

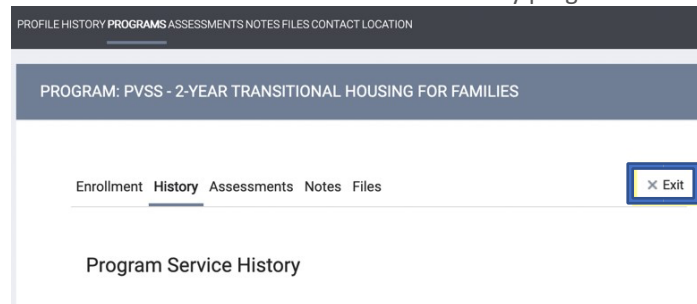
Exit Destination

The “**exit destination**” of a client is critical in both determining the effectiveness of your program and identifying service gaps in the system. Increasingly, stakeholders want to understand not only how many homeless program participants move into housing, but also how fast and efficiently.

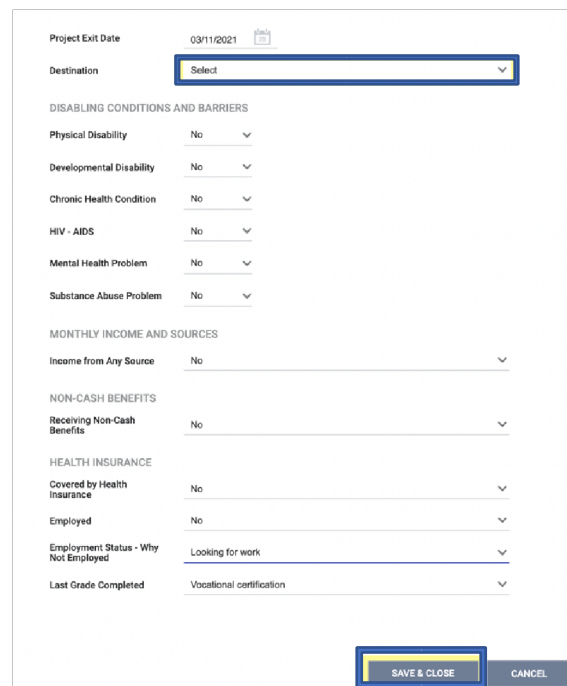
THE EXIT DESTINATION ASKS WHERE THE CLIENT *WILL* BE LEAVING TO.

How Do I Exit a Client from a Program?

The Exit Destination is located on the exit screen. The exit screen exists in any program a client has been enrolled in.



Identify where the client will be staying after being exited from your program (that night). While other enrollment data will auto-populate (cascade) to the exit screen. The clients’ Exit Destination must be entered at the time they are being exited from the program.




What is classified as a homeless, institutional, permanent or temporary situation?

Homeless Situations	Explanation	Local Example
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Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)	The client was, or will be living outside or any place not meant for human habitation (e.g. a vehicle, abandoned building, bus/train/subway/airport station, campsite)	Camping at the Benchlands or the Levy. Golflands, Safe Spaces.
Emergency shelter, including hotel or motel paid for with emergency shelter voucher, or RHY-funded Host Home shelter	The client was, or will be living in an Emergency Shelter, including a hotel or motel paid for with an emergency shelter voucher, non-profit organization, or Federal/State/Local agency. Includes Domestic Violence shelter, Basic Center shelters/host home for youth, and Missions	The Loft, PVSS, Salvation Army Watsonville Navigation Center, the Armory and Pavilion, COVID-19 motels, AFC Rotating Shelter.
Safe Haven	(Does not exist in CA)	
Institutional Situations	Explanation	Local Example
Foster care home or foster care home The client was or will be living in a youth (18-24 years old) group home or child (<18 years old) foster care home or foster care group home.		
Hospital or other residential non-reason psychiatric medical facility involving a medical need (hospital, rehabilitation center). Jail, prison, or juvenile detention The client was, or will be living in a local jail, prison (state facility or federal) or juvenile detention facility.	The client was or will be living in a hospital for any other than psychiatric. Includes any residential care involving a medical need (hospital, rehabilitation center). Jail, prison, or juvenile detention The client was, or will be living in a local jail, prison (state facility or federal) or juvenile detention facility.	
Long-term care facility or nursing facility home or nursing home.	The client was or will be living in a long-term care facility home or nursing home.	
Psychiatric hospital or other facility psychiatric hospital, or psychiatric unit of a local hospital	The client was or will be living in a psychiatric facility, psychiatric facility psychiatric hospital, or psychiatric unit of a local hospital	
Substance abuse treatment facility or detox center treatment program, detox program or other substance abuse residential facility.	The client was or will be living in a substance abuse treatment program, detox program or other substance abuse residential facility.	Janus

