



## Santa Clara HMIS News, March 2022

Welcome to the Santa Clara HMIS March 2022 newsletter!

**In this edition you'll find the following:**

- Welcome New Agency Partners
- Client Portal is Live!
- Bitfocus is Hiring!
- Overlapping Enrollments - How to Avoid Them
- Housing Move-In Date
- Report Spotlight: [DQXX-110] Duplicate Clients
- Meetings/Upcoming Events
- Training



## Announcements

### Welcome New Agency Partners

Please join us in welcoming **School Health Clinics** and **The United Effort Organization, Inc.**

**School Health Clinics** is a federally qualified Health Center with six clinics in Santa Clara county (five in San Jose and one in Gilroy). They provide primary care, behavioral health services and address Social Determinant of Health including housing. Check out their website [here!](#)

**The United Effort Organization, Inc.** mission is to assist people in need to navigate and build a road to self-sufficiency through case management services and assistance in procuring public benefits, finding housing, and employment. Check out their website [here!](#)

## Client Portal is Live!

The Customer Portal is a secure website connected to Clarity Human Services, Santa Clara County's Homeless Management Information System (HMIS), that enhances the connection between clients and their care team. The portal allows clients to view and update their information stored within HMIS, including location, contact information, Releases of Information, and Community Queue referral status. As a service provider, you will invite your clients to create a Portal account and benefit from mutually beneficial features.

For more information check out this [handout](#) for details on how to become a provider!

[Continue reading](#)

## Bitfocus is Hiring!

Join a team on a mission to empower communities nation- wide who are looking for better ways to use technology, data, and policy to improve their systems of care. Check out career opportunities [here!](#)

# WE'RE HIRING!



## Spotlight

### Overlapping Enrollments: How to Avoid Them

In efforts to reduce data quality errors throughout HMIS and to aid in federal reporting submission, we want to highlight how to address this common and avoidable error that we encounter when reviewing system-wide data quality.

[Check out the details.](#)

### Report Spotlight: [DQXX-110] Duplicate Clients

The Duplicate Clients report is a report using information from the client profile screen. The report is designed to identify potential duplicates in Clarity Human Services client records. This report is found in the Data Quality section of the Report Library. Additionally, there is an Administrator version available in the Administrator section.

[Continue reading](#)



## How-to

### Housing Move-in Date

The Housing Move-in Date is to document the date that a household admitted into a Permanent Housing project moves into housing. This data is critical to point-in-time and housing inventory counts as it differentiates households which have already moved into permanent housing from households which are enrolled in a Permanent Housing project but are still literally homeless (in Emergency Shelter, Safe Haven, Transitional Housing or on the street) as they prepare to move into an available unit.

[Continue reading](#)



## Upcoming Events

### Meetings and events with you in mind

- HMIS Agency Administrator Meeting
- Serving Older Adults Training
- SCC TA Office Hours
- Service Providers Network Meeting
- Rapid Rehousing and Employment Initiatives Meeting

[Check out the meeting details.](#)



## Training

### Training opportunities

#### SCC Clarity Office Hours

When: Thursday, March 31, April 14 and 28, 2022

Time: 10-11:30 a.m.

Where: [Zoom](#)

#### SCC Looker Office Hours

When: Monday, April 4, and 18, 2022

Time: 1-2 p.m.

Where: [Zoom](#)

Questions? Your HMIS Administrator  
is happy to help.

Phone: 408.596.5866 Ext. 2  
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