

# **KCRHA Emergency Housing Vouchers (EHV) Quick Guide for Agency Partners**

#### Background:

The American Rescue Plan has allocated 1,314 Emergency Housing Vouchers (EHV) to King County Regional Authority on Homelessness (KCRHA), distributed to three Public Housing Agencies (PHAs) - King County Housing Authority (KCHA), Seattle Housing Authority (SHA), and Renton Housing Authority (Renton HA). EHVs are similar to a "Section 8 Voucher" or a "Housing Choice Voucher" and specifically target people who are experiencing or at imminent risk of homelessness. EHV offers limited financial assistance for move-in and housing navigation, and does not include any supportive services. For additional information about the Emergency Housing Voucher Program in King County, please see Emergency Housing Vouchers FAQ

#### **EHV Application Workflow:**

EHV programs are set up under approved social service agencies that have received vouchers from King County Regional Housing Authority (KCRHA).

These agencies fill out an EHV application for each client or household applicant. Applications are submitted to KCHRA for approval.

Once approved, the client or household need a profile created in King County Homeless Information Management System (HMIS) if not already in the system, and a program enrollment to the EHV program under the Agency who submitted the application. (Note: due to delays in *implementation, it is expected that there will be backdated data-entry and backdate a client's program enrollment in HMIS. The earliest vouchers were approved in September 2021.*)

Agency fills out EHV application for each client or household applicant ...



Once approved, Client or Household needs a profile created in HMIS... Enroll client, or household into the EHV program under the Agency who submitted the application... Ensure contact, and location are entered into HMIS. Ensure assigned staff are correct.

Check in with client, or household every 90 days.

## Enrolling Client into King County HMIS and KCRHA-EHV Program:

When you log in to King County HMIS, search for and select your client. Client profiles are shared across agencies. If you do not find your client, go through the steps to create a client profile and document consent for each household member.



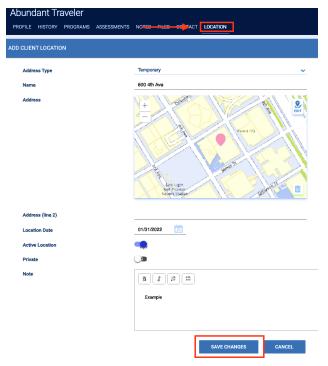
Next, navigate to the Programs Tab and there you will see that you have an HMIS Program titled "KCRHA-EHV". All clients that received a voucher must be entered into your KCRHA-EHV program in HMIS. Household members will be enrolled together.

- Please enroll your client and household members using the date that the voucher was transmitted to PHA.
  - You may need to backdate the data.
- Complete the remaining enrollment questions.
- All questions are required and will need an answer unless:
  - O Client doesn't know the answer,
  - O Client refuses to share,
  - o Or, for some reason you are unable to collect it.
- Next, make sure to put in the <u>client contact</u>, and <u>location for</u> each household member.
  - o For HMIS Consenting clients only.

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Contact Type	Client
Email	exampleemail@exampleurl.com
Phone (#1)	123-456-7891
Phone (#2)	xxx-xxx-xxxx
Active Contact	
Private	۲
Contact Date	02/08/2022
Created by Agency	Yellowstone National Park
Created by Staff	Stephenee Carrington (j)
Created on	02/08/2022
Note	B I I II II Example client deta-S.C
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• Once you have finished completing the enrollment, make sure that the <u>correct</u> <u>person managing the case is</u> <u>listed</u> as a contact.

10 days active program	This information can be for side of the programs tab u	
Program Type:	Individual	
Program Start Date:	02/01/202	22 Click to edit
Assigned Staff:	Stephenee	e Carrington 🛛 🔶 🗵
Head of Household:	Abundant	Traveler 🛛



## Ongoing Management of Client/Household of KCRHA-EHV Program Participants:

Once your client moves into housing: Go back into their program enrollment and on the enrollment screen, enter in the **Housing Move-In Date and save.** *\*This only needs to be completed for the Head of Household.* 

You will be checking in with your client or household *at least* every 90 days from the date that they moved into their unit. To indicate this has been completed, you will enter a service.

- To do this: open the program enrollment, navigate to "Provide Services" and then click on "[KCRHA-EHV] 90 Day Check-In" Enter a Case Note and then Click "Submit".
- You will be monitoring their case for 1 year from the time they move into housing.
- Please remember to exit clients from EHV Program after 1 year of housing stability.

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## Need Help?

- For questions or support about how to enter data or use Clarity, please contact King County HMIS Help Desk at <u>KCSUPPORT@BITFOCUS.COM</u>, or (206) 444-4001, EXT 2
- For questions about the Emergency Housing Vouchers (EHV) you can reach out to Alex Ebrahimi; Program Performance Manager at KCRHA. Email: <u>alex.ebrahimi@kcrha.org</u>
- Locate <u>Client Forms</u> and other resources on the <u>King County HMIS website</u>