RRH to PSH Transfer Assessment Training - CAS and Clarity Users

11/16/21

Agenda

- Assessment Timeline
- When and Who to Assess
- What to expect after today
- How to Assess
- Clarity trainings
  - Creating a new client
  - Enrolling them in CES
  - HUD Intake Assessment
  - Current living Situation Assessment
  - RRH to PSH Transfer Assessment in Clarity
  - Create a Coordinated Entry Event
  - Adding Contact Information
- CAS trainings (DV agencies)
  - Create a deidentified client
  - RRH to PSH Transfer Assessment in CAS

Timeline for the RRH to PSH Transfer Assessment

- RRH to PSH Transfer Assessments will begin on 11/29/21
- The assessment period for EHVs is 11/29/21 - 12/12/21
    - Only clients assessed during this period can be matched to EHVs
    - Clients assessed during this period will be eligible for CoC CAS matches as well
    - DND will submit a list of all eligible assessed clients to BHA the week of 12/13

- The CoC will continue to match clients to CoC CAS matches after 12/12/21 using the RRH to PSH Transfer Assessment
    - All clients interested in transferring from existing RRH housing to PSH need to take the RRH to PSH Transfer Assessment
    - Staff should continue to administer the assessment after 12/12/21

When and Who to Assess

- Clients must be housed for a minimum of 6 months to be eligible for the RRH to PSH Transfer Assessment
  - Want to give clients a chance to be successful
- Clients must still be enrolled in RRH stabilization services to be eligible
  - Clients who were housed through RRh but are no longer receiving stabilization services are not eligible
- Only one assessment should occur for each client
  - Make sure you are checking to see if the client has already been assessed by another person/agency
- Clients may be reassessed at the 90 day mark
  - Pay special attention to cumulative days homeless on reassessments - clients may have both gained and lost warehouse nights during the 90 day period
- Assessments should only be given by RRH Stabilization providers
- No assessments should be added prior to 11/29

When to Expect Coordinated Entry Agency Access in Clarity

- DND is taking attendance during today's webinar
- Staff in attendance from agencies that already use Clarity will be given access to the Coordinated Entry Agency in Clarity over the coming days
- Staff in attendance from agencies that are new to Clarity will only be given access once they have completed the entire LMS training
- Staff who were unable to attend today should look for this webinar on the Boston CoC Mailchimp Site
    - Once they have taken the training, email ian.gendreau@boston.gov and allison.singer@boston.gov
    - We cannot guarantee access before 11/29 for staff who take the training at a later date

When to Expect Access to CAS

- DND is taking attendance during today's webinar
- Email Ian after after the meeting to request access to CAS if you don't already have it ian.gendreau@boston.gov
- Staff who were unable to attend today should look for this webinar on the Boston CoC Mailchimp Site
  - Once they have taken the training, email ian.gendreau@boston.gov
  - We cannot guarantee access before 11/29 for staff who take the training at a later date

How to Assess

- Documents can be found at bostoncoc.mailchimpsites.com
    - RRH to PSH Transfer Assessment Toolkit
- We will go through the process for Clarity
    - CAS users should pay attention to details about what questions are being asked and why
    - We will quickly run through the process in CAS later in the meeting
- Up to individual agencies whether that want to administer via paper assessment or directly online
    - Encouraged to do paper assessment
- Make sure to be clear about every question with the client
    - What is being asked and why
    - Take time and explain questions to the client
    - Give them the chance to ask questions, too