Agency Admin. Meeting

Welcome!

Thursday, March 4th, 2021

Getting to Know You!

What's your favorite (TV, Netflix, Amazon, etc.) series you are watching or have watched?

AGENDA

- CoC|Coordinated Assessment|UPLIFT Updates
- HMIS Newsletter
- HIC/PIT Updates
- NOFA APR Updates
- **Special Guest Speaker**: Aida Zaldivar - Intimate Partner Violence & Housing Service Program Manager - Community Solutions
- "How Well Do You Know the HIC/PIT"
- Performance Management Work Group Meeting
- Reminders
- Next Months Meeting

CoC|Coordinated Assessment Updates

CoC|Coordinated Assessment Updates

SCC Training Day 1: A Collaborative, Intersectional Approach to Gender Based Violence

When: Tue, March 9, 2pm – 4pm

Please register here:

https://homebaseccc.zoom.us/meeting/register/tJ0pduuvqz8jGtBNJEB0L14WR6nCYJJh8Cpa

SCC Training Day 2: Supporting Survivors of Gender Based Violence

When: Thu, March 11, 9:30am – 11:30am

Please register here:

https://homebaseccc.zoom.us/meeting/register/tJckd-2qrjkoH9KiUBuDGjzH7NXwl9DtvRuA

SCC Training Day 3: Federal, State, and CoC Policies

When: Thu, March 18, 10am – 11am

Please register here:

https://homebaseccc.zoom.us/meeting/register/tJIvcu6qqz4oGNYqgHE4grV_myB6nZ4bPUHY

Please join Homebase and Community Solutions for a three-part series where we will review regulatory safeguards and CoC policies applicable to survivors and delve into strategies for recognizing survivors of violence, providing effective support, and protecting client confidentiality and choice.

Coordinated Assessment Work Group

When: Thu, March 11, 1:00pm – 2:30pm

CoC NOFA Committee Meeting

When: Wed, March 24, 1pm – 3pm

Where: https://homebaseccc.zoom.us/j/4646281355?pwd=WDl1eDZjOCs3Z2pEajArTTVIUjBPdz09 (map)

UPLIFT
Updates

UPLIFT Updates

VTA

- VTA's <u>paused fare collection</u> will extend to the end of March, and may also extend into April

- We will continue to operate our program at full capacity for this current quarter (Jan-Mar) and the next quarter (Apr-Jun) during this time, as we predict fare collection will resume within the spring quarter

- VTA in collaboration with the County of Santa Clara is routing transit lines to over 20 COVID Vaccination Sites

  - No fare is required

  - A interactive map to find a list of current vaccine locations can be found <u>here</u>

  - For additional information :

    https://www.vta.org/blog/vta-offers-free-rides-covid-vaccination-sites

UPLIFT Updates

Current Jan-Mar Quarter

- There are 512 passes left for this quarter

- **Last day to request for Jan-Mar quarter is March 18th**

- In preparation for the next quarter, please review your request to prevent delays due to errors

- **Please ensure users are exiting clients from your UPLIFT program if:**

  - You are no longer requesting UPLIFT passes

  - You are no longer working with the client

  - The client is no longer eligible for the program

UPLIFT Updates

Upcoming Apr-Jun Quarter

- Quarter will start on Friday, March 19th. All requests for this quarter must be made on or after this day

- **DO NOT** predate or postdate any requests; this will cause errors with your request

- There will not be any allocation limits for this quarter, all passes will be offered on a first come, first serve basis, at the start of the quarter (March 19th). This applies for all agencies.

If you have any suggestions please email us at **uplift@hhs.sccgov.org.**

HMIS Newsletter

HMIS Newsletter

CLARITY
HUMAN SERVICES

Santa Clara HMIS News, February 2021

Welcome to the Santa Clara County HMIS Newsletter! In this edition you'll find the following:

- Thank You!! System Performance Measures & PIT/HIC Reports
- Utilizing the Program History Tab
- New Feature - Unsupported Browser Warning Page

**Access the Newsletter
Here Using this Link!**

HIC/PIT Updates

HIC/PIT Updates

Thank you to everyone for your participation and follow-up as we complete this process!

