ALAMEDA COUNTY HMIS TRAINING:
GETTING STARTED

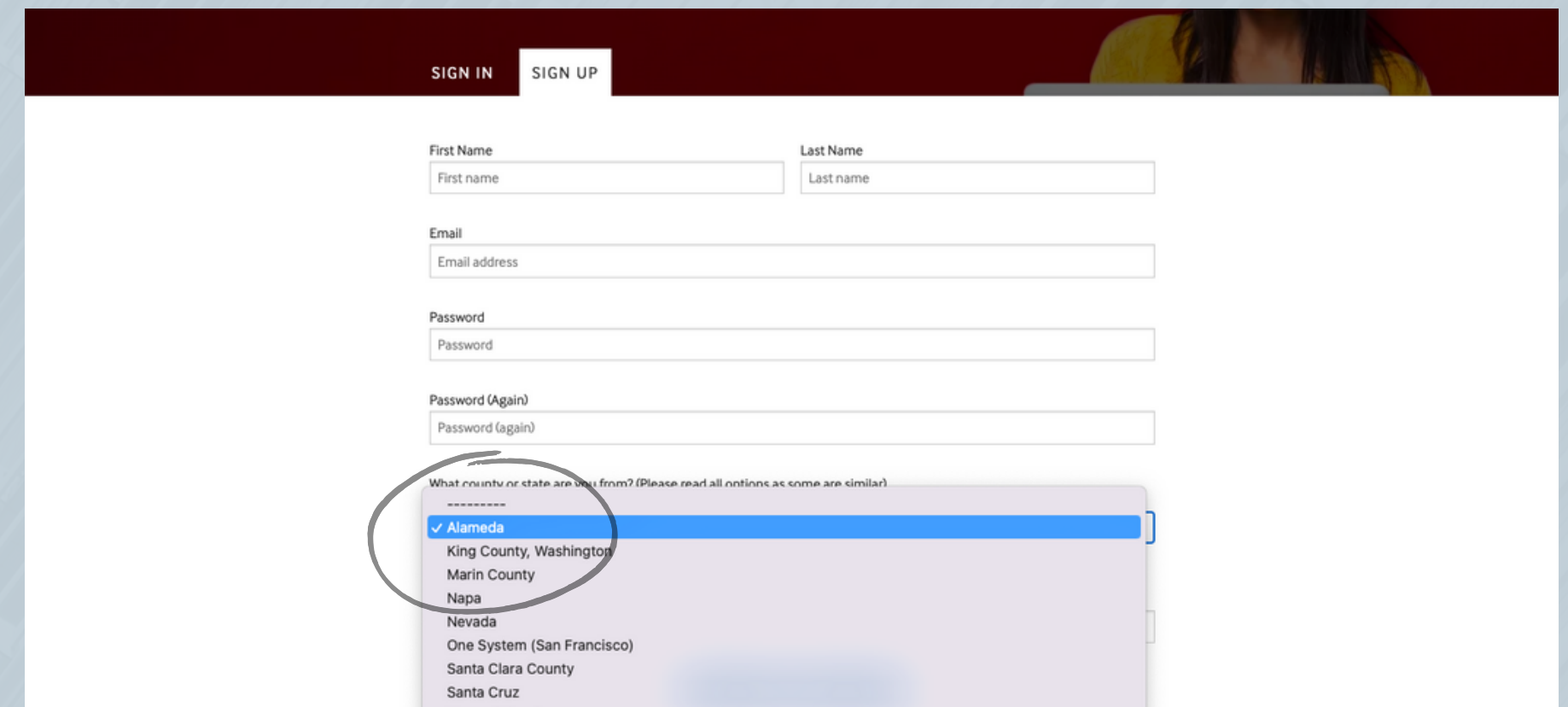