



## Santa Cruz HMIS News

### July 2024

Welcome to the Santa Cruz HMIS July 2024 newsletter!

**In this edition you'll find the following:**

- Upcoming Events
- Special Announcement: The Next Generation of Clarity Human Services
- “Spring into Summer” HMIS User Survey - Closed 7/19/24
- Data Quality Dashboard and Report Content
- Clarity Human Services July Feature Updates: Increased Size Limit for Uploading Files
- Clarity Toolbox: The Caseload Tab
- Join us for Clarity Connect!



## Upcoming Events

### Upcoming Events

**Housing for Health - HMIS Office Hours**

**Monday, August 26 | 1:00 - 2:30 p.m. | Register [HERE](#)**

Housing for Health and Bitfocus host office hours every **fourth Monday of each month** (in lieu of HMIS Workgroup meetings). **For August's Office Hours, we will be re-purposing the time to share a demo of the beta version of the new Clarity Human Services user interface.** Please see the next section of this newsletter for more details.



## Announcements

### Special Announcement: The Next Generation of Clarity Human Services

We have some exciting news to share with you! Clarity is getting an exciting update to its look and feel and we are eager for you to take a look! Clarity Human Services will be launching the "Next Generation of Clarity Human Services" - which is a brand new User Interface (UI) beta - on September 17th at Clarity Connect. At this early stage, we are seeking your feedback to make sure that we're developing the things that are most useful to you and your work.

In advance of this launch, we will be hosting a **Focus Group during the August HMIS Office Hours on 8/26/24** to give you the opportunity to view a recorded demo of the beta version of the new user interface and share your feedback during the session. We will also follow up with a survey after the session for attendees to share additional feedback. **Please note that this session cannot be recorded since the demo will be showing a beta version of our software, so if you'd like to see the demo, you must join the Focus Group.**

The beta version of the new user interface will first focus on the main "client/program" area of the system: client profiles, household management, program enrollments, and services. This update will mean that Clarity is much more mobile-friendly for staff entering data via tablets or phones. It will also be easier to see the steps or "workflow" for entering data to help users enter all required data along the way. For more information on the UI beta, please [click here](#).



## News

### “Spring into Summer” HMIS User Survey - Closed 7/19/24

The deadline to respond to the [“Spring into Summer” HMIS User Survey](#) was July 19, 2024, and the survey is now closed.

We had a total of **49 responses** and we thank each and every one of you who took the time to provide your feedback in this survey. We appreciate your feedback and we can't wait to start reviewing it! We will use your survey responses to address any concerns brought to our attention, create new resources, and hopefully to boost your engagement and confidence using the HMIS.


Please do not hesitate to reach out to us or H4H staff with any questions or concerns about the HMIS User Survey.



## Announcements

### Data Quality Dashboard and Report Content

Please see the pictures below for the agency-level data quality dashboard and report content updates. This is updated monthly - **check it out!**

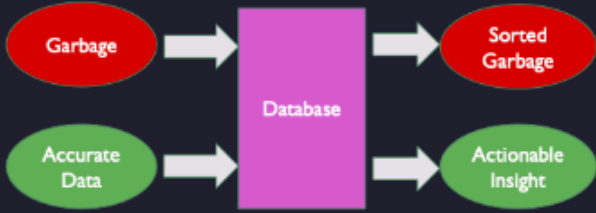


## Data Quality

- Completeness – data is complete
- Timeliness – data is entered timely
- Accuracy - data is entered accurately
- Consistency – data is consistent , no contradictions of data

Why is Data important?

- Data is used to drive the decision-making process of how funding is allocated.



```

graph LR
    G([Garbage]) --> DB[Database]
    AD([Accurate Data]) --> DB
    DB --> SG([Sorted Garbage])
    DB --> AI([Actionable Insight])
  
```

\*HUD Data Quality Toolkit

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## Clarity Human Services Updates

### July Feature Updates

#### Updated: Size Limit for Uploaded Files

You now have the ability to upload larger files *and* compressed files in the HMIS! We are very excited about this update and we know this will be very helpful to many users!

In all areas of the system where files or photos can be uploaded:

- The size of the file that can be uploaded has increased to 25 MB.
- Compressed files can now be uploaded.

This update applies to client files, client photos, staff photos, agency documents, vendor documents, ROIs, Encampment photos, and INVENTORY photos.

Stay tuned for our August Feature Updates article in next month's newsletter - there are LOTS more useful updates coming soon and we can't wait to share

them with you!

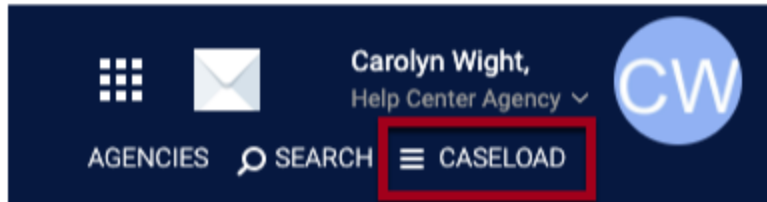


## Updates

### Clarity Toolbox: The Caseload Tab

#### The Caseload Tab

The **CASELOAD** tab provides a convenient way for you to view your active caseload within a specific agency. To access the Caseload tab, click **CASELOAD** in the upper right corner of the screen - under your name and agency.



Three tabs will appear across the top of the screen: **ACTIVE CASELOAD**, **STATUS DUE**, and **CASE MANAGER**. If you have been assigned as a Navigator for a referral, you will also see a **NAVIGATOR** tab.



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## Spotlight

Join us for Clarity Connect!

**[REGISTER HERE](#)** to join us for our 7th annual **Clarity Connect Conference** this September in Las Vegas! We'll have three full days of peer networking, interactive learning labs, and rich session content. **This year we're introducing a new track format: Foundations and Advanced.**

**The Foundations Track** will provide guests who are newer to HMIS, Clarity Human Services, or a particular feature or functionality with the fundamentals needed to get rolling. **The Advanced Track** will dive deeper into tips, tricks, and nuances for some of our more seasoned Clarity users.

**All tickets include** registration, breakfast and lunches all three days, and access to all main event sessions, workshops, learning labs, and the networking happy hour.

### **Cancellation Policy**

*After purchasing tickets, you have until thirty (30) days before the start of the conference for a full refund. Please submit for a full refund before August 16, 2024. No refunds will be accepted after the cut-off date. You may transfer tickets to another colleague at any time. Please contact Diane Quaresma ([dianeq@bitfocus.com](mailto:dianeq@bitfocus.com)) with any questions or transfers.*



Register today!

Questions? Your HMIS Administrator is happy to help.

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Email: [santacruz@bitfocus.com](mailto:santacruz@bitfocus.com)



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