ONE System Housing Training

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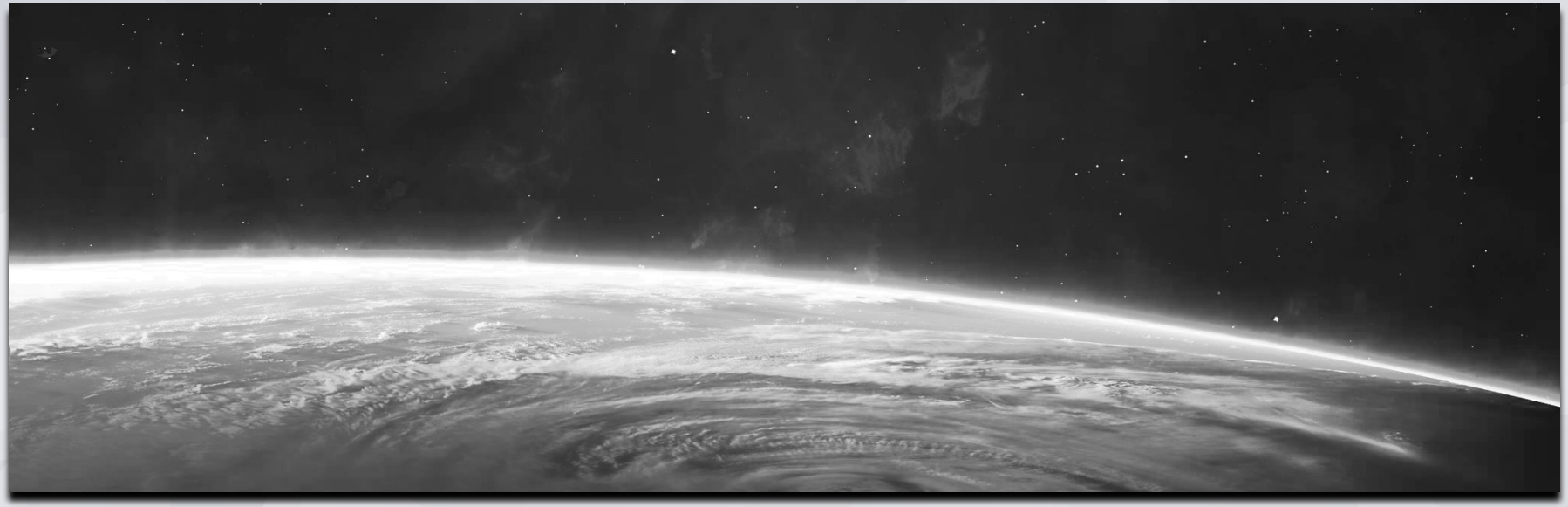
Agenda

- Welcome
- Overview
- Switching Agencies
- Posting Openings
- Using the Offline Vacancy Tracker
- Processing Referrals
- Program Enrollments & Exits
- Release of Information
- ONE System Refreshers



Overview

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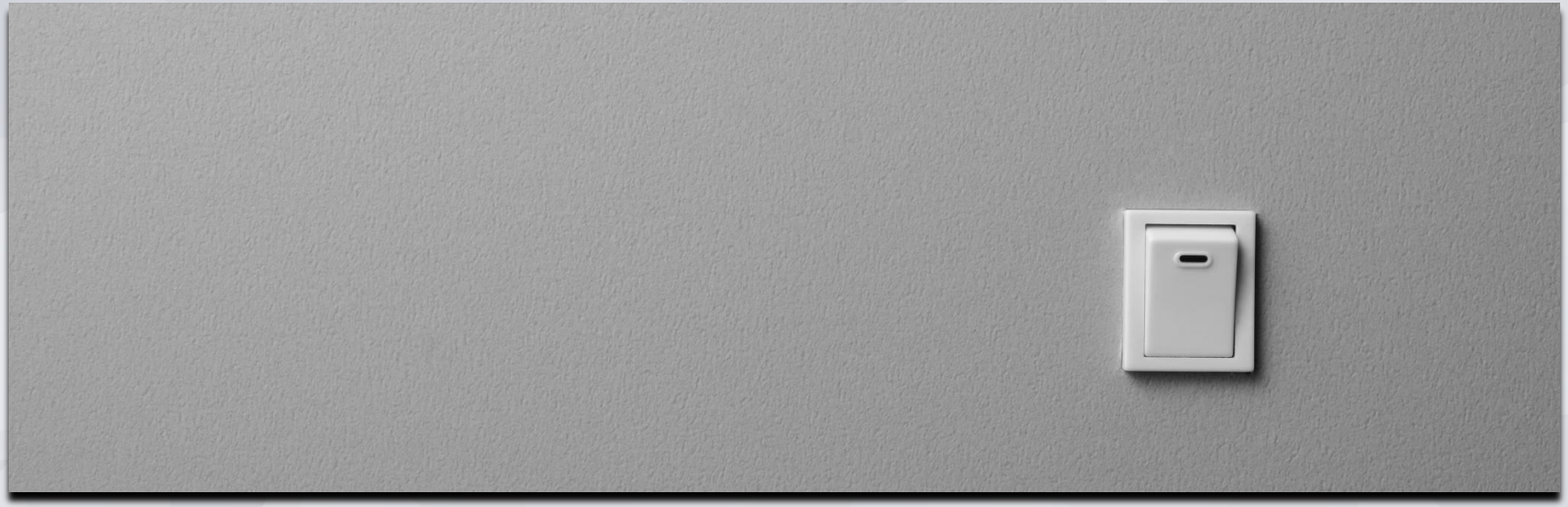
Overview

HSH and Bitfocus have been collaborating to improve the way housing is managed in the ONE System. This effort aims to support data quality and better meet the needs of our providers.

Here is what you can expect to see:

- All programs are located under the service provider agency
- Program names reflect the housing site and main funding/subsidy source
- Some housing sites have multiple programs



Switching Agencies

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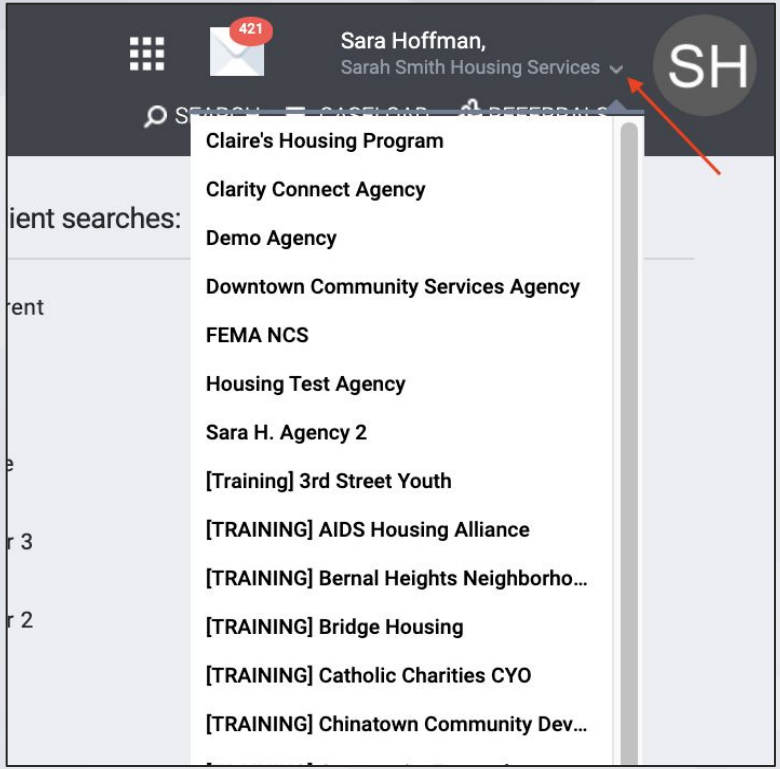
Switching Agencies



- All programs are set up under the service provider agency.
- Property managers may need to switch agencies to access programs.
- Switch agencies by clicking the dropdown arrow under you name.

Posting Openings

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Posting Openings

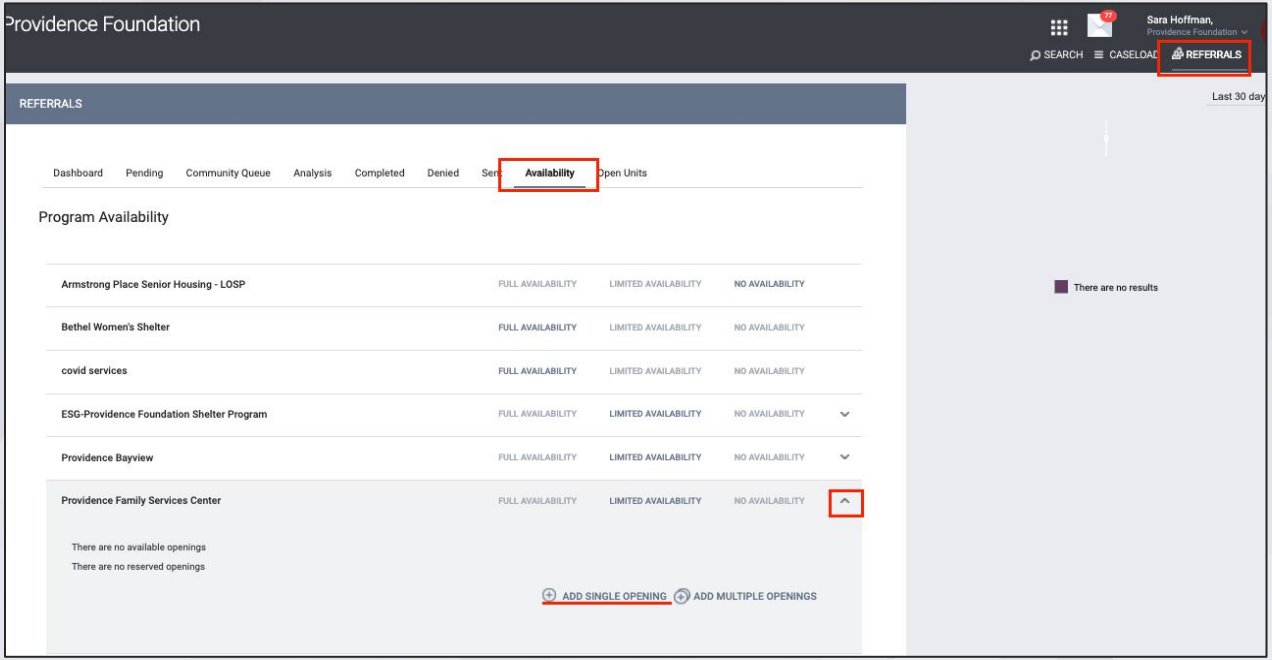
Units should be posted in the ONE system when they are “Ready for Referral”.

- A unit is “Ready for Referral” when the housing provider has a confirmed date that the unit will be ready to be occupied and receive application documents.
- Typically this will be within approximately two weeks.
- For new buildings, this timeframe will be adjusted according to the agreed upon lease-up timeline so that referrals can be approved when the building is ready for occupancy.

If any unforeseen circumstances or maintenance issues that change the date the unit is ready for occupancy and arise after a referral has been matched, the housing provider is responsible for notifying the client and housing navigator immediately.

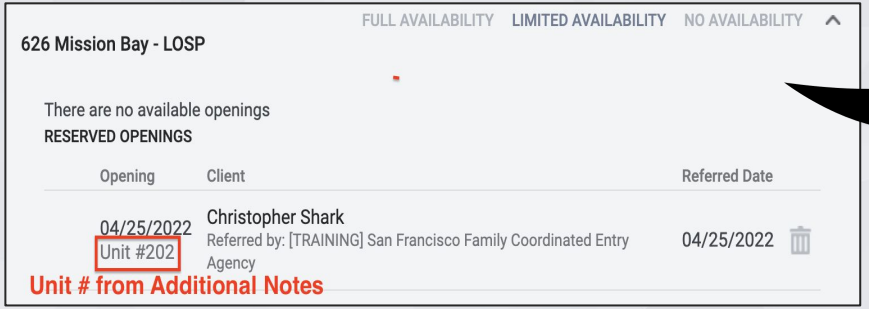
Posting Openings

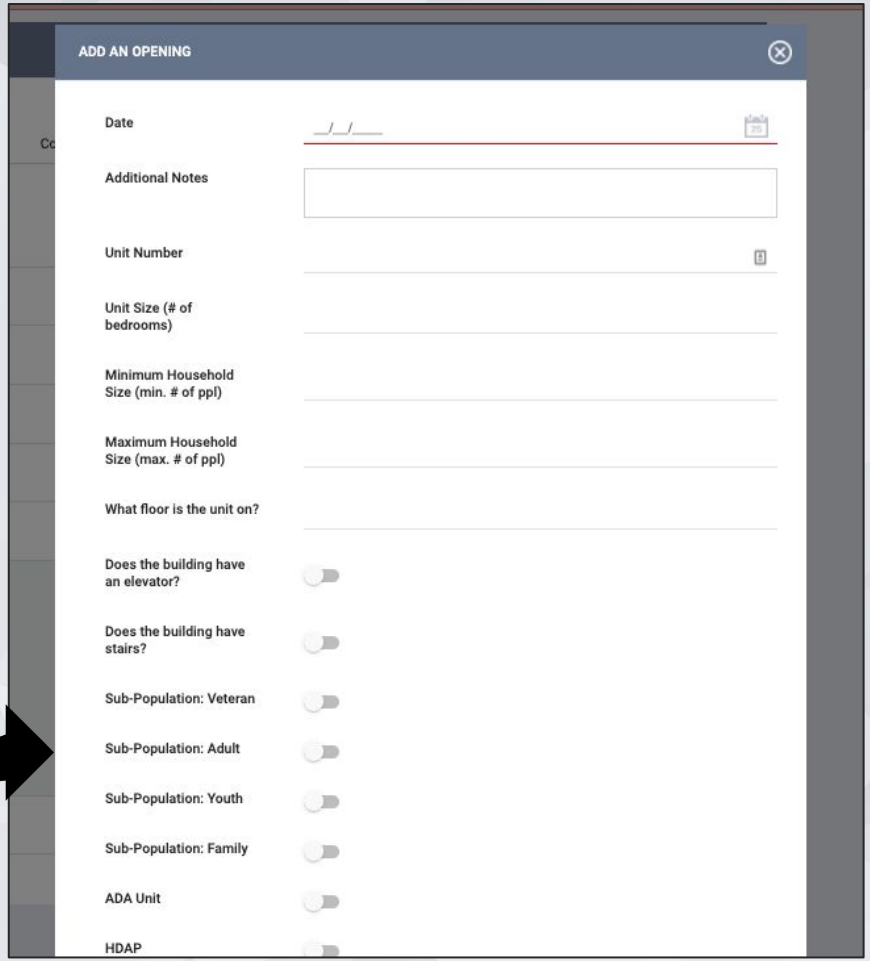
- Providers should post open unit under the *Availability Tab.*
- Make sure availability is set to *Limited Availability* and reach out to HSH if not



