Agency Lead Meeting
August 24, 2020
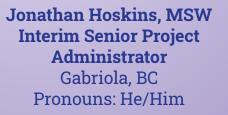
Welcome

"A problem, well stated, is a problem half solved"

Charles Kettering

Jonathan Hoskins, MSW
Interim Senior Project
Administrator
Gabriola, BC
Pronouns: He/Him

Lesley Soto Bright
Project Manager
Bitfocus
South Bay Area, California
Pronouns: She/Her

Agenda

- **Welcome**

- **Housekeeping: Please state your name and agency in the message box for attendance purposes**

- **Maintaining User Access and Deactivations- Questions**

- **Data Quality Helpful Hints and Tips**

- **Sprint 44 Release Features...Questions from the August Newsletter**

- **Other topics time permitted**

Tips

- I need to deactivate an account:
  - Contact the Help Desk **onesf@bitfocus.com** with any user deactivation requests within 24 hours of user departure from your agency.
- I need a new user account:
  - General User Training
  - SFDPH Privacy Training
  - Contact the Help Desk with the staff's name, email address, and access role
- I need a change in access role:
  - Contact the Help Desk with user name and new access role

Data Quality Tips and Hints
Data Quality Mini-Guide

Lesley Soto Bright

New Features - Clarity

Public alerts Display in Attendance Module

Current Living Situation Assessment at Top

Ability to select one time events in services

Phone and Email Address shows for assigned staff

ONESF Help Center Website
https://onesf.clarityhs.help

Bitfocus Helpdesk
onesf@bitfocus.com

415.429.4211

Thanks for joining us!