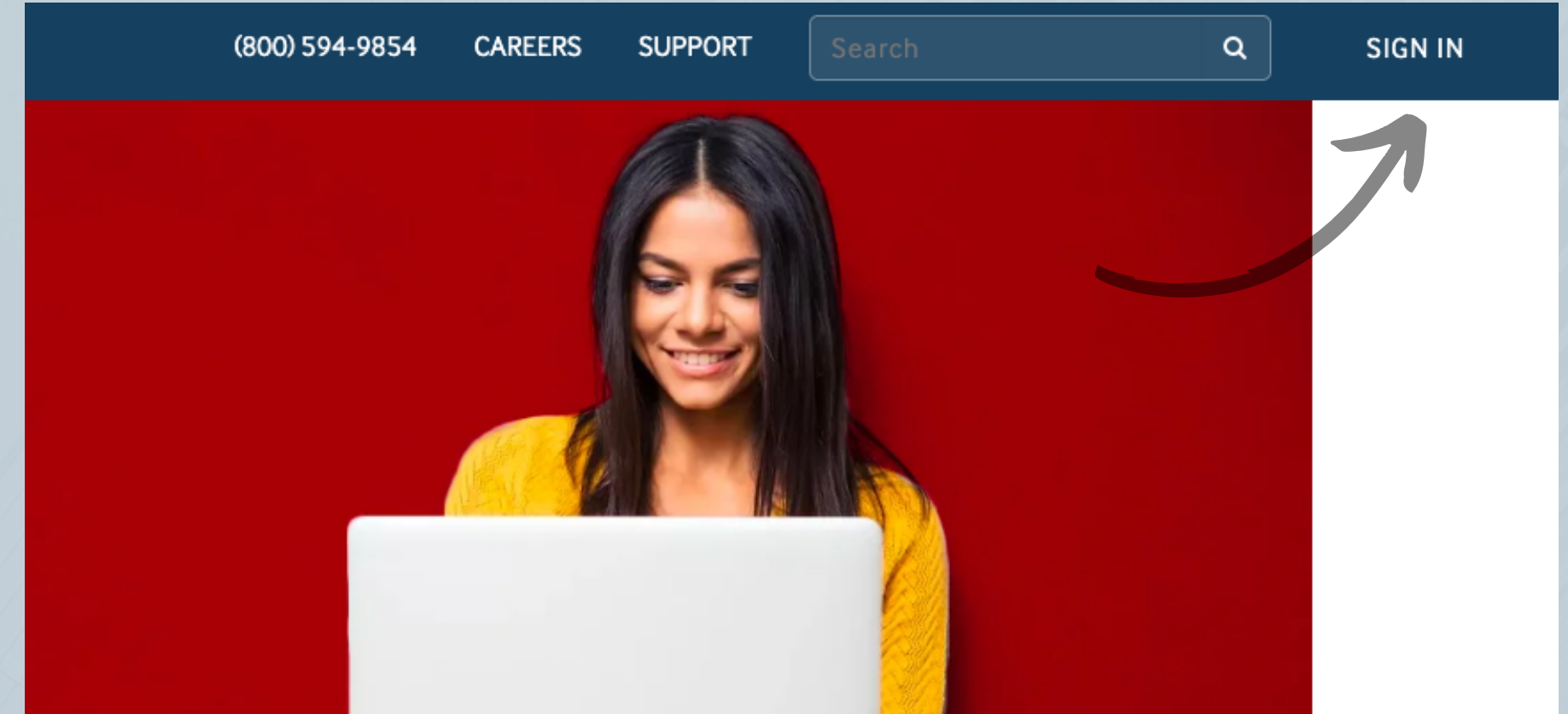Homelessness Solutions
in Alameda County

