

# ALAMEDA COUNTY HMIS USER TRAINING

BITFOCUS & ALAMEDA COUNTY  
HMIS

---

---

# TOPICS



Entering Client Contact Information



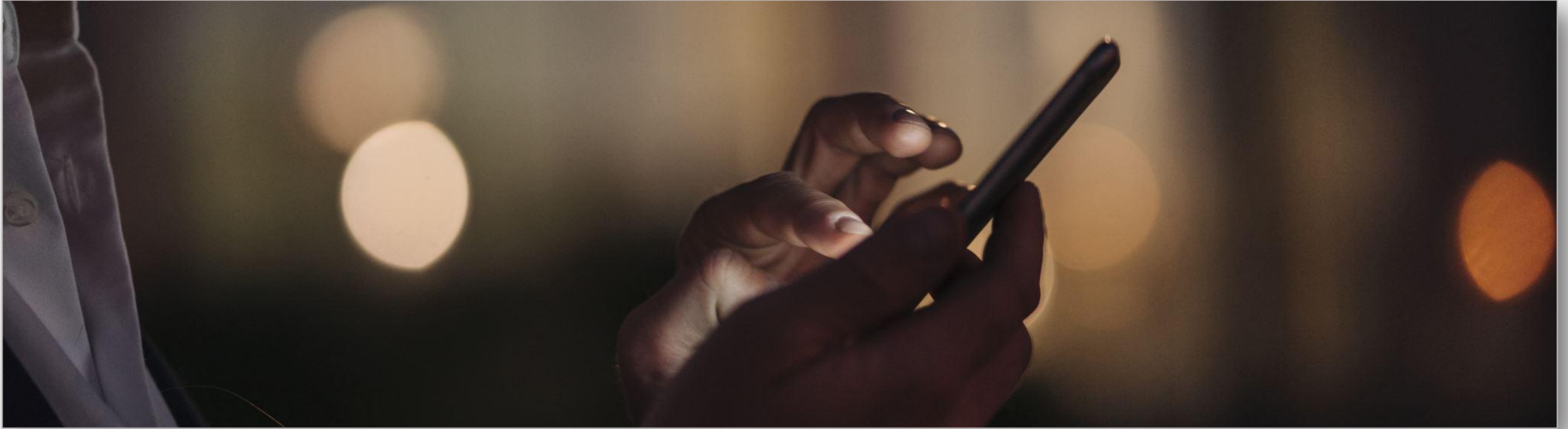
Location Tab Overview



Managing Households



Duplicate Clients



## ENTERING CLIENT CONTACT INFORMATION

# Entering Client Contact Information

## When should you add client contact information?

Upon initial contact with the client and/or when, there is a change in client contact information ( Phone number change, email change, new case manager, etc.)

Make sure to include additional client contacts (Case Manager, Landlord, Primary Care Provider, Emergency Contact, Public Benefits, etc.)

## Why it is important to add client contact information?

The information is important for providers to contact their clients.

It is important for providers to have up-to-date information with clients should a resource become available.

# CREATING CLIENT CONTACT RECORDS

The client record CONTACT tab is a place to record and share a client's contact information (phone numbers and email address).

Multiple contact can be added within the contact record.


Contact info can be edited and across agencies.

The CONTACT tab can be enabled or disabled in the agency's Navigation Profile and a staff member's Access Role.

## \*\*Alameda County CE Agency (Test)


SEARCH FOR A CLIENT

ADD CLIENT 

 Enter search terms for a client

SEARCH

Use full name, partial name, date of birth or any combination.

-  **Alameda County Training Site**
- Do not enter data for real clients
  - Client data should be made up

Managed with Clarity Human Services

 Recover deleted data

## To create a contact record:

- Click the CONTACT tab within the client record and click ADD CONTACT.

Select an appropriate *Contact Type* (Emergency Contact, Case Manager, Public Benefits etc.)

Enter an email address, phone number, or both for the contact information.

Select a *Date* to Associate with the contact, and a not if applicable.

You can turn off the *Active Contact* toggle is the contact is no longer accurate.

The screenshot shows the 'Wonder Woman' client profile with the 'CONTACT' tab selected. The 'CLIENT CONTACTS' section has an 'ADD CONTACT +' button highlighted with a red box. The 'EDIT CONTACT' form is open, showing the following fields:

Contact Type	Emergency Contact
Name	Walter Jones
Email	Walter.Jones@gmail.com
Phone (#1)	000-000-0000
Phone (#2)	908-654-8721
Active Contact	<input checked="" type="checkbox"/>
Private	<input type="checkbox"/>
Contact Date	04/18/2023
Created by Agency	**Alameda County CE Agency (Test)
Created by Staff	Kelsey Main
Created on	04/17/2023
Note	<p>Friend of Wonder Woman.</p>

At the bottom of the form are 'SAVE CHANGES' and 'CANCEL' buttons.



DO NOT TOGGLE THE CLIENT CONTACT INFORMATION TO "PRIVATE"

Unless you are required to do so, avoid using the Privacy Toggle as it limits client contact information from being shared across the system.

## EDIT CONTACT

Contact Type	Emergency Contact
Name	Walter Jones
Email	WalterJones@gmail.com
Phone (#1)	000-000-0000
Phone (#2)	908-654-8721
Active Contact	<input checked="" type="checkbox"/>
Private	<input type="checkbox"/>
Contact Date	04/18/2023
Created by Agency	**Alameda County CE Agency (Test)
Created by Staff	Kelsey Main
Created on	04/17/2023

Note







Friend of Wonder Woman.

SAVE CHANGES

CANCEL

Contacts Created by staff members will be listed in the CONTACT tab. Depending on access and sharing settings, users may be able to view, edit, or delete records from other agencies.

CLIENT CONTACTS						ADD CONTACT (+)
Contact Type	Name	Phone	Email	Date		
  Emergency Contact	Walter Jones	000-000-0000 	WalterJones@gmail.com	04/18/2023		

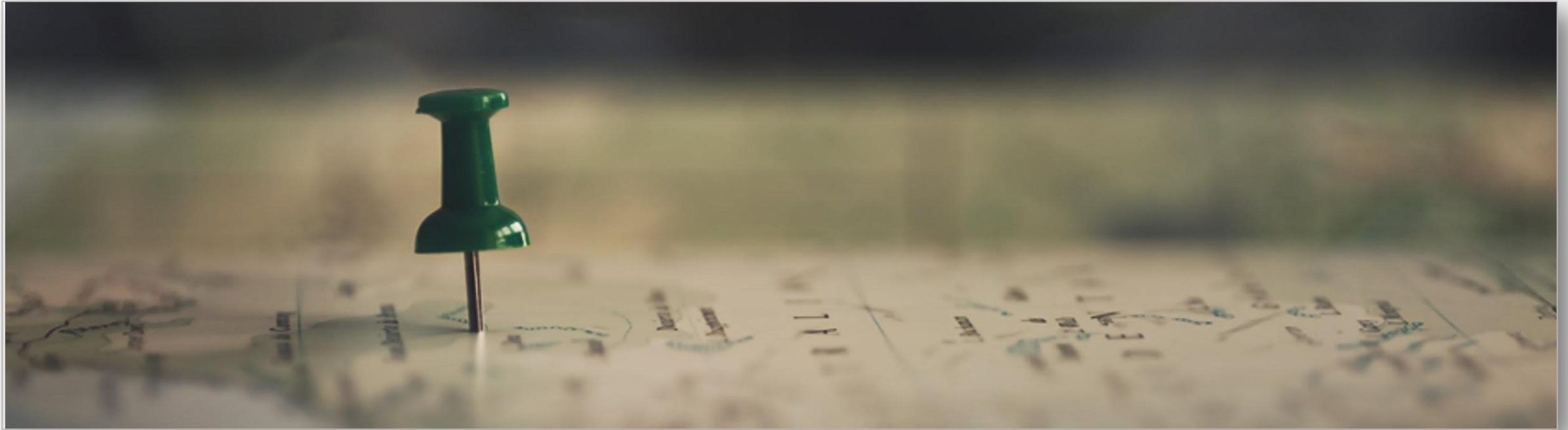
Simply hover over the edit icon from the CONTACT tab and click the edit icon to change client contact information.



