Alameda County Monthly User Meeting

March 2024

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Agenda

- Updates from HMIS Team
- Aging into Adulthood Notifications
- Questions
- Data Quality Review

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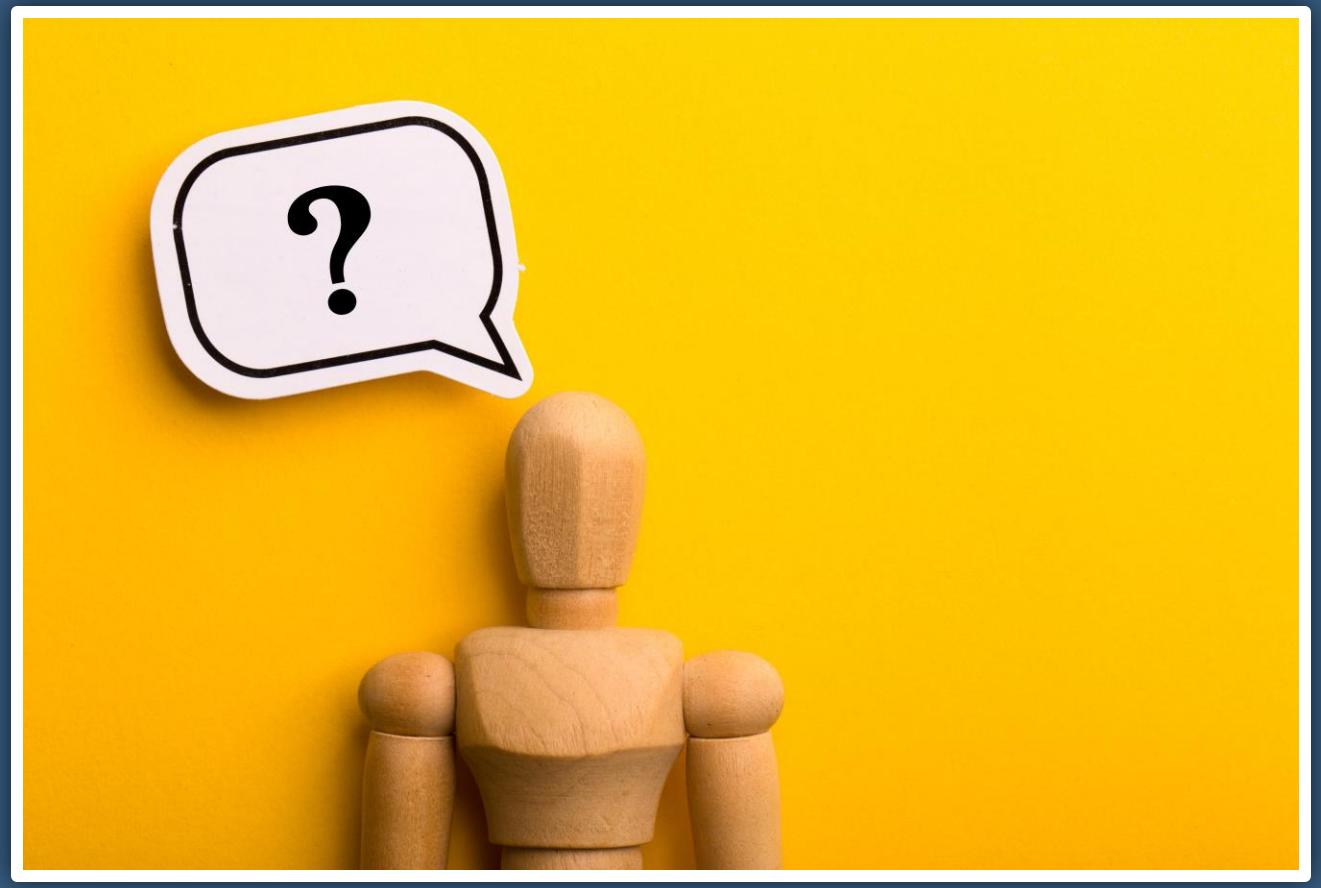
Question: What is an “Aging into Adulthood” Notification ?



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Question: What is an “Aging into Adulthood” Notification ?

Answer:

- As a client’s 18th birthday approaches, the system will provide notifications that the client is about to age into adulthood.

- The HMIS Data Standards specify that the following Data Elements **MUST BE UPDATED** when a child ages into adulthood (i.e., turns 18 years old) while enrolled in a program:
  - 4.02 Income and Sources
  - 4.03 Non-Cash Benefits

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What to Expect While the Aging Client is Enrolled in a Program

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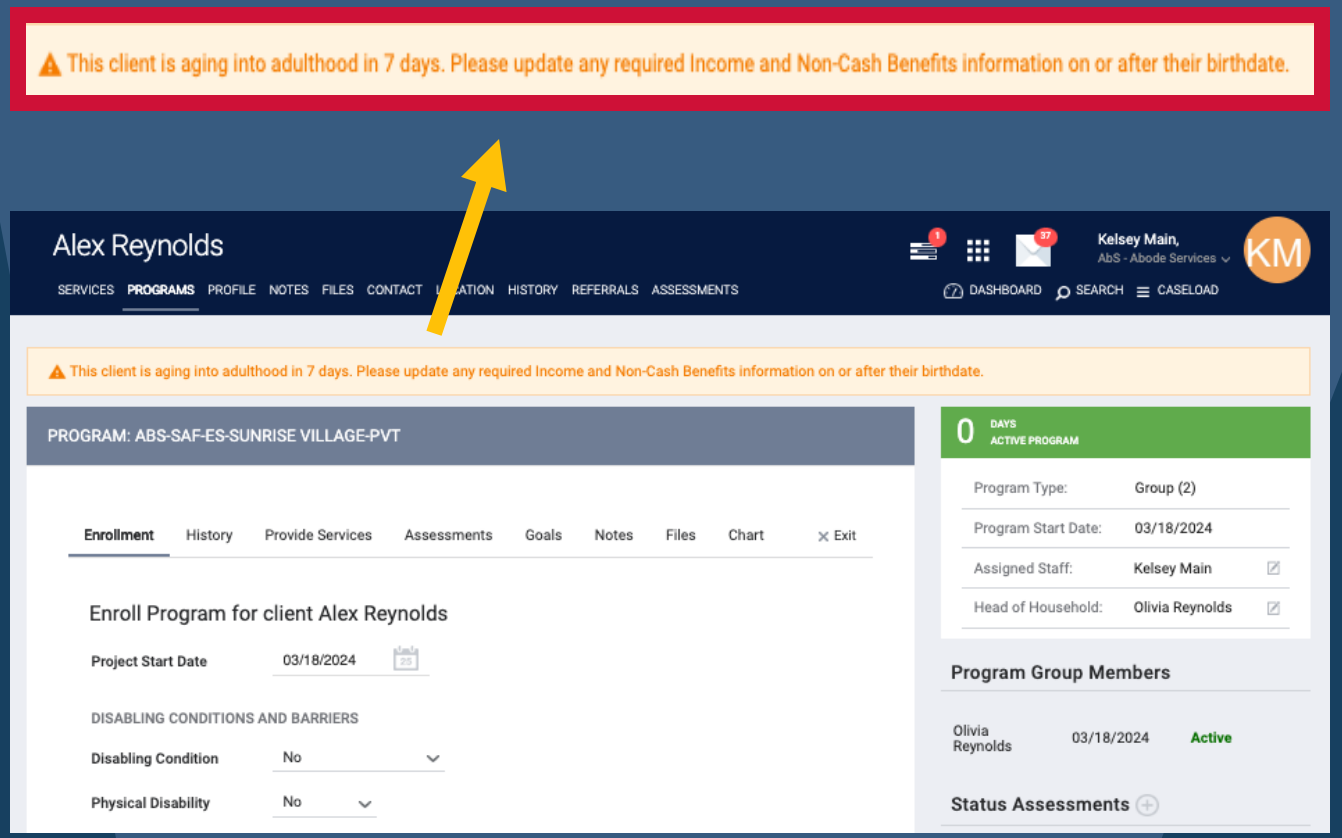
Before Your Client Turns 18

