[KCWA-101] Seattle-KC Program Outcomes Report [2019]

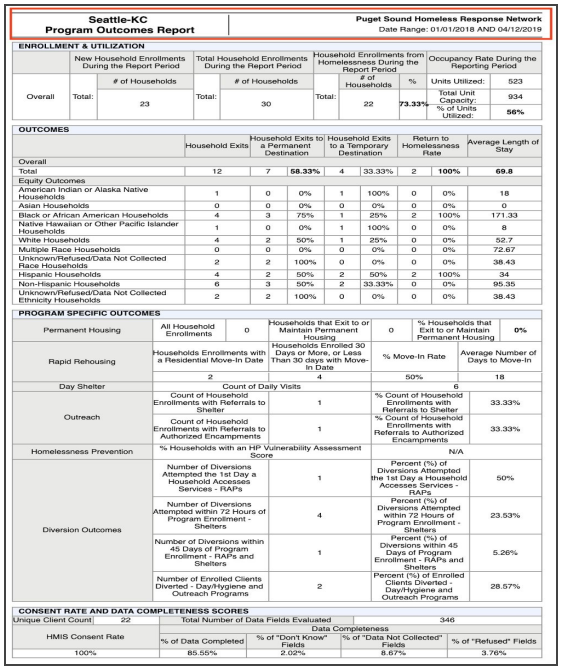
Reference Tool

The [KCWA-101] Seattle-KC Program Outcomes Report [2019] is a locally developed report that aligns with system outcomes defined by King County and the City of Seattle. Measures on this report align with the All Home System Performance Dashboard (although users should be aware that while this report reflects real-time HMIS data, the All Home dashboard is updated quarterly). For questions regarding this reference tool and the Seattle-KC Program Outcomes Report, contact the Bitfocus Helpdesk.

Tables:

Report Section: Header
Report Section: Enrollment and Utilization
Report Section: Outcomes
Report Section: Program Specific Outcomes
Report Section: Consent Rate and Data Completeness Scores
Report Section: Programs

Report Section: Header



Seattle-KC Program Outcomes Report

Puget Sound Homeless Response Network
Date Range: 01/01/2018 AND 04/12/2019

ENROLLMENT & UTILIZATION

	New Household Enrollments During the Report Period		Total Household Enrollments During the Report Period		Household Enrollments from Homelessness During the Report Period		Occupancy Rate During the Reporting Period	
	# of Households		# of Households		# of Households	%	Units Utilized:	523
Overall	Total:	23	Total:	30	Total: 22	73.33%	Total Unit Capacity:	934
							% of Units Utilized:	56%

OUTCOMES

	Household Exits	Household Exits to a Permanent Destination		Household Exits to a Temporary Destination		Return to Homelessness Rate		Average Length of Stay
Overall								
Total	12	7	58.33%	4	33.33%	2	100%	69.8
Equity Outcomes								
American Indian or Alaska Native Households	1	0	0%	1	100%	0	0%	18
Asian Households	0	0	0%	0	0%	0	0%	0
Black or African American Households	4	3	75%	1	25%	2	100%	171.33
Native Hawaiian or Other Pacific Islander Households	1	0	0%	1	100%	0	0%	8
White Households	4	2	50%	1	25%	0	0%	52.7
Multiple Race Households	0	0	0%	0	0%	0	0%	72.67
Unknown/Refused/Data Not Collected Race Households	2	2	100%	0	0%	0	0%	38.43
Hispanic Households	4	2	50%	2	50%	2	100%	34
Non-Hispanic Households	6	3	50%	2	33.33%	0	0%	95.35
Unknown/Refused/Data Not Collected Ethnicity Households	2	2	100%	0	0%	0	0%	38.43

PROGRAM SPECIFIC OUTCOMES

Permanent Housing	All Household Enrollments	0	Households that Exit to or Maintain Permanent Housing	0	% Households that Exit to or Maintain Permanent Housing: 0%
Rapid Rehousing	Households Enrollments with a Residential Move-In Date		Households Enrolled 30 Days or More, or Less Than 30 days with Move-In Date	% Move-In Rate	Average Number of Days to Move-In
	2		4	50%	18
Day Shelter	Count of Daily Visits			6	
Outreach	Count of Household Enrollments with Referrals to Shelter		1	% Count of Household Enrollments with Referrals to Shelter	33.33%
	Count of Household Enrollments with Referrals to Authorized Encampments		1	% Count of Household Enrollments with Referrals to Authorized Encampments	33.33%
Homelessness Prevention	% Households with an HP Vulnerability Assessment Score			N/A	
Diversion Outcomes	Number of Diversions Attempted the 1st Day a Household Accesses Services - RAPs		1	Percent (%) of Diversions Attempted the 1st Day a Household Accesses Services - RAPs	50%
	Number of Diversions Attempted within 72 Hours of Program Enrollment - Shelters		4	Percent (%) of Diversions Attempted within 72 Hours of Program Enrollment - Shelters	23.53%
	Number of Diversions within 45 Days of Program Enrollment - RAPs and Shelters		1	Percent (%) of Diversions within 45 Days of Program Enrollment - RAPs and Shelters	5.26%
	Number of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs		2	Percent (%) of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs	28.57%

CONSENT RATE AND DATA COMPLETENESS SCORES

Unique Client Count	22	Total Number of Data Fields Evaluated	346		
		Data Completeness			
HMIS Consent Rate		% of Data Completed	% of "Don't Know" Fields	% of "Data Not Collected" Fields	% of "Refused" Fields
100%		85.55%	2.02%	8.67%	3.76%

Report Field: Date Range

Description: These are the dates selected by the user in the report menu. An enrollment will be included and considered "active during the report range" if:

