



Santa Cruz HMIS News

August 2023

Welcome to the Santa Cruz HMIS August 2023 newsletter!

In this edition you'll find the following:

- Upcoming Events
- Check Out This Fun Poll: With the soaring summer temps, what's your go-to when you're ready to take a dip?
- HMIS Training Update: Thank you!
- HMIS Agency Lead Responsibilities & Expectations
- 2024 HUD Data Standards: Reminder of Changes Happening 10/1/23
- Clarity Toolbox: Data Quality Edition
- Report Spotlight: HMIS Data Quality Report



Upcoming Events

Upcoming Events

Housing for Health - HMIS Workgroup

Monday, September 25 | 1:00 - 2:30 p.m. | Register [HERE](#)

In this meeting, we discuss specific solutions to system issues end users may be experiencing, along with community-wide initiatives. ***We will specifically be covering the upcoming 2024 HUD Data Standards changes and new HMIS paper forms during this month's meeting.*** We would love to have you join us!

Clarity Human Services Office Hours

Tuesday, September 26 | 3:00 - 4:00 p.m. | Register [HERE](#)

We host office hours every fourth Tuesday of each month. Drop in for as long or as short as you'd like to ask any and all questions related to HMIS or Clarity Human Services. All users are welcome. Please join us within the first 15 minutes or we will assume nobody will be joining us for Office Hours and we will close out the Zoom meeting.



News

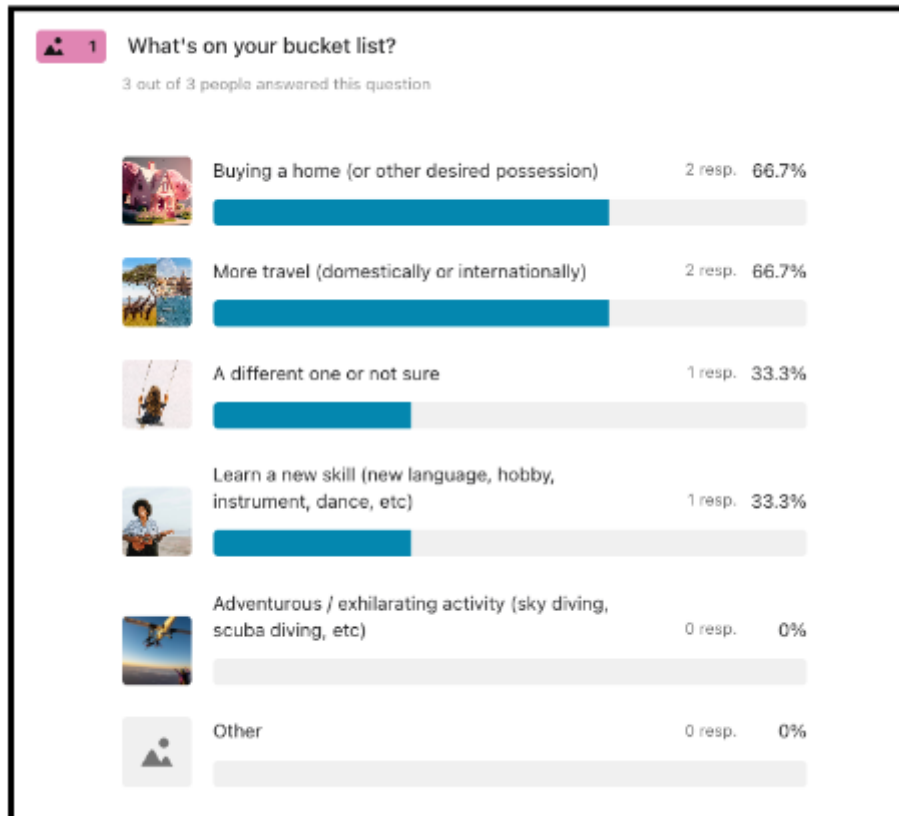
Check Out This Fun Poll

With the soaring summer temps, what's your go-to when you're ready to take a dip - if you could only choose one?

Click on [this link](#) to complete the poll and check out the newsletter next month to see what your colleagues said! Please note that your individual response is anonymous.



