## WELCOME!

Agency Admin. Meeting
Thursday, February 6th, 2020

### **GETTING TO KNOW YOU**

If you could live anywhere, where would it be?

#### **AGENDA**

- COC|Coordinated Assessment|UPLIFT Updates
- HMIS Newsletter
- Special Guest Speaker: Bill Wilson Center Laura Foster, LCSW
   Division Director of Housing
- Housing Inventory Count (HIC)/ Point In Time (PIT)
- HMIS User Survey
- SCC Agency Admin. Attendance Policy
- Recommended Resources
- Reminders



# CoC|Coordinated Assessment|UPLIFT Updates

#### **UPLIFT UPDATES**

- As of 2/5/2020- There are 161(One-Hundred Sixty-one) Jan-Mar'20 quarter stickers left for this quarter.
- Pooled-Sticker period has started (2/1/2020). All remaining stickers will be offered to all Agencies, first comes first served.
  - Please do NOT pre-date or back-date the referral. Enter the date as you are physically in front of the computer to enter or update our clients' information.
  - For request unfulfilled from the 1st month allocation limit Please follow step by step instructions starting on page 16 of <u>UPLIFT User Handbook</u>.
    - If you received an email for Allocation Limit, please do the following to complete your UPLIFT requests:
    - If you request for an UPLIFT Pass via New Enrollment
    - Update your client's UPLIFT Program Enrollment date to or after 2/1/2020
    - If you request for UPLIFT Pass via Status Assessment
    - Update your Client's UPLIFT Status assessment date to on or after 2/1/2020

#### **UPLIFT UPDATES**

- Replacement period has started (2/1/2020).Please do NOT pre-date or back-date the referral.
- Please follow step by step instructions starting on page 19 of the <u>User Handbook</u>.
- Please remember to email <u>UPLIFT@hhs.sccgov.org</u> the reason(s) for a replacement request or it won't be processed.
- Bad Example email detailing reason client lost badge:
- "Hello, Client, HMIS# ABCDEFG lost their badge and needs a replacement thank you"
- Good Example email detailing reason client lost badge:
- "Client, HMIS# ABCDEFG came to the office stating that his bus pass was stolen on MMDD. He is currently
  homeless and stated that he got really tired and fell asleep in the park and when he woke up his belongings were
  stolen including his bus pass. He and I explored different options including getting him a lanyard or a badge holder
  to prevent re-occurrence."
- Last day of the Jan-Mar'20 quarter is March 12, 2020. Apr-Jun'20 Quarter begins March 13th.
- Reminder to all providers: Before making your request, check your client's most recent (latest start date/signed) HMIS ROI (Release of Information) to ensure it is valid and that you are not entering any data the client did not consent for.
- Remember to email the UPLIFT email address, once a correction is made to prevent delays.



## **HMIS Newsletter**

#### **HMIS NEWSLETTER**



#### Santa Clara HMIS News, January 2020

Welcome to the Santa Clara County HMIS Newsletter! In this edition you'll find the following:

- . Preparing Your HMIS Data for the Point-in-Time Count
- New Education History and College Enrollment Questions In HMIS
- See More Assigned Staff in HMIS
- . Report Spotlight: Review Your Data for the Point in Time Count
- Upcoming Events



Special Guest Speaker
Laura Foster, LCSW
Division Director of Housing

#### SPECIAL GUEST SPEAKER



#### **Mission**

Bill Wilson Center supports and strengthens the community by serving youth and families through counseling, housing, education, and advocacy.

#### **Vision**

We are working to prevent poverty in the next generation by connecting youth and families to education, employment, housing and positive relationships. We are working toward ending youth and family homelessness.