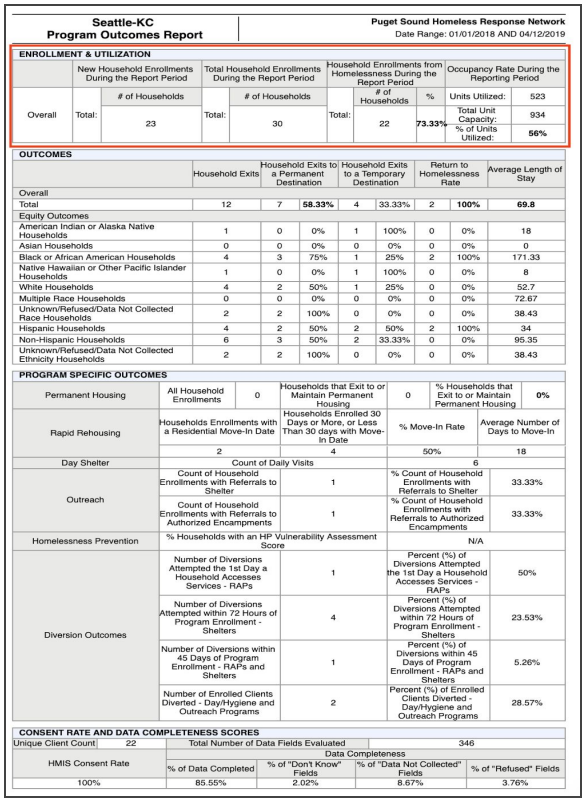
- Start date is before or on the report end date; AND
- There is no exit date; OR
- The exit date is on or after the report start date

If the household stays in the program through the selected end date, the report will include the day of the end date. If the household exits on the end date, that date will not be counted. For example, if the report is run for the month of October (10/1 through 10/31), and the household stays in the program each night during that month, all 31 nights will be included in occupancy rates and any other relevant measure. However, if the household exits on 10/31, only 30 nights would be counted.

Report Section: Enrollment & Utilization

The **Enrollment & Utilization** table provides counts of enrollments and utilization calculations for all programs selected from the report menu and during the report period. Each enrollment is counted per household. A "household" may mean a single individual or may mean a family enrolled together. For group enrollments (families), the enrollment information is based on the Head of Household (HoH) only. Group enrollments without a designated HoH within the enrollment will not be counted.

Bolded items reflect System Performance Measures.



Seattle-KC Program Outcomes Report — Puget Sound Homeless Response Network — Date Range: 01/01/2018 AND 04/12/2019

ENROLLMENT & UTILIZATION

	New Household Enrollments During the Report Period		Total Household Enrollments During the Report Period		Household Enrollments from Homelessness During the Report Period		Occupancy Rate During the Reporting Period	
		# of Households		# of Households		# of Households	%	Units Utilized: 523
Overall	Total:	23	Total:	30	Total:	22	73.33%	Total Unit Capacity: 934
								% of Units Utilized: **56%**

OUTCOMES

	Household Exits	Household Exits to a Permanent Destination		Household Exits to a Temporary Destination		Return to Homelessness Rate		Average Length of Stay
Overall								
Total	12	7	**58.33%**	4	33.33%	2	**100%**	**69.8**
Equity Outcomes								
American Indian or Alaska Native Households	1	0	0%	1	100%	0	0%	18
Asian Households	0	0	0%	0	0%	0	0%	0
Black or African American Households	4	3	75%	1	25%	2	100%	171.33
Native Hawaiian or Other Pacific Islander Households	1	0	0%	1	100%	0	0%	8
White Households	4	2	50%	1	25%	0	0%	52.7
Multiple Race Households	0	0	0%	0	0%	0	0%	72.67
Unknown/Refused/Data Not Collected Race Households	2	2	100%	0	0%	0	0%	38.43
Hispanic Households	4	2	50%	2	50%	2	100%	34
Non-Hispanic Households	6	3	50%	2	33.33%	0	0%	95.35
Unknown/Refused/Data Not Collected Ethnicity Households	2	2	100%	0	0%	0	0%	38.43

PROGRAM SPECIFIC OUTCOMES

Permanent Housing	All Household Enrollments	0	Households that Exit to or Maintain Permanent Housing	0	% Households that Exit to or Maintain Permanent Housing: **0%**
Rapid Rehousing	Households Enrollments with a Residential Move-In Date		Households Enrolled 30 Days or More, or Less Than 30 days with Move-In Date	% Move-In Rate	Average Number of Days to Move-In
	2		4	50%	18
Day Shelter	Count of Daily Visits			6	
Outreach	Count of Household Enrollments with Referrals to Shelter		1	% Count of Household Enrollments with Referrals to Shelter	33.33%
	Count of Household Enrollments with Referrals to Authorized Encampments		1	% Count of Household Enrollments with Referrals to Authorized Encampments	33.33%
Homelessness Prevention	% Households with an HP Vulnerability Assessment Score			N/A	
Diversion Outcomes	Number of Diversions Attempted the 1st Day a Household Accesses Services - RAPs		1	Percent (%) of Diversions Attempted the 1st Day a Household Accesses Services - RAPs	50%
	Number of Diversions Attempted within 72 Hours of Program Enrollment - Shelters		4	Percent (%) of Diversions Attempted within 72 Hours of Program Enrollment - Shelters	23.53%
	Number of Diversions within 45 Days of Program Enrollment - RAPs and Shelters		1	Percent (%) of Diversions within 45 Days of Program Enrollment - RAPs and Shelters	5.26%
	Number of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs		2	Percent (%) of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs	28.57%

CONSENT RATE AND DATA COMPLETENESS SCORES

Unique Client Count	22	Total Number of Data Fields Evaluated			346
HMIS Consent Rate		Data Completeness			
		% of Data Completed	% of "Don't Know" Fields	% of "Data Not Collected" Fields	% of "Refused" Fields
100%		85.55%	2.02%	8.67%	3.76%

Report Field	Description
• New Household Enrollments During the Report Period	The number of new enrollments during the report period, regardless of whether the enrollments are still active on the report end date or were exited before the report end date. This is not an unduplicated count. Households that enroll more than once during the report period will be counted more than once.
• Total Household Enrollments During the Report Period	Enrollments are those that meet the following criteria: • An enrollment start date on or before the report end date; AND • There is no exit date; OR • The exit date is on or after the report start date