---

# QUESTIONS?





## LOCATION TAB OVERVIEW

# LOCATION TAB OVERVIEW

## When should you enter a client's location?

Upon initial contact with client.

If the client has moved or changed locations.

## Why should you enter a clients location?

Keeping track of a clients location will ensure that your agency and other providers can find that client should a resource become available.

# LOCATION TAB OVERVIEW

The LOCATION tab in the client record allows you to record and view client geographic location information with a *Location Type* of "Field Interaction" or "Address"

Click here to go into location!

## Wonder Woman

PROFILE PROGRAMS NOTES FILES HISTORY CONTACT **LOCATION** REFERRALS ASSESSMENTS

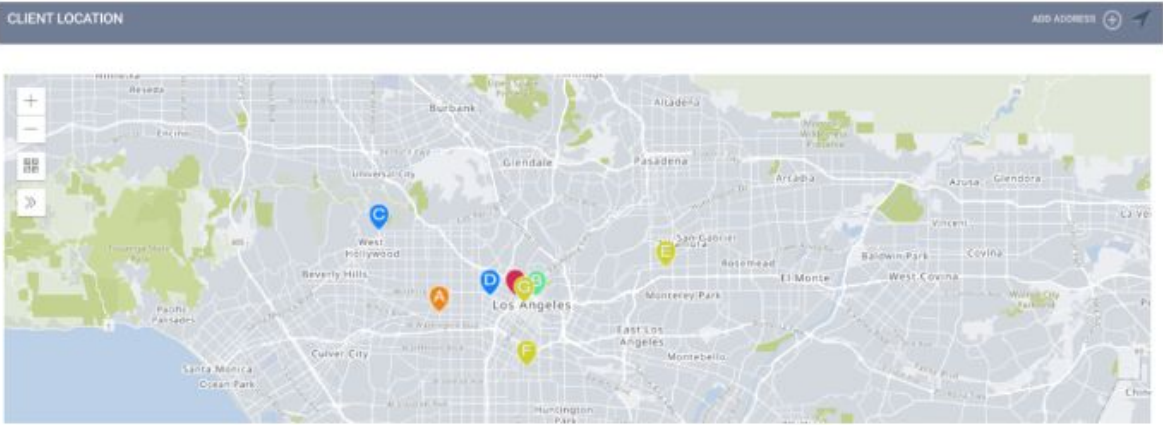
### CLIENT LOCATION

# LOCATION TAB OVERVIEW

The system will display previously recorded location information in the location results and on the map.

These results include:

- Staff member name who updated the location record.
- Location Type
- Location Date

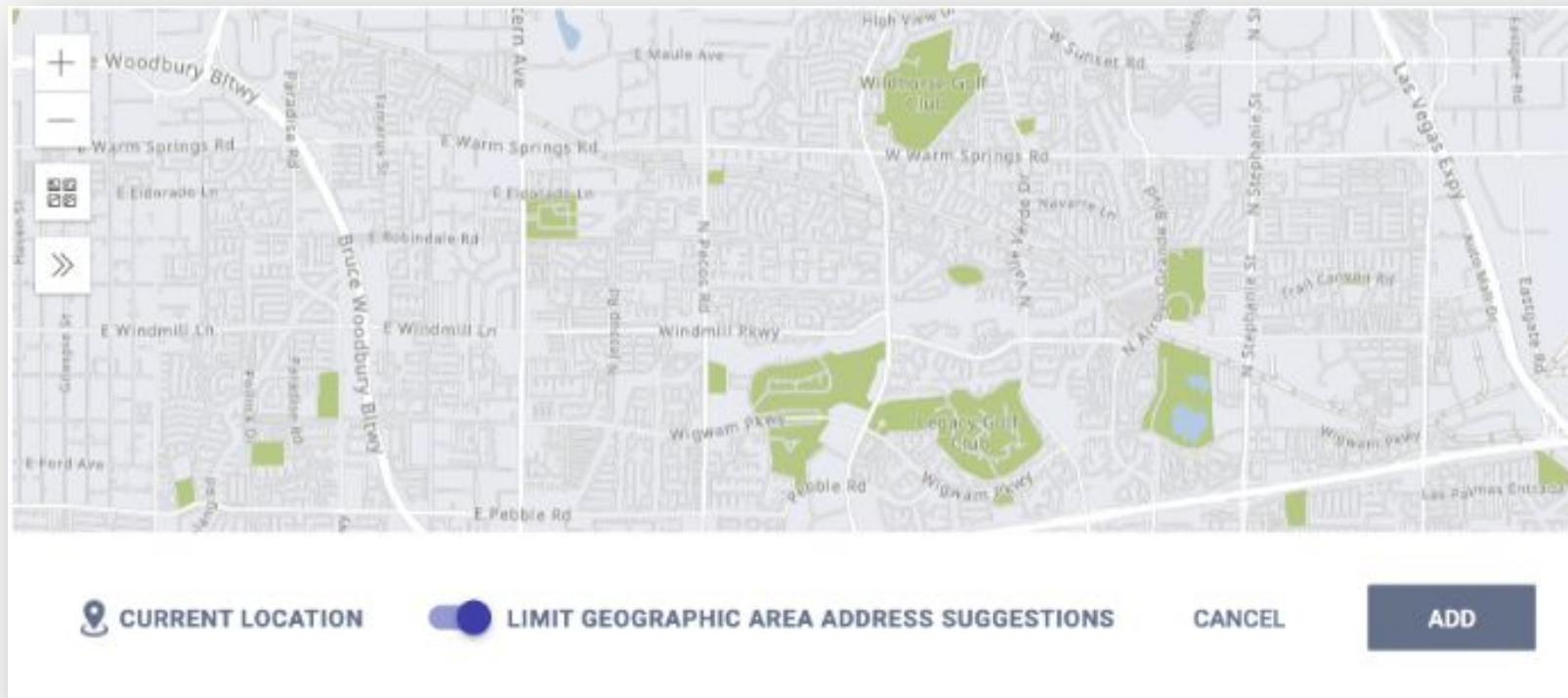


The screenshot displays the 'CLIENT LOCATION' interface. At the top, there is a header with the text 'CLIENT LOCATION' and an 'ADD ADDRESS' button with a location pin icon. Below the header is a map of Los Angeles with several colored location markers (A, B, C, D, E, F) placed across the city. Below the map is a table with the following columns: Type, Address, Last Updated Staff, Type, Location Date, and Outreach. The table contains four rows of data.