As the client's 18th birthday approaches, the system will provide the following verbiage:

> *"This client is aging into adulthood in [X days]. Please update the required Income and Non-Cash Benefit information on or after their birthdate."*

This Verbiage will be communicated through the following ways:

- **Through a banner on the clients Program Enrollment**
- **Via email to the programs Assigned Staff**
- **In a Clarity Inbox Message to the program's Assigned Staff**



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These notifications will only be provided if all the following are true for the **Receiving Non-Cash Benefits** and/or **Client has Cash Income** fields:

- **The field is displayed on the screen (ie., not hidden by custom display constraints).**
- **The Data Quality Check setting for the field is set to "Required."**
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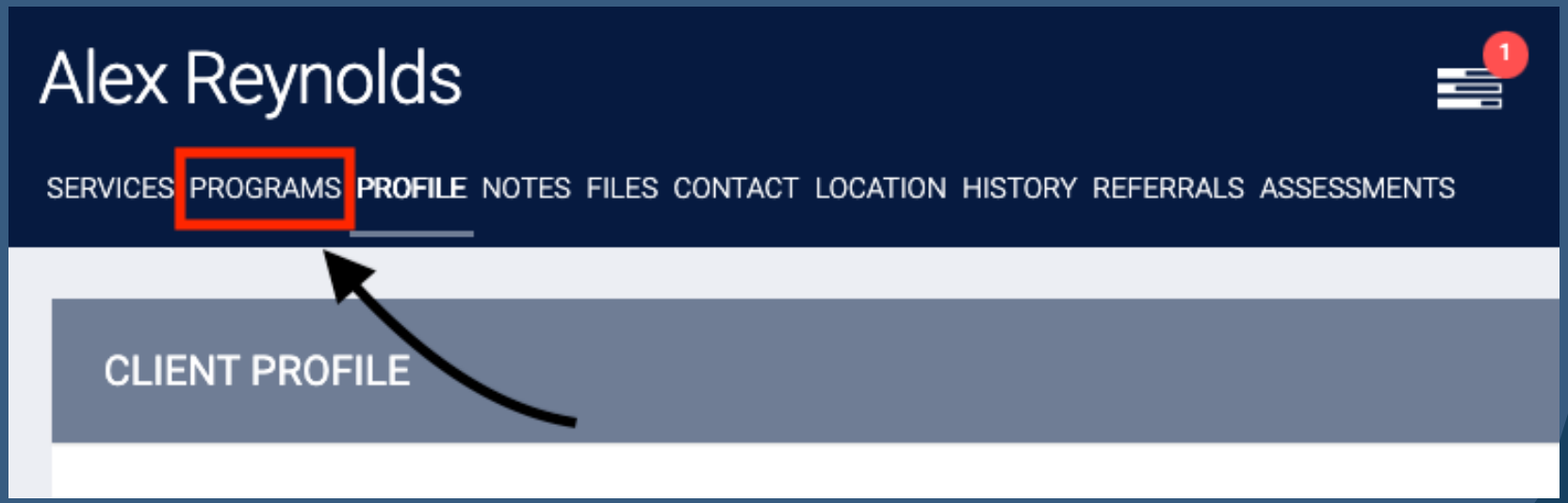
Please Note: No alert will be provided for clients who are already age 18 or older when they are enrolled in the program

Question: My Client has turned 18, how do I update their Enrollment?

Answer:

- From your Client's Profile:
  - ➢ Navigate to "**Programs**" at the top of the screen.