• Founded in 1973

 Serving Families, Youth and Young Adults

Bill Wilson Center







- Drop In Center
- Rapid-Rehousing
- Peacock Commons
- Homeless Prevention Services
- Mental Health Programs
- Family Advocacy Services

- Centre for Living with Dying
- Independent Living Skills Program (ILP)
- Volunteer Program
- Emergency Shelters
- Transitional Housing
- Contact Centers

### **Bill Wilson Center Programs**

## **Emergency Shelters**

#### Safety Net Shelter

- Youth Ages 11 to 17
- o 20 Beds

#### Young Adult Shelter

- Single Young Adults 18-24
- o 10 Beds

#### Family Shelter

- One HH member between 18-24
- 4 Families



## **Drop-In Center**



## **Housing Programs**

#### Rapid Re-Housing

- Referrals from Community Queue
- Families and Young Adults

#### Homeless Prevention Services

- People at risk of homelessness in San Jose
- For households that are Extremely Low Income

## **Transitional Housing Sites**

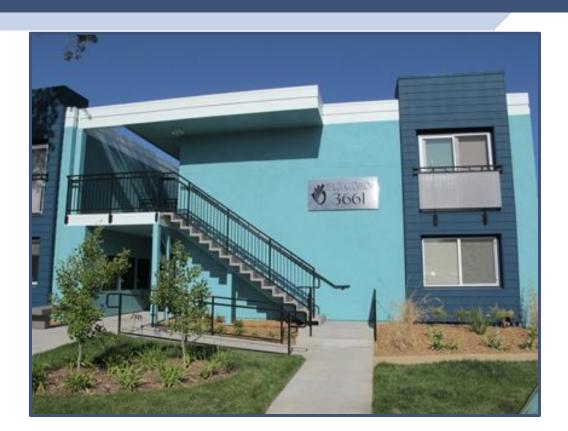








## **Permanent Housing Peacock Commons**



### **Counseling Services**

- Transition Age Youth Mental health Services
- Youth & Family Mental Health Services
- School Outreach Counseling
- Center for Living with Dying
- Critical Incident Stress Management
- Contact Cares
- Parent Child Interactive Therapy

## **Volunteer Opportunities**





### **Questions?**

## Thank you!

Main Intake Line: (408) 243.0222

www.billwilsoncenter.org



# Housing Inventory Count (HIC)/Point in Time (PIT)

The Housing Inventory Count (HIC) is conducted annually in late January. This year, it was on Tues, **Jan 28th**.

Report is on shelter and housing programs (ES, TH, RRH, PSH), including non-participating HMIS programs (e.g. DV programs) and includes:

- Bed/unit capacity
- Federal funding source
- HMIS participation
- Location (geocode and address)
- Other project details
- Utilization rate based on clients in shelter/housing during one night in January (point-in-time count)

All Shelter and Housing projects will need to report the actual number of clients served on one night in January. Information will be used to calculate Utilization Rates for each project

- PSH, RRH, and OPH (Other Permanent Housing) Projects will be based on clients housed
- RRH bed/unit inventory will be based on housed clients

#### How you can prepare

- Run the [GNRL-106] Program Roster and review the list of active clients
  - Exit clients who are no longer in the project
  - Enroll clients who are not yet in HMIS
- RRH and PSH projects Fill out the Housing Move-In Date for your housed clients
  - Housing Move-In Date should always be on or after the Project Start Date (if the client was housed at entry, use the Project Start Date)

The Point In Time (PIT) Count is conducted annually in late January, on the same day as the HIC

The report includes sheltered clients (ES, TH, Safe Haven), including clients in non-participating HMIS programs (e.g. DV programs):

- Number of households and clients served the night of the PIT
- Number of children, adults aged 18-24, adults over 24
- Race, Ethnicity, Gender, Chronic Homelessness
- Substance Abuse, Mental Illness, DV, HIV/AIDS

Information is broken out by both household type as well as specific demographics (Veterans, Parenting Youth, Unaccompanied Youth)

For clients in your Emergency Shelter, Transitional Housing, or Safe Haven programs on the night of the PIT:

Make sure the household and client counts are accurate (i.e. if you run a Program Roster report for that day, it matches how many households/clients were actually there the night of the PIT)

For all clients served on Tues Jan 28th, review:

- Date of Birth
- Race
- Ethnicity
- Gender
- Veteran Status (for adults)