Type	Select	Status	Active	SEARCH	
	Address	Last Updated Staff	Type	Location Date	Outreach
A	1929 Arlington Ave, Los Angeles, CA, 90018	Knowledge and Training Engineer	Field Interaction	09/23/2020	
B	S San Pedro St, Los Angeles, CA, 90012	Kadra Adderly	Service Geolocation	07/03/2020	
C	1224 N Crescent Heights Blvd, Los Angeles, CA, 90046	Admin Admin	Address: Home	03/10/2020	
D	1036 S Bonnie Brae St, Los Angeles, CA, 90006	Admin Admin	Address: Home	03/10/2020	

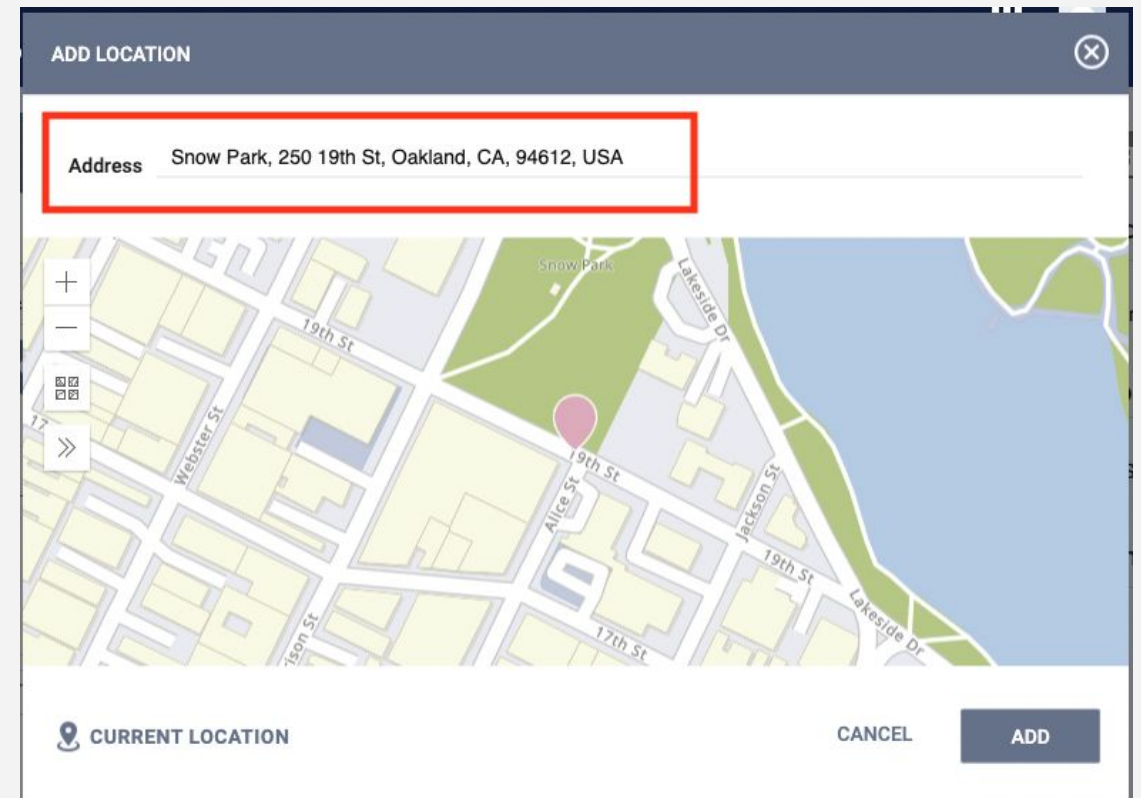
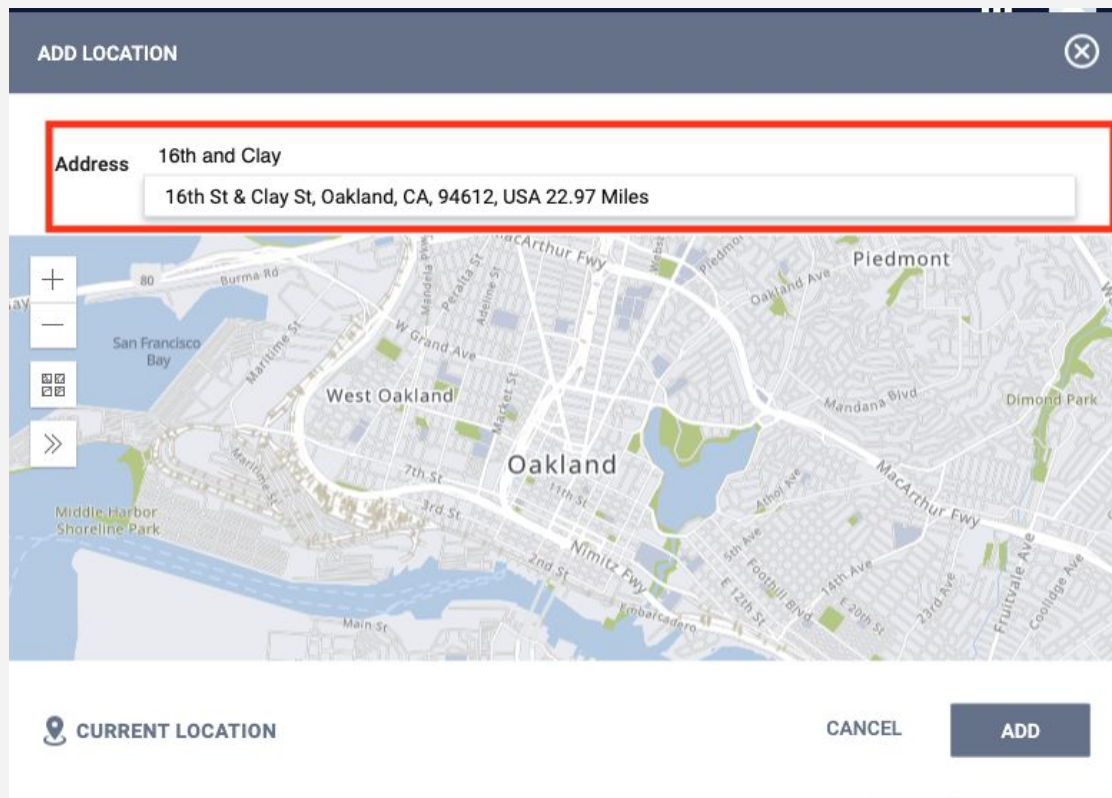
# GEOLOCATION FEATURE

- The Geolocation feature lets users add location information to a client's record. This information is displayed on the map within the location tab.



# GEOLOCATION FEATURE

- This feature enables users to mark locations using streets instead of a specific address and also record specific monuments in their area for location reference.



# LOCATION TAB OVERVIEW

You can add *Address* and *Field Interaction* location records from the LOCATION tab.

## Field Interactions

- Provide a quick way to record location data based on device location.
- To record this type of location, click the **Locate** icon.