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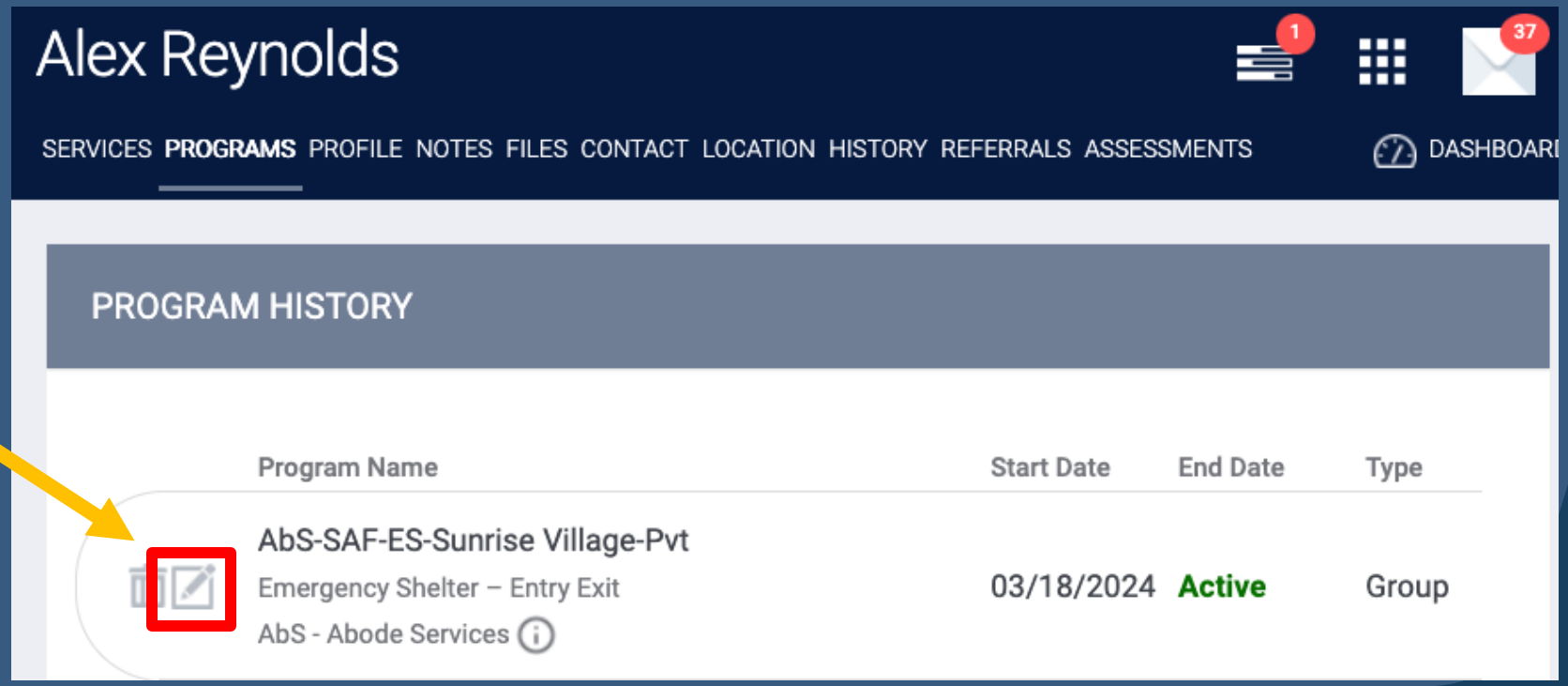
Question: My Client has turned 18, how do I update their Enrollment? Cont.

Answer:

- Click on the "**Edit Icon**" of your client's active program enrollment



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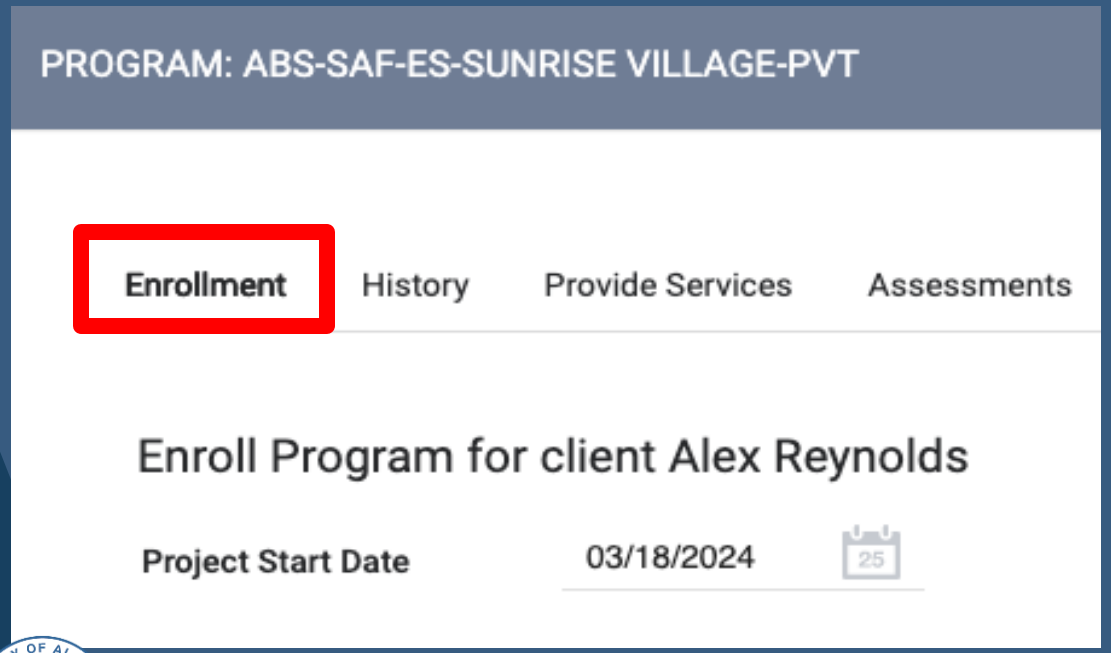
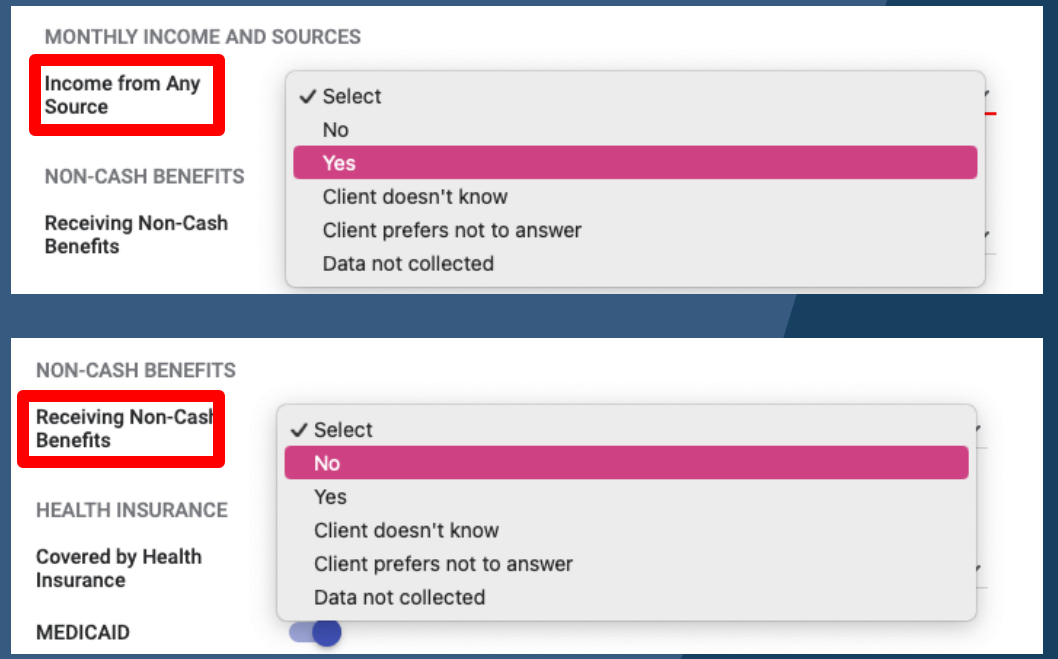
Question: My Client has turned 18, how do I update their Enrollment? Cont.