- Mental Health Problem
- Substance Abuse Problem
- Domestic Violence Victim/Survivor
- Living Situation section (for Chronic Homelessness)

After Feb 10th Bitfocus will run data for the number of clients served the night of **Tues, Jan 28.** 

We will send this out with a list of housing and shelter programs that we previously reported to HUD

- **Inventory information**: Please do a review and confirm the information
  - Let us know if any new housing or shelter programs have come online during calendar year
     2019
  - Similarly, let us know if any programs on our list have stopped operating during calendar year
     2019
- **Client data**: Please review data for the number of clients served the night of Tues, Jan 28 and let us know if the numbers do not look accurate



# **HMIS User Survey**

## HMIS USER SURVEY



## **HMIS USER SURVEY**

We want to hear your feedback!

Tomorrow, a survey link will be sent out to all HMIS users. The survey asks about data quality, ease of use of Clarity, and Help Desk/System Administration support. It is a short 11 question survey that should take 5 minutes or less to complete.

The survey will be open until Friday, March 6th, 2020.

#### **HMIS USER SURVEY**

#### **How to Access the User Satisfaction Survey**

- An email will be sent out to all HMIS users with a link to the survey or
- Click here to be redirected to the Survey
- Thanks in advance for participating!



# SCC Agency Admin. Attendance Policy

#### SCC AGENCY ADMIN. ATTENDANCE POLICY

#### **What to Expect:**

- Required 7/11 In-Person Meetings beginning every January (calendar year)
- First Warning will be probationary status with a requirement to attend all 7/11 meetings in the following year
- If continued missed attendance OSH will take disciplinary action
  - Discontinued Partner Agency Status

#### Agency Administrators Meeting Attendance Policy

The purpose of this document is to state the roles and responsibilities of attending the Agency Admin. Meeting (Agency Admin. Meeting) and the newly instituted requirement of attending seven out of eleven in-person meetings. As stated in Santa Clara Countly SHMIS Partner Agency Agreement "....the Agency will designate a staff member to aftend SCC HMIS Agency Administrators meetings regularly, and the Agency understands that Biffacus, as the agent of Countly, will be responsible for coordinating SCC HMIS Agency Administrator activities subject to the direction of the Country as the HMIS Lead." [Section III. Date International Country III.]

Once an Agency Administrator is identified, the expectation is that he/or she will be a representative for the Agency and will be able to speak on behalf of the agency on issues and/or topics being discussed, as well as concerns an agency may have as it relates to the use of HMIS. Fleare note a representative can be identified to attend who is not an Agency Administrator but should be an active user of HMIS.

The objective of the Agency Admin. Meeting is to provide Agency Administrators with information as if perfains to the use and administration of HMS which includes data collection and quality, as well as important changes to HMS that may impact day to day tosks as they relate to data collection and entry of client information. Additionally, the meeting is an opportunity to discuss CQC, HUD, or other policy updates and the impact these may have on any given agency and/or program. Furthermore, the meetings provide a venue in which leads can openly discuss questions among their peers, but also share ideas on improvement to HMS itself.

To ensure the objectives of the meeting are met, tast year in September we, instituted the required seven out eleven (7/11) in-person attendance requirement. Moving forward attendance will be monitored starting in January (calendar year). Attendance is monitored through the use of a sign-in-sharet, Agencies that do not send the Agency Administrator or a designated representative to meet the 7/11 requirement will be placed on probationary status; this means the Agency will be given the opportunity in the upcoming year to ensure attendance requirements are fully met. If there is continual missed attendance, OSH will be obligated to take disciplinary action up to and including discontinuing partner agency status. A representative from CSH will do further follow-up. It is the expectation that Agency Administrators will make efforts to attend the Agency Administrators will make efforts to

For further inquiry, please contact sccc-admin@bitfocus.com.