## Add Address

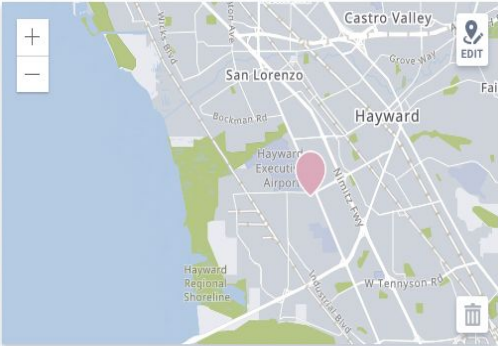
- To add an **Address** location, click **ADD ADDRESS**.
- **Address** locations include additional information fields
  - Address Type
  - Name
  - Location Date
  - Active Location
  - Private

### ADD CLIENT LOCATION

Address Type: Encampment

Name: Encampment A

Address



Address (line 2)

Location Date: 04/20/2023

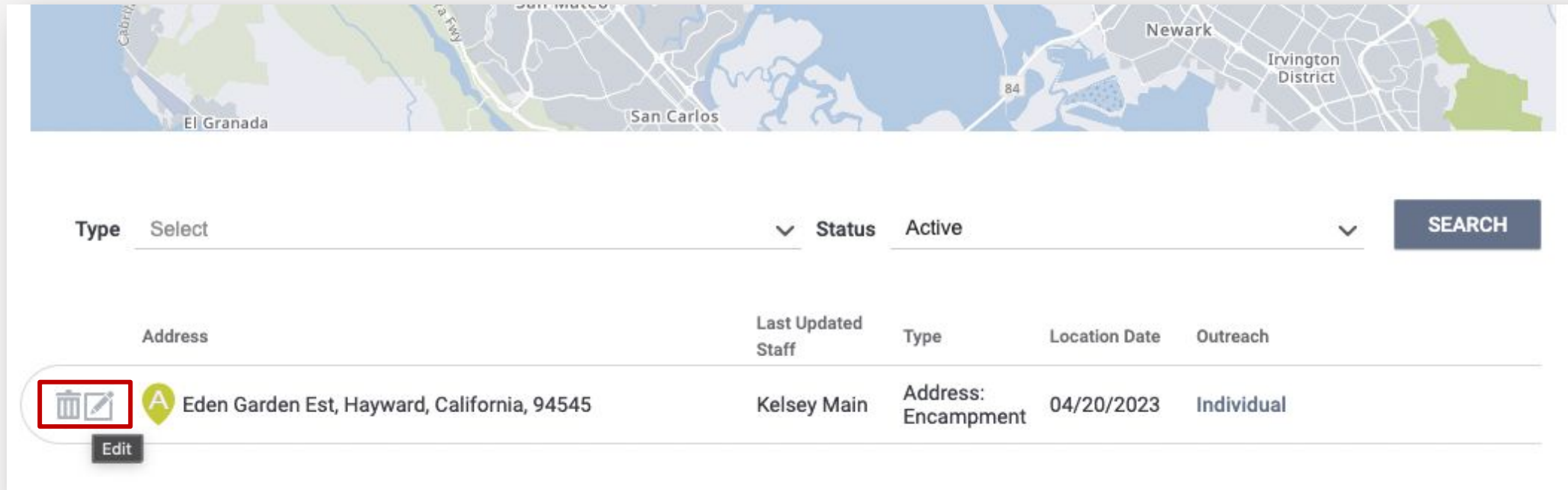
Active Location:

Private:



Note



# LOCATION TAB OVERVIEW



The screenshot displays a location management interface. At the top is a map showing various locations including El Granada, San Carlos, Newark, and Irvington District. Below the map is a filter section with dropdown menus for 'Type' (set to 'Select') and 'Status' (set to 'Active'), and a 'SEARCH' button. Below the filters is a table with the following columns: Address, Last Updated Staff, Type, Location Date, and Outreach. A single record is shown for 'Eden Garden Est, Hayward, California, 94545', updated by 'Kelsey Main' on '04/20/2023', with a type of 'Address: Encampment' and outreach of 'Individual'. An 'Edit' button is visible below the record, and a red box highlights the edit icon in the table's first column.

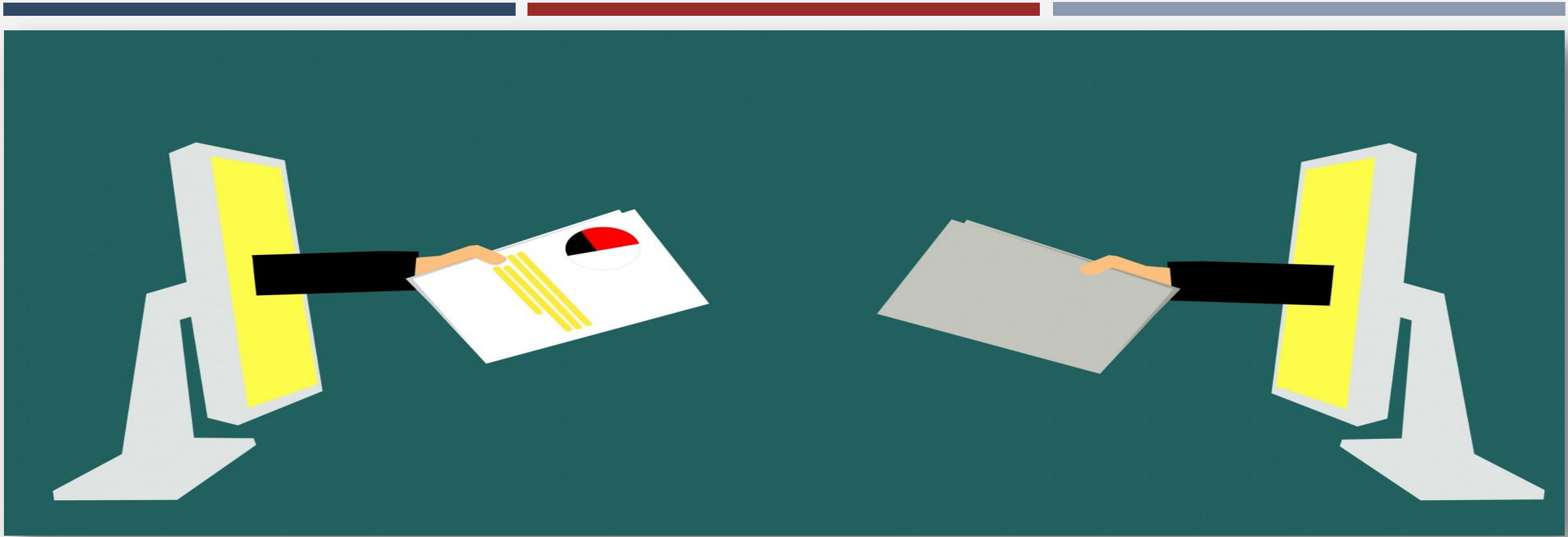
Address	Last Updated Staff	Type	Location Date	Outreach
  Eden Garden Est, Hayward, California, 94545	Kelsey Main	Address: Encampment	04/20/2023	Individual

**Address and Field Interaction** location records can be edited by hovering over the location and clicking the edit icon

---

# QUESTIONS?



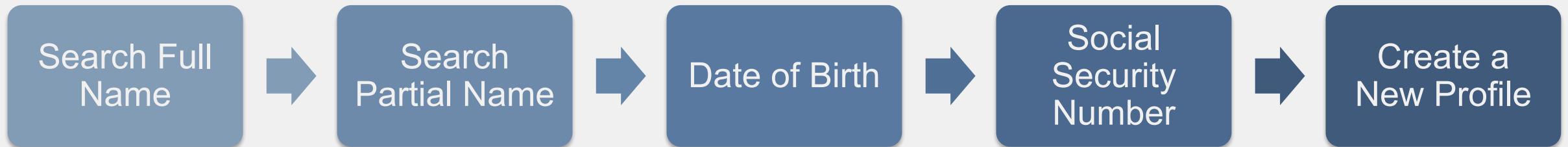


## AVOIDING DUPLICATE CLIENTS



# Creating New Profiles - Searching for Clients in HMIS

The screenshot shows a search interface with a dark blue header bar containing the text "SEARCH FOR A CLIENT" and a red-bordered button labeled "ADD CLIENT" with a plus sign icon. Below the header is a search input field with a magnifying glass icon and the placeholder text "Search By Name, Partial Name, DOB, or SSN" in red. To the right of the input field is a red-bordered button labeled "SEARCH". Below the input field, there is a line of text: "Use full name, partial name, date of birth or any combination."



