

This workflow reflects the necessary steps needed to create a client profile, enroll the client in an Adult Coordinated Entry Program, and administer the Adult CE Primary Assessment. The purpose of recording an Adult CE Primary Assessment is to record an adult's self-reported homelessness history when entering the San Francisco Homeless Response system at a Coordinated Entry Access Point.

## Search or add new profiles

1) Log in to the ONE System and click on the dropdown arrow to change to the "San Francisco Adult Coordinated Entry Agency".

Fake Example Agency			JF Agency Staff, Fake Example Agency ~ JA
SEARCH FOR A CLIENT	ADD CLIENT 🕂	San Francisco YOUF TECENT	Adult Coordinated Entry Client searcnes accessed:
		Amy Test	

2) Next, search for the person in the search box. Search can be conducted by entering a partial first name, partial last name, Date of Birth, or Social Security number. Search for the person before creating a new profile to avoid creating duplicate profiles in the ONE System.

If you find the person in search, click edit to the left of the person's name to open the profile screen. Go to step 8.

SEARC	CH FOR A CLIENT			ADD CLIENT 🕂
<b>test</b> Enter yo	our search terms above to search for a client. Use full na	me, partial name, date of birth or any	combination.	SEARCH
<b>、</b>		Date of Birth	Last Four SSN	Last Updated
	Abtest Abtest		0000	06/12/18
	Amy Test	12/03/76	4656	06/06/18
	Baby Test	06/12/18	0000	06/13/18



3) If the client does not appear, click "ADD CLIENT" and complete the profile screen for this person.

San Francisco Adult Coordinated Entry Agency	III 🖂	JF Agency Staff, San Francisco Adult Coordinated En ∨ O SEARCH ≡ CASELOAD & REFERRALS
SEARCH FOR A CLIENT	ADD CLIENT 🕂	Your recent client searches accessed:
	0545011	Elsie Test
Pest Jeana	SEARCH	Amy Test
Your search - " <b>test Jeana</b> " - did not match any client.		Newclient Test

4) Enter the profile information and change the Release of Information. Change the Documentation dropdown to "Electronic Signature". Next, click "E-Sign Document".

San Francisco Adult		JF Agenc San Francis O SEARCH = C	y Staff, sco Adult Coordinated En ASELOAD A REFERRA			
CREATE A NEW CLIENT	CREATE A NEW CLIENT					
Social Security Number	987 - 26 - 9872			Permission Start Date	Yes	
Quality of SSN	Full SSN Reported	~		End Date	07/02/2028	25
First Name	Jeana	8		Documentation	✓ Select Electronic Signate	ure
Quality of Name	Full name reported	~				
Quality of DOB	Full DOB Reported	~				

#### 5) The Electronic Signature Form will appear. Click "Save".

ELECTRONIC SIGNATURE FORM
Certification that Notice of HIPAA Policy Was Provided to Client
By completing this form, you are hereby certifying that the client was notified of the City and County of San Francisco HIPAA policy.
SAVE CANCEL



6) Scroll down to the bottom of the profile screen and select Add Record.

Emergency Contact Phone Number:	123-421-5234	Email:
**PLEASE USE LOCATION TA	AB TO DOCUMENT HOUSEHOL	D'S CURRENT AND PREVIOUS
	ADD RECORD C/	ANCEL

#### 7) A message will appear to confirm that the profile was created.



## Enroll Client in Adult Coordinated Entry Program

8) At the top of the profile screen, select "PROGRAMS".





9) Click on the down caret next to the Adult Coordinated Entry Access Point program with which you are associated. If you are not sure which program to choose, contact your program manager.