Rev. Jan.2020

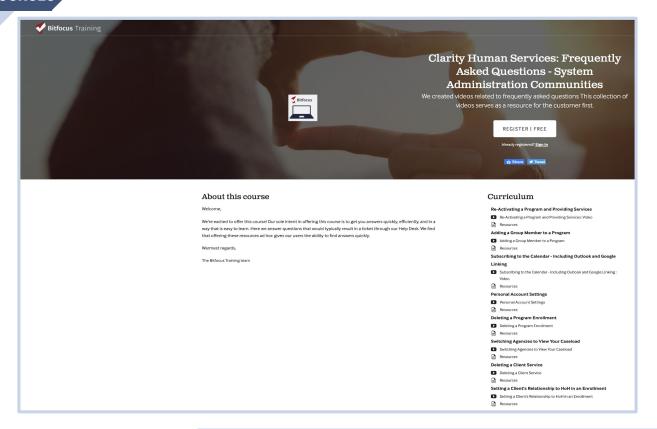
Agency Admin, Meeting Attendance Polic



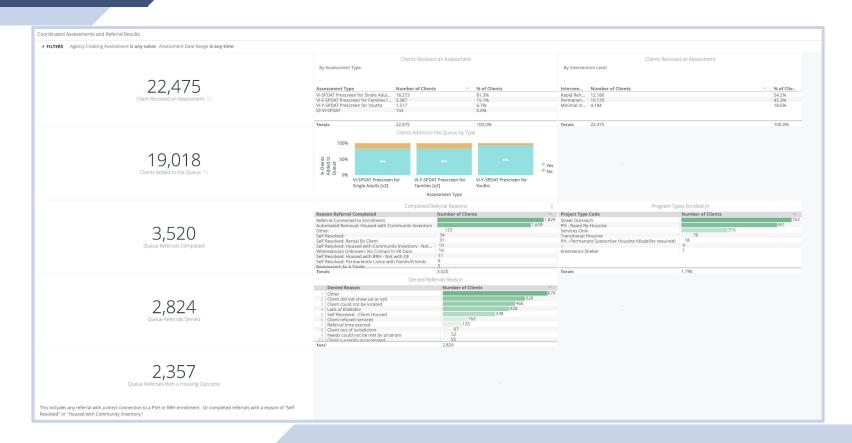


## **Recommended Resources**

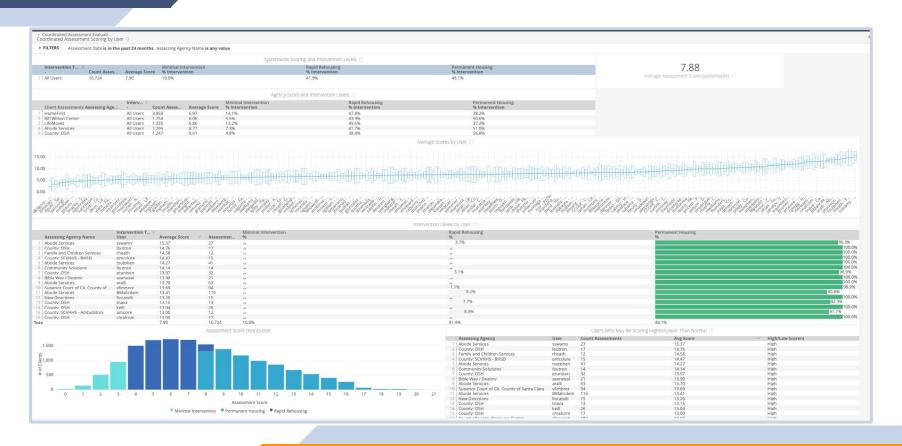
#### **RECOMMENDED RESOURCES**



#### **RECOMMENDED RESOURCES**



#### RECOMMENDED RESOURCES



#### **RECOMMENDED RESOURCES**

|  |  |                                    |                            | Clarity gene   | erated unique  |                  |                    |                     |                                |  |                |
|--|--|------------------------------------|----------------------------|--|--|------------------|--------------------|---------------------|--------------------------------|--|----------------|
|  |  |                                    |                            | identifier, alph   | errals (moved from Co  | ordinated Ass    | essment)           |                     |                                |  |                |
| Assessing Agency A   | gency Name   | Client Assessments User Creating   | Clients Client Ful<br>Name | II Clients Uniqu   | client Assessments Assessment  Date                                | Client Assessmen | ts Assessment      | Client Referral Sta | us Ever on Queue               | Client Referral Status Is client currently on qu | Referrals Co   |
| Mission Possible   |  | davinw                             | Antonio Zambran            |  | 2020-01-22   | Score            |                    | No                  |                                | No   |                |
|  | and the state of t | maranda                            | Cynthia Yanez              | 85308A62B  | 2020-01-22   |                  |                    | No No               |                                | No   |                |
| 2 County: SCVHHS - Ambulatory<br>3 County: SCVHHS - Ambulatory |  |                                    | Steve Sarquis              | 1829ABD5F  | 2020-01-22   |                  |                    | No.                 |                                | No.  |                |
| UPLIFT   | Tibulatory   | jraya<br>jdickinson                | Kristen Evans              | 1FC66DFEA  | 2020-01-21   |                  |                    | No                  |                                | No   |                |
| County: SCVHHS - A   | mbulaton   | mvillarreal                        | Kevin Murphy               | 09B45D40E  | 2020-01-17   |                  |                    | No                  |                                | No.  |                |
| LifeMoves  | Tibulatory   | mnieto                             | Martin Ross                | A1DCD364D  | 2020-01-17   |                  |                    | No No               |                                | No<br>No   |                |
|  |  |                                    |                            |  |  |                  |                    |                     |                                |  |                |
| Mission Possible   |  | lajewelj                           | Michael Zimmern            |  | 2020-01-17   |                  |                    | No                  |                                | No   |                |
| LifeMoves  |  | sguasis                            | Victoria Harris            | 575870845  | 2020-01-17   |                  |                    | No                  |                                | No   |                |
| HomeFirst  |  | jvirrueta                          | Nakia Kali                 | 5B8565FFA  | 2020-01-16   |                  |                    | No                  |                                | No   |                |
| LifeMoves  |  | iguadalupe                         | Miguel Fuentes             | F3C9E8ACF  | 2020-01-16   |                  | 10                 | No                  |                                | No   |                |
