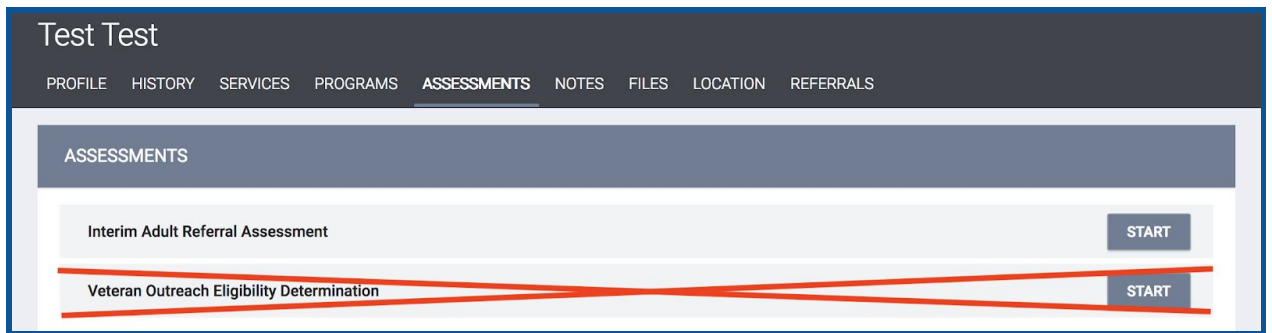


VA Care Eligibility Determination Now on Client Profile Screen

Beginning Monday, August 23th, the use of the ‘Veteran Outreach Eligibility Determination’ assessment in the ONE System will be discontinued. All VA Eligibility information will be documented on the client’s profile screen. Existing data has already been transferred to the profile screen and the fields are already in place and ready for use. VA users can begin using these new fields as soon as possible.

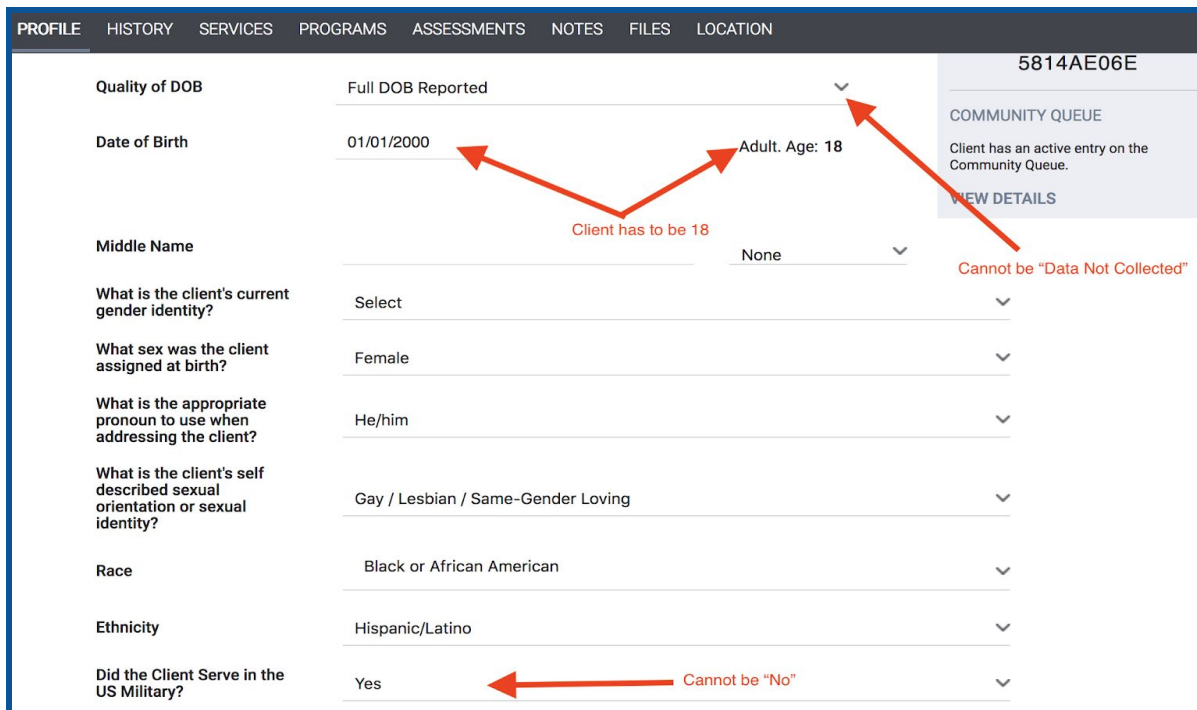
‘Veteran Outreach Eligibility Determination’ Assessment Discontinued

- Moving forward, the creation and updating of the ‘Veteran Outreach Eligibility Determination’ assessment is no longer needed.