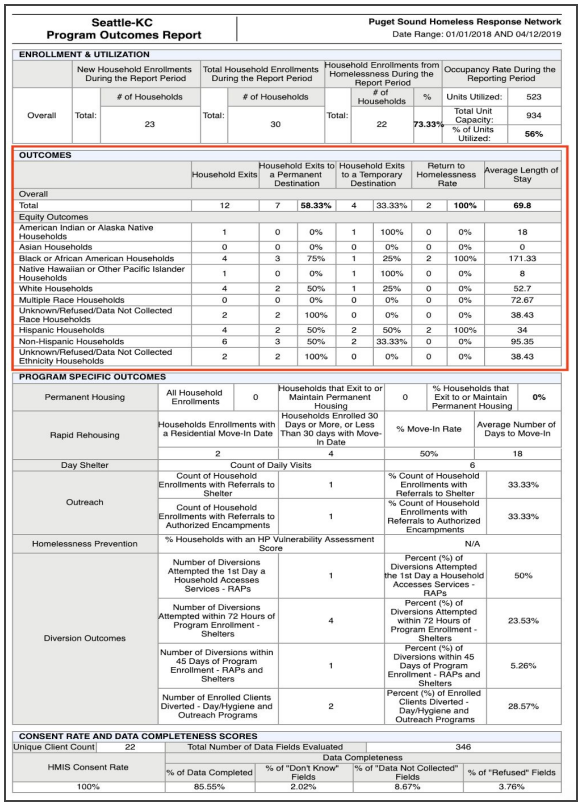
(Report Section: Enrollment and Utilization - Continued)	
• Household Enrollments from Homelessness During the Report Period Please note: Due to the Domestic Violence/Survivor criteria, Prevention enrollments may be counted as entering from homelessness. Clients in Emergency Shelter, Safe Haven, or Street Outreach programs are considered homeless, regardless of their prior living situation. Therefore HMIS fields that "test" whether those entering from housing or institutional settings should be considered homeless are not asked on the enrollment screen for Emergency Shelter and Street Outreach programs (ie, "Length of Stay Less than 7 days / 90 days). As a result, Emergency Shelter, Safe Haven, or Street Outreach programs may have some clients who entered from temporary housing or institutional settings that are listed as <u>not</u> entering from homelessness on this measure.	Counts enrollments shown as entering from homelessness, where answers on the program enrollment screen equal: For "Type of Residence" prior to program entry: • Place not meant for habitation • Emergency Shelter, including hotel/motel paid for with voucher • Safe Haven **Or:** For "Type of Residence" prior to program entry: • Foster care home or foster care group home • Hospital or other residential non-psychiatric medical facility • Jail, prison or juvenile detention center • Long-term care facility or nursing home • Psychiatric hospital or other psychiatric facility • Substance abuse treatment facility or detox center AND "Yes" for "Length of Stay Less Than 90 Days" AND "Yes" for "On the night before - stayed on the streets, ES or Safe Haven" **Or:** For "Type of Residence" prior to program entry: • Hotel or motel paid for without emergency shelter voucher • Owned by client, no ongoing housing subsidy • Owned by client, with ongoing housing subsidy • Permanent housing (other than RRH) for formerly homeless persons • Rental by client, no ongoing housing subsidy • Rental by client, with GPD TIP subsidy • Rental by client, with other housing subsidy (including RRH) • Rental by client, with VASH subsidy • Residential project or halfway house with no homeless criteria • Staying or living in a family member's room, apartment or house • Staying or living in a friend's room, apartment or house • Transitional housing for homeless persons AND "Yes" for "Length of Stay Less Than 7 Days" AND "Yes" for "On the night before - stayed on the streets, ES or Safe Haven" **Or**: "Yes" for "Domestic Violence Victim/Survivor" AND "Yes" for "Are you currently fleeing?"

(Report Section: Enrollment and Utilization - Continued)	
• Occupancy Rate During the Reporting Period	The percentage of units/beds occupied, determined by *Units Utilized* divided by *Total Unit Capacity.* • ***Units Utilized*** = The sum of unit nights for each **Head of Household** (HoH) during the report period. ○ Unit nights (Night by Night Shelters) = # of nights checked into shelter ○ Unit nights (All other programs) = # of nights enrolled in program • ***Total Unit Capacity*** = Unit inventory ✕ number of nights available during report period. The report uses unit availability dates as entered by the System Administrator into Clarity in order to account for seasonal units that may change inventory mid-month. *NOTES:* *(1) This report measures occupancy based on numbers of **households** occupying **units**; therefore, it accurately reflects utilization in family programs as well as single adult programs.* *(2) Occupancy rate data in this report is only available for program types that offer beds/have "inventory" programmed into HMIS. When 100% of the programs selected do NOT offer beds, the report will show "N/A" for the occupancy rate. When a mix of programs that DO offer beds and programs that do NOT offer beds is chosen, the occupancy rate will apply only to the programs that have beds and will not reflect any information for the programs that do not contain beds. For this reason, occupancy rate should only be used to measure program utilization when all of the programs selected offer beds.* *(3) The drilldown shows "# of Units" which equals # of nights for the HoH's enrollment shown in list.*

Report Section: Outcomes

The **Outcomes** table provides counts of exit outcomes and average length of stay for all programs selected from the report menu and during the report period. In the Equity Outcomes section, overall outcomes are broken out by race and ethnicity. Bolded items reflect System Performance Measures.

NOTE: Program enrollments with an "Exit Destination" of "Deceased" are not counted in this section.



Seattle-KC Program Outcomes Report

Puget Sound Homeless Response Network
Date Range: 01/01/2018 AND 04/12/2019

ENROLLMENT & UTILIZATION

	New Household Enrollments During the Report Period		Total Household Enrollments During the Report Period		Household Enrollments from Homelessness During the Report Period		Occupancy Rate During the Reporting Period	
	# of Households		# of Households		# of Households	%	Units Utilized:	523
Overall	Total:	23	Total:	30	Total:	22	73.33%	Total Unit Capacity: 934
							% of Units Utilized:	56%

OUTCOMES

	Household Exits	Household Exits to a Permanent Destination		Household Exits to a Temporary Destination		Return to Homelessness Rate		Average Length of Stay
Overall								
Total	12	7	**58.33%**	4	33.33%	2	**100%**	**69.8**
Equity Outcomes								
American Indian or Alaska Native Households	1	0	0%	1	100%	0	0%	18
Asian Households	0	0	0%	0	0%	0	0%	0
Black or African American Households	4	3	75%	1	25%	2	100%	171.33
Native Hawaiian or Other Pacific Islander Households	1	0	0%	1	100%	0	0%	8
White Households	4	2	50%	1	25%	0	0%	52.7
Multiple Race Households	0	0	0%	0	0%	0	0%	72.67
Unknown/Refused/Data Not Collected Race Households	2	2	100%	0	0%	0	0%	38.43
Hispanic Households	4	2	50%	2	50%	2	100%	34
Non-Hispanic Households	6	3	50%	2	33.33%	0	0%	95.35
Unknown/Refused/Data Not Collected Ethnicity Households	2	2	100%	0	0%	0	0%	38.43

