ONE System Agency Lead Meeting

26Jan19

Agenda

1. How to correctly use prior living situation fields
2. Community queue referral threshold update
3. New Zip Code field on program enrollment screen
4. Final Non-Cash Benefits- Download available here
5. 2019 Housing Inventory Count
6. Data Quality Review

Non-Cash Benefits Final Document

Prior Living Situation and Destination

Prior Living Situation questions

Definition:

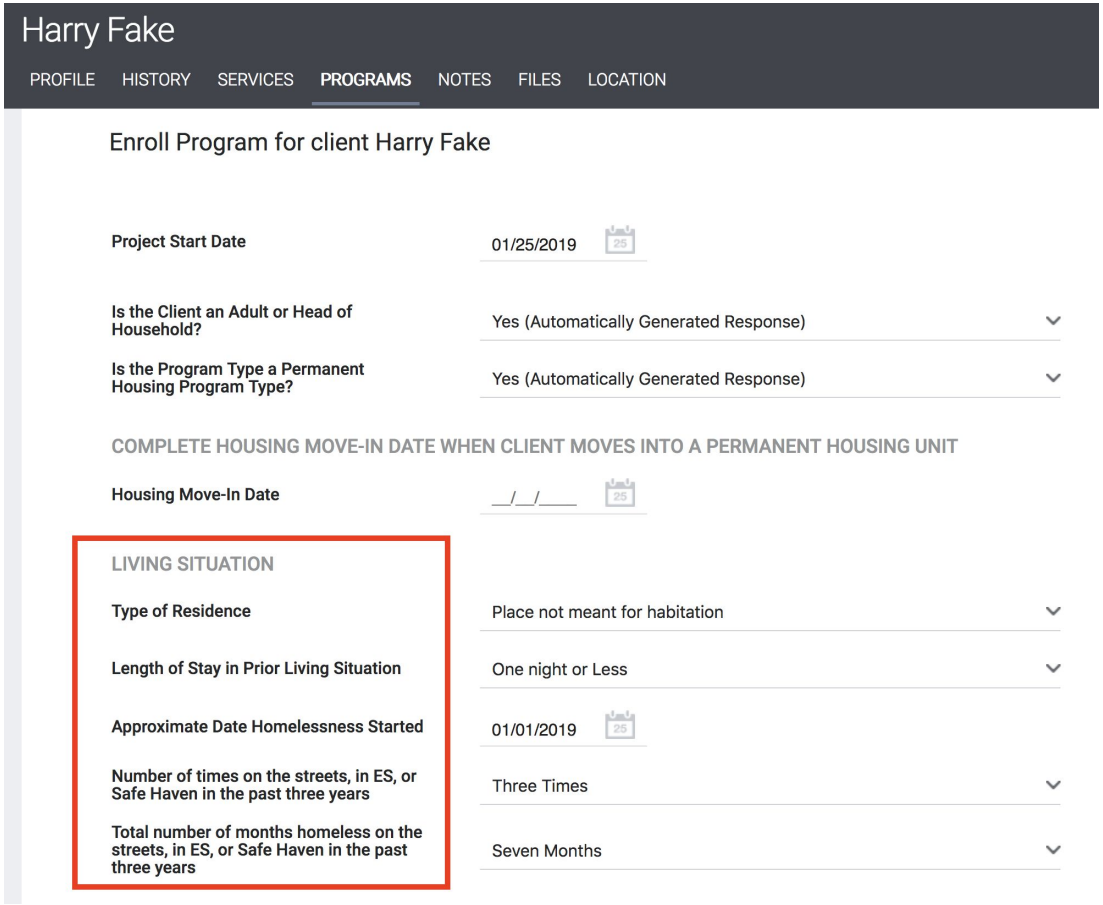
- To identify the type of living situation and length of stay in that situation just **prior** to project start for all adults and heads of households. This data element is to be used with other information to identify whether a client appears to meet the criteria for chronic homelessness.

When are questions regarding Living Situation collected?