Answer:

- Navigate to "Enrollment" within the clients Program Enrollment
- Fill out the correct information for "**Income from Any Source**" and "**Receiving Non-Cash Benefits**"





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Question: My Client has turned 18, how do I update their Enrollment? Cont.

Answer:

- Scroll to the bottom of your client's Program Enrollment
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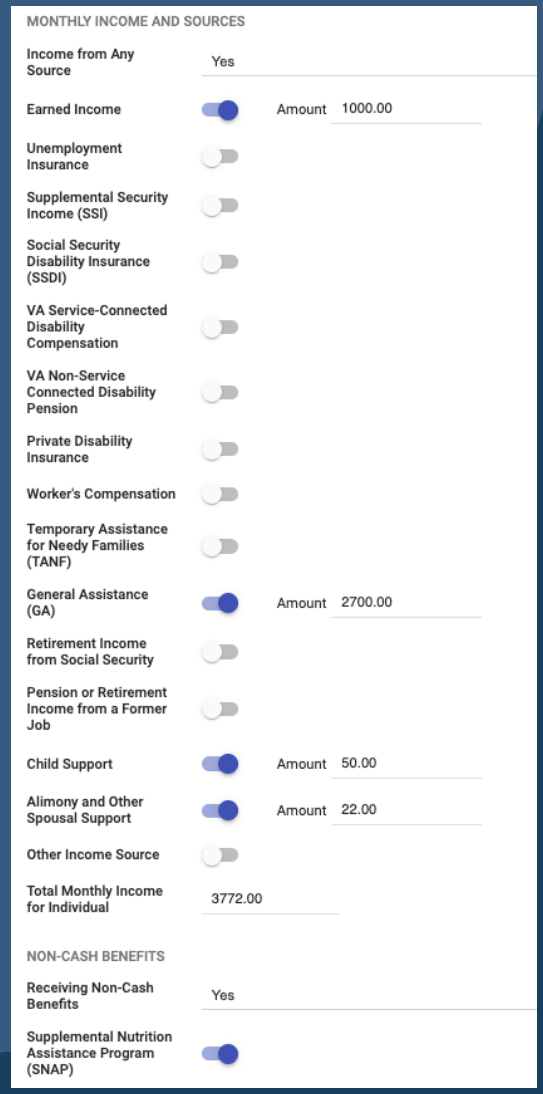

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Questions?

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Data Quality Review

Alameda County HMIS Committee
FY 2024 Q2 Data Quality Report

October 2023 – December 2023

Alameda County Health Care Services Agency
Office of Homeless Care & Coordination
HMIS Lead

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Data Quality Review

Year 1 Scorecard – FY 2024 Q2

Data Quality Category	Year 1 Goal (FY 2024)	FY2024 Q2 Actual	Goal Met or Exceeded	Goal Not Met
Timeliness	75% > 4 days	Project Start Entry Met 82.5% Project Exit Entry Not Met 51.5%	Exceeded Year 1 Project Start Goal (75%) By 7.5%	Year 1 Goal Not Met for Project Exit Entry Date By 23.5%
Completeness	5% Overall 15% Street Outreach	Error Rate 18.1% average for all Completeness elements	Year 1 Goal exceeded for Street Outreach by 3.9%.	Year 1 Goal Not Met for ES, TH, RRH, PSH, SSO by 3.1%.
Accuracy	0% Error rate	Error Rate 8.0% Move-In Dates for PSH, 40.0% Move-In Dates for RRH		Total Clients 375 Year 1 Goal Not Met for PSH, 30 Clients [8%] Year 1 Goal Not Met for RRH, 150 Clients [40%]
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Coverage	80% Coverage Rate	Coverage Rate = 9157 total beds/7479 total PIT Count 81.7%	Exceeded Updated Project Target by 1.7%	

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Questions?

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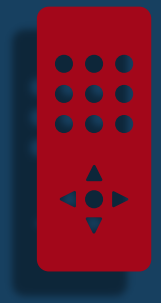

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For support:

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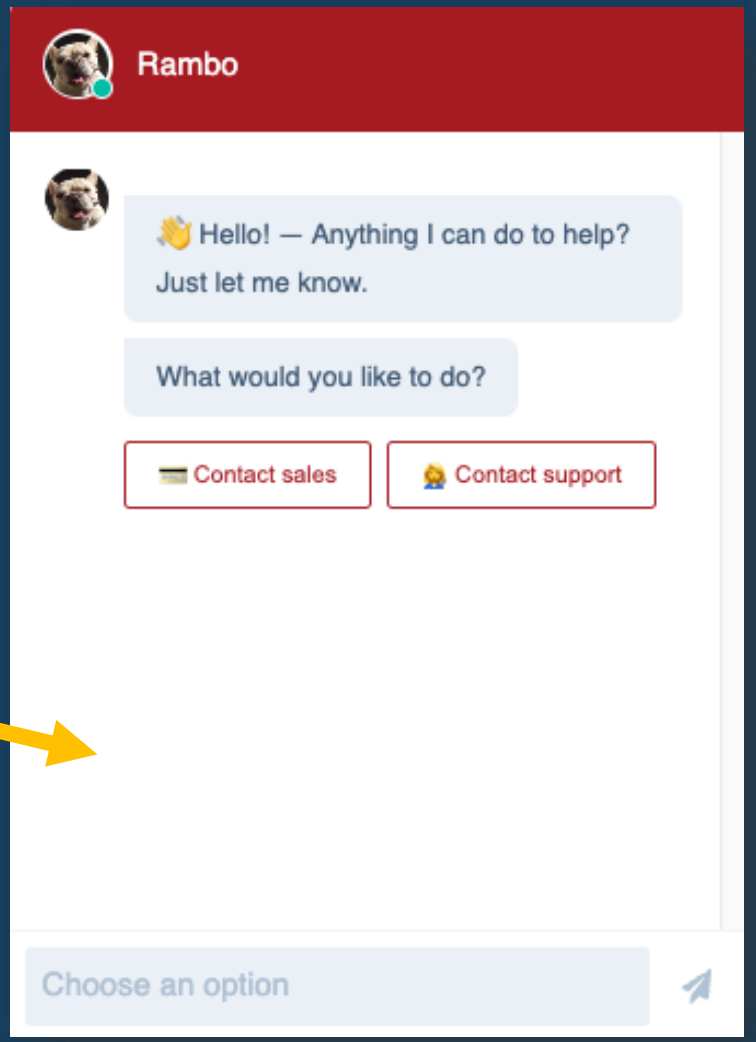