# Creating New Profiles

If you have exhausted all search methods, then create a new client profile. Please make sure to collect as much information as possible



## Avoid using:

- Client refused
- Client Doesn't Know
- Data Not Collected
- Approximate or Partial



For existing profiles, confirm that all information is correct.

### CREATE A NEW CLIENT

Social Security Number	<input type="text"/>
Quality of SSN	Select <input type="button" value="v"/>
Last Name	<input type="text"/>
First Name	<input type="text"/>
Quality of Name	Select <input type="button" value="v"/>
Quality of DOB	Select <input type="button" value="v"/>
Date of Birth	<input type="text"/>
Middle Name	<input type="text"/> None <input type="button" value="v"/>
Gender	Select <input type="button" value="v"/>
Race	Select <input type="button" value="v"/>
Ethnicity	Select <input type="button" value="v"/>

Please fill in Release of Information form


# Duplicate Clients

## Charlee Test

PROFILE HISTORY SERVICES PROGRAMS ASSESSMENTS NOTES FILES CONTACT LOCATION REFERRALS

### CLIENT PROFILE

Social Security Number	XXX - XX - 9631 ?	
Quality of SSN	Full SSN Reported	▼
Last Name	Test	
First Name	Charlee	
Quality of Name	Full name reported	▼
Quality of DOB	Full DOB Reported	▼
Date of Birth	01/01/1995	Adult. Age: 28
Middle Name		Suffix None ▼
Alias		
What is the client's current gender identity?	Female	▼



UNIQUE IDENTIFIER  
**6D73A5732** ⓘ

PROGRAM REFERRAL

Client has a pending program referral.

[VIEW DETAILS](#)


## Charlee Test

PROFILE HISTORY SERVICES PROGRAMS ASSESSMENTS NOTES FILES CONTACT LOCATION REFERRALS

Changes successfully saved.

### CLIENT PROFILE

Social Security Number	XXX - XX - 9361 ?	
Quality of SSN	Full SSN Reported	▼
Last Name	Test	
First Name	Charlee	
Quality of Name	Full name reported	▼
Quality of DOB	Full DOB Reported	▼
Date of Birth	01/01/1995	Adult. Age: 28
Middle Name		Suffix None ▼
Alias		
What is the client's current gender identity?	Female	▼
What is the appropriate pronoun to use when addressing then client?	She/her	▼



UNIQUE IDENTIFIER  
**C7E56686E** ⓘ

Contact your HMIS Administrator to merge Enrollments

Bitfocus Help Desk: [hmissupport@achmis.org](mailto:hmissupport@achmis.org)

**Only include the client's Unique Identifier (UID) when emailing about clients.**



# [DQXX-110] Duplicate Clients Report

- The Duplicate Clients report is a report using information from the client profile screen.
- The report is designed to identify potential duplicates in Clarity Human Services client records.
- This report is found in the Data Quality section of the Report Library.
- This is an administrator report, not everyone will have access to this report.

Duplicated Client List							Admin Version
Unique ID	Name	SSN	DOB	Added Date	Staff	Agency Name	
6112B0DF3	Unicorn, Happy	xxx-xx-7891	01/11/1980	03/27/2018	Scott, Nate	Nate's Seahawks Training Agency	
BFD3377C5	Unicorn, Happy	xxx-xx-7891	01/11/1980	03/27/2018	Scott, Nate	Kerri's Awesome Training Agency	
3B5DB8796	Unicorn, Happy	xxx-xx-7891	01/11/1980	03/27/2018	Scott, Nate	Nate's Seahawks Training Agency	
4CAAE9BE0	Townsend, Deborah	xxx-xx-2225	07/10/1967	05/14/2018	17, Train	Beez Kneez	
0CC386F0E	Townsend, Deborah	xxx-xx-2225	07/10/1967	05/14/2018	61, Train	Beez Kneez	
CBDE5C7DA	Yount, Trey	xxx-xx-0000	03/15/1976	05/16/2018	07, Train	Beez Kneez	
8D966CEFA	Yount, Trey	xxx-xx-0000	03/15/1976	05/16/2018	09, Train	Beez Kneez	
9AA273729	Thewlen, Laura	xxx-xx-2478	10/07/1981	07/17/2018	27, Train	Beez Kneez	
B7C0C829C	Hewlen, Laura	xxx-xx-2478	10/07/1981	07/18/2018	CHANGE, DO NOT	Beez Kneez	
D23659461	Craig, Sandy	xxx-xx-8642	09/19/1963	08/21/2018	20, Train	CE - Coordinated Entry	
B691BE796	Craig, Sandy	xxx-xx-8642	09/19/1963	08/21/2018	20, Train	Beez Kneez	
9DD791A7A	Cain, Nellie	xxx-xx-4746	11/07/1961	08/21/2018	25, Train	CE - Coordinated Entry	
C8E0DDEFD	Cain, Nellie	xxx-xx-4746	11/07/1961	08/21/2018	25, Train	Beez Kneez	
B07868BAC	Craig, Marilyn	xxx-xx-3885	01/29/2017	08/21/2018	20, Train	CE - Coordinated Entry	
5E13944ED	Craig, Marilyn	xxx-xx-3885	01/29/2017	08/21/2018	20, Train	Beez Kneez	
1D140FC70	Tate, Sheri	xxx-xx-3822	07/01/1965	02/14/2019	41, Train	Beez Kneez	
F7E413770	Tate, Sheri	xxx-xx-3822	07/01/1965	07/09/2019	41, Train	Beez Kneez	
37161579D	Tate, Jacqueline	xxx-xx-1146	02/27/2010	02/14/2019	41, Train	Beez Kneez	
15051B49D	Tate, Jacqueline	xxx-xx-1146	02/27/2010	07/09/2019	41, Train	Beez Kneez	
0D453A1D2	Pierce, Emanuel	xxx-xx-0473	12/03/1982	03/12/2019	10, Train	Beez Kneez	
C551868DC	Pierce, Emanuel	xxx-xx-0473	12/03/1982	03/12/2019	10, Train	Beez Kneez	
AD1A7A687	Overstreet, Rikki	xxx-xx-3312	02/24/1993	11/12/2019	22, Train	Beez Kneez	
EBA660915	Overstreet, Rikki	xxx-xx-3312	02/24/1993	11/12/2019	15, Train	Beez Kneez	
BFE46FD7C	Zelaya, Shiloh	xxx-xx-2512	06/23/2011	01/14/2020	58, Train	Beez Kneez	
685588E0C	Zelaya, Shiloh	xxx-xx-2512	06/23/2011	01/14/2020	58, Train	Beez Kneez	
A04B6053E	Spruce, Bruce	xxx-xx-5987	02/04/1999	04/15/2020	Hoffman, Sara	Bitfocus Coordinated Entry Agency	
BA5BFA925	Spruce, Burce	xxx-xx-5987	02/04/1999	10/02/2020	Hoffman, Sara	Bitfocus Coordinated Entry Agency	
E2461606C	Wilson, Jane	xxx-xx-0000	05/29/1998	09/11/2020	Wilson, Allison	AbS - Abode Services	
6C131F663	Wilson, Jane	xxx-xx-0000	05/29/1998	09/11/2020	Crosby, Patrick	**Alameda County CE Agency (Test)	
938B4143B	Stilts, Skippy	xxx-xx-0000	02/08/1972	09/17/2020	CHANGE, DO NOT	Beez Kneez	
67D2E60CF	Stilts, Skippy	xxx-xx-0000	02/08/1972	10/15/2021	CHANGE, DO NOT	Beez Kneez	
66AD861DE	Wallace, Ississ	xxx-xx-4152	09/25/1986	12/09/2020	CHANGE, DO NOT	Beez Kneez	
9AA113BEF	Wallace, Ississ	xxx-xx-4152	09/25/1986	12/09/2020	CHANGE, DO NOT	Beez Kneez	
59335C832	Woods, Smandy	xxx-xx-8338	05/22/1974	09/08/2022	CHANGE, DO NOT	Beez Kneez	
F68669308	Woods, Smandy	xxx-xx-8338	05/22/1974	09/08/2022	CHANGE, DO NOT	Beez Kneez	