Here are the results from last month's poll: What's On Your Bucket List?



Updates

HMIS Training Update

Thank you!

Thanks to all of you who attended the in-person Privacy and Security HMIS trainings. We are pleased to report that out of the 170 HMIS Users, all but four completed the training. We recognize that 3 hours of in-person training is a lot to ask, and we really appreciate your willingness to attend.

For new and existing HMIS Users that have not yet completed the first wave of in-person Privacy and Security Trainings, ***we will be holding our next training on Tuesday 10/3 from 9a-12p at 18 W. Beach St in Watsonville.*** Invites were sent out on Wednesday, so if you need to attend the training and did not receive an email, please reach out to Loren White at loren.white@santacruzcounty.us.

The next round of General HMIS trainings will begin in a couple months and as of now, we are expecting to be splitting the General HMIS trainings into two separate modules. These two trainings will most likely be offered separately so that depending on your availability you can either take them on the same day or take them separately. More to come on this.



News

HMIS Agency Lead Expectations and Responsibilities

With our ongoing efforts to improve HMIS data quality, Housing for Health Partnership (H4H) staff is going to have increased interaction and dealings with HMIS Agency Leads. If you are unsure if you are an Agency Lead, or who at your agency is the Agency Lead, you can find a list of the Agency Leads [here](#).

As part of these efforts, we discussed the roles and responsibilities of Agency Leads during our August HMIS Workgroup on 8/28. You can watch past HMIS Workgroup meeting recordings [here](#), including August's meeting, once it's available.

Here is a [link](#) to the Agency Lead Roles and Responsibilities Overview document. We also recommend that Agency Leads check out all the training resources we have available on the [General Training](#), [HMIS Agency Lead](#), and [HMIS Manager](#) website pages.

If you have any questions regarding your Agency's Lead or what their roles and responsibilities are, please email loren.white@santacruzcounty.us.



News

2024 HUD Data Standards

Reminder of Changes Happening on 10/1/23

This is another reminder that the HUD HMIS Data Standards will be changing on 10/1/23 and we want to be sure that you are aware of these upcoming changes. Here are some of the changes you can expect to see on 10/1/23:

1. Language Updates
2. Changes to Existing Data Elements
3. New Data Elements
4. Retiring Data Elements

Here is a one-pager flier that we have put together as a resource for you to be aware of all the data standards changes you will see. **We will be discussing these changes and the new HMIS paper forms at September's HMIS Workgroup meeting on Monday 9/25**, so please do your best to join us then.

Are you interested in a more in-depth review of the 2024 Data Standards changes? Watch our **Feature Focus presentation from 7/20/23!**



Clarity Human Services Updates

Clarity Toolbox: Data Quality Edition

Data Quality Matters

We talk about data quality frequently because it is the most essential, and often the most difficult, part of managing client data. The reality is that the time, energy, and resources we invest in collecting, entering, and reporting client data would be of little use if the data were not complete, up-to-date, accurate and consistent. While we recognize that clients may not want to share some or all of the data that we are required to collect, we can strive to present the HMIS system and the data collection process in an accurate way that facilitates client confidence. When clients provide information about themselves, it is essential that we make sure it is recorded completely and accurately.

[Continue reading](#)



Report Spotlight

[HUDX-225] HMIS Data Quality Report

Whether you're prepping for your APR or just want a comprehensive look at your program's data quality, **[HUDX-225] HMIS Data Quality Report** in the Clarity Report Library is a helpful tool!

This report contains:

- General statistics describing people served during the report period, including: numbers of adults and children, total number of people served, missing age information, number of people exiting, and number of people served for a year or more.
- Counts and percentages of unknown and missing data for: Personally Identifiable Information (PII) such as client name, Social Security Number, and Date of Birth; Universal Data Elements, such as Veteran Status and Disabling Conditions; Income and Housing Data Quality, such as Destination, Income and Sources, and Non-Cash Benefits.
- Information on missing data with regard to calculating chronic homelessness.
- Timeliness of data entry.

To learn more about this report, check out our [Help Center Guide](#).

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Questions? Your HMIS Administrator is happy to help.

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