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Alameda County Monthly Liaison Meeting

March 2024

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- Aging into Adulthood Notifications
- Questions
- Data Quality Review

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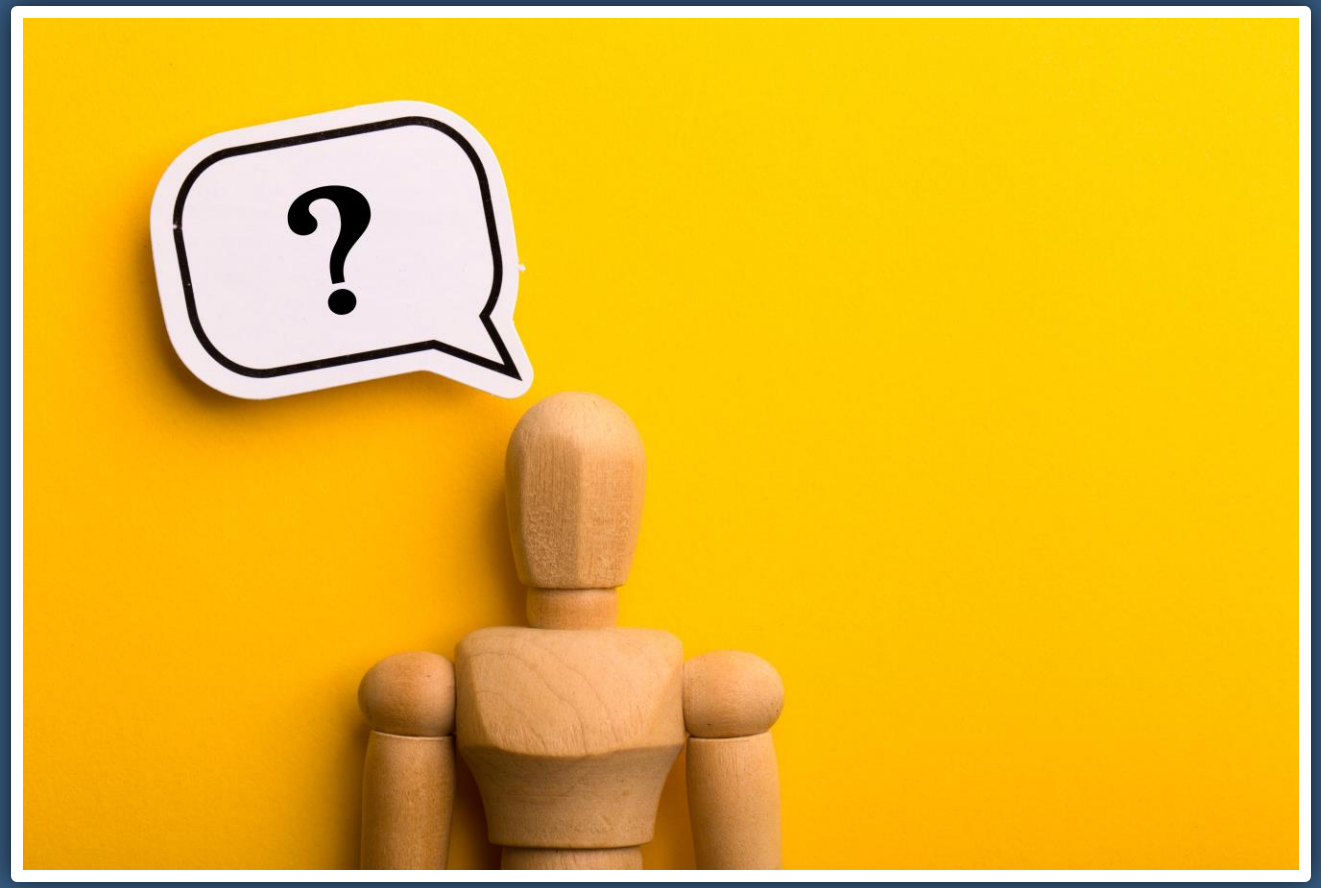