PROGRAM SPECIFIC OUTCOMES

Permanent Housing	All Household Enrollments	0	Households that Exit to or Maintain Permanent Housing	0	% Households that Exit to or Maintain Permanent Housing: **0%**
Rapid Rehousing	Households Enrollments with a Residential Move-In Date		Households Enrolled 30 Days or More, or Less Than 30 days with Move-In Date	% Move-In Rate	Average Number of Days to Move-In
	2		4	50%	18
Day Shelter	Count of Daily Visits			6	
Outreach	Count of Household Enrollments with Referrals to Shelter		1	% Count of Household Enrollments with Referrals to Shelter	33.33%
	Count of Household Enrollments with Referrals to Authorized Encampments		1	% Count of Household Enrollments with Referrals to Authorized Encampments	33.33%
Homelessness Prevention	% Households with an HP Vulnerability Assessment Score			N/A	
Diversion Outcomes	Number of Diversions Attempted the 1st Day a Household Accesses Services - RAPs		1	Percent (%) of Diversions Attempted the 1st Day a Household Accesses Services - RAPs	50%
	Number of Diversions Attempted within 72 Hours of Program Enrollment - Shelters		4	Percent (%) of Diversions Attempted within 72 Hours of Program Enrollment - Shelters	23.53%
	Number of Diversions within 45 Days of Program Enrollment - RAPs and Shelters		1	Percent (%) of Diversions within 45 Days of Program Enrollment - RAPs and Shelters	5.26%
	Number of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs		2	Percent (%) of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs	28.57%

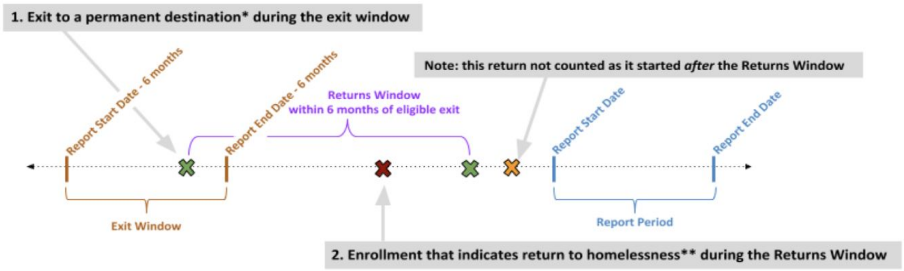
CONSENT RATE AND DATA COMPLETENESS SCORES

Unique Client Count	22	Total Number of Data Fields Evaluated		346	
HMIS Consent Rate	Data Completeness				
	% of Data Completed	% of "Don't Know" Fields	% of "Data Not Collected" Fields	% of "Refused" Fields	
100%	85.55%	2.02%	8.67%	3.76%	

Outcomes Section: Overall

Report Field	Description
• Household Exits NOTE: Program enrollments with an Exit Destination of "Deceased" are not counted in this section	Number of exits from the program during the report period.

(Report Section: Outcomes; Outcomes Section: Overall - Continued)	
• Household Exits to a Permanent Destination	"Exit Destination" field indicated any of the following destinations: • Moved from one HOPWA funded project to HOPWA PH • Owned by client, no ongoing housing subsidy • Owned by client, with ongoing housing subsidy • Permanent housing (other than RRH) for formerly homeless persons • Rental by client, no ongoing housing subsidy • Rental by client, with RRH or equivalent subsidy • Rental by client, with GPD TIP housing subsidy • Rental by client, with VASH housing subsidy • Rental by client, with other ongoing housing subsidy • Rental by client, with HCV voucher (tenant or project based) • Rental by client in a public housing unit • Staying or living with family, permanent tenure • Staying or living with friends, permanent tenure
• Household Exits to a Temporary Destination	"Exit Destination" field indicated any of the following destinations: • Moved from one HOPWA funded project to HOPWA TH • Staying or living with family, temporary tenure • Staying or living with friends, temporary tenure • Transitional housing for homeless persons • Host Home (non-crisis) Note: These destinations do not reflect the full list of HUD's HMIS Temporary/Institutional Exit Destinations

(Report Section: Outcomes; Outcomes Section: Overall - Continued)	
• Return to Homelessness Rate NOTE: Program enrollments with an Exit Destination of "Deceased" are not counted in this section	The report creates an **Exit Window** by subtracting 6 months from the report start and end dates and then identifies all enrollments with 1) exits to a PH destination during the relevant Exit Window. Households with 2) subsequent enrollment in ES, TH, RRH, PSH, or Safe Haven at ***any* agency** during the **Returns Window** (6 months from exit date) are included in the Return to Homelessness column (see graphic below for more details). The Returns Window is shortened to the end of the report end date if the 6 months extends past report period end date.
	* *Permanent Destinations* are those listed under "Households Exits to a Permanent Destination" above. ** *Returned to Homelessness* is defined as any subsequent enrollment in ES or SH, or any subsequent enrollment into TH, RRH, or PSH that occurs more than 14 days after exit to permanent destination. <u>Examples:</u> • Client exits from RRH and uses HP – Not a return • Client exits from RRH and uses ES four months later – Return • Client exits from RRH and uses ES a year later – Not a return • Client exits from ES and enters PSH within a week – Not a return • Client exits from ES and enters PSH two months later – Return • Client exits from ES and enters another ES or SH program – Return
• Average length of stay	This is the average length of time in days for all enrollments during report period (both those exited and those not exited), between enrollment date and exit date or, if no exit date, end of report period.

Outcomes Section: Equity Outcomes	
Report Field	**Description** NOTE: Program enrollments with an Exit Destination of "Deceased" are not counted in this section
• American Indian or Alaska Native Households • Asian Households • Black or African American Households • Native Hawaiian or Other Pacific Islander Households • White Households	For each outcome described in the Overall section, counts of exits by race. For the Head of Household, the response option equals the description to the question about race. No other race was selected.
• Multiple Race Households	For each outcome described in the Overall section, counts of exits where the Head of Household response equals two or more options for the question about race.
• Unknown/Refused/Data Not Collected Race Households	For each outcome described in the Overall section, counts of exits where the Head of Household response equals "Unknown," "Refused," or "Data Not Collected" for the question about race.
• Hispanic Households	For each outcome described in the Overall section, counts of exits where the Head of Household response equals "Hispanic/Latino" for the question about ethnicity.
• Non-Hispanic Households	For each outcome described in the Overall section, counts of exits where the Head of Household response equals "Non-Hispanic/Non-Latino" for the question about ethnicity.
• Unknown/Refused/Data Not Collected Ethnicity Households	For each outcome described in the Overall section, counts of exits where the Head of Household response equals "Unknown," "Refused," or "Data Not Collected" for the question about ethnicity.