Posting Openings

- The date should reflect that date the unit is actually available
- Characteristics that only apply to a specific unit should be listed in the notes box (i.e. this unit is dedicated to a veteran but most units in the building are not).
- Please also add the Unit # in **Additional Notes**
  - This must be completed for the Unit # to be visible in the opening after a client has been matched to the unit
- Fill out as much information as possible





Using the Offline Vacancy Tracker

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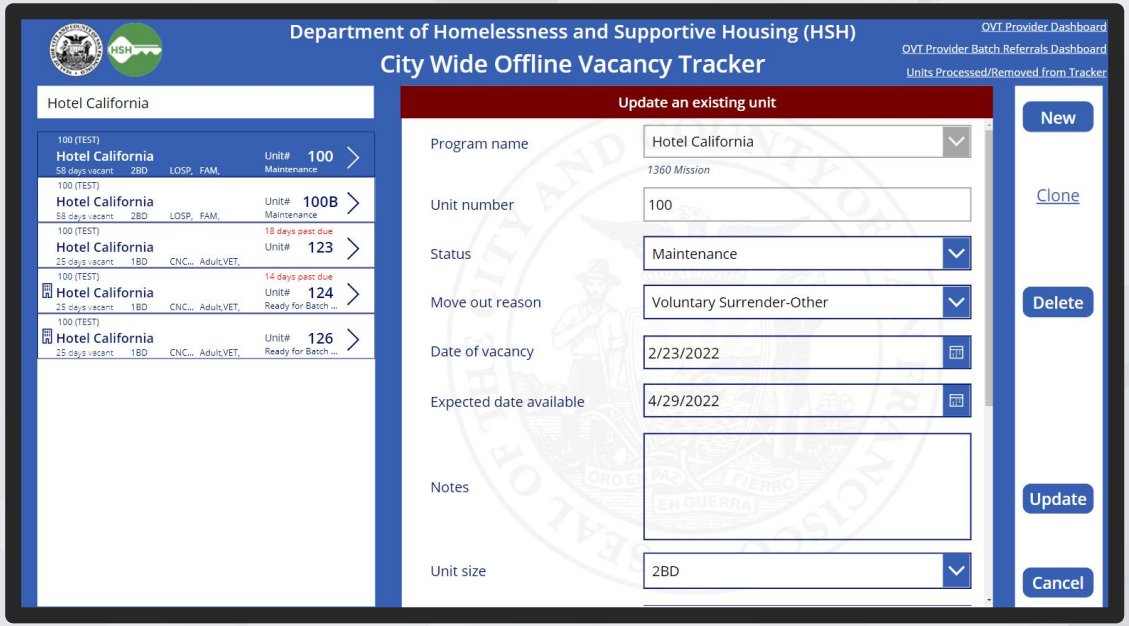
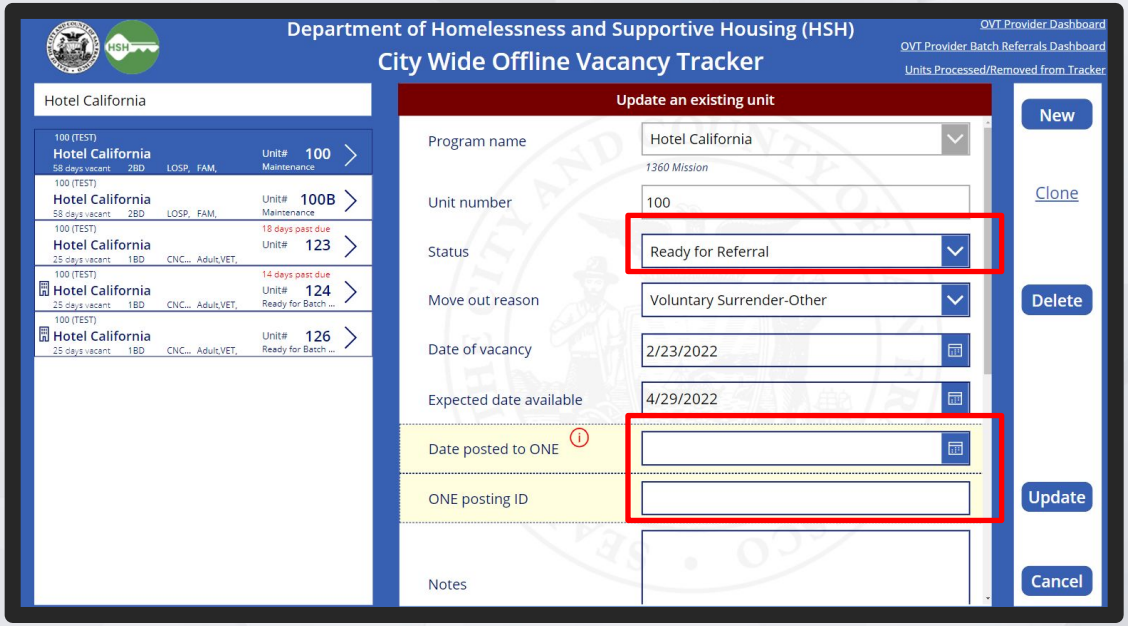
Offline Vacancy Tracker: The Basics

- The Offline Vacancy Tracker is the application HSH uses to track units that are not ready to receive a referral
- When an offline unit becomes ready for referral, post the unit to ONE as covered in previous slides
- “Close out” the OVT entry so the unit does not appear as a vacancy in ONE and OVT
- Closing out the vacancy is very important so we are not double-counting vacancies



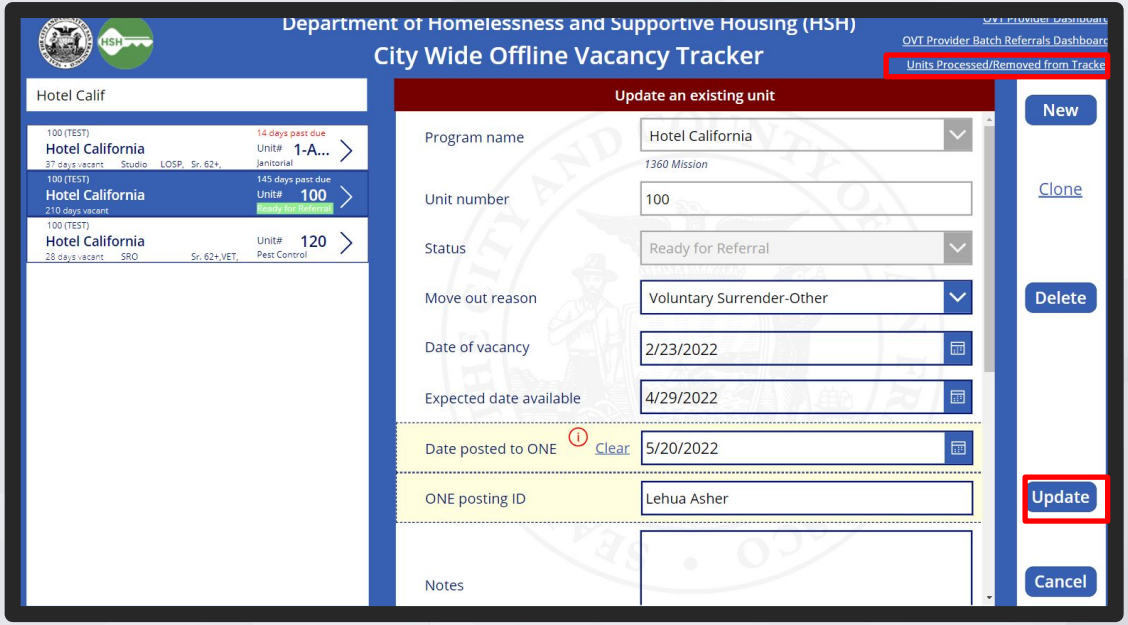
Offline Vacancy Tracker: Closing Unit out of OVT

- When you post a unit to ONE that had been listed in the OVT, you will need to "close out" the unit in OVT
- Change the Status to "Ready for Referral"
- Complete the two additional fields that appear:
  - Date posted to ONE
  - ONE posting ID
    - To simplify the workflow, this is no longer required, instead, please enter the name of the person that posted the unit to ONE in this field



Offline Vacancy Tracker: Closing Unit out of OVT

- After you enter Date posted to ONE & your name, click Update
- The unit will no longer appear in this view but it is saved in the OVT
- You can view units that were closed out or deleted by clicking “Units Processed/ Removed from Tracker” (upper right corner of screen)



Offline Vacancy Tracker: Recently Closed Units

Processed Units - Posted To ONE and Transfer Completed Units

City Wide Offline Vacancy Tracker

Back

100 (TEST) | Property: Hotel California | Search

Property	^ Unit	Processed	Status	Date Post to ...	ONE Post ID	Transfer C...	Deleted	Move-In ...
Hotel California	100	Yes	Ready for Referral	5/20/2022	Lehua Asher			
Hotel California	123	Yes	Temp Occupied				9/8/2022	
Hotel California	123	Yes	Ready for Referral	9/30/2022	Valerie Okelola			
Hotel California	125	Yes	Batch Move-In					10/5/2022
Hotel California	401	Yes	Ready for Referral	8/16/2022	Valerie Okelola			
Hotel California	ABC	Yes	Batch Withdrawn					

The “Units Processed/ Removed from Tracker”section retains the details for all units closed out or deleted from OVT

Processing Referrals

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Processing Referrals: Referral Notifications

- Automatic notifications can setup via email and Clarity Inbox when a referral has been sent to their program.

  - **Housing Providers need to make sure the appropriate staff are set-up to receive notifications. You can also include Service Providers to be included in notifications.**

  - Agency Leads should contact the Bitfocus Helpdesk at onesf@bitfocus.com or 415.429.4211 to make any changes.

Processing Referrals: Referral Notifications

[TRAINING] Providence Foundation

SSCR Test,
[TRAINING] Providence Foundation
ST
SEARCH CASELOAD

CLARITY HUMAN SERVICES

INBOX: MESSAGE

AA **Admin Admin @ [TRAINING] System**
To **SSCR Test** Dec 16, 2021 at 12:26 PM

Dear SSCR Test,
This client has been referred to a program.
Please follow this link to view the new pending referral.

San Francisco Training System Team

New Referral on San Francisco Training System Inbox ×

San Francisco Training System noreply@bitfocus.com via amazonses.com 12:10 PM (11 minutes ago)
to me

CLARITY HUMAN SERVICES

Dear Andrea Banas,

This client has been referred to a program.

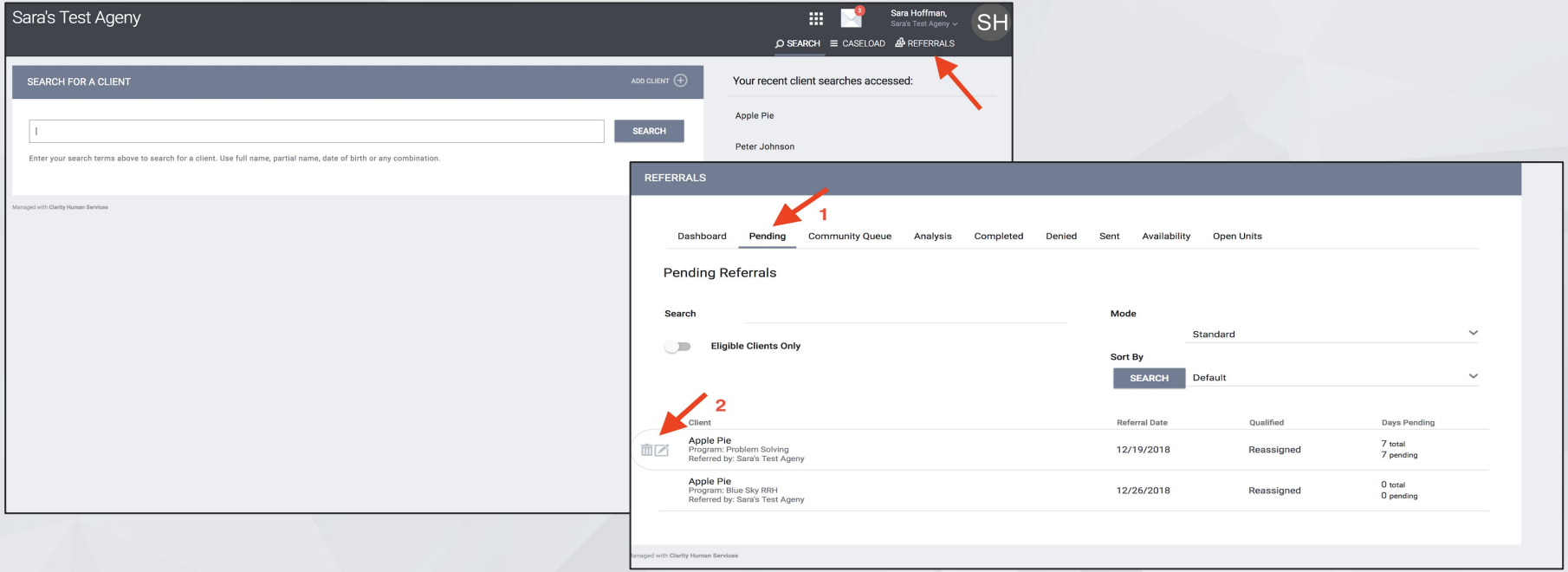
Please follow this link to view the new pending referral.