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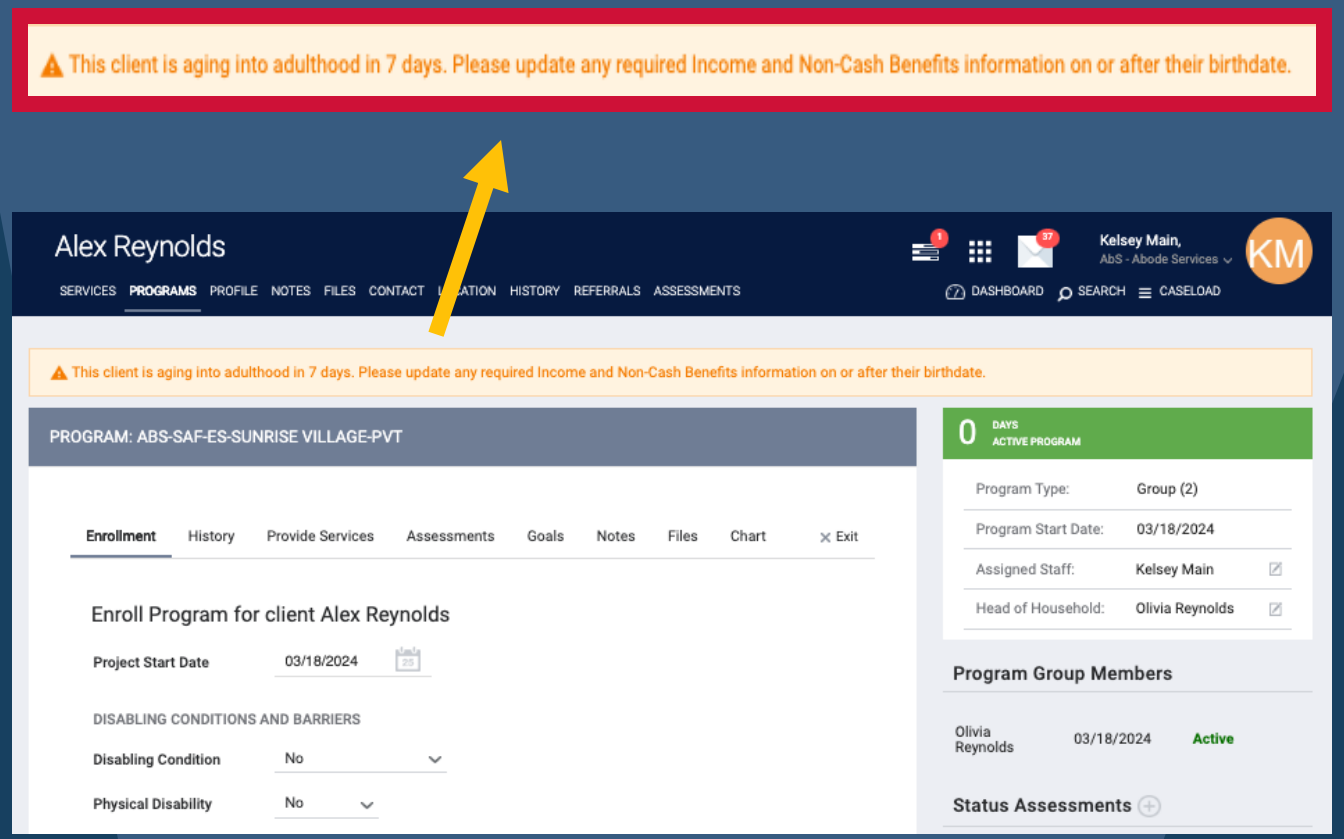

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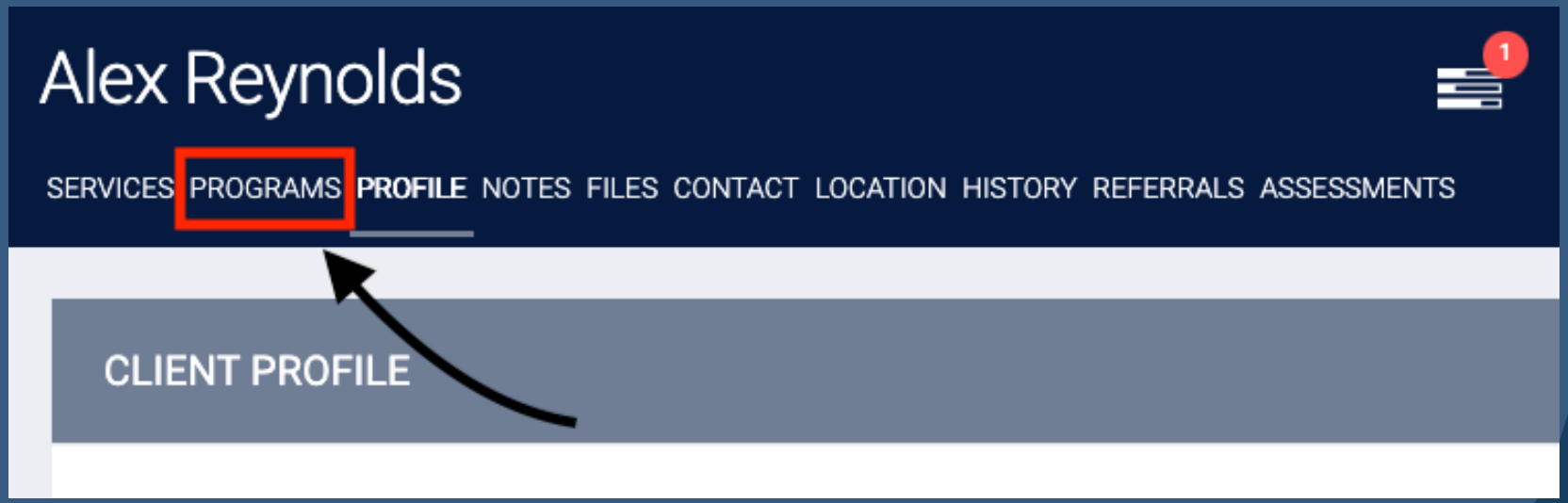

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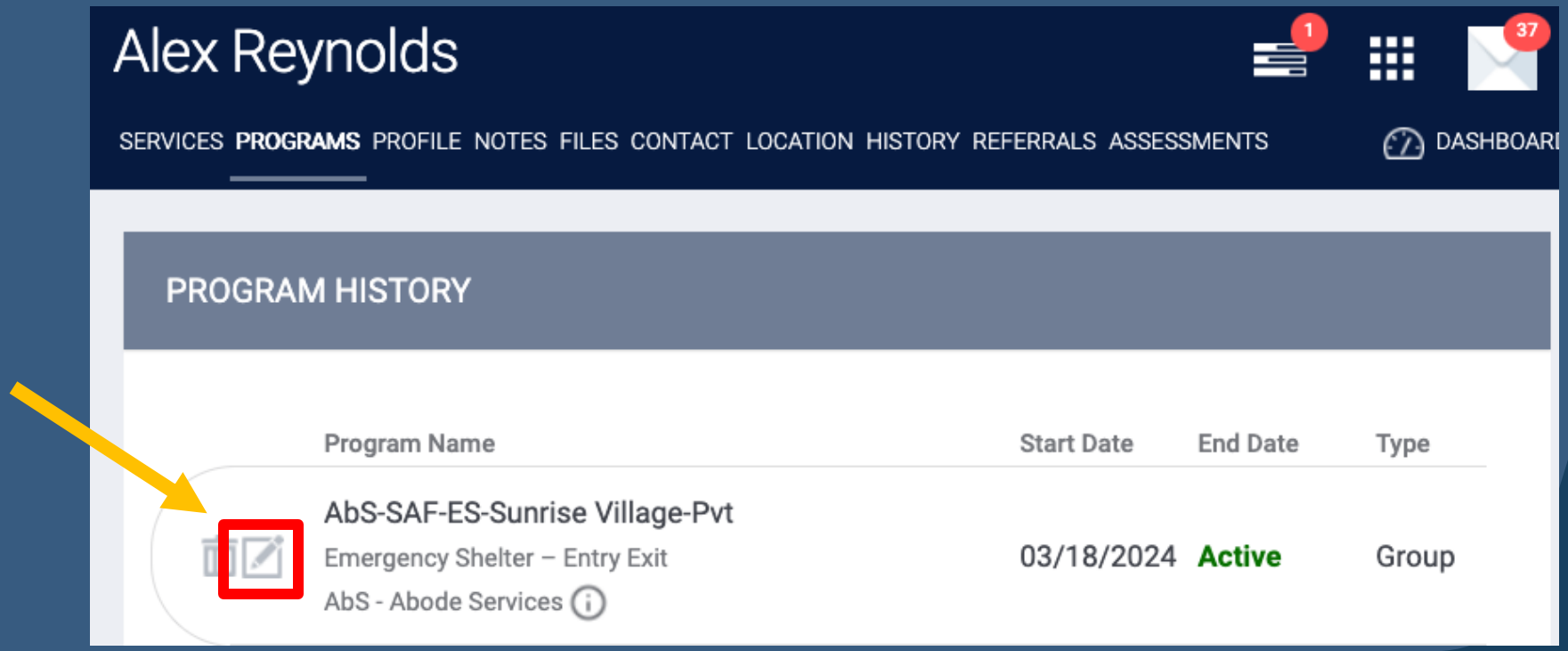