|  |  | SCC                                | Coordinated I              | Entry Data Quali   | ty- Accompanied Children w/ VI-F-S                                 | SPDATS (move     | d from Coordin     | ated Assessr        | nent)                          |  |                |
| Unique Identifier  | Client Full Name   | Global Household - Head of Househo | d (HoH) Age at             | Assessment Asses   | sment Name   | Added Date V     | Assessment Date    | User Creating       | Name and Phon                  | e Number of Staff Completing the VI-SPDAT        | Assessment Sco |
| SADAAD56E  | Litzy Mejia  | No                                 |                            | 18 VI-F-S  | PDAT Prescreen for Families [V2] with SCC local questio            |                  | 2020-01-17         | Icross              | Lindsay Cross 40               | 8-272-6064                                       |                |
| BBE8D8ABE  | Zieanna Perez  | No                                 |                            | 18 VI-F-S  | PDAT Prescreen for Families [V2] with SCC local questio            | ns 2020-01-03    | 2019-12-30         | Ipitts              | Londyn Pitts\n40               | 8-516-5109                                       |                |
| 09A54F1C1  | Joel Menchaca  | No                                 |                            | 10 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions |  |                  | 2019-12-17         | rmorales            | Rosario Morales                |  |                |
| D7B227C3B  | Estefani Garcia  | No                                 |                            | 9 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions  |  |                  | 2019-11-13         | janelyv             | Janely Velez 408-9             | 961-9881   |                |
| B977A1023  | Jessejoe Mendoza   | No                                 |                            | 4 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions  |  |                  | 2019-10-01         | mtanomrat           | Marissa Tanomra                | t \n408-817-0441                                 |                |
| 52ACA370C  | Hannable Phillips  | No                                 |                            | 5 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions  |  | ns 2019-10-07    | 2019-10-07         | Idimas              | Lisa DJ 408.685.5              | 472  |                |
| F0B059F0E  | Arella Villacenor- Hernadez  | No                                 | 0 VI-I                     |  | 0 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions  |                  | 2019-09-25         | millekaw            | Milleka Wheeler (408) 272-4416 |  |                |
| 7DE90C9C9  | Amya Brown   | No                                 |                            | 18 VI-F-S  | 18 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions |                  | 2019-07-23         | dabeyta             | 408-925-0230 de:               | sarie abeyta                                     |                |
| 6FD36B0BA  | Leo Garza  | No                                 |                            | 4 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions  |  | ns 2019-07-19    | 2019-07-18         | BMalicdem           | Brian Malicdem (408) 516-6176  |  |                |
| 95BAED823  | Audrina Garcia   | No                                 |                            | 5 VI-F-S   | PDAT Prescreen for Families [V2] with SCC local questio            | ns 2019-06-11    | 2019-06-11         | ktran               | Kristy Tran (408)8             | 29-6655  |                |
| 5D1633D1B  | Matteo Barrios   | No                                 |                            | 0 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions  |  | ns 2019-05-15    | 2019-05-15         | sarat               | Sara Tran 408-96               | 1-9898   |                |