San Francisco Training System Team

Questions? Visit our online wiki: get.clarityhs.help

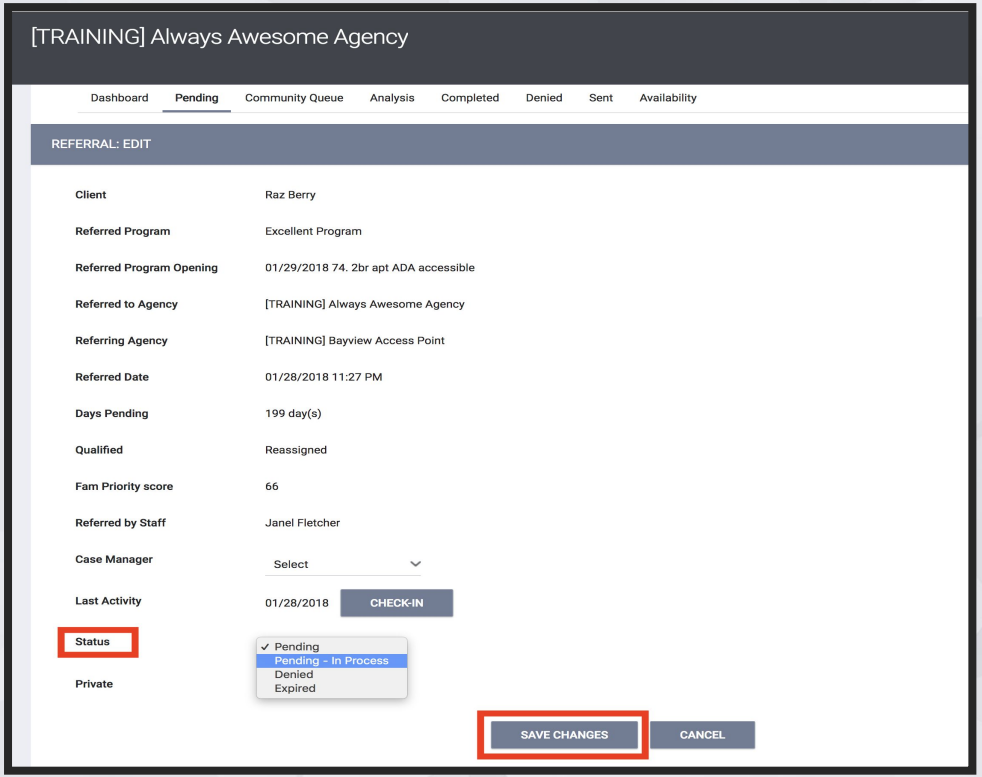
Processing Referrals: The Pending Referrals Tab

- Click the *Referrals Button* at the top right of the screen.
- Click the *Pending Tab.*
- Select the client by clicking the edit box to the left of the client's name.



Processing Referrals: Pending-In Process

- Change the Status from Pending to Pending-In Process.
  - The status should be changed within a day or two of receiving the referral.
- This will notify the Access Point that the referral is received.
- This does not mean the client is enrolled in the program.



Processing Referrals: Pending-In Process

- The color of the referral changes to green when status is changed.
- You will receive an ”In- Process notification every 14 days if status isn’t changed.

Dashboard | Pending | Community Queue | Analysis | Completed | Denied | Sent | Availability | Open Units

Pending Referrals

Search

Mode: Standard

Eligible Clients Only

Sort By: Default

SEARCH

Client	Referral Date	Qualified	Days Pending
Apple Pie Program: Problem Solving Referred by: Sara's Test Ageny	12/19/2018	Reassigned	21 total 21 pending 0 in process
Apple Pie Program: Blue Sky RRH Referred by: Sara's Test Ageny	12/26/2018	Reassigned	14 total 14 pending

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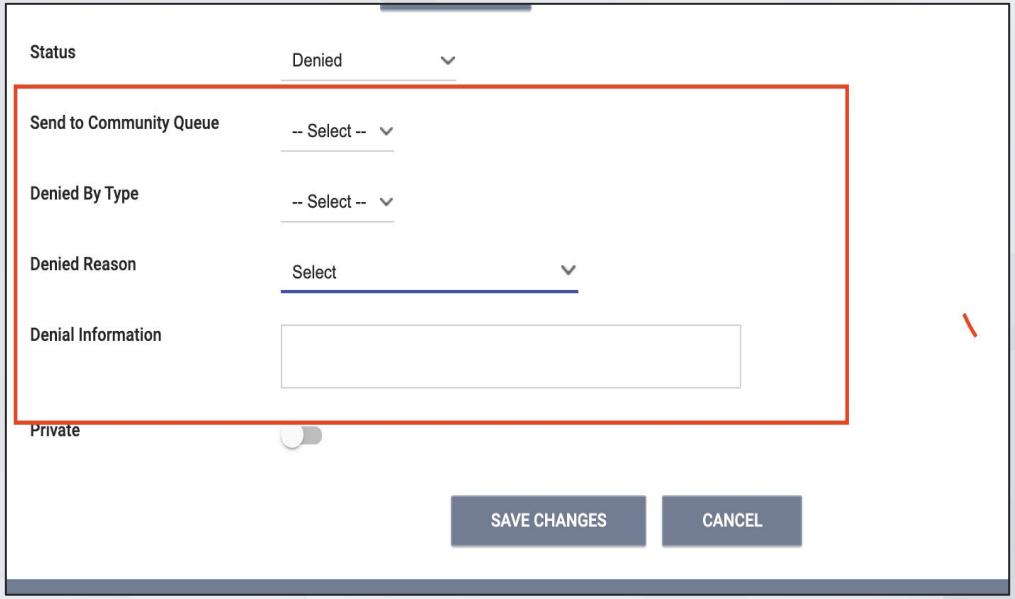
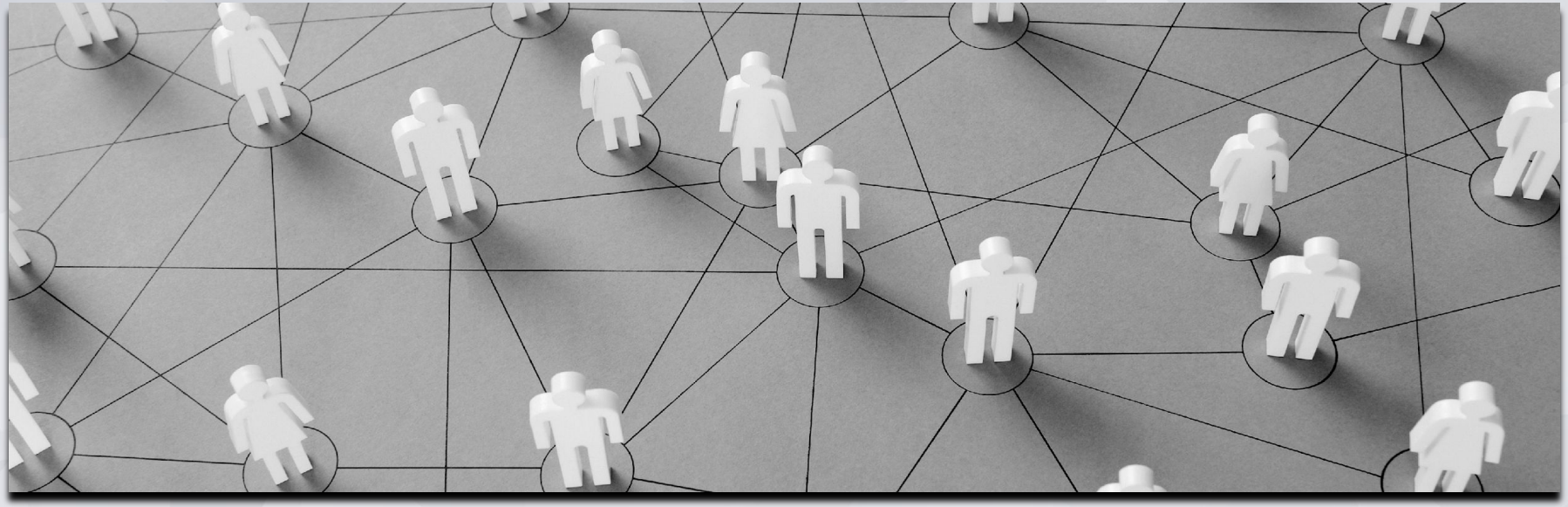
Processing Referrals: Denying a Referral

- Change the status of the referral to denied
- Four additional fields will populate that need to be answered
- **Send to Community Queue**: Answer *yes* if client is still experiencing homelessness
- **Denied by type:** Provider/client
- **Denied Reason:** Reason for the denial
- **Denial Information**: Provide additional details explaining the reason for the denial



Processing Referrals: Referral Notifications

Referral Status	Max Timeframe	System Action
Pending Notification	7 days	If the status of the referral stays in pending status for 7 days or more, the provider will receive weekly notifications until the status is changed
Pending-in Process Notification	14 days	If the status of the referral stays in pending-in process status for 14 days or more, the provider will receive weekly notifications until the status is changed
Community Referral Threshold	180 days	If the referral status isn't changed for more than 180 days, the referral will expires and the client will be sent back to the queue.



Accepting Referrals/Enrollments & Exits

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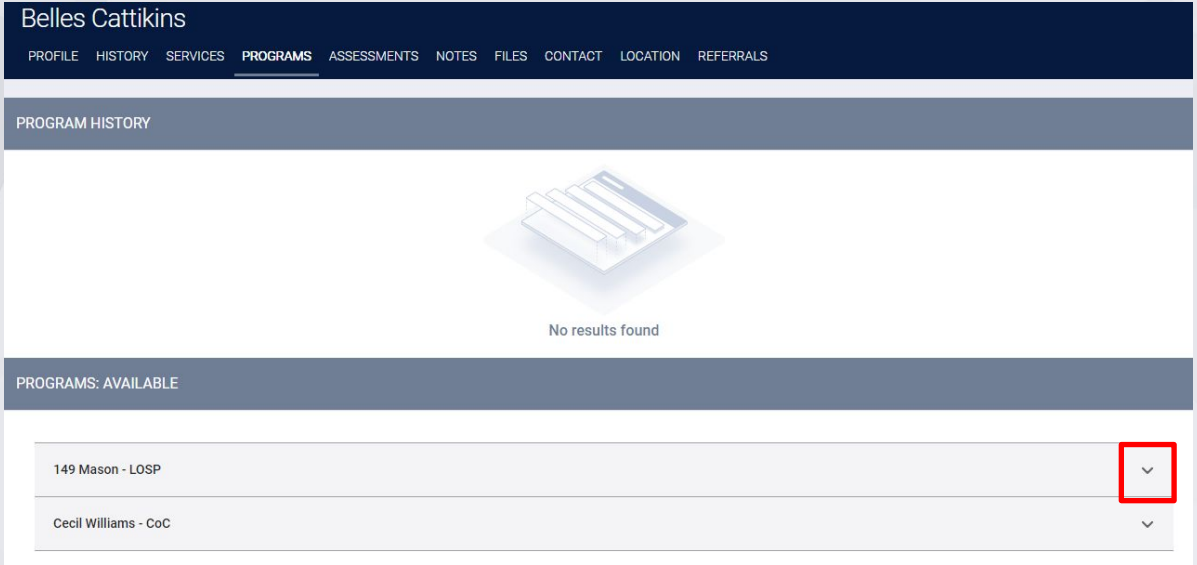
Enrolling Clients in to a Program

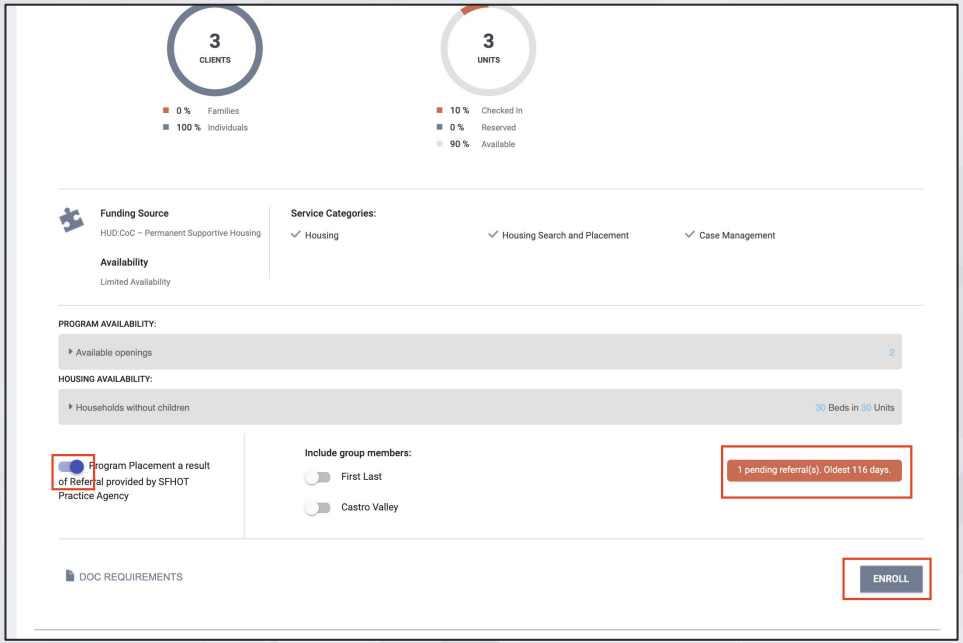
- Accepting the referral enrolls the client and closes the referral simultaneously
- Click “Programs” tab from the client profile
- Under Programs: Available section, click the down arrow of the correct program



Enrolling Clients in to a Program

- The “Program placement a result of Referral…” toggle must be on to close the referral.

- The orange pending referral box is a visual to let you know your are enrolling in the right program.