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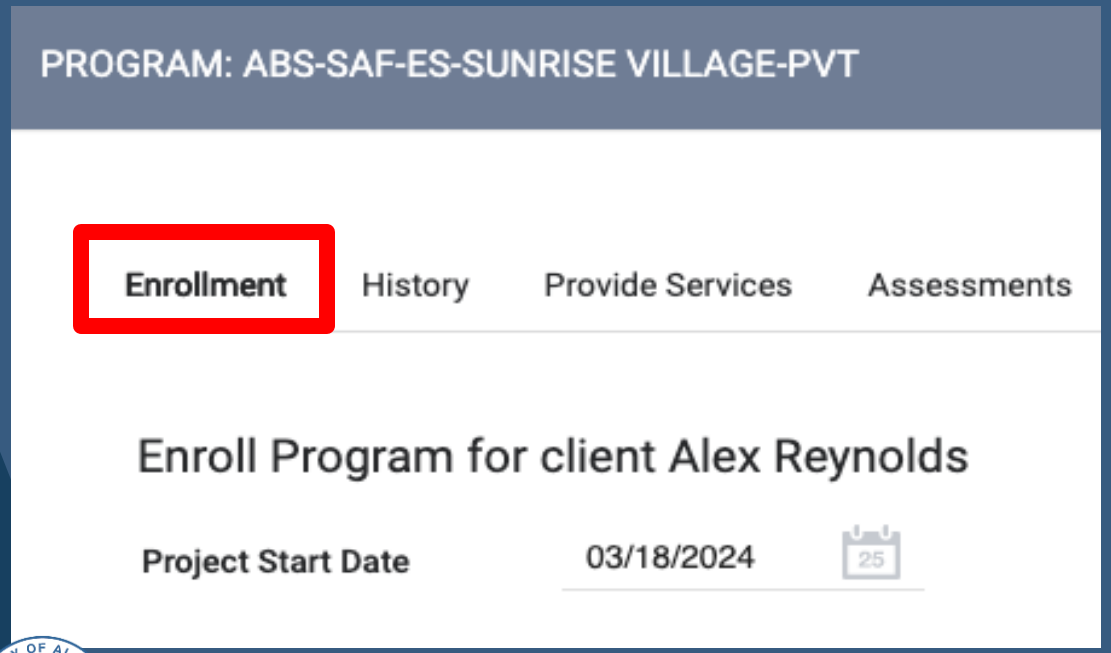

