



Santa Cruz HMIS News

June 2024

Welcome to the Santa Cruz HMIS June 2024 newsletter!

In this edition you'll find the following:

- Upcoming Events
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- Data Quality Dashboard and Report Content
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- Special Announcement: VASH Data is now in the HMIS!
- How-To: Feature and Improvement Suggestions
- Join us for Clarity Connect!
- Bitfocus is Hiring!



Upcoming Events

Upcoming Events

Housing for Health - HMIS Office Hours

Monday, July 22 | 1:00 - 2:30 p.m. | Register [HERE](#)

Housing for Health and Bitfocus host office hours every **fourth Monday of each month** (in lieu of HMIS Workgroup meetings). Drop-in for as long or as short as you'd like to ask any and all questions related to the HMIS. All users are welcome. Please join us within the first 15 minutes or we will assume nobody will be joining us for Office Hours.



Announcements

“Spring into Summer” HMIS User Survey

Earlier this month, we launched the [“Spring into Summer” HMIS User Survey](#) that was sent out to all active HMIS users. The goal of this survey is to assess your use of the HMIS and to identify possible gaps in support, training, and other resources. We will use your survey responses to address any concerns brought to our attention, create new resources, and hopefully to boost your engagement and confidence using the HMIS. We will also share the feedback we receive at a future HMIS Workgroup meeting.

The survey is anonymous, so your name, email address, or agency will not be attached to your answer in any way. The survey asks a few questions about your role solely to help us understand trends across different types of users. While the survey is voluntary, we are hoping to get as many responses as possible.

To sweeten the deal, you will have the option to be entered into a raffle for three \$25 gift cards!

This survey is designed to be anonymous, however, in order to enter you into the raffle, we need to know who you are! You also must complete the entire survey to be entered into the raffle.

We encourage you to take the time to respond thoughtfully to this survey. We are here for you and want to support you using HMIS in your work as best as possible! But we cannot know where you need more support unless you bring that to our attention, so this survey is designed to do just that.

Your feedback is very important to our ability to support you in the ways that you need it. **The deadline to respond is July 19, 2024.** You should have received an email blast from us with this information as well, and we will continue to send out weekly email reminders with the link to this survey. Please do not hesitate to reach out to us with any questions or concerns about the HMIS User Survey.



News

Data Quality Dashboard and Report Content

Please see the pictures below for the agency-level data quality dashboard and report content updates. This will be a new monthly segment in each newsletter!

Data Quality

- Completeness – data is complete
- Timeliness – data is entered timely
- Accuracy - data is entered accurately
- Consistency – data is consistent , no contradictions of data

Why is Data important?

- Data is used to drive the decision-making process of how funding is allocated.

*HUD Data Quality Toolkit

```

graph LR
    G[Garbage] --> DB[(Database)]
    AD[Accurate Data] --> DB
    DB --> SG[Sorted Garbage]
    DB --> AI[Actionable Insight]
  
```

Continue reading



News

2024 Point-in-Time Count Preliminary Data Released

Preliminary results from the 2024 Point-in-Time (PIT) Count have been released! Please [click here](#) for the full announcement.

The final PIT Count report is expected to be released by the end of July. The full report will provide a more comprehensive analysis and serve as a foundation for informed decision-making and targeted interventions in ongoing efforts to ensure all County residents have a stable, safe, and healthy place to live.



Announcements

Special Announcement: VASH Data is now in the HMIS!

Housing for Health (H4H) has fostered a partnership with the VA, allowing the transfer of VASH data from the VA HOMES database to the HMIS. We are excited to announce that the VASH data is now successfully uploaded in the HMIS.

This information will help us gain more insight into how veterans are being served in our community. Additionally, having this information in the HMIS will help increase Santa Cruz's scoring for federal funding opportunities. Moving forward, the plan is to upload updated VASH data into the HMIS on a regular basis.



How-to

Feature and Improvement Suggestions

Do you have ideas for improving the HMIS? Let us know!

We encourage you to suggest improvements and new features for our products. You can create feature suggestions or vote, watch, and comment on existing suggestions at ideas.bitfocus.com.

Your comments and votes on suggestions help us understand what you're passionate about and how you want our products to support you and your team. Please review our "[How to Submit a Feature Suggestion](#)" article for idea submission best practices.

Suggestions often impact what our Development team works on, even if we ultimately choose not to implement a suggestion exactly as it's described. Our ultimate goal is to understand what you and all of our customers need and to create products that meet those needs. Occasionally, that'll mean implementing a suggestion as described, but it usually means working to understand the need behind the suggestion and how we can meet that need for as many users as possible.



Spotlight

Join us for Clarity Connect!

[REGISTER HERE](#) to join us for our 7th annual Clarity Connect Conference this September in Las Vegas! We'll have three full days of peer networking, interactive learning labs, and rich session content. **This year we're introducing a new track format: Foundations and Advanced.**

The Foundations Track will provide guests who are newer to HMIS, Clarity Human Services, or a particular feature or functionality with the fundamentals needed to get rolling. **The Advanced Track will** dive deeper into tips, tricks, and nuances for some of our more seasoned Clarity users.

All tickets include registration, breakfast and lunches all three days, and access to all main event sessions, workshops, learning labs, and the networking happy hour.

Cancellation Policy

After purchasing tickets, you have until thirty (30) days before the start of the conference for a full refund. Please submit for a full refund before August 16, 2024. No refunds will be accepted after the cut-off date. You may transfer tickets to another colleague at any time. Please contact Diane Quaresma (dianeq@bitfocus.com) with any questions or transfers.



Register today!



News

Bitfocus is Hiring!!

Bitfocus hiring for multiple positions! Check out our job postings [here](#).

Apply today!

Questions? Your HMIS Administrator is happy to help.

Phone: 831-713-2288

Email: santacruz@bitfocus.com



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