Report Section: Program Specific Outcomes

The **Program Specific Outcomes** table section addresses outcomes specific to the following project types:

Permanent Housing (RRH not included)
- PH - Permanent Supportive Housing (disability required)
- PH - Housing with Services (no disability required)
- PH - Housing Only

Rapid Rehousing
- PH - Rapid Re-Housing

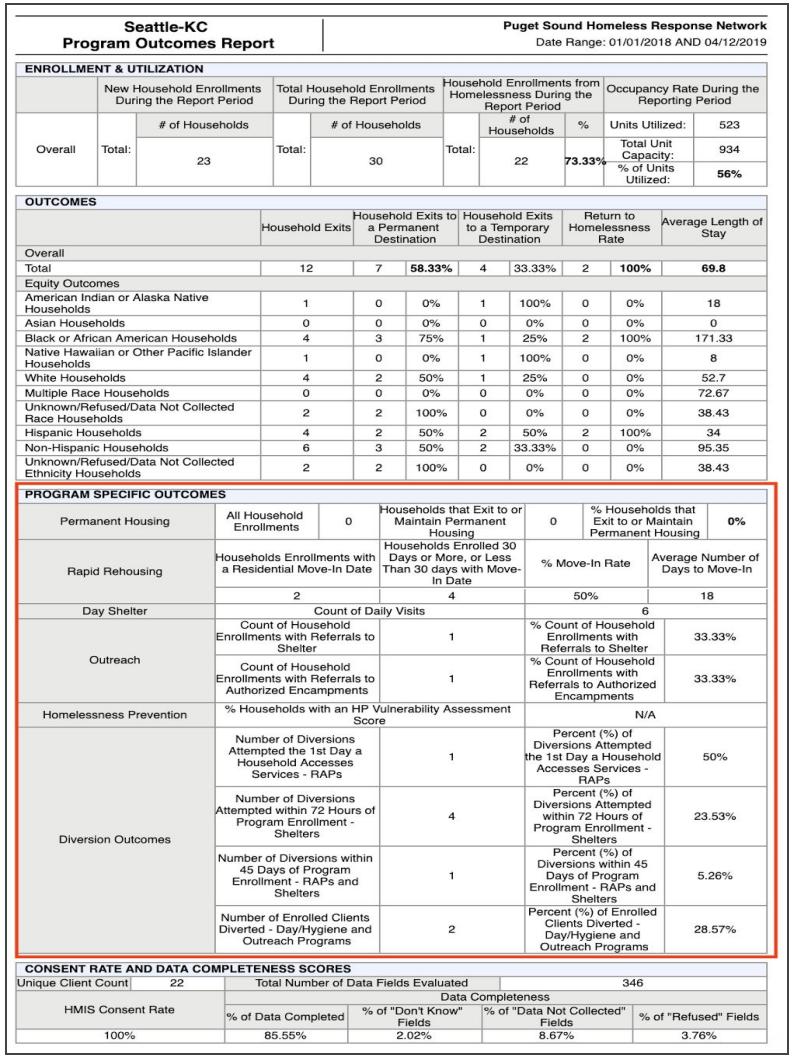
Outreach
- Street Outreach

Day Shelters
- Day Shelter

Homelessness Prevention
- Homelessness Prevention

Diversion
- Regional Access Points (RAPs)
- Shelters
- RAPs & Shelters combined
- Day Shelter & Street Outreach

Results only display in the relevant section if one or more projects selected when running this report are classified as one of the project types listed above. Otherwise report will show "N/A". Bolded items reflect System Performance Measures.



Seattle-KC
Program Outcomes Report

Puget Sound Homeless Response Network
Date Range: 01/01/2018 AND 04/12/2019

ENROLLMENT & UTILIZATION

	New Household Enrollments During the Report Period		Total Household Enrollments During the Report Period		Household Enrollments from Homelessness During the Report Period			Occupancy Rate During the Reporting Period	
		# of Households		# of Households		# of Households	%	Units Utilized:	523
Overall	Total:	23	Total:	30	Total:	22	73.33%	Total Unit Capacity:	934
								% of Units Utilized:	56%

OUTCOMES

	Household Exits	Household Exits to a Permanent Destination		Household Exits to a Temporary Destination		Return to Homelessness Rate		Average Length of Stay
Overall								
Total	12	7	**58.33%**	4	33.33%	2	**100%**	**69.8**
Equity Outcomes								
American Indian or Alaska Native Households	1	0	0%	1	100%	0	0%	18
Asian Households	0	0	0%	0	0%	0	0%	0
Black or African American Households	4	3	75%	1	25%	2	100%	171.33
Native Hawaiian or Other Pacific Islander Households	1	0	0%	1	100%	0	0%	8
White Households	4	2	50%	1	25%	0	0%	52.7
Multiple Race Households	0	0	0%	0	0%	0	0%	72.67
Unknown/Refused/Data Not Collected Race Households	2	2	100%	0	0%	0	0%	38.43
Hispanic Households	4	2	50%	2	50%	2	100%	34
Non-Hispanic Households	6	3	50%	2	33.33%	0	0%	95.35
Unknown/Refused/Data Not Collected Ethnicity Households	2	2	100%	0	0%	0	0%	38.43