| E1E1A1243  | Jaime Estrada-Nunez  | No                                 |                            | 3 VI-F-S   | 3 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions  |                  | 2019-05-06         | pvazquez            | Case Manager Pa                | tricia Vazquez: at (408) 539-2192                |                |
| D02CBEBBB  | Wonder Woman   | No                                 |                            | 1 VI-F-SPDAT Prescreen for Families [V2] with SCC local questions  |  | ns 2019-04-16    | 2019-04-16         | eheruty             | ASDFSDFSDF                     |  |                |
|  |  |                                    |                            | 666 1  | District   |                  |                    |                     |                                |  |                |
|  |  |                                    |                            | SCC Assessi  | nents set to Private (moved from C                                 | .oordinated As   |                    |                     |                                |  |                |
| Unique Identifier  |  | gency Name                         |                            |  | User Creating  |                  | Private (Yes / No) |                     | Added Da                       |  |                |
| 9E4314CBD  |  | omeFirst                           |                            |  | heleni   |                  | Yes                |                     | 2020-01-1                      |  |                |
| 7300ED9E3  |  | ounty: SCVHHS - Ambulatory         |                            |  | llindo   |                  | Yes                |                     | 2020-01-0                      |  |                |
| 66916D24D  |  | oode Services                      |                            |  | aralli   |                  | Yes                |                     | 2020-01-0                      |  |                |
| 09041BA0B  |  | omeFirst                           |                            |  | meliysares   |                  | Yes                |                     | 2019-12-1                      |  |                |
| F7CA8D32C  |  | omeFirst                           |                            |  | nburns   |                  | Yes                |                     | 2019-12-1                      |  |                |
| 9DEEF982C  |  | omeFirst                           |                            |  | bduggan  |                  | Yes                |                     | 2019-12-1                      |  |                |
| 3DBC98B57  |  | omeFirst                           |                            |  | nburns   |                  | Yes                |                     | 2019-11-0                      |  |                |
| 1D83F7D25  |  | ctory Outreach                     |                            |  | irmag  |                  | Yes                |                     | 2019-11-0                      |  |                |
| C2C0E6F12  |  | ctory Outreach                     |                            |  | irmag  |                  | Yes                |                     | 2019-11-0                      |  |                |
| 79372408A  | Victory Outreach   |                                    |                            | irmag  |  | Yes              |                    | 2019-11-0           |                                |  |                |
| 0814C200E  | C200E Victory Outreach   |                                    |                            | irmag  |  | Yes              |                    | 2019-11-0           | 1                              |  |                |
| A4DB83192  |  | ctory Outreach                     |                            |  | irmag  |                  | Yes                |                     | 2019-10-3                      |  |                |