Enrolling Clients in to a Program

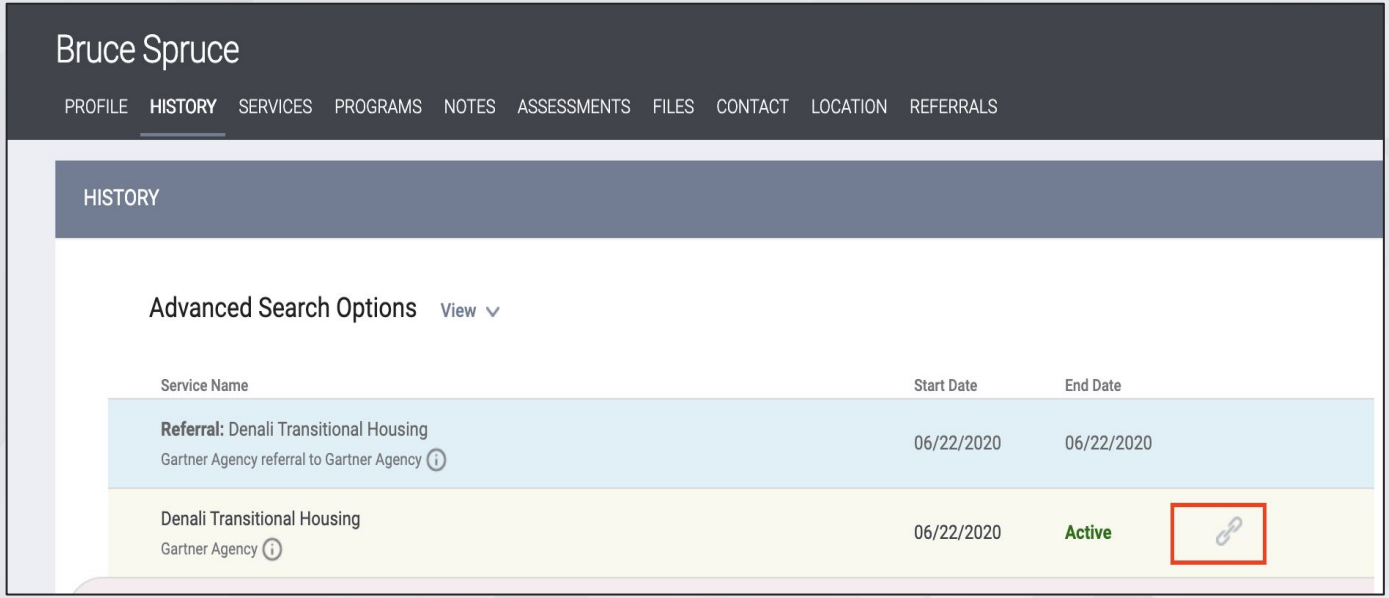
- Please make sure to collect as much information as possible.
- For PSH, Housing Move-In Date and Program Date should both reflect the housing move-in date.
- Avoid using “Client refused” or Data Not Collected” whenever possible.
- Data entry should happen within <u>three working days</u>.

Enroll '455 Fell- LOSP' program for client Lucia Sunnies

Program Date	04/13/2022
COMPLETE HOUSING MOVE-IN DATE WHEN CLIENT MOVES INTO A PERMANENT HOUSING UNIT	
Housing Move-In Date	04/13/2022
PRIOR LIVING SITUATION	
Type of Residence	Place not meant for habitation (e.g., a vehicle, an abandoned building, bu
Length of Stay in Prior Living Situation	90 days or more, but less than one year
Approximate Date Homelessness Started	06/01/2020
Number of times on the streets, in ES, or Safe Haven in the past three years	Three Times
Total number of months homeless on the streets, in ES, or Safe Haven in the past three years	Five Months
LIFETIME LENGTH OF HOMELESSNESS IN SF	
Have you ever been homeless in SF?	No
LIFETIME LENGTH OF HOMELESSNESS OUTSIDE OF SF	
Have you ever been homeless outside of San Francisco?	No
Last Permanent Zipcode	
Quality of Zip Code	Select

The chain link icon indicated that the enrollment is linked to a referral and was completed properly.

- Indicates the enrollment was completed properly.
- Please connect with HSH if this is missing
- The Bitfocus Help Desk can support with linking this enrollment to the referral

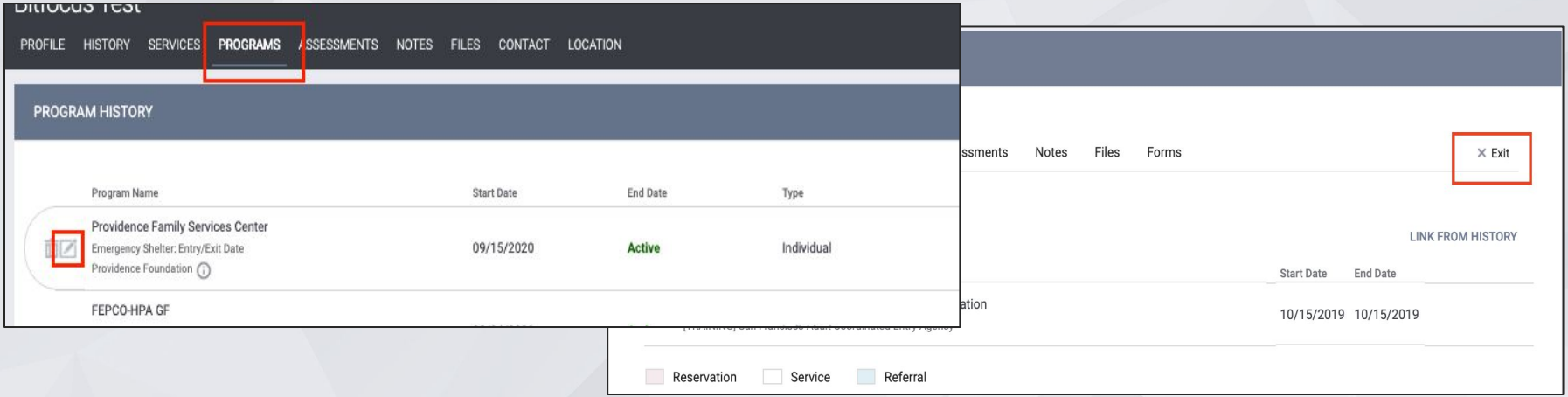


Exiting Clients from a Program

Exits should be entered when a client is no longer receiving services from the program.

- Be sure to include an exit destination for the client.
- You will complete an exit for all household members.

- Data entry should happen within <u>three working days.</u>



Transfers, Enrollments and Exits

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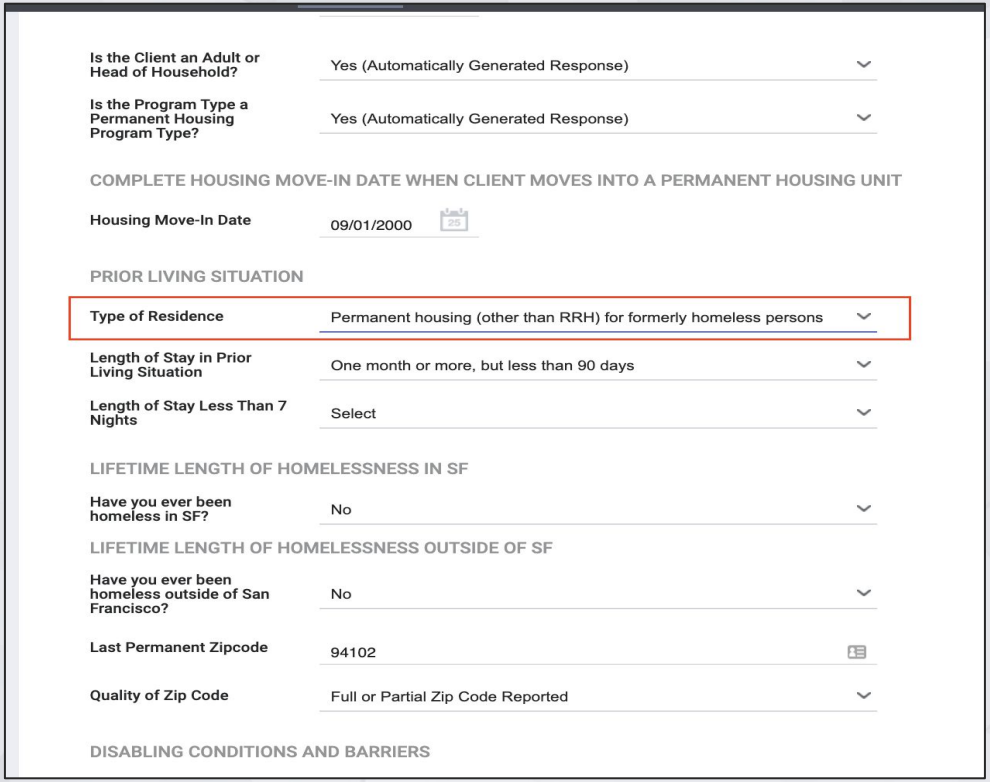
Transfers: Enroll into Housing Program

Enroll client into new Housing Program

- Under Prior Living Situation indicate Type of Residence select **Permanent housing (other than RRH) for formerly homeless persons.**



Is the Client an Adult or Head of Household?	Yes (Automatically Generated Response)
Is the Program Type a Permanent Housing Program Type?	Yes (Automatically Generated Response)

COMPLETE HOUSING MOVE-IN DATE WHEN CLIENT MOVES INTO A PERMANENT HOUSING UNIT

Housing Move-In Date	09/01/2000

PRIOR LIVING SITUATION

Type of Residence	Permanent housing (other than RRH) for formerly homeless persons
Length of Stay in Prior Living Situation	One month or more, but less than 90 days
Length of Stay Less Than 7 Nights	Select

LIFETIME LENGTH OF HOMELESSNESS IN SF

Have you ever been homeless in SF?	No

LIFETIME LENGTH OF HOMELESSNESS OUTSIDE OF SF

Have you ever been homeless outside of San Francisco?	No
Last Permanent Zipcode	94102
Quality of Zip Code	Full or Partial Zip Code Reported

DISABLING CONDITIONS AND BARRIERS

Transfers: Exits from Current Housing Program

Exit from Current Housing Program

- Under Destination select **Permanent housing (other than RRH) for formerly homeless persons**

End Program for client Bitfocus Test

Project Exit Date	10/06/2020
Destination	Permanent housing (other than RRH) for formerly homeless persons
Is the Program Type a Permanent Housing Program Type?	Yes (Automatically Generated Response)

DISABLING CONDITIONS AND BARRIERS

Physical Disability	Yes	Long Term	Yes
Developmental Disability	No		
Chronic Health Condition	No		
HIV - AIDS	Yes		
Mental Health Problem	No		
Substance Abuse Problem	No		

MONTHLY INCOME AND SOURCES

Income from Any Source	Yes

Creating New Profiles

Creating New Profiles - Searching for Clients in ONE

- Search for client
  - Search by name , partial name, DOB and SSN
- If unable to find, create a new profile

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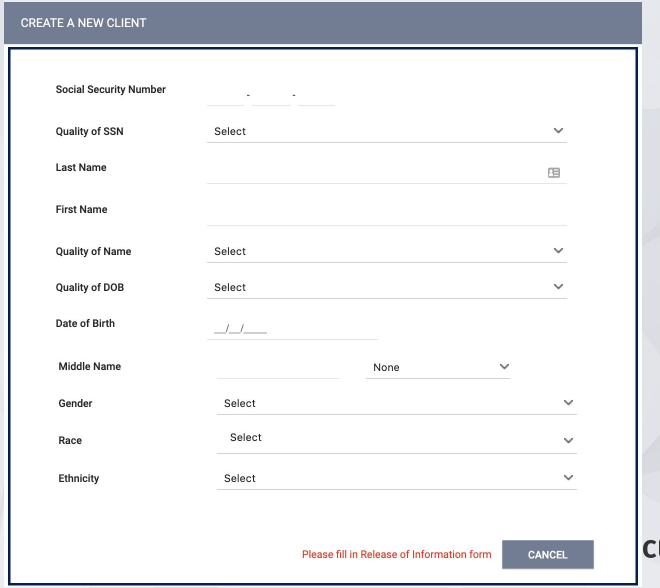
Creating New Profiles

- Please make sure to collect as much information as possible, and avoid using “Client refused” or Data Not Collected” whenever possible
- For existing profiles, confirm that all information is correct
- If in a family, profiles must be created for all members of a household



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Release of Information

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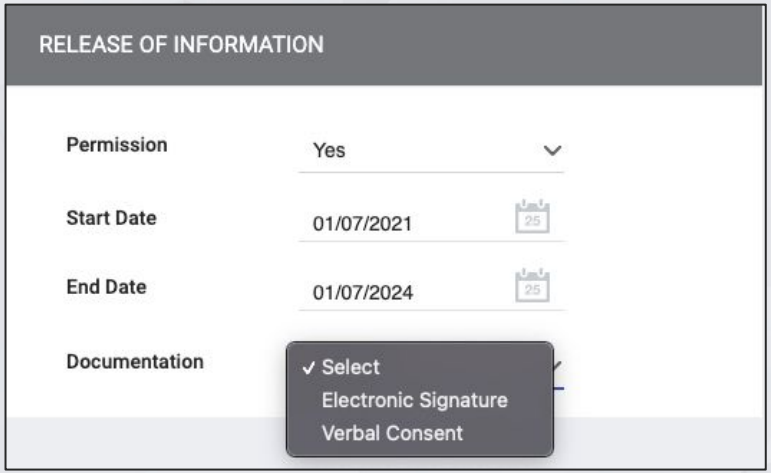
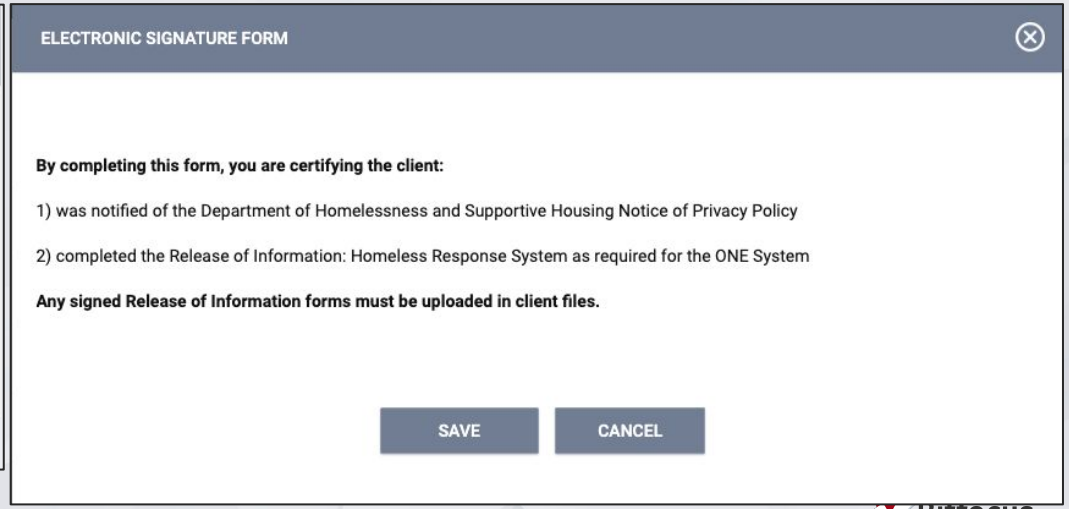
Release of Information

ONE will prompt you to have the client sign a Release of Information or give verbal consent.