PROGRAM SPECIFIC OUTCOMES

Permanent Housing	All Household Enrollments	0	Households that Exit to or Maintain Permanent Housing	0	% Households that Exit to or Maintain Permanent Housing	**0%**
Rapid Rehousing	Households Enrollments with a Residential Move-In Date		Households Enrolled 30 Days or More, or Less Than 30 days with Move-In Date		% Move-In Rate	Average Number of Days to Move-In
	2		4		50%	18
Day Shelter	Count of Daily Visits				6	
Outreach	Count of Household Enrollments with Referrals to Shelter		1		% Count of Household Enrollments with Referrals to Shelter	33.33%
	Count of Household Enrollments with Referrals to Authorized Encampments		1		% Count of Household Enrollments with Referrals to Authorized Encampments	33.33%
Homelessness Prevention	% Households with an HP Vulnerability Assessment Score				N/A	
Diversion Outcomes	Number of Diversions Attempted the 1st Day a Household Accesses Services - RAPs		1		Percent (%) of Diversions Attempted the 1st Day a Household Accesses Services - RAPs	50%
	Number of Diversions Attempted within 72 Hours of Program Enrollment - Shelters		4		Percent (%) of Diversions Attempted within 72 Hours of Program Enrollment - Shelters	23.53%
	Number of Diversions within 45 Days of Program Enrollment - RAPs and Shelters		1		Percent (%) of Diversions within 45 Days of Program Enrollment - RAPs and Shelters	5.26%
	Number of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs		2		Percent (%) of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs	28.57%

CONSENT RATE AND DATA COMPLETENESS SCORES

Unique Client Count	22	Total Number of Data Fields Evaluated		346	
HMIS Consent Rate		Data Completeness			
		% of Data Completed	% of "Don't Know" Fields	% of "Data Not Collected" Fields	% of "Refused" Fields
100%		85.55%	2.02%	8.67%	3.76%

Program Specific Outcomes Section: PH, PSH, OPH	
Report Field	**Description**
• All Household Enrollments	A count of households (HoH) enrollments in the program during the reporting period. To be counted, the enrollment must meet the following conditions: • Start date is before or on the report end date; AND • There is no exit date; OR • The exit date is on or after the report start date • If they have an exit date, the Destination is not "Deceased"
• Households that Exit to or Maintain Permanent Housing	A count of household (HoH) enrollments where the household either remained housed during the reporting period or exited to a permanent housing destination: • Moved from one HOPWA funded project to HOPWA PH • Owned by client, no ongoing housing subsidy • Owned by client, with ongoing housing subsidy • Permanent housing (other than RRH) for formerly homeless persons • Rental by client, no ongoing housing subsidy • Rental by client, with RRH or equivalent subsidy • Rental by client, with GPD TIP housing subsidy • Rental by client, with VASH housing subsidy • Rental by client, with other ongoing housing subsidy • Rental by client, with HCV voucher (tenant or project based) • Rental by client in a public housing unit • Staying or living with family, permanent tenure • Staying or living with friends, permanent tenure
• % Households that Exit to or Maintain Permanent Housing	The percentage is calculated by dividing "All Household Enrollments" by "Households that Exit to or Maintain Permanent Housing."

Program Specific Outcomes Section: Rapid Rehousing	
Report Field	**Description**
• Household Enrollments with a Residential Move-In Date	A count of all household (HoH) RRH enrollments active during that report range that have a Move-In Date. To be active during report range, the enrollment must meet the following conditions: • Start date is before or on the report end date; AND • There is no exit date; OR • The exit date is on or after the report start date • If they have an exit date, the Destination is not "Deceased"
• Households Enrolled 30 Days or More, or Less Than 30 Days with Move-In Date	A count of household (HoH) RRH enrollments with 30 days or greater since enrollment start date (no matter if they have Move-In date) AND any enrollment that has Move-In date less than 30 days from enrollment start date. *Excludes* RRH enrollments active during report period without Move-In date, but not yet enrolled for at least 30 days.
• Move-In Rate	The percentage is calculated by dividing the count of "Household Enrollments with a Residential Move-In Date" by the count of "Households Enrolled 30 Days or More, or Less Than 30 Days with Move-In Date".
• Average Number of Days to Move-In	The average number of days to move-in is calculated by adding up all of the days from enrollment start date to the Residential Move-In Date located on the enrollment entry screen, status/annual assessment, or exit screen (wherever move-in date is entered), and dividing by the number of total enrollments that have a Residential Move-In Date and were active during the report period.
Program Specific Outcomes Section: Day Shelter	
Report Field	**Description**
• Count of Daily Visits	Count of Head of Households (HoH) enrollments receiving the selected Day Shelter program(s) "attendance" service. Households are only counted once per day, but will be counted each day they have the service during the report period. NOTE: This outcome is specific to City of Seattle-funded basic Day Shelters.

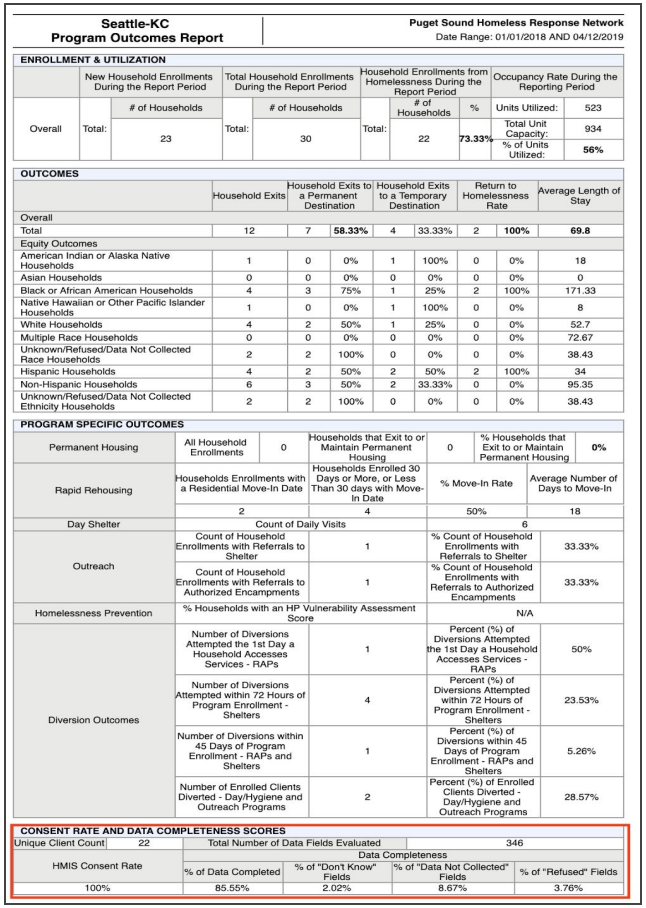
Program Specific Outcomes Section: Outcreach	
Report Field	**Description**
• Count of Household Enrollments with Referrals to Shelter	Count of all Head of Household (HoH) enrollments receiving the selected Street Outreach program(s) services: "[Program Name] Referral to Shelter" NOTE: This outcome is specific to City of Seattle-funded programs.
• % Count of Household Enrollments with Referrals to Shelter	The percentage is calculated by dividing "Count of Household Enrollments with Referrals to Shelter" by count of all household enrollments in the selected Street Outreach program(s) during the report period. NOTE: This outcome is specific to City of Seattle-funded programs.
• Count of Household Enrollments with Referrals to Authorized Encampments	Count of all Head of Household (HoH) enrollments receiving the selected Street Outreach program(s) services: "[Program Name] Referral to Authorized Encampment" NOTE: This outcome is specific to City of Seattle-funded programs.
• % Count of Household Enrollments with Referrals to Authorized Encampments	The percentage is calculated by dividing "Count of Household Enrollments with Referrals to Authorized Encampments" by count of all household enrollments in the selected Street Outreach program(s) during the report period. NOTE: This outcome is specific to City of Seattle-funded programs.
Program Specific Outcomes Section: Homeless Prevention	
Report Field	**Description**
• % Households with an HP Vulnerability Assessment Score	The percentage is calculated by counting all household enrollments where at least one member within the group enrollment (not only the HoH) has a score entered and saved in assessment "(Score ONLY) City of Seattle Homelessness Prevention Vulnerability Tool Score", and dividing that count by the total number of households served during the report period. The Assessment must be dated before or on the report period end date to be counted in the numerator. The drilldown of this field shows each individual client (every member of the household enrollment) in the counted households. Households without a designated HoH are not counted even if Assessment exists. NOTE: Programs not funded by the City of Seattle will not have this assessment enabled. If you do not have access to this assessment and believe you should, please contact the Bitfocus Helpdesk.