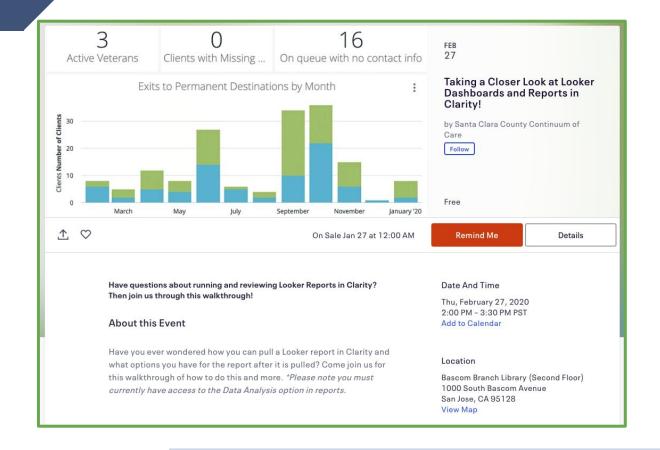


# Reminders

## **ONGOING DATA QUALITY**

- Each quarter you will receive Data Quality Reports for your
   Agency, including UPLIFT
- This will assist in ensuring data quality and data accuracy
- This will make reporting time seamless and smooth
- Please make corrections as soon as you are able to

#### **DEW SAVE THE DATE**



### **CLIENT CONSENT RECERTIFICATION**

### Thank you for completing the Recertification Process!

- Please recall end users who have not completed the training will have their access disabled until the training is completed
- End Users must score 80% or higher on the Quiz to be granted access
- Recertification is required every year even if a user took the training on 12/31/2019

## TA/MOU AGREEMENTS

### Thank you if you have already submitted your TA/MOU Documents!

- You should have received an email either on 1/17 or 1/21 requesting the documents needed for your agency
- Please submit documents as soon as possible, these were due on 1/31/2020
- If you have questions please contact Lesly at <a href="mailto:lesly@bitfocus.com">lesly@bitfocus.com</a>

## **SCC Quarterly Compliance Checklist**

#### Appendix B: Quarterly Compliance Checklist

| SANTA CLARA COUNTY HMIS            | HMIS Partner Agency<br>  Name: |            | Security Officer Name: |  |
|------------------------------------|--------------------------------|------------|------------------------|--|
| QUARTERLY COMPLIANCE CERTIFICATION | Quarter 1:                     | Quarter 2: |                        |  |
| CHECKLIST                          |                                |            |                        |  |
|                                    | Quarter 3:                     | Quarter 4: | Date:                  |  |
| Workstation Security Standards     |                                |            |                        |  |

In partnership with Santa Clara County, Clarity Human Services Software, a division of Bitfocus, Inc., administers the County's Homeless Management Information System ("HMIS"), a shared database software application which confidentially collects, uses, and releases client-level information related to homelessness in the County. Client information is collected in the HMIS and released to nonprofit housing and services providers (each, a "Partner Agency," and collectively, the "Partner Agencies"), which use the information to improve housing and services quality. Partner Agencies may also use client information to identify patterns and monitor trends over time; to conduct needs assessments and prioritize services for certain homeless and low-income subpopulations; to enhance inter-agency coordination; and to monitor and report on the quality of housing and services. This Compliance Certification Checklist is to be completed and certified quarterly by the Partner Agency Security Officer for the HMIS Partner Agency named above. Each Agency workstation used for HMIS data collection, data entry, or reporting must be certified compliant. Any identified compliance issues must be resolved within thirty (30) days. Upon completion, the original signed copy of this checklist should be retained in the records of the HMIS Partner Agency named above for a minimum of seven (7) years. Additionally, a copy should be made available to the SCC Bitfocus System Administration team (the "Lead Security Officer") at Clarity Human Services Software, a division of Bitfocus, Inc.

For the purposes of the following Workstation Security Standards, "Authorized Person" means a Partner Agency authorized agent or representative (each, an "HMIS End User," or simply an "End User") who has completed the SCC HMIS Client Consent training within the past twelve (12) months.