New Process

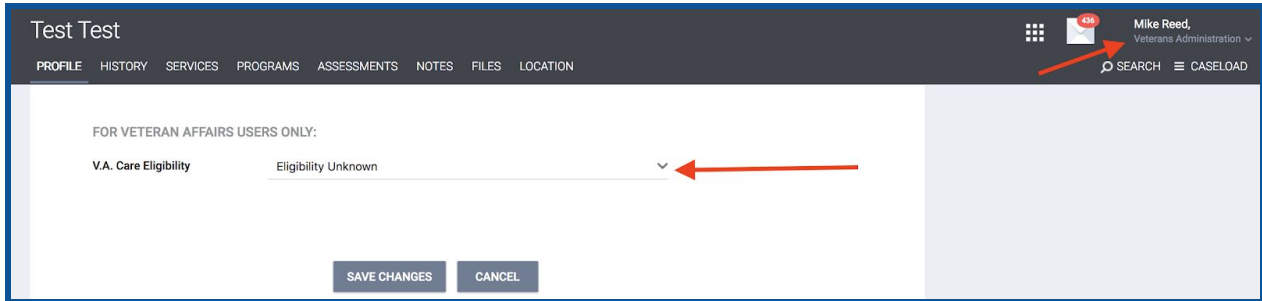
- Search for the client. If the client is not in the ONE System, create a new profile.
- Once a client has indicated that they are over 18 years of age within their profile in the ONE System, they will have the opportunity to self report as a Veteran.



Field	Value	Notes
Quality of DOB	Full DOB Reported	Cannot be "Data Not Collected"
Date of Birth	01/01/2000	Client has to be 18
Adult Age	18	Client has to be 18
Did the Client Serve in the US Military?	Yes	Cannot be "No"

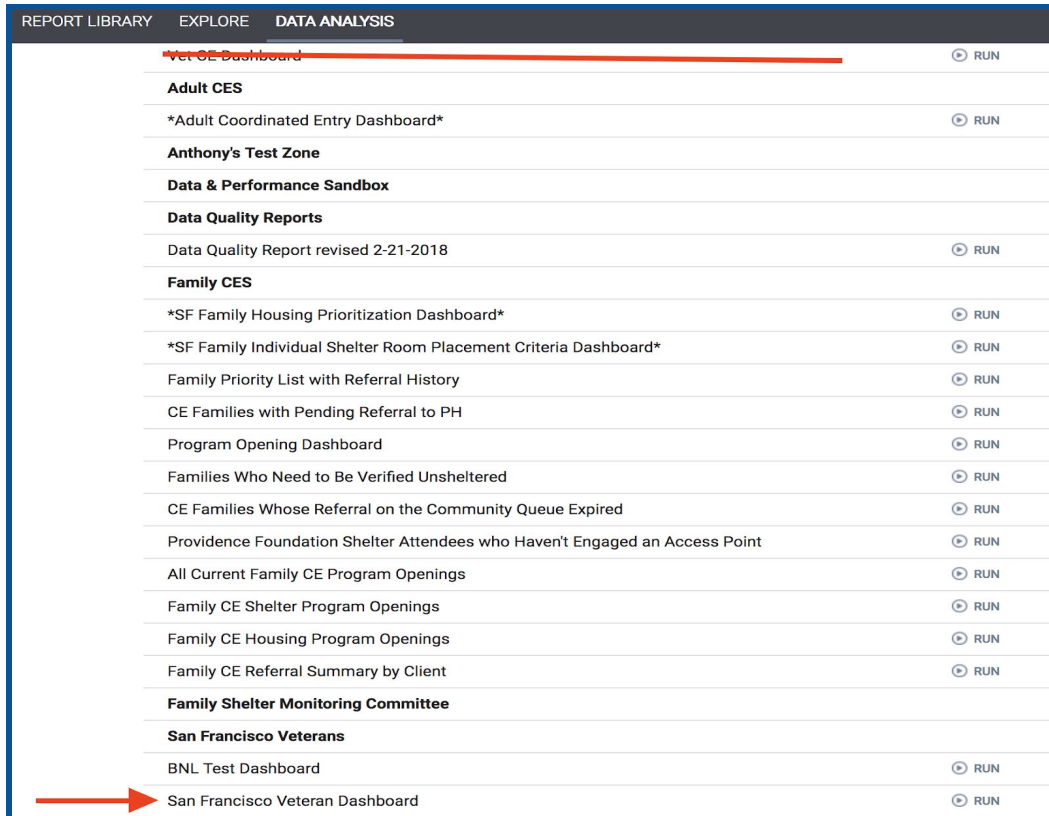
VA Care Eligibility Determination Now on Client Profile Screen

- If a client reports as a veteran, a VA Eligibility field will automatically appear at the bottom of the client's profile screen. This field is only visible and accessible to users who are logged into the system under the Veterans Administration Agency. Therefore, only users with access to the VA agency, primarily VA users, will be able to update this field.



- Similar to how the fields in the Eligibility Determination assessment functioned, this field will automatically default to 'Eligibility Unknown'. If a client is found to be 'Eligible for VA Care', an additional question regarding their VASH Application status will be asked.
- The existing 'Vet CE Dashboard' will also soon be deactivated. A new dashboard named the 'San Francisco Veteran Dashboard,' which is in the new San Francisco Veterans space is already available on the Data Analysis tab for use. The new dashboard references the eligibility fields on the profile screen.

https://onesf.clarityhs.com/reports/embed_report?id=1025&type=2



VA Care Eligibility Determination Now on Client Profile Screen

Reasons for the change

- Improve overall cleanliness of the VA Eligibility Process.
- Now that Adult Coordinated Entry has begun in San Francisco, the Veteran Outreach Program will begin to be phased out. The VA eligibility fields being located on the client profile screen will allow for the easier management and monitoring of the veteran population as a whole.
- The move away from using assessments for this purpose will allow for greater control over who has access to updating a client's VA Eligibility.