early this Fall, which will be of great benefit to system providers and clients alike. The brand-new tool provides clients with direct access to their service

information and a resource directory, empowering them to be more hands-on in their housing journey. Clients will be able to update contact information and location independently, upload documents, and reach out to service providers directly via the portal, streamlining ongoing communication.

A number of stakeholders - including people with lived experience of homelessness, service providers, and public partners - have informed the development of the new client portal and helped ensure it is as functional and helpful as possible. Throughout this next year, feedback-based system enhancements will continue to be developed and released.

As we set out on this journey to a more equitable and accessible system for the people we serve, we would like to thank you in advance for your continued commitment to our goal of ending homelessness in Santa Clara County. We couldn't do it without you, and we are grateful for your partnership.

Announcements

DEW – Check Out the Slides Here!

Data Engagement Workshop (DEW) – Data Quality & AB 997 (Tuesday, July 18, 2023)
Objective: Ensure that TA/Agency Leads and Program Managers have a clear understanding of AB 997 requirements and can identify data quality issues and reporting requirements

Thank you to all HMIS End Users who participated in this month's DEW - we had an amazing number of participants! We started with a review of some of the basic requirements around **California's Assembly Bill 977.** The latter half of the training was focused on how to identify Data Quality issues in your programs,

which is relevant to all of our HMIS users! If you attended, we'd love your feedback on the session by completing **this survey.**

Missed it? The recording can be found **HERE** on our training site and the slides can be found **HERE**. Attendees will notice that we added recordings of **how to set up the parameters for Report** – and how to **run our AB 977 Dashboard in the Data Analysis tab** *(this is only available for Agency Leads with the Data Analysis tab).*

Updates

SCC HMIS Quarterly Compliance Certification Checklist - DUE July 31, 2023

Please note the **Compliance Certification Checklist** is due today at EOB for **ALL NEW ACTIVE STAFF** at your agency during **Quarter 2 (April – June).** These are staff that are gaining access to HMIS for the first time – ever! Please note you are only responsible for submitting new staff, no need to provide a list of all staff who have access to HMIS.

You should have received a list of NEW STAFF at your agency. Please only submit the certification for staff listed. If you have any questions, please contact us at **scc-admin@bitfocus.com**

Next Certification Deadline will be Tuesday, October 31, 2023, for all new active staff for the months of July – September 2023. You will receive notifications regarding next steps closer to the deadline.

Upcoming Events

Meeting/Upcoming Events

HMIS Technical Administrator (TA)/Agency Lead Meeting

When: Thursday, August 3, 2023

Time: 2:00 - 3:30 p.m.

Where: **Zoom**

This meeting, formerly known as the Agency Admin meeting, will discuss the reports and data collection requirements in HMIS. This naming convention change does not alter the content, requirements, or attendees of the meeting. Please send an agency representative to this meeting who is responsible for supporting staff in their HMIS data collection responsibilities.

Data Think Tank

When: Tuesday, August 8, 2023

Time: 10:00 – 11:00 a.m.

Where: Email **Angiee@bitfocus.com** for Zoom Link

Service Providers Network Meeting

When: Wednesday, August 9, 2023

Time: 9:30 – 11:00 a.m.

Where: Virtual Meeting

YHDP Round 4 & 5 Community Calls

When: Wednesday, August 9, 2023

Time: 12:00 – 1:30 p.m.

Where: **Zoom**

Rapid Rehousing and Employment Initiatives Meeting

Please note this meeting is going In-Person*

When: Thursday, August 24, 2023

Time: 3:00 - 4:30 p.m.

Where: Charcot Training Center Suite #102

2310 N First St. San Jose, CA 95131

SCC CoC VI-SPDAT Training

When: Wednesday, August 30, 2023

Time: 9:00 a.m. – 1:00 p.m.

Where: **Sign Up Here!**

SCC TA Office Hours

When: Wednesday, August 30, 2023

Time: 10:00 -11:00 a.m.

Where: **Zoom**

Training

Check out this month's training offerings.

SCC Clarity Office Hours

When: Thursday, August 3rd, 17th and 31st, 2023

Time: 10:00 -11:30 a.m.

Where: **Zoom**

SCC Looker Office Hours

When: Monday, August 7th and 21st, 2023

Time: 1:00 -2:00 p.m.

Where: **Zoom**

News

Bitfocus is Hiring!

Check out great career opportunities **here** as Bitfocus seeks to expand its reach!

Questions? Your HMIS Administrator is happy to help.

Phone: 408.596.5866 Ext. 2
Email: sccsupport@bitfocus.com

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