- The Release of information enter date, should correspond with both the date that the client signed the release and the date you created the client profile.
- In the next slide we will demonstrate where you can upload the corresponding release of information





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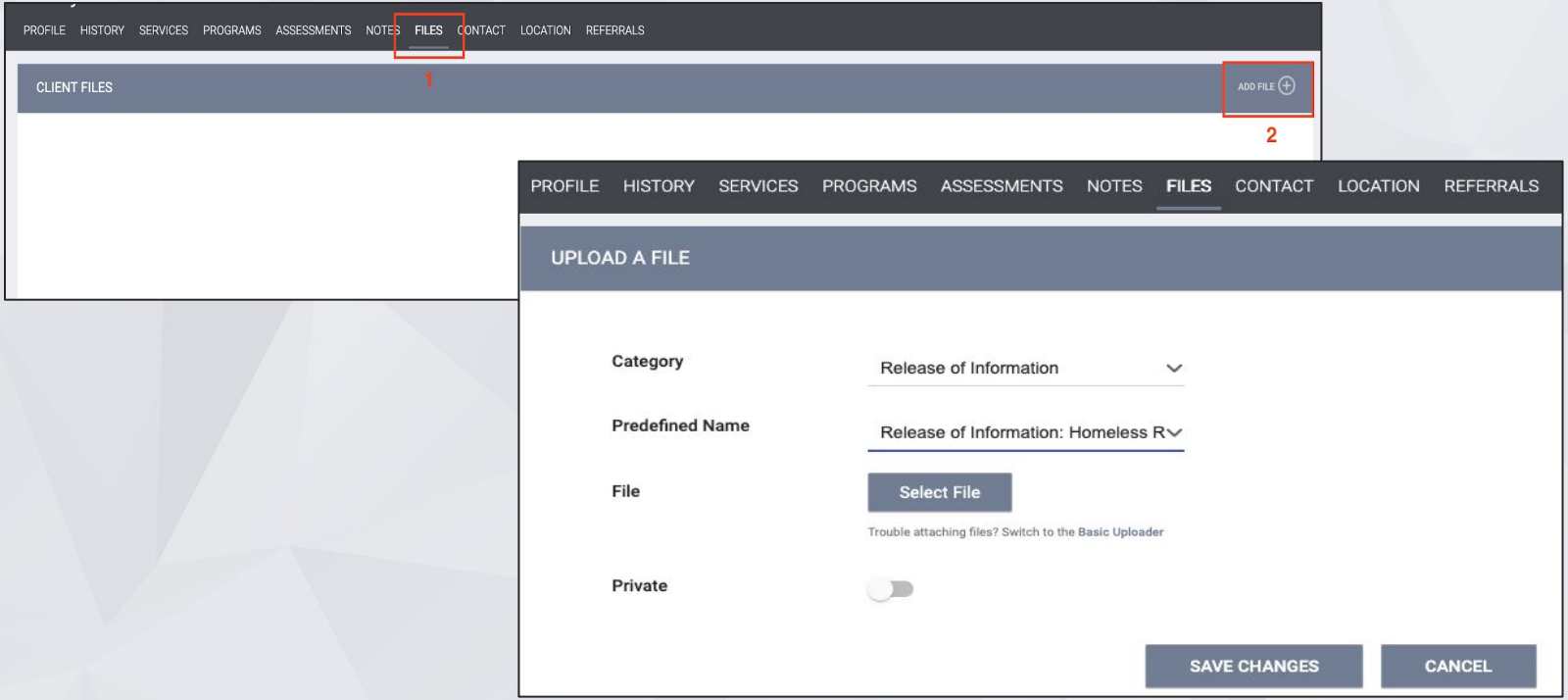
Uploading ROIs

- To upload an ROI, select the files tab
- Select the category for Release of Information



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ONE SYSTEM REFRESHERS!

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Contact Information

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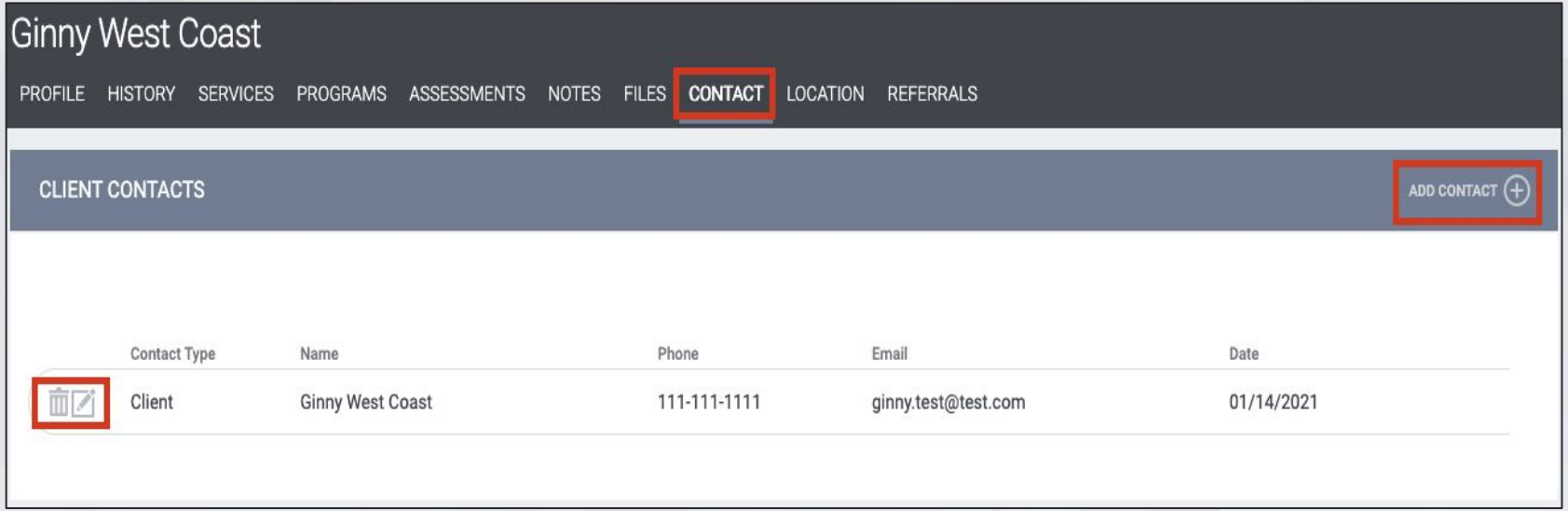
Contact Information

- Contact information should be updated or entered for every client and can be entered at any time, even prior to program enrollment.
- It can be viewed by anyone accessing the client's profile.
- Contact information that is no longer valid should be marked inactive.



Uploading Documents

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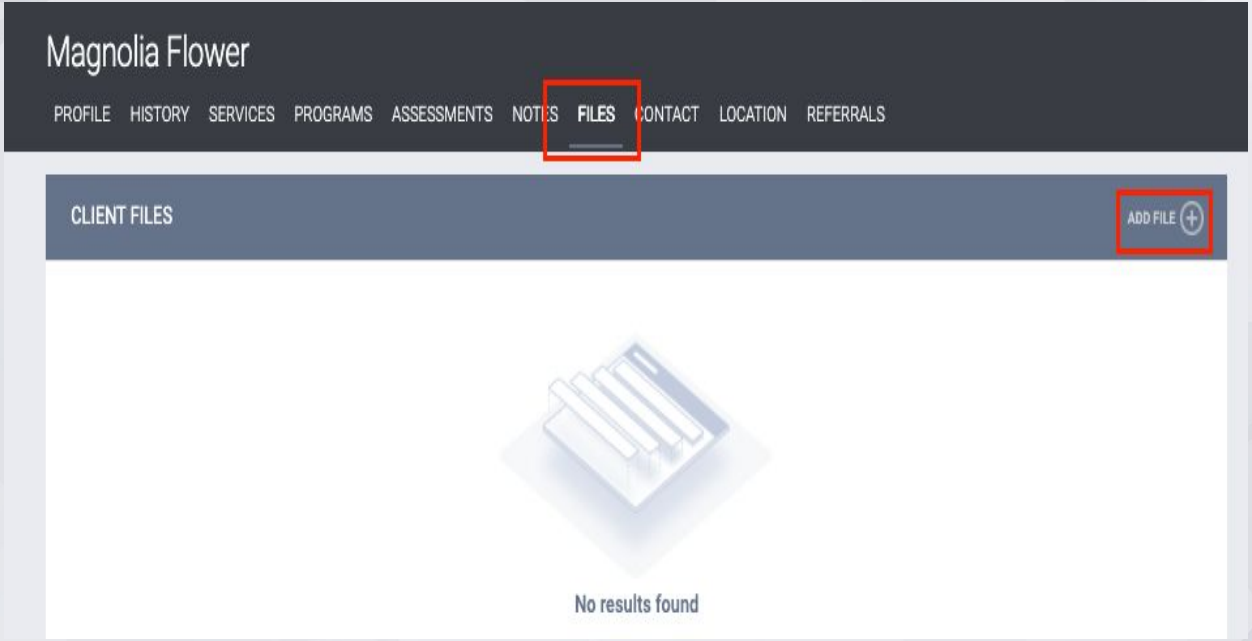
Uploading Files & Documents

From the client profile:

Files

- Select ‘Add File’ OR
- Select ‘Add Form’

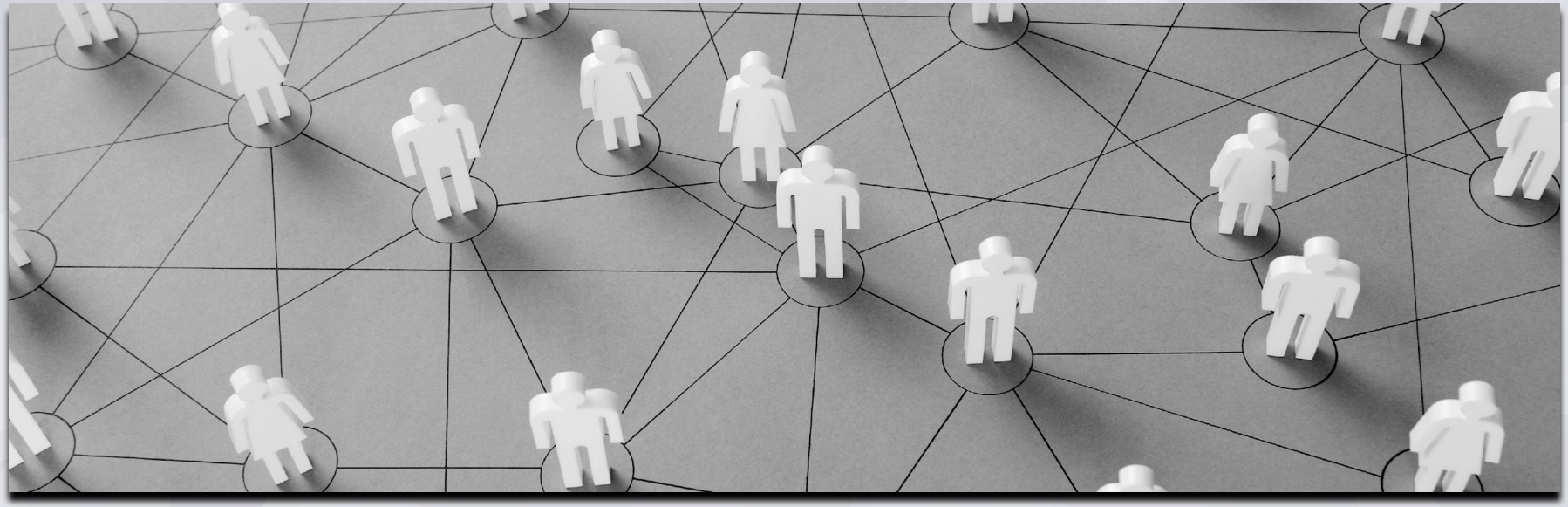


Note: Access to files is determined by access roles

Uploading Files & Documents

File Type Categories

- ✓ CalWorks HSP Documents
- CoC Application Package
- CoC: Housing placement, transfer, and exit documents
- Family, Social, and Legal
- Finances and Income
- Fiscal Agent
- Health and Medical
- Homelessness Prevention Assistance Providers
- Housing Ladder Application
- Housing Location Assistance
- HUD Waiver
- Other
- Personal Identification
- Problem Solving
- Rehousing Documents
- Release of Information
- SFHA Master Application



Managing Households

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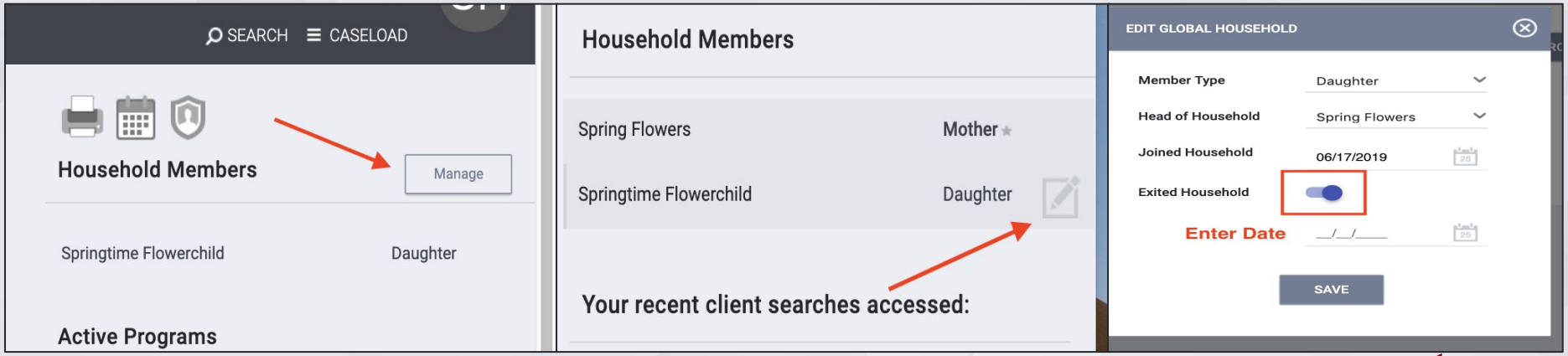
Managing Households

If the family composition changes, you may need to add or remove family members

- Each family member needs to have a record created before you can add the household members together
- Household must be combined as a household level in order to be included in an enrollment.