Permanent Situations	Explanation	Local Example
Staying or living with family, permanent tenure The client has moved into a room, apartment or house occupied by a family member and is intending on living there. Use "permanent" if the client has NOT been given a specific time limit in which they need to leave. Includes clients moving into housing with a relative while a student.	The client has moved into a room, apartment or house occupied by a family member and is intending on living there. Use "permanent" if the client has NOT been given a specific time limit in which they need to leave.	
Staying or living with friends, permanent tenure The client has moved into a room, apartment or house occupied by a friend and is intending on living there. Use "permanent" if the client has NOT been given a specific time limit in which they need to leave.	The client has moved into a room, apartment or house occupied by a friend and is intending on living there. Use "permanent" if the client has NOT been given a specific time limit in which they need to leave.	
Moved from one HOPWA funded AIDS; project to HOPWA PH PH – Permanent Housing.	HOPWA – Housing Opportunities for Persons with Permanent Housing.	
7 Moved from one HOPWA funded AIDS; project to HOPWA TH TH – Transitional housing	HOPWA – Housing Opportunities for Persons with Transitional housing	
Rental by client, with GPD TIP housing subsidy	The unit the client was or will be renting is being supported by a Grant Per Diem Transition in Place subsidy. This is a Veteran's Affairs (VA) funded program.	
Rental by client, with VASH subsidy The unit the client was or will be renting is being supported by a HUD/VASH subsidy. VASH - Veterans Affairs Supportive Housing. Use only if the client has moved into the unit.	The unit the client was or will be renting is being supported by a HUD/VASH subsidy. VASH - Veterans Affairs Supportive Housing. Use only if the client has moved into the unit.	Through the VA HUD VASH program housing Shelter Plus Care, MATCH, Housing for Health RRH for persons scattered-site or site-based supportive housing where the
Rental by client, with RRH or equivalent subsidy	rental subsidy is from Shelter Plus Care, Supportive Housing Program (PSH), or a local source of subsidy restricted strictly for homeless persons. The unit the client was or will be renting is being subsidized by a Rapid Re-Housing homeless funding source, including: CoC, ESG, SSVF, VA GPD, or Locallyfunded RRH.	SSVF through Housing Matters or Nations Finest, CHAMP, YAAS, First Step
Rental by client, with HCV voucher (tenant or project based)	The unit the client was or will be renting is supported by a HUD Housing Choice Voucher (HCV)	FUP Voucher, Mainstream, DMV, Family Set Aside, Section 8 Housign Choice Voucher
Rental by client, no ongoing housing subsidy	The client was or will be renting a unit they are living in and does not have an ongoing financial support attached to it.	

		
Rental by client, with other housing subsidy	The unit the client was or will be renting is being supported by any other subsidy – either government or private, either site-based or voucher. Includes State Rental Assistance (SER), legacy SRO, Pay for Success, and clients who leave for housing provided by college, Job Corps, Military or National Guard training. Does not include CoC PSH, HOPWA PH, RRH, GPD, or VASH.	
Rental by client in a public housing unit	Should be used if the client is exiting to a unit that is operated by a public housing agency	
Owned by client, with ongoing housing subsidy	The client owned or will own the unit they are living in and has an ongoing housing subsidy (mortgage payment support) attached to it. Includes USDA Rural Development Loan/Recovery Act Supports.	
Owned by client, no ongoing housing subsidy	The client owned or will own the unit they are living in and does not have an ongoing housing subsidy attached to it.	
Temporary Situations	Explanation	Local Example
Residential project or halfway with no homeless criteria	The client was or will be living in residential project or halfway house that does not have a homeless requirement.	
Hotel or motel paid for without emergency shelter voucher	The client was or will be living in hotel or motel where the client pays for their own stay.	
Transitional housing for homeless PVSS persons (including homeless youth)	The client was or will be living in Transitional Housing program that is time limited up to 24 months. Includes TBRA, Youth SHP and Youth transitional housing programs. Does not include an exit to substance abuse treatment facility.	Page Smith,
Host Home (non-crisis)	The client was or will be living in a third party's home, no homeless criteria required. Often a program for clients aging out of the foster care system.	
Staying or living with friends, temporary tenure (e.g. room, house)	The client has exited to a friend's room, apartment or house occupied by a friend and will stay there only a short time according to self-report or agency staff report.	
Staying or living with family, temporary tenure (e.g. room, apartment, or house)	The client has exited to a family member's room, apartment or house and will stay there only a short time according to self-report or agency staff report. Use "temporary" if client is given a time limit in which they need to leave, or if the Case Manager has knowledge that the destination is meant to be very short term.	
Other	Explanation	Local Example
Client doesn't know	The client doesn't know where they were living or where they will be living. Considered null/missing.	
Client refused	The client refused to tell program staff where they were living or where they will be living. Considered null/missing	
Data not collected	Data was not collected from the client. Considered null/missing.	

What if an Exit Interview is not completed?

Clients will leave, or stop participating in, programs at any given time for various reasons. It is important to know that homeless providers are empowered to use their best judgement and logic to fill in data gaps due to unexpected program departures based on conversations with clients and/or client peers. A formal exit interview may not have been completed but you do that the authority to draw logical conclusions based on first-hand knowledge.

For example, let's say a client gets upset at another client and storms out of the emergency shelter stating, "I'd rather go back to the streets than deal with this!" You may exit the client to a "place not meant for habitation" on their exit screen.

Need Additional Help?

There are a number of resources that can be found on the **Clarity Human Services Help Center** that include:

- [How do I exit a client form a program?](#)



- [How do I remove a program exit?](#)

Contact ACHMIS@AC.GOV for support.