- Living Situation is collected at project start. Staff should ask clients about their homeless history, including specific instances the client spent on the street, in an emergency shelter, or in a Safe Haven project. This may require defining or explaining each field to the client.

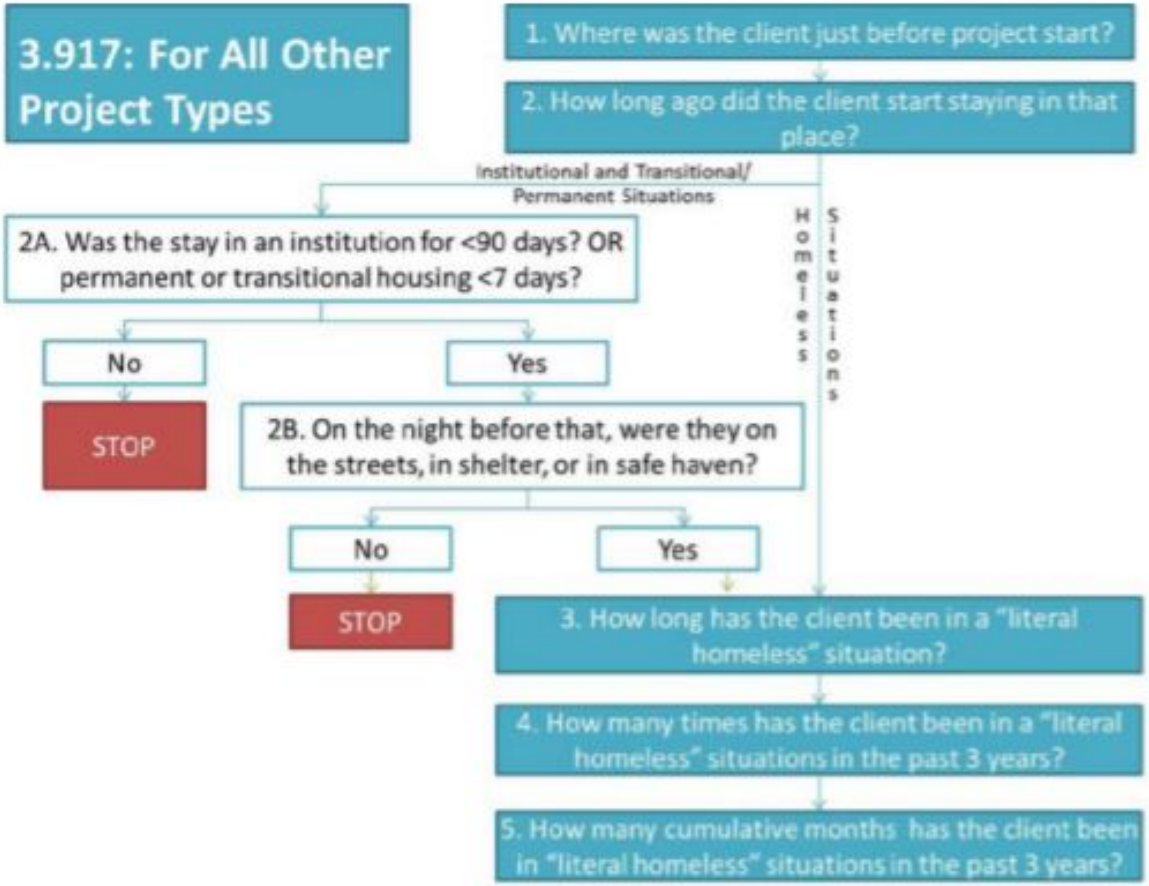
How do I respond to living Situation questions?

The responses are intended to reflect from the client's last living situation immediately prior to the Project Start Date. For projects that do not provide lodging, the 'prior' living situation may be the same as the client's current living situation.