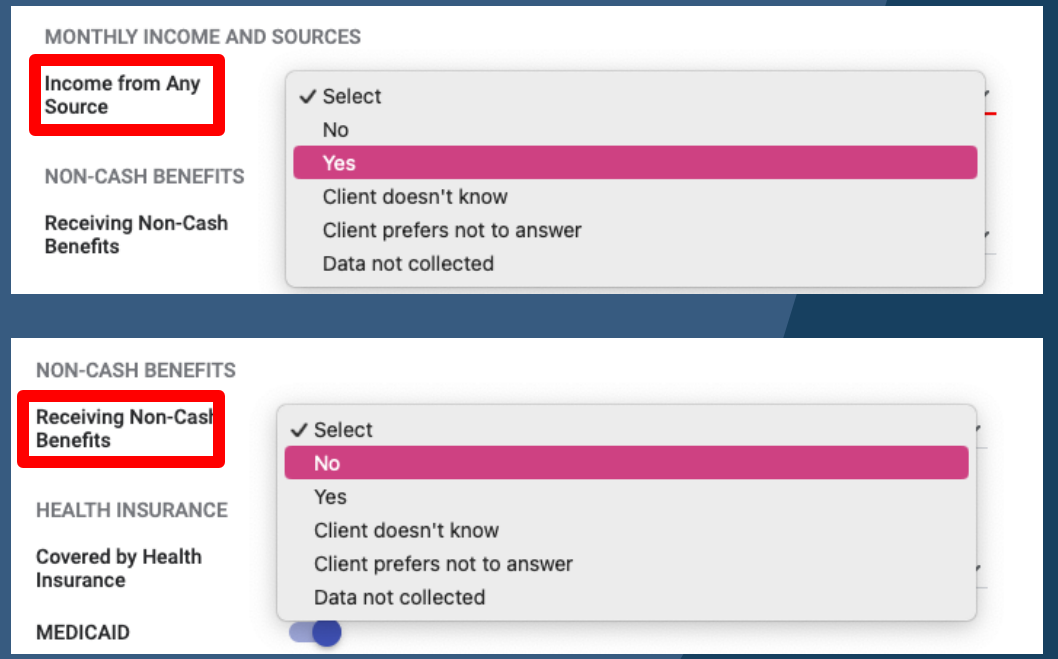

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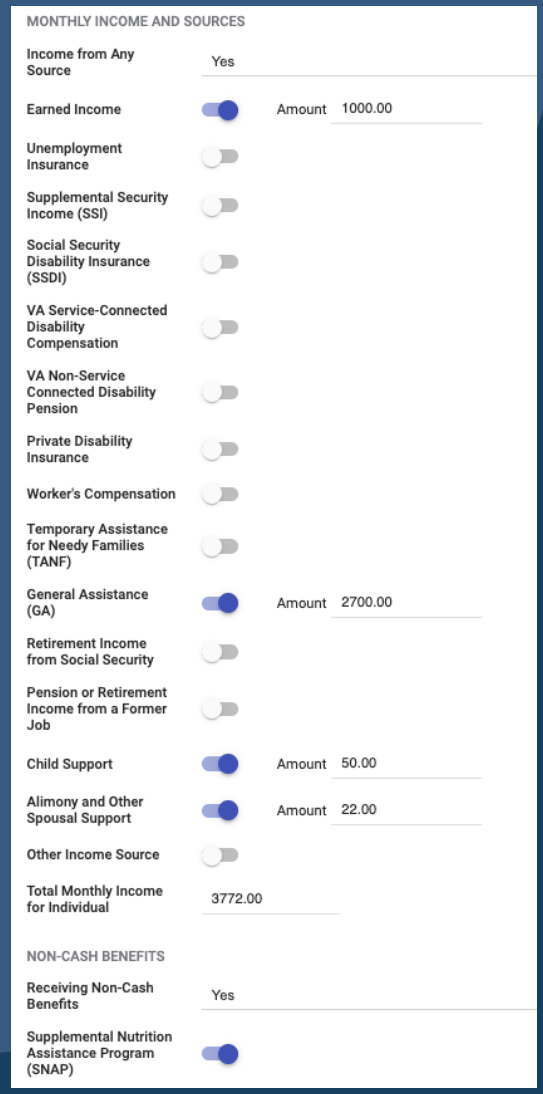

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Street Outreach Breakout

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Timeliness - SO	75% > 4 days	Project Start Entry Not Met 74%		Year 1 Goal Not Met for Project Exit Entry Date By 1%
Timeliness - ES, TH, RRH, PSH/SO	75% > 4 days	Project Exit Data Entry Not Met 74%		Year 1 Goal Not Met for Project Exit Entry Date By 1%
Timeliness – SO	75% > 4 days	Project Exit Data Entry Not Met 67.2%		Year 1 Goal Not Met for Project Exit Entry Date By 48%
Completeness - ES, TH, RRH	5% - ES, TH, RRH	Completeness Error Rate Not Met 13.6%		Year 1 Goal Not Met for ES, TH, RRH, PSH, SSO by 8.6% %.
Completeness - SO	15% Street Outreach	Completeness Error Rate Not Met 23%		Year 1 Goal Not Met for Street Outreach by 8.0%.
Accuracy - PSH (CY 2023)	0% Error rate	Error Rate 3.2%		Year 1 Goal Not Met for PSH, 46 Clients
Accuracy - RRH (CY 2023)	0% Error rate	Error Rate 24.06%		Year 1 Goal Not Met for RRH, 344 Clients
Accuracy - PSH (Q2 2024)	0% Error rate	Error Rate 1.7%		Year 1 Goal Not Met for PSH, 28 Clients [1.7%]
Accuracy - RRH (Q2 2024)	0% Error rate	Error Rate 7.4%		Year 1 Goal Not Met for RRH, 122 Clients [7.4%]
Consistency	0% Error rate	Total Duplicates 7.5%		Year 1 Goal Not Met by 7.5%, 125 Clients
Coverage	80% Coverage Rate	81.7% Coverage Rate	Exceeded Updated Project Target by 1.7%	

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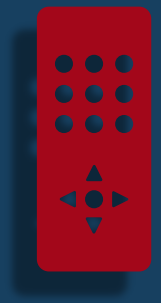

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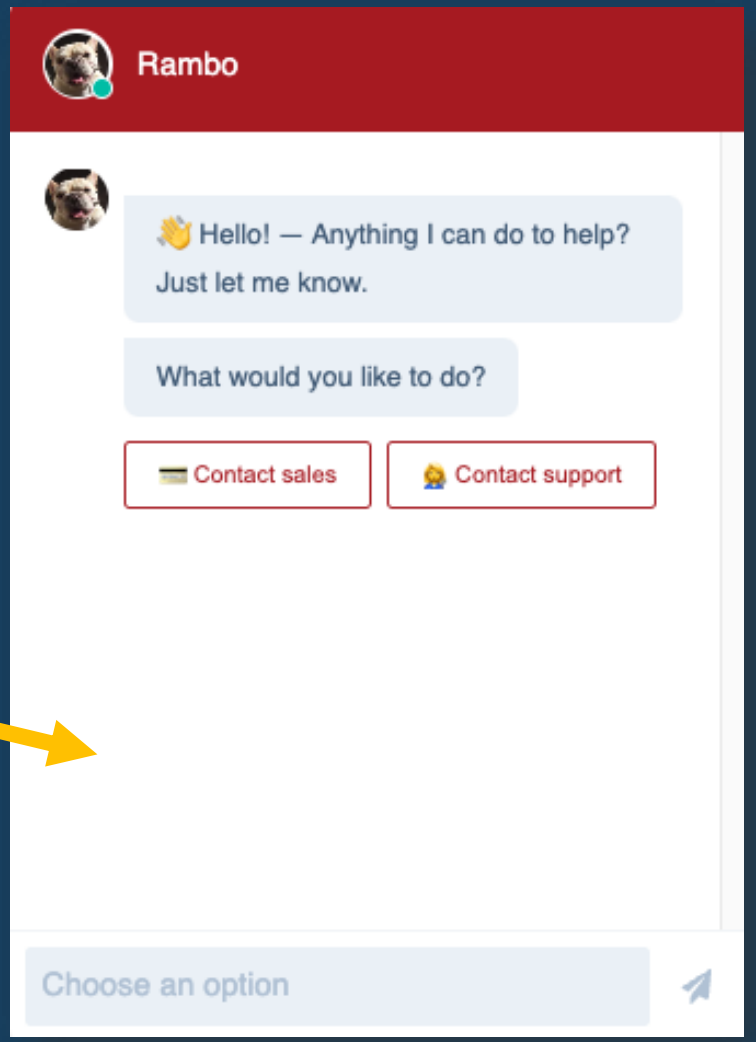

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