Program Specific Outcomes Section: Diversion	
Report Field	**Description**
• Number of Diversions Attempted the 1st Day a Household Accesses Services - RAPs	This is the number of Head of Household (HoH) enrollments where the **[DIV] Attempted** service was provided on the same date as the enrollment start date. This report field only applies to enrollments in a group of specific projects known as the Regional Access Points (Path to Home RAPs). NOTE: This outcome is specific to City of Seattle-funded programs.
• Percent (%) of Diversions Attempted the 1st Day a Household Accesses Services RAPs	The percentage is calculated by dividing "Number of Diversions Attempted the 1st Day..." by the total household enrollments in the selected RAP project(s) during the report period.
• Number of Diversions Attempted within 72 Hours of Program Enrollment - Shelters	This is the number of Head of Household (HoH) enrollments in Emergency Shelters and/or Safe Havens projects where the **[DIV] Attempted** service was provided within three days from the enrollment start date. NOTE: This outcome is specific to City of Seattle-funded programs.
• Percent (%) of Diversions Attempted within 72 Hours of Program Enrollment - Shelters	The percentage is calculated by dividing "Number of Diversions Attempted within 72 Hours..." by the total household enrollments in the selected Emergency Shelter/Safe Haven project(s) during the report period.
• Number of Diversions within 45 Days of Program Enrollment - RAPs and Shelters Note: a "Diversion Service" is defined as any of the [DIV] services in HMIS ***except*** the [DIV] Attempted service**.**	This is the number of Head of Household (HoH) enrollments in RAPs, Emergency Shelters, and/or Safe Havens projects where a Diversion Service [DIV] has been provided within **30 days** from the enrollment start date, AND where an exit date to a "positive diversion destination" is within **45 days** of enrollment start date. NOTE: This outcome is specific to City of Seattle-funded programs. A positive diversion destination is defined as: • Long term care facility or nursing home • Rental by client, no ongoing housing subsidy • Rental by client, with other ongoing housing subsidy • Staying or living with family, permanent tenure • Staying or living with friends, permanent tenure • Owned by client, no ongoing housing subsidy • Owned by client, with ongoing housing subsidy • Moved from one HOPWA funded project to HOPWA PH • Staying or living with family, temporary tenure • Staying or living with friend, temporary tenure

(Report Section: Outcomes; Program Specific Outcomes Section: Diversion - Continued)	
• Percent (%) of Diversions within 45 Days of Program Enrollment - RAP and Shelters	The percentage is calculated by dividing "Number of Diversions within 45 Days..." by the total household enrollments in the selected RAPs, and/or Emergency Shelter/Safe Haven project(s) during the report period.
• Number of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs Note: a "Diversion Service" is defined as any of the [DIV] services in HMIS ***except*** the [DIV] Attempted service)**.**	This is the number of Head of Household (HoH) enrollments in Day Shelter and/or Street Outreach type projects that received any Diversion Service [DIV] at any time between enrollment start and exit dates, AND where there is an exit is to a "positive diversion destination" (as defined in the list above). NOTE: This outcome is specific to City of Seattle-funded programs.
• Percent (%) of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs	The percentage is calculated by dividing "Number of Enrolled Clients Diverted..." by the total household enrollments in the selected Day Shelter and/or Street Outreach project(s) during the report period.

Report Section: Consent Rate and Data Completeness Scores

The **Consent Rate and Data Completeness Scores** table provides information about rate of clients consenting to have identifying information in HMIS, as well as rates of missing data collection. Null values are entirely excluded from all measures in this section, including Total Number of Data Fields Evaluated, % of Data Completed, % of "Don't Know" Fields, % of “Data Not Collected” Fields, and % of “Refused” Fields.



Seattle-KC
Program Outcomes Report

Puget Sound Homeless Response Network
Date Range: 01/01/2018 AND 04/12/2019

ENROLLMENT & UTILIZATION

	New Household Enrollments During the Report Period		Total Household Enrollments During the Report Period		Household Enrollments from Homelessness During the Report Period			Occupancy Rate During the Reporting Period	
		# of Households		# of Households		# of Households	%	Units Utilized:	523
Overall	Total:	23	Total:	30	Total:	22	73.33%	Total Unit Capacity:	934
								% of Units Utilized:	56%