---

# QUESTIONS?







# MANAGING HOUSEHOLDS

# Managing Households

- If the family composition changes, you may need to add or remove family members.
- Each Family member needs to have a record created before you can add the family members together.

Household Members	
Dwight Schrute	Father ★
Malia Mouse	Sister

A "Star" next to the Member Type indicates they are the Head of Household (HoH)

**EDIT GLOBAL HOUSEHOLD**

Member Type: Father

Head of Household: Dwight Schrute

Joined Household: 08/26/2022

Exited Household:

**SAVE**

# Managing Households after Enrollment


If you need to add a household member after the HoH was already enrolled, select the Programs Tab, and then select the edit icon next to the program you would like to add the household member to.

Vulcan Science Academy

OVERVIEW SERVICES FUNDING **PROGRAMS** ACCOUNTS ASSESSMENTS SITES STAFF SHARING DATA ANALYSIS

PROGRAMS ADD NEW PROGRAM (+)

Any Type SEARCH

Program Name	Project Type	Template	Services
 Test Program	Other	Bitfocus Coordinated Entry Program Test Template	0

Edit



0 DAYS ACTIVE PROGRAM

Program Type:	Individual
Program Start Date:	03/20/2023
Assigned Staff:	Regina Abadajos
Head of Household:	Bitfocus Test

Program Group Members + Add

No active members

Once you are in the program enrollment, select the "Add Icon" to the right of your screen.

An additional screen will appear with the household members. Toggle on the household member you would like to add to the enrollment.

\*Note: The Household member must be added to the HoH prior to adding them to the enrollment

ENROLL ADDITIONAL MEMBERS

Bitfocus Baby      Daughter

ENROLL



---

# QUESTIONS?



## ADDITIONAL RESOURCES

### Clarity Help Center

- <https://help.bitfocus.com/>

### Alameda County Support Email

- [hmissupport@acgov.org](mailto:hmissupport@acgov.org)



# ALAMEDA COUNTY AGENCY LIAISON TRAINING

BITFOCUS & ALAMEDA COUNTY  
HMIS



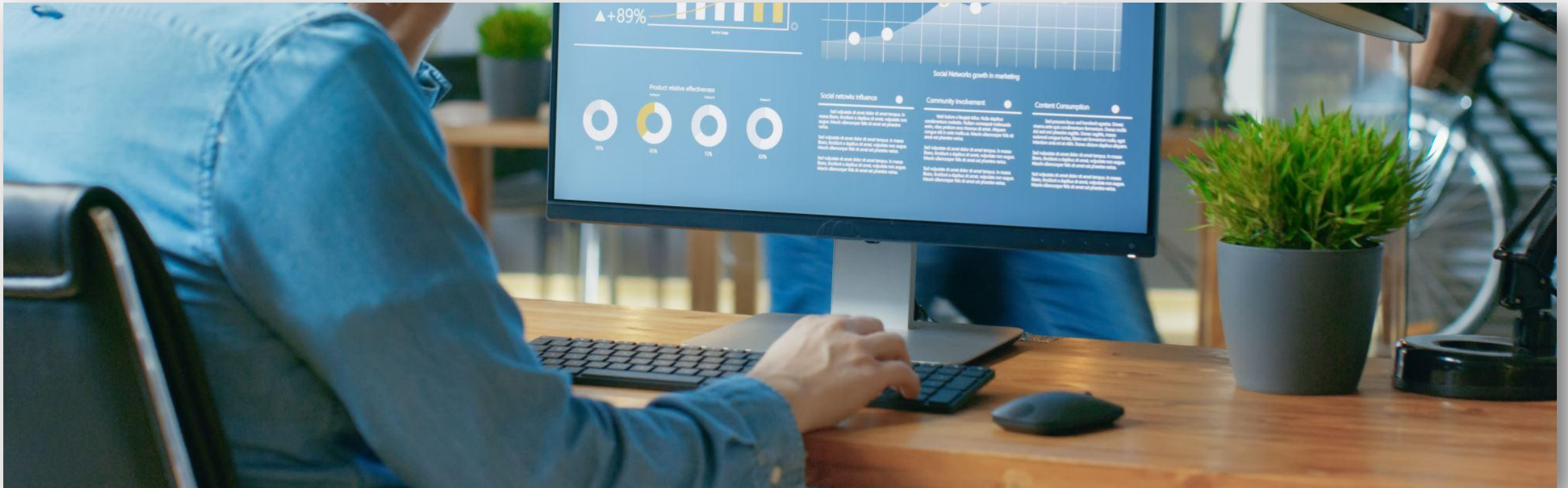
# TOPICS



Running Data Reports







# RUNNING REPORTS

# RUNNING REPORTS

## Step #1:

Navigate to the Launch Pad on your home screen. Click on the checkered icon.



Kelsey Main,

\*\*Alameda County CE Agency (Test) ▾



SEARCH



CASELOAD



REFERRALS



SETUP



MANAGE



REPORTS



CALENDAR



ATTENDANCE



MERGE



DATA IMPORT



OUTREACH



INVENTORY

## Step #2:

Click on the paper icon that says *Reports* to navigate to the Report Library.

# RUNNING REPORTS

## Step #3:

Navigate to the *Report Library* and locate the report you would like to run.