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Services

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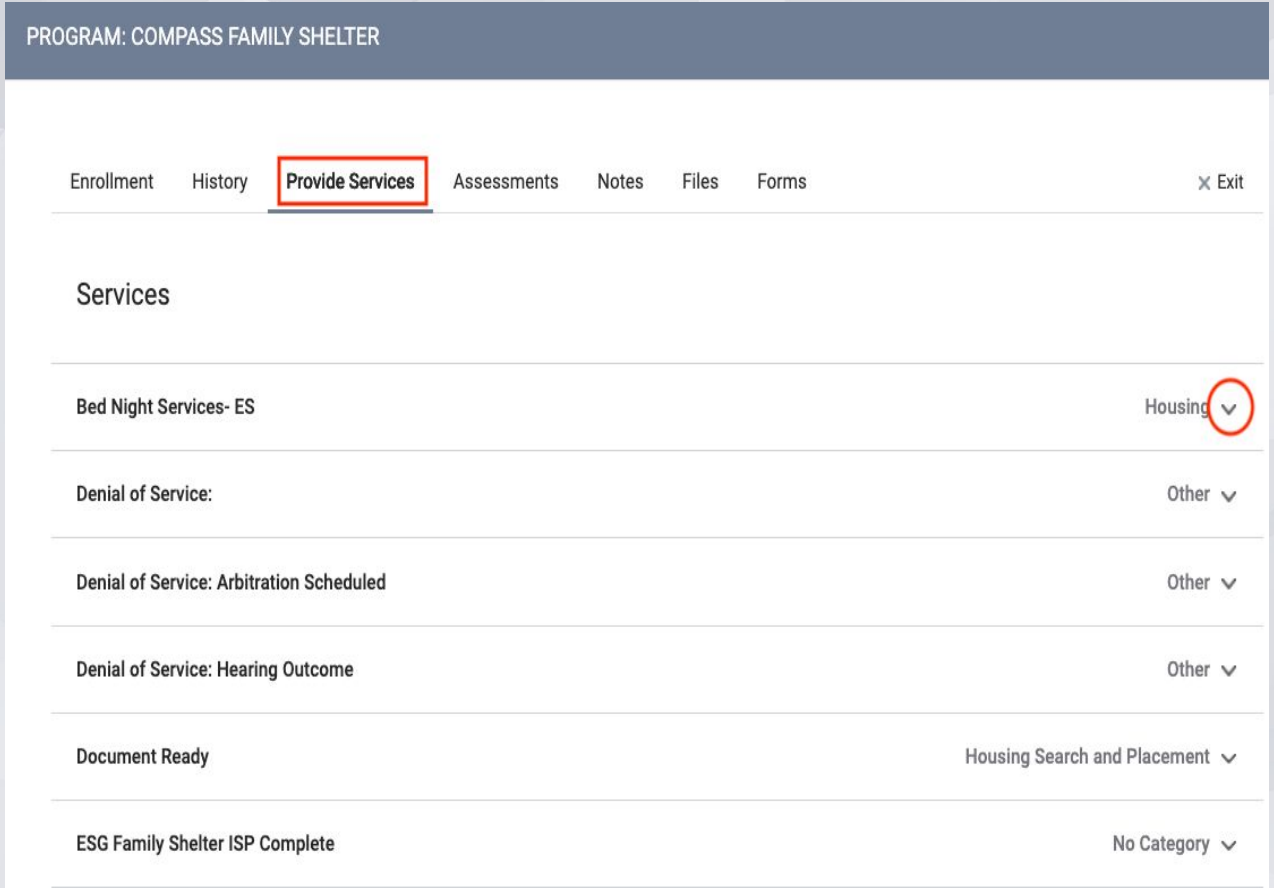
Services

- Services are recorded to capture engagement with a client.
- Services should be entered within the program enrollment.
- Select the applicable service by clicking the drop down to the right of the service.



Services

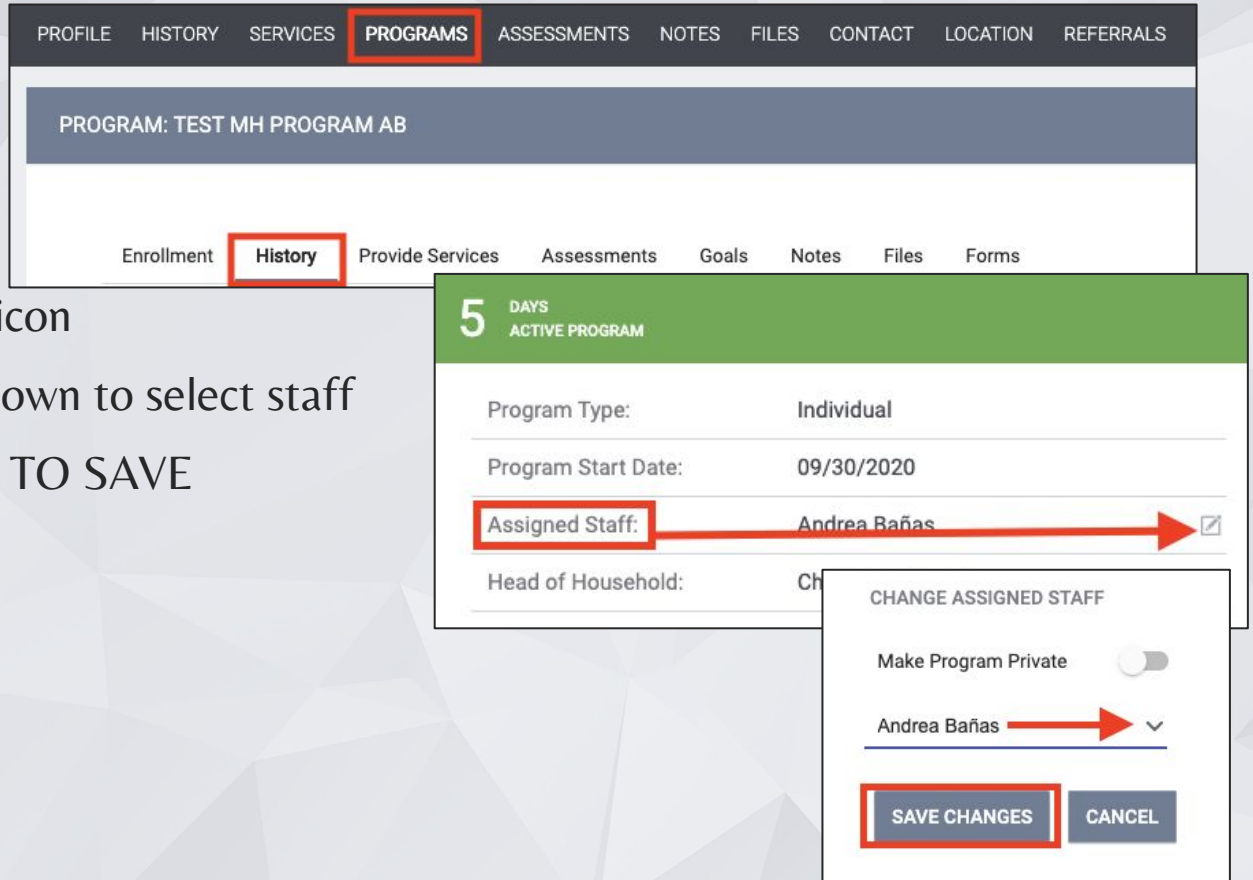
- Some services may have service items you can choose from.
- Select the most appropriate service items by clicking on the drop down to the right.

Changing Assigned Staff

In the client profile:

- Programs
  - Assigned Staff
    - Select the edit icon
      - Use the drop-down to select staff

REMEMBER TO SAVE



Annual & Status Assessments

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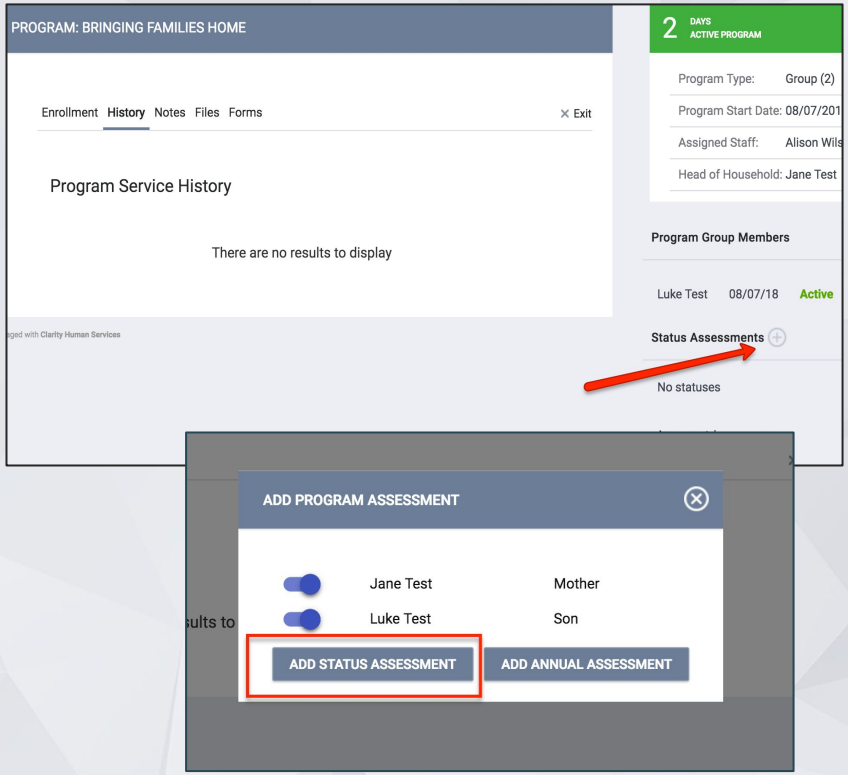
Annual & Status Assessments

Add an annual assessment every year within +/- 30 days of enrollment anniversary.

Status assessments are completed if there is a significant change in the client's living situation between annual assessments.

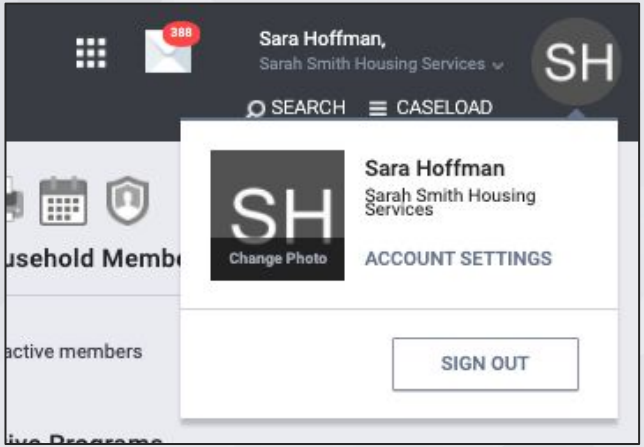
1. Programs tab
2. Open the program enrollment
3. Add Status Assessment
4. Choose Annual or Status
5. Fill out the screen and save

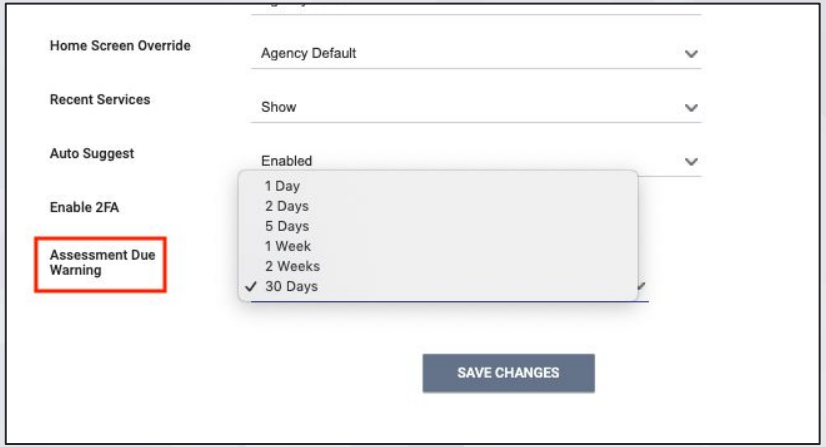


Assessment Warnings

- Staff can set assessment warnings that will notify them close to when a client's assessment is due.
- Timelines can be set between 1-30 days.
- Warnings can be set up in 2 places.