OUTCOMES

	Household Exits	Household Exits to a Permanent Destination		Household Exits to a Temporary Destination		Return to Homelessness Rate		Average Length of Stay
Overall								
Total	12	7	58.33%	4	33.33%	2	100%	69.8
Equity Outcomes								
American Indian or Alaska Native Households	1	0	0%	1	100%	0	0%	18
Asian Households	0	0	0%	0	0%	0	0%	0
Black or African American Households	4	3	75%	1	25%	2	100%	171.33
Native Hawaiian or Other Pacific Islander Households	1	0	0%	1	100%	0	0%	8
White Households	4	2	50%	1	25%	0	0%	52.7
Multiple Race Households	0	0	0%	0	0%	0	0%	72.67
Unknown/Refused/Data Not Collected Race Households	2	2	100%	0	0%	0	0%	38.43
Hispanic Households	4	2	50%	2	50%	2	100%	34
Non-Hispanic Households	6	3	50%	2	33.33%	0	0%	95.35
Unknown/Refused/Data Not Collected Ethnicity Households	2	2	100%	0	0%	0	0%	38.43

PROGRAM SPECIFIC OUTCOMES

Permanent Housing	All Household Enrollments	0	Households that Exit to or Maintain Permanent Housing	0	% Households that Exit to or Maintain Permanent Housing: 0%
Rapid Rehousing	Households Enrollments with a Residential Move-In Date		Households Enrolled 30 Days or More, or Less Than 30 days with Move-In Date	% Move-In Rate	Average Number of Days to Move-In
	2		4	50%	18
Day Shelter	Count of Daily Visits			6	
Outreach	Count of Household Enrollments with Referrals to Shelter		1	% Count of Household Enrollments with Referrals to Shelter	33.33%
	Count of Household Enrollments with Referrals to Authorized Encampments		1	% Count of Household Enrollments with Referrals to Authorized Encampments	33.33%
Homelessness Prevention	% Households with an HP Vulnerability Assessment Score			N/A	
Diversion Outcomes	Number of Diversions Attempted the 1st Day a Household Accesses Services - RAPs		1	Percent (%) of Diversions Attempted the 1st Day a Household Accesses Services - RAPs	50%
	Number of Diversions Attempted within 72 Hours of Program Enrollment - Shelters		4	Percent (%) of Diversions Attempted within 72 Hours of Program Enrollment - Shelters	23.53%
	Number of Diversions within 45 Days of Program Enrollment - RAPs and Shelters		1	Percent (%) of Diversions within 45 Days of Program Enrollment - RAPs and Shelters	5.26%
	Number of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs		2	Percent (%) of Enrolled Clients Diverted - Day/Hygiene and Outreach Programs	28.57%

CONSENT RATE AND DATA COMPLETENESS SCORES

Unique Client Count	22	Total Number of Data Fields Evaluated		346	
		Data Completeness			
HMIS Consent Rate		% of Data Completed	% of "Don't Know" Fields	% of "Data Not Collected" Fields	% of "Refused" Fields
100%		85.55%	2.02%	8.67%	3.76%

Report Field	Description
• Unique Client Count	Sum of all active clients (not just Head of Household) who meet the following criteria: • They have an enrollment start date on or before the report end date; AND • There is no exit date; OR • The exit date is within the report period.

(Report Section: Consent Rate and Data Completeness Scores Continued)	
• Total Number of Data Fields Evaluated	The total number of data fields that are not null on program entry and program exit screens for all clients included in *Unique Client Count* as described above. This measure depends upon the *Intake Type*. For *ALL* clients, whether Minimal or Standard Intake is used, the following fields are always included: • Quality of Name • Quality of Date of Birth • Quality of SSN • Gender • Race • Ethnicity • Veteran Status • Prior Living Situation • Length of Stay in Prior Living Situation • Number of times on the streets, in ES, or SH in the past three years • Total number of months homeless on the streets, in ES, or Safe Haven in the past three years • Disabling Condition In addition to the fields above, the *Standard Project Enrollment,* also includes the following fields: • Physical Disability • Long Term Physical Disability • Developmental Disability • Substantially Impairs Independence • Chronic Health Condition • Long Term Chronic Health Condition • Mental Health Problem • Long Term Mental Health Problem • Substance Abuse Problem • Long Term Substance Abuse Problem • Victim of Domestic Violence • Are you currently fleeing? • Income from Any Source • Receiving Non-Cash Benefits • Covered by Health Insurance

(Report Section: Consent Rate and Data Completeness Scores Continued)	
• HMIS Consent Rate	Percentage of clients included in Unique Client Count who have signed a release of information form. This is determined by calculating the % of clients whose first and/or last name does NOT include the letters “refu” or “anon”. This is intended to capture clients who have the words “Refused” or “Anonymous” in either their first or last name, but also account for any misspelling or abbreviation.
• % of Data Completed	The percentage of fields included in Total Number of Data Fields Evaluated for which a value was entered and an answer other than “Client doesn't know,” “Client Refused,” or “Data not collected” was selected.
• % of "Don't Know" Fields	The percentage of fields included in Total Number of Data Fields Evaluated for which "Client doesn't know" was selected.
• % of "Data Not Collected" Fields	The percentage of fields included in Total Number of Data Fields Evaluated for which "Data not collected" was selected.
• % of "Refused" Fields	The percentage of fields included in Total Number of Data Fields Evaluated for which "Client refused" was selected.

Report Section: Programs

PROGRAMS		
Program ID	**Program Name**	**Program Intake Type**
Emergency Shelter		
2373	Main Street Shelter and Outreach	Standard Project Enrollment
2459	NBN Shelter	Standard Project Enrollment
PH - Permanent Supportive Housing (disability required)		
2388	Doe Street PATH	Standard Project Enrollment
Services Only		
2457	Regional Access Point - South RAP	Standard Project Enrollment
Street Outreach		
2376	Encampment Outreach Team	Standard Project Enrollment
2438	Puget Outreach Team	Standard Project Enrollment
Day Shelter		
2458	Puget Day Shelter	Standard Project Enrollment
2386	Youth Day Center	Standard Project Enrollment
PH - Rapid Re-Housing		
2455	RRH Project	Standard Project Enrollment

Description: The **Programs** section at the bottom of the report lists the programs that were selected for inclusion in the report, by program type. For each program, the section also specifies the **Clarity Program ID** and whether that program uses the Standard Project Enrollment or Minimum Project Enrollment.

Program Type: Following HUD Data Standards, the following program types are available in Clarity Human Services:

1. Emergency Shelter
2. Transitional Housing
3. PH - Permanent Supportive Housing (disability required)
4. Street Outreach
5. Service Only
6. Other
7. Safe Haven
8. PH - Housing Only
9. PH - Housing with Services (not disability required)
10. Day Shelter
11. Homelessness Prevention
12. PH - Rapid Re-Housing
13. Coordinated Assessment