Bitfocus

Signing in/Creating an Account

1. Navigate to: training.bitfocus.com/page/alameda and click on "Sign In" in the top right corner of the screen.
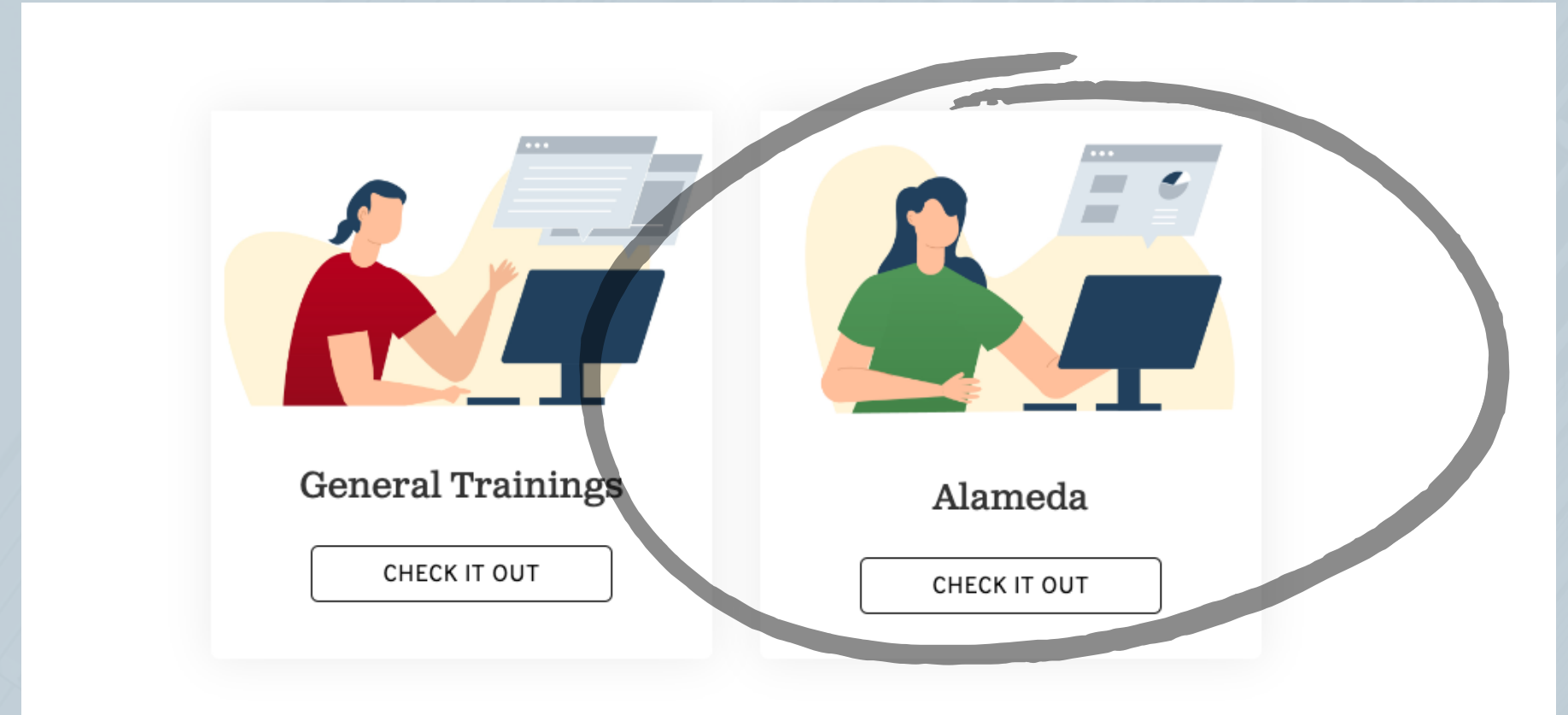
2. If you already have an account, enter your login credentials to sign in.

3. If you don't have an account, click on the "Sign Up" tab and complete all information. On the question that asks "Which county or state are you from?" make sure to select **"Alameda"** from the drop down. **Use your agency email address when creating an account.**

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4. Click **"Sign Up"** and you should see the **"Alameda"** training portal. This is where you are going to be completing Alameda County specific trainings.

5. Once you have clicked onto the Alameda portal, you will see the **two** trainings that are to be completed.

- **Alameda: Privacy and Security Training**
- **Clarity Human Services: General Training**