PROGRAMS: AVAILABLE	
	$ \land$
ECS Partner – SFHOT	~
ECS Partner – Swords to Plowshares	~
ECS Partner - UCSF	~
ECS: Bayview Access Point	~
ECS: Mobile Access Point	~
ECS: SOMA Access Point	$\bigvee$

#### 10) Next, click on the "ENROLL" button to begin the client's program enrollment.

ECS: Mo	bile Access Point				^
	Active Clients				
*	Funding Source Other (N/A) Availability Limited Availability	Service Categories: ✓ Housing Search and Placement	✓ Other	✓ Outreach Contact	
PROGRA	M AVAILABILITY:				0
	Include group members:				
P	RINT DIRECTIONS DOC REQUIRE	MENTS			ENROLL



# 11) Complete the program enrollment questions and select "SAVE & CLOSE". The 'Project Start Date' is the date that the client visits and engages the Access Point.

Enroll Program for client Jeana Test		
Project Start Date		
DISABLING CONDITIONS AND BARRIERS		
Disabling Condition	Select V	
Physical Disability	Select V	
Developmental Disability	Select V	
Chronic Health Condition	Select V	
HIV - AIDS	Select V	
Mental Health Problem	Select V	
Substance Abuse Problem	Select V	
Domestic Violence Victim/Survivor	Select V	
CASH INCOME FOR INDIVIDUAL		
Income from Any Source	Select	~
NON-CASH BENEFITS		
Receiving Non-Cash Benefits	Select	~
HEALTH INSURANCE		
Covered by Health Insurance	Select	~
	SAVE & CLOSE CANCEL	



## **Record the Adult Primary Assessment**

12) After enrolling the client in the CE program, click on the program level "Assessments" tab.

Jean	a Test											
PROFILE	HISTORY	SERVICES	PROGRAMS	NOTES	FILES	LOCATION						
PRO	GRAM: ECS: N	MOBILE ACC	ESS POINT									
	Enrollment	History	Provide Service	es Ass	essments	Notes	Files	Forms				× Exit

### 13) Select "START" to begin recording the 'Adult CE Primary Assessment'.





14) Complete the assessment questions and "SAVE".

ADULT HOUSING ASSESSMENT		
1) Where did you stay last night? (Living situation, not geography)	Select	~
2) In the place you are staying, are you experiencing physical or sexual violence?	Select	~
3) How long have you been homeless this time?	Select	~
4) Have you resided in a shelter, safe haven, or place not meant for human habitation for more than 12 months over the last 3 years (Does not need to be consecutive)?	Select	~
5) How long in total have you lived in an emergency shelter or place not meant for people to sleep, including today? (Over lifetime)	Select	~
6) How many times in the past three years have you lived in a shelter, outdoors, in a vehicle, or other place not meant for people to live? (each break in homelessness has to spah at least 7 consecutive nights)	Select	~
7) How old were you when you first experienced homelessness (living in shelter, outdoors, in a vehicle or other place not mean for people to live)?	Select	~
8) Do you have one of the following disabling conditions, or been told you have one of the following by a healthcare provider: Physical disability, developmental disability, chronic health condition, HIV/AIDS, mental health problem, substance abuse?	Select	~
9) Do you have any challenges that cause you to need help with daily activities or help with maintaining housing (e.g. a serious medical condition, mental health problem, substance problem, other issue)?	Select	~
10) How many times have you used crisis services in the past year (for example, mental health crisis services, hospital, detox, suicide prevention hotline)?	Select	~
11) In the past five years, how many times have you been arrested by a police officer? This can include being arrested and going to jail, or just being arrested then released.	Select	~
12) How frequently have you experienced violence or felt you were in danger from other people since you have been living outside or in shelter?	Select	~
13) Considering all sources of income, what is your total monthly income? (including all forms of cash income)		
14) Are you pregnant?	Select	~
15) BASED ON INTERVIEWER'S OBSERVATION: Does the client demonstrate significant functional impairment (e.g. due to active substance use, mental health or health condition)?	Select	~
Vat score?	E3	
THE REMAINING FIELDS ARE USED FOR STATISTIC	CAL PURPOSES (NO INPUT NECESSARY)	
Private		
	SAVE CANCEL	