### REPORT LIBRARY

Favorite Reports

0 report(s) ▾

HUD Reports

8 report(s) ▾

## Step #4: Click *Run*

v3.6 [HUDX-224] PATH Annual Report [FY 2022]

★ | **▶ RUN** | 📅 SCHEDULE | MORE INFO ▾

[HUDX-111] HUD CSV / XML Program Data Export [FY 2022]

★ | ▶ RUN | 📅 SCHEDULE | MORE INFO ▾

[HUDX-225] HMIS Data Quality Report [FY 2023]

★ | ▶ RUN | 📅 SCHEDULE | MORE INFO ▾

# RUNNING REPORTS

## Setting Report Parameters:

When you click on "Run," you will be directed to the Preview tab, where you can configure the report parameters.

The available parameter options will vary depending on the report as each report is unique. Once you have selected the appropriate parameters, you can proceed to run the report by clicking the "Submit" button.

HUD Reports > [HUDX-225] HMIS Data Quality Report [FY 2023]

Switch Access Agency(-ies)   
All  
**\*\*Alameda County CE Agency (Test)**  
AbS - Abode Services  
ACHCD - Housing and Community Development

CoC Filter Category

CoC

Project Type(s)   
All  
**Emergency Shelter**  
Transitional Housing  
PH - Permanent Supportive Housing (disability required for entry)

Program Status

Continuum Project

Program(s)   
All  
**Abode Services - HRC**  
BDC Emergency Shelter

Report Date Range

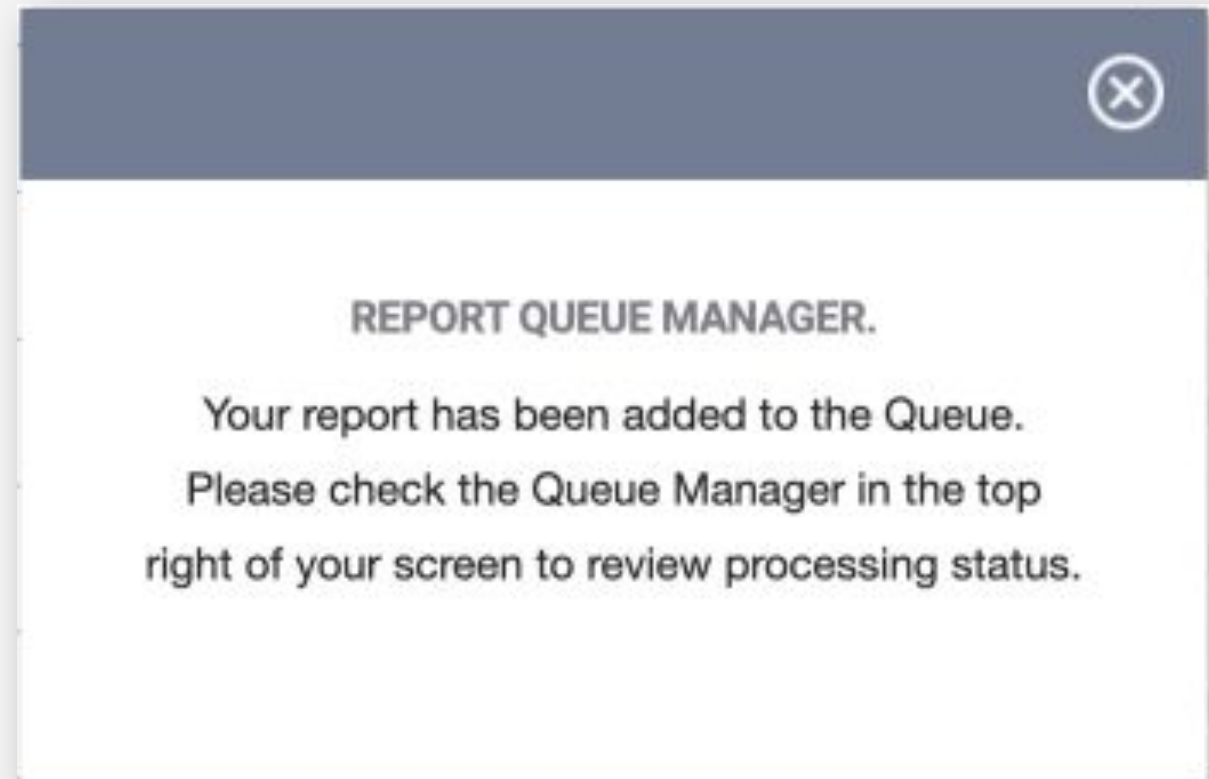
Report Output Mode

Report Output Format  Web Page  PDF  Excel  Zip with XLSX

# RUNNING REPORTS

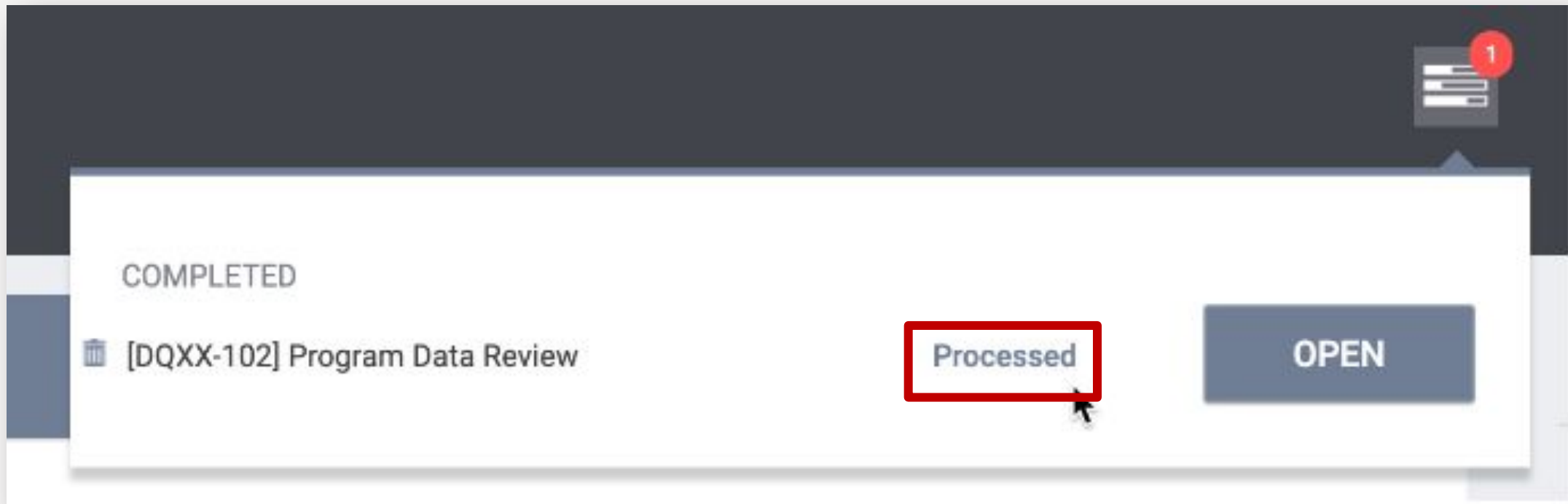
## Pending and Completed Reports:

Once you have clicked the "SUBMIT" button, a pop-up box called "Report Queue Manager" will appear, indicating that your report is being processed.