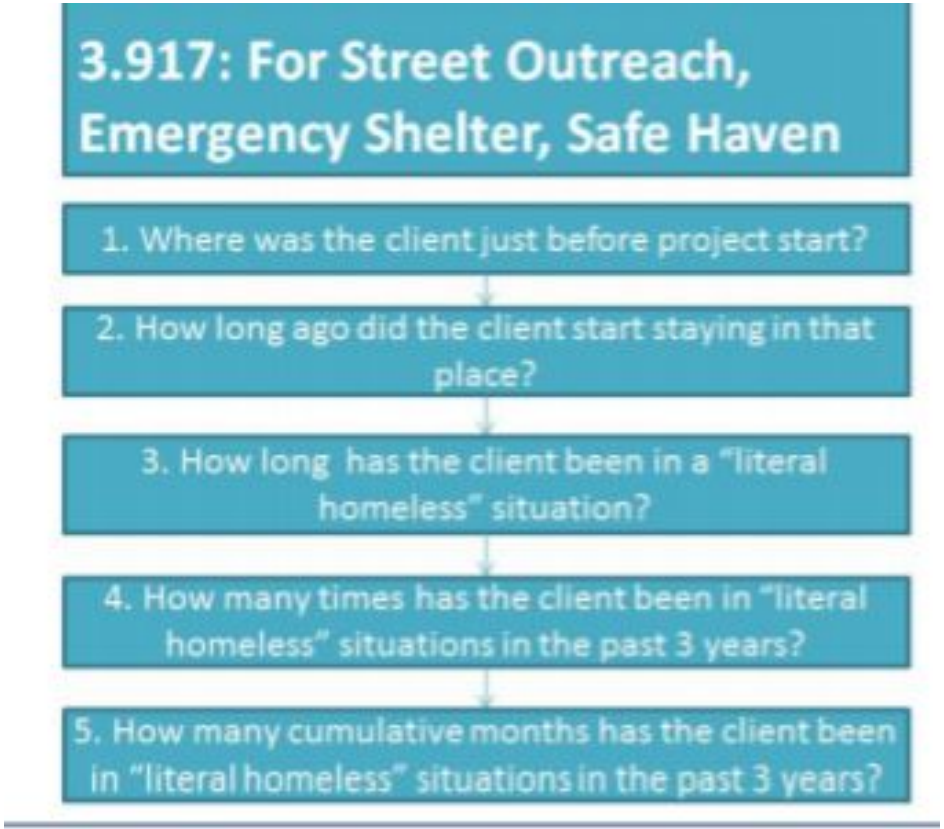


Living Situation questions on the enrollment screen

Living Situation questions



Living Situation questions



Destination

Definition:

- To identify where a client will stay just after exiting a project for purposes of tracking and outcome measurement.

When is Destination collected?

- Collected at project exit. Note that the client's Destination is about where they are staying, not necessarily about why they are staying there. So the choice of the destination in HMIS should reflect the client's living situation when leaving the project.

What if my client is transferring projects?

Indicate that the client is moving to a permanent destination:

Permanent housing (other than RRH) for formerly homeless persons

Community Queue Updates

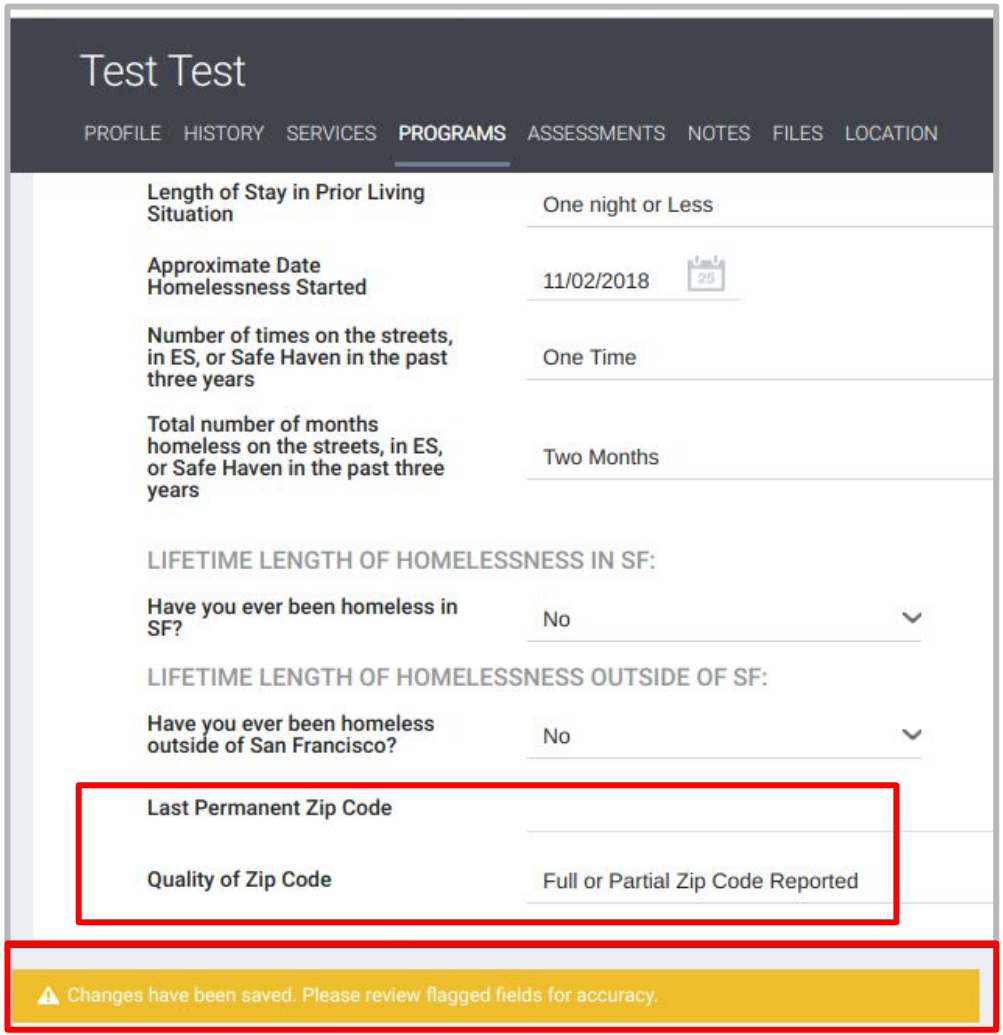
Community Queue Referral Threshold

- Referrals to the community queue no longer remain for a 90 day time period.

- Referrals must be updated within 30 days (marked pending-in process, referral notes) to remain on the queue

- If the referral is not updated prior to 30 days, it will fall off the queue and a new referral is required.

New ZIP Code Field



Zip code questions to collect last permanent Zip Code and Quality of Zip Code are not required.

SF is collecting this information to gain an understanding of inflow to programs in the Homelessness response system

If the questions are not answered, you will notice a “soft required” banner notice at the top of your screen.

Non-Cash Benefits Final Document

Non-Cash Benefits Refresher

Definition:

- Non-Cash Benefits are intended to identify regular, recurrent benefits. Services and/or gifts such as phone cards and vouchers that are provided by a project to clients during enrollment are fundamentally different and are not considered benefits.

When are non- cash benefits collected?

- Non-Cash Benefits collected at project start and project exit are to reflect the information as of the date of project start and the date of project exit. 'Information Date' for those records must reflect the date of project start and the date of project exit, respectively.

What non-cash benefits data are collected?

- CalFresh (SNAP)
- Special Supplemental Nutrition Program for Women Infants and Children (WIC)
- CalWorks ChildCare Services (TANF Childcare)
- Calworks Transportation Services (TANF Transportation)
- Other CalWorks funded services (Other TANF Funded Services)
- **Other Non Cash Benefits**

2019 Housing Inventory Count

Review of Data Quality

Data Quality by Project Type

https://looker.clarityhs.com:9999/dashboards/508

ONE System User Engagement Dashboard

https://looker.clarityhs.com:9999/dashboards/441

Thank you!