Under Account Settings

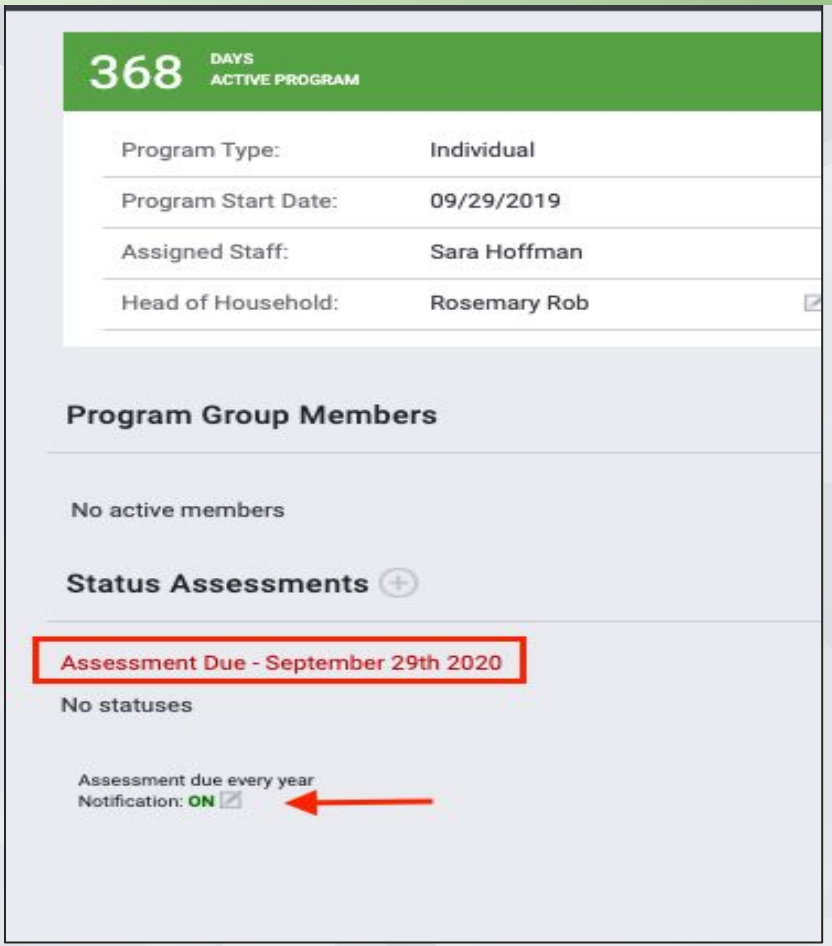




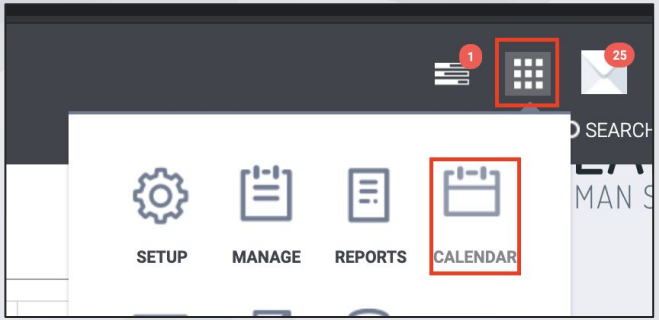
Assessment Warnings

Within the program enrollment screen:

You can edit your notifications for Annual Assessments by selecting the "Edit Icon".

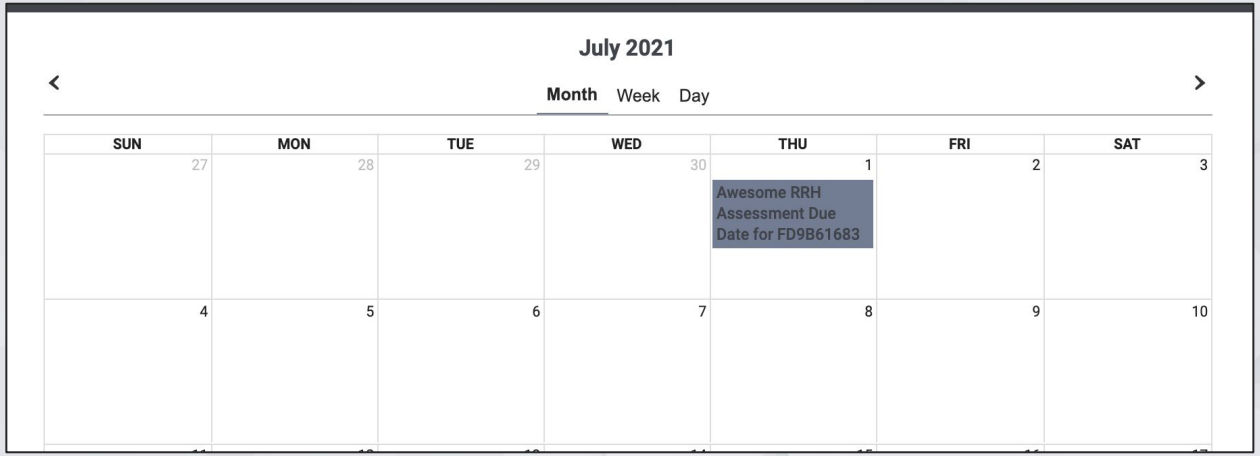


Assessment Warnings



← Select the Launch Pad
← Select the Calendar Icon

Upcoming assessments will also generate an item in the ONE System calendar



Reports

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Referral Statistics Report

[RFRL-103] Referral Statistics - Inbound

(Community and Referral Reports)

- Who's been referred to your agency
- Number of referrals received by an agency
- Status of referrals

Referral Statistics - Inbound

Demo Agency
Date Range: 12/01/2019 and 11/30/2020

A direct referral is when a client is referred directly to a program regardless of eligibility criteria. Direct referrals are made from the eligibility determination screen of the client's referral tab or from the referrals tab without going to the eligibility screen.

	Direct	CQ	Total
Number of Agency referrals received	0	10	10
Pending Referrals			
Number of pending referrals	0	0	0
Oldest pending referral in days	0	0	0
Newest pending referral in days	0	0	0
Average pending referral in days	0	0	0
Pending - In Process Referrals			
Number of pending in process referrals	0	1	1
Oldest pending in process referral in days	0	61	61
Newest pending in process referral in days	0	61	61
Average pending in process referral in days	0	61	61
Completed Referrals			
Number of referrals resulting in Program enrollment	0	6	6
Longest time			
Shortest time			
Average time			
Expired Refe			
Number of ex			
Longest time			
Shortest time			
Average time			
Denied Refe			
Number of de			
Longest time			
Shortest time			
Average time			

Breakdown
Client did not
Full Capacity,

Breakdown of Referred to Programs

NOTE: P - Pending; P / I - Pending - In process; A - Accepted; D - Denied; E - Expired.

Emergency Shelter

Agency Name	Program Name	P	P / I	A	D	E
Demo Agency	Evergreen Family Individual Room Shelter	0	0	1	0	1

Transitional Housing

Agency Name	Program Name	P	P / I	A	D	E
Demo Agency	Denali Transitional Housing	0	0	1	1	0

PH - Permanent Supportive Housing (disability required)

Agency Name	Program Name	P	P / I	A	D	E
Demo Agency	Zion Housing	0	1	4	1	0

Program Roster

[GNRL-106] Program Roster (Program Based Report)

- Who's stayed in the program
- Lists program stay information for clients with the selected status in the selected program

Program Roster Report

Demo Agency
Active within [12/01/2019 - 11/30/2020]

Housing Move-in: Undefined = Unknown HoH or Move-in is Null, = Non PH Project, **A:** Assessments, **S:** Services, **CN:** Case Notes

Client	Unique Identifier	Birth Date	Age At Entry	Current Age	Enroll Date	Exit Date	LOS	Housing Move-in	A	S	CN	Assigned Staff
Program: Arches Navigation Center												
Fever, Cedar	F32DE8A0A	11/30/1999	20	21	01/21/2020	-	0		0	0	0	S. Hoffman
												Number of Clients: 1
												Number of Households: 1
Program: Coordinated Entry Access Point												
Canyon, Bryce	AAFEF1344	09/12/1979	40	41	01/02/2020	-	334		0	0	0	S. Hoffman
												Number of Clients: 1
												Number of Households: 1
Program: Street Outreach Program												
Bend, Big	FBD52A648	10/07/1976	42	44	12/29/2018	-	703		0	0	0	S. Hoffman
Jonez, Maroon	F3670B32B	01/12/1965	55	55	02/06/2020	-	299		0	0	0	S. Jones*
												Number of Clients: 2
												Number of Households: 2
Program: Zion Housing												
Mouse, Malia	33347CB86	01/02/2018	1	2	02/01/2019	-	669	undefined	0	0	0	S. Jones*
Mouse, Minnie	471CA3370	01/25/1985	33	35	11/11/2018	-	751	11/11/2018	0	1	0	S. Jones*
Tree, Pine	61F0D4B00	06/04/2011	9	9	06/25/2020	-	159	undefined	0	0	0	S. Hoffman
Canyon, Bryce	AAFEF1344	09/12/1979	41	41	10/08/2020	10/08/2020	0	10/08/2020	1	1	0	G. Demo
Tree - do Not Use, Evergreen	76764A8E7	07/01/1988	32	32	10/26/2020	-	36	10/26/2020	0	0	0	S. Hoffman
												Number of Clients: 5
												Number of Households: 5
												Total Number of Clients: 9
												Total Number of Households: 9

* denotes Inactive Assigned Staff

Program Name	Project Type
Arches Navigation Center	Emergency Shelter
Coordinated Entry Access Point	Coordinated Entry
Street Outreach Program	Street Outreach
Zion Housing	PH - Permanent Supportive Housing (disability required)

Program Details

[GNRL-220] Program Details Report

(Program Based Report)

- Who's enrolled in the project
- Returns all the fields and corresponding responses for selected screens.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	Unique ID	First Name	Last Name	Agency	Assigned Staff	Staff Created	Enrollment Start Date	Enrollment Exit Date	Chronic Homeless	Housing Service	Housing Service Start Date	Housing Service End Date	DOB	SSN	Personal
2	19C94E6C0	Peter	Pine	[TRAINING] HSH: SFHOT	Aaron Court	Aaron Court	08/05/2020		N				08/03/1982	332-21-2212	919
3	74E0A28D6	Rose	Bush	[TRAINING] HSH: SFHOT	Aaron Court	Aaron Court	08/07/2020		Y				01/01/1996	888-99-9898	993
4															
5															
6															
7															
8							Name Box								
9															
10															
11															
12															
13															
14															

Please note this report is only available in .zip files.

HMIS Data Quality Report

[HUDX-225] HMIS Data Quality Report (HUD Reports)

- Who needs support around data entry?
- Part of HUD's Data Quality Framework
- Comprehensive data review

HMIS Data Quality Report [FY 2020]

CA-501 - San Francisco CoC: Demo Agency
CoC Category Filter: Agency CoC
Report period 12/01/2019 - 11/30/2020

Q1. Report Validation Table
Program Applicability: All Projects

Total number of persons served
Number of adults (age 18 or over)
Number of children (under age 18)
Number of persons with unknown age
Number of leavers
Number of adult leavers
Number of adult and head of household leavers
Number of stayers
Number of adult stayers
Number of veterans
Number of chronically homeless persons
Number of youth under age 25
Number of parenting youth under age 25 with children
Number of adult heads of household
Number of child and unknown-age heads of household
Heads of households and adult stayers in the project 365 days or more

Q2. Personally Identifiable Information (PII)
Program Applicability: All Projects

Data Element	Client Doesn't Know/Refused	Information Missing	Data Issues
Name (3.1)	0	0	0
Social Security Number (3.2)	0	0	4
Date of Birth (3.3)	0	0	1
Race (3.4)	0	0	
Ethnicity (3.5)	1	0	
Gender (3.6)	0	0	
Overall Score			

Q3. Universal Data Elements
Program Applicability: All Projects

Data Element
Veteran Status (3.7)
Project Start Date (3.10)
Relationship to Head of Household (3.15)
Client Location (3.16)
Disabling Condition (3.8)

Q4. Income and Housing Data Quality
Program Applicability: All Projects

Data Element
Destination (3.12)
Income and Sources (4.2) at Start
Income and Sources (4.2) at Annual Assessment
Income and Sources (4.2) at Exit
Non-Cash Benefits (4.3) at Start
Non-Cash Benefits (4.3) at Annual Assessment
Non-Cash Benefits (4.3) at Exit

Q5. Chronic Homeless
Program Applicability: ES, SH, Street Outreach, TH & PH(All)

Starting into project type	Count of total records	Missing time in institution (3.917.2)	Missing time in housing (3.917.2)	Approximate Date started (3.9.17.3) **Missing**	Number of t (3.9.17.4 **DK/R/miss**
ES, SH, Street Outreach	1			0	0
TH	2	0	0	0	0
PH (all)	4	0	1	0	0
Total	7				

Q6. Timeliness
Program Applicability: All Projects

Time for Record Entry	Number of Project Start Records	Number of Project Exit Records
0 days	6	2
1-3 days	1	0
4-6 days	0	0
7-10 days	0	0
11+ days	0	0

Q7. Inactive Records: Street Outreach and Emergency Shelter
Program Applicability: Street Outreach & ES-Night By Night

Data Element	# of Records	# of Inactive Records	% of Inactive Records
Contact (Adults and Heads of Household in Street Outreach or ES-NbN)	0	0	0%
Bed Night (All clients in ES-NbN)	0	0	0%

Programs Included in Dataset

Agency	Program Name
Demo Agency	Arches Navigation Center
Demo Agency	Coordinated Entry Access Point
Demo Agency	Denali Transitional Housing
Demo Agency	Evergreen Family Individual Room Shelter
Demo Agency	Housing Ladder
Demo Agency	Problem Solving
Demo Agency	Street Outreach Program
Demo Agency	Yellowstone Congregate Shelter
Demo Agency	Zion Housing

Annual Performance Report (APR)

HUD Annual Performance Report [FY 2022]

