- 1. Complete the Housing Triage Questions to determine a housing pathway for the guest.
 - a. Use **client flier** to bring guest in as a partner in the discussion.
 - b. Use Housing Pathway info sheets for details on each pathway to determine referral.
 - c. Use elderly, HIV+ and/or Veteran checklists if someone identifies w/a status.
- 2. Make referral to housing pathway.
- 3. Complete the guest's entry on the **"LT resident spaces"** tab on the <u>Street 2 Home list</u>. Update guest's entry on the list weekly.

If guest needs intensive housing navigation for subsidized and/or supportive housing options:

- 1. <u>Housing Authority-</u> place of residency (often live or work)
- 2. <u>Boston Housing-</u>Priority Status for being in a shelter; may belong in other priority categories
- Complete the Pathways 2021 Coordinated Entry assessment- this accesses Boston's permanent supportive housing and "homeless set aside" units. See <u>here</u> for the Pathways 2021 toolkit. New staff must watch 2 recordings in order to get access to the assessment 1.) <u>Training for Pathways 2021- All</u> <u>Users</u> and 2.) <u>Training for Pathways 2021- Clarity Users.</u>
 - a. Have your guest sign a <u>Housing Assistance Network (HAN) release</u> to share information with other housing partners in the City- upload this to their <u>warehouse record</u>.
 - b. If the guest does not want to share their information but still wants supportive housing opportunities, you can fill out <u>a Limited CAS release</u>- <u>upload this to their warehouse record</u>.
 - c. Complete the Pathways 2021 assessment in Clarity. Update the guest's assessment every 90 days.
 - d. If guest already has a Pathways 2021 assessment in Clarity, check to make sure the information, including the # of Boston nights in shelter or unsheltered are up to date. Complete a new assessment if nights have increased.
- 4. Begin collecting guest's ID documents. See <u>the next page</u> for what can be used for housing purposes.
- 5. <u>State Public Housing-</u>*Emergency Status (DV, natural disaster, medical emergency, no-fault eviction or displacement); check off Alternative Housing Voucher Programs (AHVP) for people under 62 y/o and with a disability.*
- 6. Project Based Vouchers
- 7. Project Based MRVP's- see MassHousing excel w MRVP's labeled
- 8. BHA Mod Rehab Fast Tracks
- 9. Boston Pathways Assessment (Individuals)
- 10. For those with a disability:
 - a. 811 applications- need training from DHCD
 - b. Community Based Housing units- those at risk of institutionalization
 - c. Specialized Housing (nursing homes, assisted living, group homes, etc.)
- 11. Boston Homeless Set Aside Form (Families w/children)
- 12. Other areas' Coordinated Entry assessments
- 13. Centralized S8 and DHCD Housing Choice Vouchers

ID Documents to Collect for a Subsidized Housing Search

(a) Photo Identification for the Head of Household and the Co-Head of Household.

(1) Driver's License;

(2) Registry of Motor Vehicles picture ID;

(3) Passport;

(4) Student or Employer ID; or

(5) Other Photo ID acceptable to the BHA.

(b) Proof of Birth. One of the following proof-of-birth documents (shown in order of preference) for all Applicant Family members:

(1) Original and copies of Birth certificates;

(2) Passports;

(3) Original INS documents for eligible Non-Citizens;

(4) Other records deemed appropriate by BHA (DDG214, Statement from Social Security Administration, Original Baptismal Records); or

(5) A medical letter documenting pregnancy as well as anticipated date of birth will be required for all unborn children listed on the application.

(c) **Proof of Relationships.** One of the following proof-of-relationship documents for all Minor children or situations involving the care of adults under guardianship:

(1) Birth certificates;

(2) Court records of adoption;

(3) Court records of guardianship; or

(4) Other written documentation such as written designation from the Minor Child's parent.

(d) Social Security Numbers. One of the following documents may be accepted to verify Social Security Numbers (SSN):

(1) Original Social Security Card;

(2) Original Report from the Social Security Administration documenting the availability/non-assignment of a SSN (BHA will make a copy for the file); or

(3) A written statement from the Social Security Administration documenting the assigned SSN.

Family members under the age of six (6) years old do not need to provide a SSN.