- 1. An HMIS Privacy Statement is visibly posted at each HMIS workstation.
- 2. Each HMIS workstation computer is in a secure location where only Authorized Persons have access.
- 3. Each HMIS workstation computer is password-protected and locked when not in use. (Changing passwords on a regular basis is recommended)
- 4. Documents printed from HMIS are sent to a printer in a secure location where only Authorized Persons have access.
- 5. Non-authorized persons are unable to view any HMIS workstation computer monitor.
- 6. Each HMIS workstation computer has antivirus software with current virus definitions (i.e., within the past twenty-four (24) hours), and each HMIS workstation computer has had a full system scan within the past week.
- 7. Each HMIS workstation computer has and uses a hardware or software firewall.
- 8. Unencrypted protected personal information ("PPI") defined as client-level identifying information, including, without limitation, information about names, birth dates, gender, race, social security number, phone number, residence address, photographic likeness, employment status, income verification, public assistance payments or allowances, food stamp allotments, or other similar information has not been electronically stored or transmitted in any fashion (including, without limitation, by hard drive, flash drive, email, etc.). (Encrypted hard drives are recommended)
- 9. Hard copies of PPI (including, without limitation, client files, intake forms, printed reports, etc.) are stored in a physically secure location.
- 10. Each HMIS workstation computer password information, including each Authorized Person's user identification information, is kept electronically and physically secure

- Due on a Quarterly basis
- First one due on <u>Friday, April</u>
   3rd, 2020 by EOB
- Use this link to access the form which is located on the HMIS Website
- You will receive notification reminders from Bitfocus Team when these are due

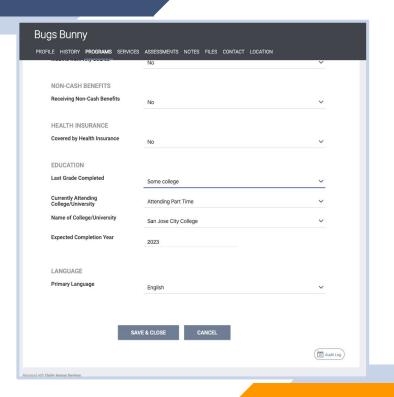
### **NEW COLLEGE ENROLLMENT QUESTIONS**

- This new data collection is designed to help better understand and address students and young people experiencing homelessness.
- The questions are also an outcome of a County wide 100 Day Challenge initiative to house 100 college students in 100 Days.
- This change adds new questions on the enrollment and exit screens for all adults enrolling into HMIS projects in SCC.
- The questions capture the client education history (Last Grade Completed) as well as additional details for client who are currently attending a college/university.

### **NEW COLLEGE ENROLLMENT QUESTIONS**

# Here are the fields that have been added (1/31/2020):

- Last Grade Completed
- Currently Attending College/University (Picklist)
- Name of College/University (Picklist)
- Expected Completion Year (Number entry field)



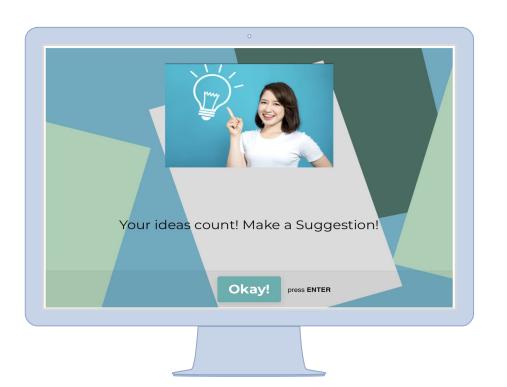
#### **SCC Virtual Suggestion Box**

Have ideas about an enhancement and/or addition to HMIS?

Want to volunteer you agency for an upcoming Agency Admin. Meeting?

Let us know! Drop it in the box!

Virtual Suggestion Box



### **Next Month's Meeting**

DATE: Thursday, March 5th, 2020

**TIME**: 2:00pm - 3:30pm

LOCATION: Pearl Avenue Branch Library Community Room

4270 Pearl Avenue, San José, CA 95136

# **THANKS!**



sccsupport@Bitfocus.com



AlisonW@Bitfocus.com



JanelF@Bitfocus.com



LeslyS@Bitfocus.com



TrevorM@Bitfocus.com