[TRAINING] System
Date Range: 06/01/2021 thru 06/10/2022
Agency cat. filter: Agency CoC
Client Location filter: No
Funding Criteria: Not Based on Funding Source

Q5a. Report Validations Table Program Applicability: All Projects	
Total number of persons served	2
Number of adults (age 18 or over)	1
Number of children (under age 18)	1
Number of persons with unknown age	0
Number of leavers	0
Number of adult leavers	0
Number of adult and head of household leavers	0
Number of stayers	2
Number of adult stayers	1
Number of veterans	0
Number of chronically homeless persons	0
Number of youth under age 25	1
Number of parenting youth under age 25 with children	0
Number of adult heads of household	1
Number of child and unknown-age heads of household	0
Heads of households and adult stayers in the project 365 days or more	1

Q6a. Data Quality: Personally Identifiable Information
Program Applicability: All Projects

Data Element	Client Doesn't Know/Refused	Information Missing	Data Issues	Total	% of Error Rate
Name (3.01)	0	0	0	0	0.00%
Social Security Number (3.02)	0	0	0	0	0.00%
Date of Birth (3.03)	0	0	0	0	0.00%
Race (3.04)	0	0		0	0.00%
Ethnicity (3.05)	0	0		0	0.00%
Gender (3.06)	0	0		0	0.00%
Overall Score				0	0.00%

[HUDX-227] Annual Performance Report [FY 2022] (HUD Report)

- Snapshot of Program Performance such as Persons Served,
- Incomplete data elements for data quality improvement. Including PII, and Universal Data Elements as well as other program related data points.
- Demographics of Persons served.
- Types of Income and Benefits
- Data Timeliness
- Program performance that shows clients progress while enrolled in the program. (Ex: Changes in Clients Income while Enrolled in a Program)
- Client length of Stay
- Exit Destinations

Annual Performance Report (APR)

HUD Reports > [HUDX-227] Annual Performance Report [FY 2022]

Switch Access Agency(-ies)

- [TRAINING] St. James Infirmary
- [TRAINING] Swords to Plowshares
- [TRAINING] Tenderloin Housing Clinic (THC)
- [TRAINING] Tenderloin Neighborhood Development Coorporation (TNDC)
- [TRAINING] Transgender Gender Variant Intersex Justice Project (TGIJP)

CoC Filter Category: Agency CoC

CoC: CA-501 - San Francisco CoC

Program Type(s)

- Choose...
- All
- Emergency Shelter
- Transitional Housing
- PH - Permanent Supportive Housing (disability required for entry)

Program Status: All Programs

Program(s)

- Edwin M. Lee - CoC
- Fairfax Hotel - CoC
- SSVF-RRH
- Stanford Hotel - CoC
- Stanford Hotel - VASH PBV
- Swords Rapid Resolution Program

Apply Client Location Filter: No

LEGACY FEATURE: SERVICE BASED FUNDING SOURCE

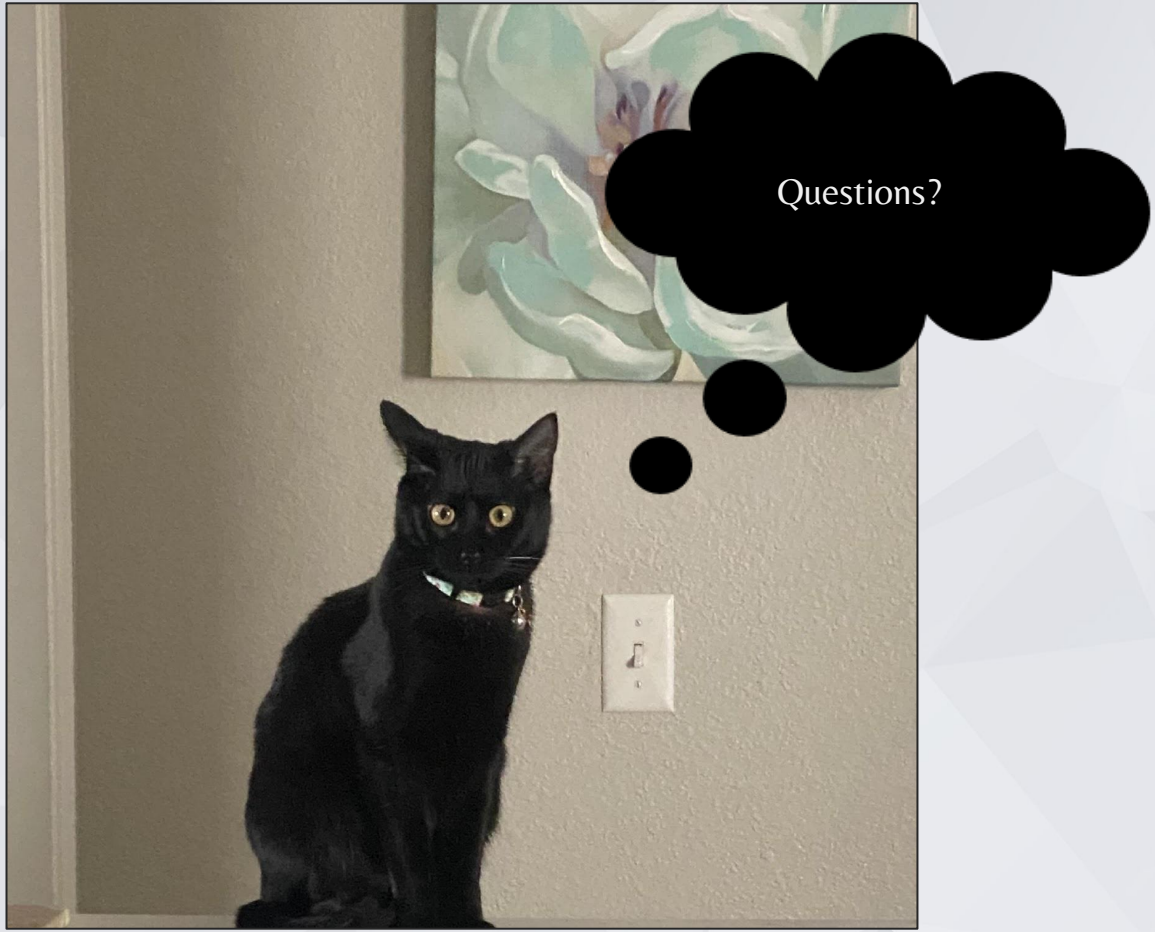
Funding Criteria: Not Based on Funding Source

Report Date Range: 01/01/2021 – 01/01/2022

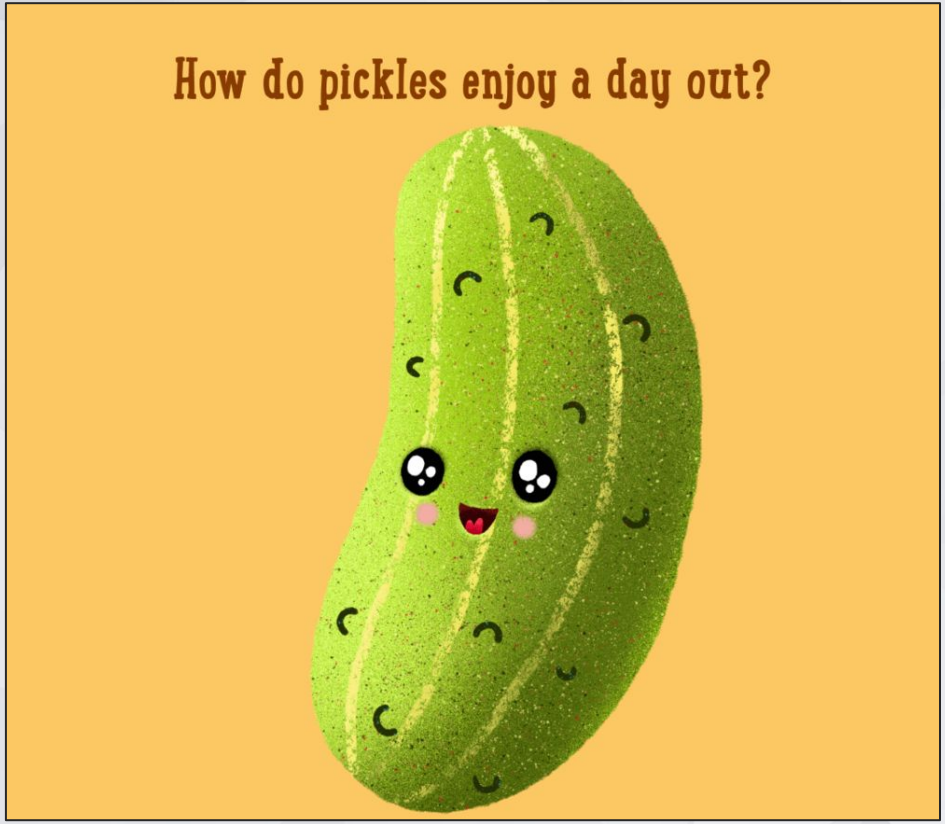
Report Output Format: Web Page | PDF | Excel | CSV-Details | CSV-Upload

Drilldown Output Format: Web Page | CSV

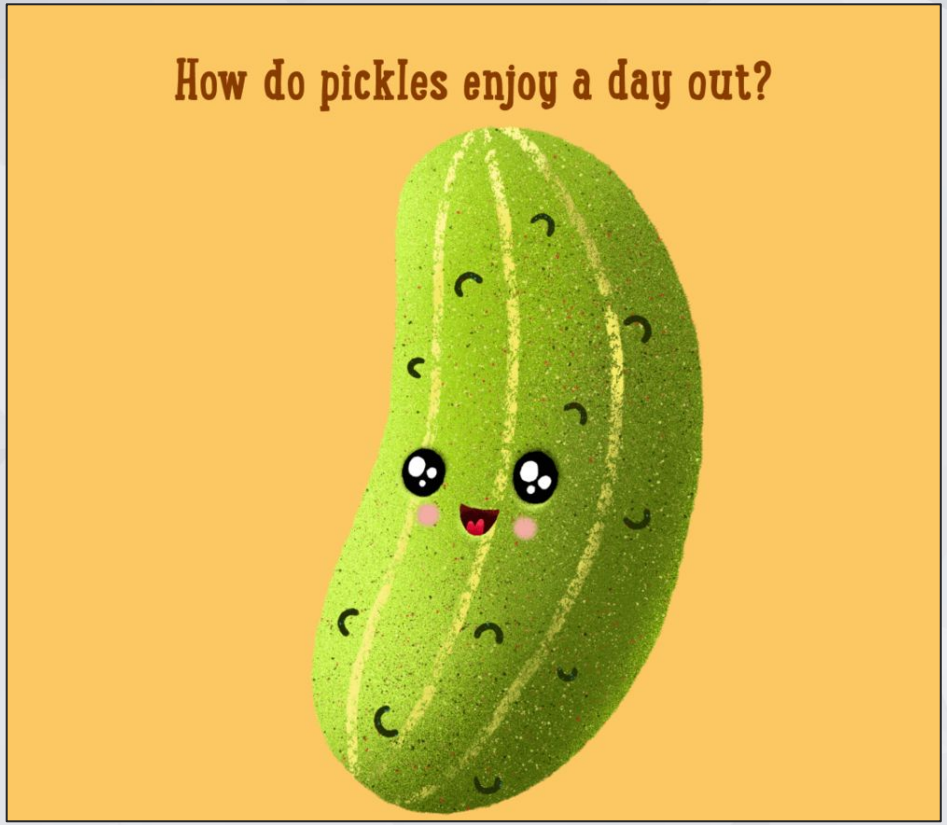
SUBMIT


Questions?

Joke of the Day!



Joke of the Day!



Answer:

THEY RELISH IT!

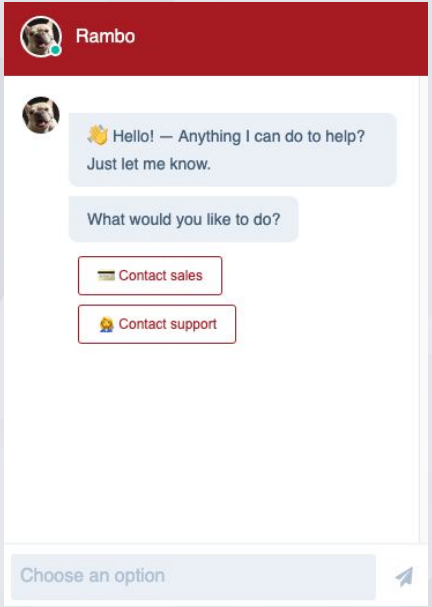
Resources

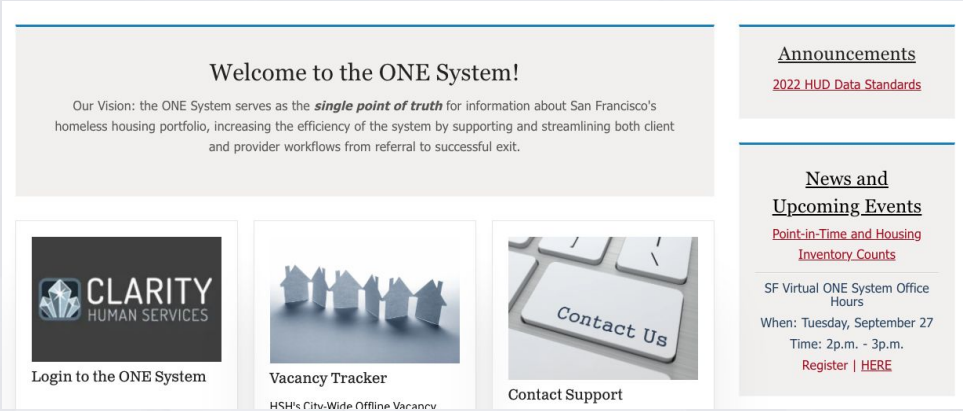
Bitfocus Help Desk

Email: onesf@bitfocus.com

Phone: (415) 429-4211

Chat Live:



ONE System Support Site:

Website: onesf.bitfocus.com