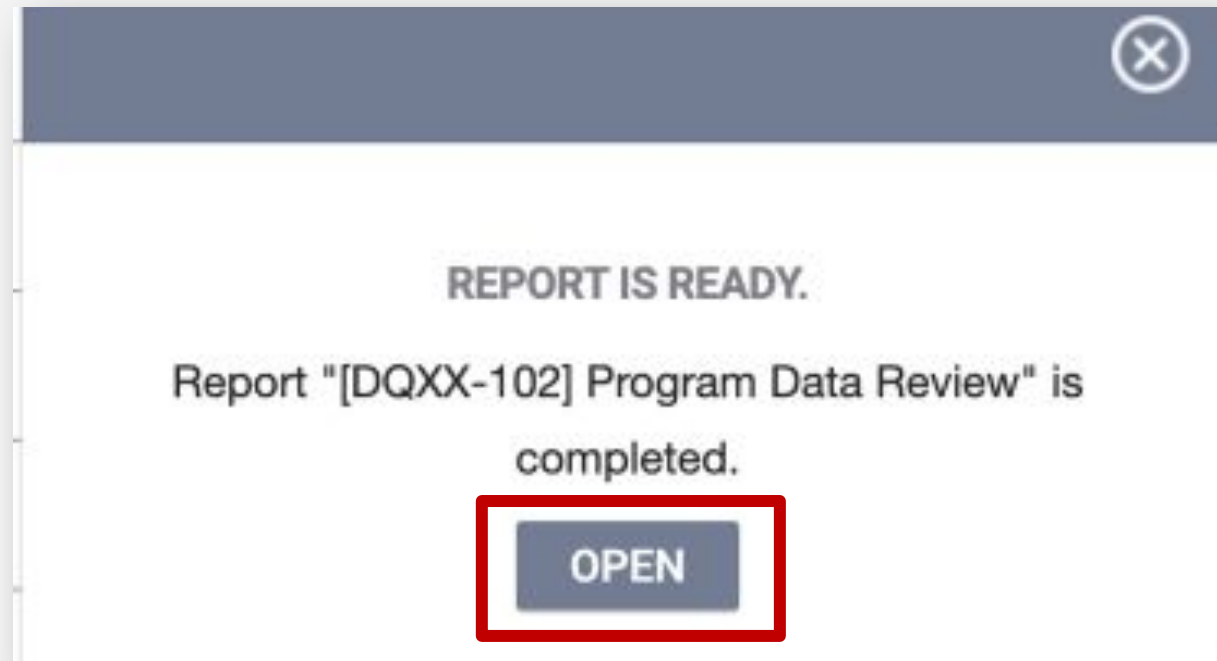
# RUNNING REPORTS

If you click the *Report Queue* icon, you can view the status of the report.



# RUNNING REPORTS

Once the report is finished running, another popup appears, notifying you that the report is ready.



## KEY REPORTS



[GNRL-106] Program Roster



[HUDX-225] HMIS Data Quality  
Report [FY 2020]



[DQXX-102] Program Data Review



# [GNRL – 106] PROGRAM ROSTER REPORT

This program-based report lists program stay information for selected programs and status according to specified report dates.

Demo Agency												
REPORT LIBRARY EXPLORE DATA ANALYSIS												
Program Roster Report										Demo Agency		
										Active within 06/01/2019 thru 06/01/2022		
<b>Housing Move-in:</b> Undefined = Unknown HoH or adjusted Move-in is Null, <input type="checkbox"/> = Non PH Project, <b>A:</b> Assessments, <b>S:</b> Services, <b>CN:</b> Case Notes You can find more information about adjusted Move-In Date at the <a href="#">Help Center Article</a>												
Client	Unique Identifier	Birth Date	Age At Entry	Current Age	Enroll Date	Exit Date	LOS	Housing Move-in	A	S	CN	Assigned Staff
<b>Program: Zion Housing</b>												
Mouse, Malia	33347CB86	01/02/2018	1	4	02/01/2019	-	1,217	undefined	0	0	0	S. Jones*
Mouse, Minnie	471CA3370	01/25/1985	33	37	11/11/2018	-	1,299	11/11/2018	0	1	0	S. Jones*
Tree, Pine	61F0D4B00	06/04/2011	9	11	06/25/2020	-	707	undefined	0	0	0	S. Hoffman
Tree - do Not Use, Evergreen	76764A8E7	07/01/1988	32	34	10/26/2020	-	584	10/26/2020	0	0	0	S. Hoffman
West Coast, Ginny	0276CF56B	04/09/2002	18	20	10/30/2020	-	580	11/15/2020	0	0	0	A. Banas*
General, George	16764155B	04/26/1955	65	67	02/19/2021	04/15/2021	55	02/19/2021	0	0	0	S. Hoffman
Doe, Danny	F1D1FDADE	04/29/2000	20	22	02/19/2021	03/19/2021	28	02/19/2021	0	0	0	S. Hoffman
										Number of Enrollments: 7		
										Number of Unique Clients: 7		
										Number of Households: 6		
										Total Number of Enrollments: 7		
										Total Number of Unique Clients: 7		
										Total Number of Households: 6		

# [HUDX -225] HMIS DATA QUALITY REPORT [FY 2022]

The [HUDX-225] HMIS Data Quality Report is a HUD report that reviews data quality across several HMIS data elements.

## HMIS Data Quality Report [FY 2022]

**Demo Agency**

CoC Category Filter: Agency CoC  
Date Range: 07/01/2021 thru 06/30/2022

### Q1. Report Validation Table

Program Applicability: All Projects

Total number of persons served	8
Number of adults (age 18 or over)	5
Number of children (under age 18)	3
Number of persons with unknown age	0
Number of leavers	0
Number of adult leavers	0
Number of adult and head of household leavers	0
Number of stayers	8
Number of adult stayers	5
Number of veterans	1
Number of chronically homeless persons	5
Number of youth under age 25	1
Number of parenting youth under age 25 with children	0
Number of adult heads of household	4
Number of child and unknown-age heads of household	1
Heads of households and adult stayers in the project 365 days or more	4

# [DQXX – 102] PROGRAM DATA REVIEW

This is a program enrollment-based report utilizing information from both the enrollment screen and, if applicable, the exit screen.

## Program Data Review

### Demo Agency

Program: Zion Housing

Program Type: PH - Permanent Supportive Housing (disability required for entry)

Status: Active

Name	Unique Identifier	Entry Date	Exit Date	Days active in program	Missing Entry Data	Missing Exit Data
Mouse, Malia	33347CB86	02/01/2019	-	1,286	5	-
Mouse, Minnie	471CA3370	11/11/2018	-	1,368	0	-
Tree, Pine	61F0D4B00	06/25/2020	-	776	0	-
Tree - do Not Use, Evergreen	76764A8E7	10/26/2020	-	653	0	-
West Coast, Ginny	0276CF56B	10/30/2020	-	649	3	-
Beetlejuice, Jillian	3CD94B5F3	06/14/2022	-	57	0	-
Beetlejuice Jr., Juju	38F35532C	06/14/2022	-	57	0	-
Beetlejuice, Juju	A6DCE7B9F	06/14/2022	-	57	0	-

---

# QUESTIONS?



## ADDITIONAL RESOURCES

### Clarity Help Center

- <https://help.bitfocus.com/>

### Alameda County Support Email

- [hmissupport@acgov.org](mailto:hmissupport@acgov.org)