HIC/PIT occured on the night of **Thursday, Jan 28**

Review each of your programs:

- **Inventory information**: Please do a review and confirm the information
  - Let us know if any new housing or shelter programs have come online during calendar year 2020
  - Similarly, let us know if any programs on our list have stopped operating during calendar year 2020
- **Client data**: Please review data for the number of clients housed the night of Thursday, Jan 28 and let us know if the numbers do not look accurate
- We have emailed information on the current program inventory and clients housed on the night of the PIT for you to verify
- Run the [HUDX-123-AD] Housing Inventory (HIC) to review up to date inventory and occupancy info.

NOFA APR
Updates

NOFA Updates

Please note some of you will receive a copy of your APR for review for the 2021 HUD Continuum of Care project review process

Here is the timeline for this:

By March 15, Bitfocus to send preliminary Annual Performance Reports to CoC Grantees
- All reports will be for the same time period: 1/1/2020 - 12/31/2020.
- Please review the full APR, including the list of HMIS Projects that were included for each report.

By April 12, agencies may clean up data in order to improve report accuracy
- Bitfocus will provide support to all agencies and their HMIS users to understand how to identify and correct data errors.
- Bitfocus will NOT be responsible for correcting data errors or otherwise ensuring that each agency or program's data is correct.
- Bitfocus will send only one draft report for each program on or before March 15. Agencies may run as many additional reports as they would like to help verify accuracy. Bitfocus will not send final reports to agencies for approval before submitting them to HomeBase.

By April 26, Bitfocus will send APRs to Homebase for use in the Review and Rank process

Special Guest Speaker:

Aida Zaldivar

**Intimate Partner Violence & Housing Services Program Manager
Community Solutions**

Solutions to Violence

Our division is dedicated to providing proactive and progressive services in response to intimate partner abuse, sexual assault, CSEC, and human trafficking.

We Provide

- Empowerment-based services to strengthen and support survivors

- Prevention and education services for groups, schools, and the community

What is Intimate Partner Abuse?

A pattern of abusive behaviors exerted by one individual in order to control or exercise power over his/her partner in the context of an intimate relationship.

Types of Abuse

- Physical
- Threats/Intimidation
- Emotional/Verbal
- Isolation

- Sexual
- Financial
- Using Children
- Coercive Control

Why don't people just leave?

There are plenty of reasons why someone may not leave an abusive relationship.

Why don't people just leave?

- Fear
- Believe the abuse is normal
- Love
- Concern for the children
- Lack of financial resources
- Pressure from family and friends

- Embarrassment or shame
- No support network
- Language barriers
- Cultural/religious reasons
- Fear of being outed
- Physical limitations

How to get connected

24-Hour Hotline

1(877) 363-7238

Morgan Hill

16264 Church St Suite #103

Morgan Hill, CA 95037

(408) 779-2113

Additional Offices

Gilroy

9015 Murray Ave
Suite #100
Gilroy, CA 95020
(408) 779-2113

Hollister

341 Tres Pinos Rd
Suite # 202B
Hollister, CA 95023
(831) 637-1094

Questions?

"How Well Do You Know the HIC/PIT?"

Question 1

When did the PIT take place this year?

A) The night of Wednesday, January 27th, 2021
B) **The night of Thursday, January 28th, 2021**
C) The night of Monday, Feb 1st, 2021
D) There was no PIT in 2021

Question 2

Which report will show both bed and unit inventory and occupancy on the night of the HIC/PIT

A) [HSNG-108] Housing Census
B) [HUDX-123-AD] Housing Inventory (HIC)
C) [HUDX-225] HMIS Data Quality Report
D) None of the above

Question 3

TRUE/FALSE This year's PIT included an unsheltered count?

TRUE
FALSE

Question 4

How many times per year does the CoC need to complete the HIC?

Once per year!

Question 5

Why is the PIT important?

Important to understanding the extent and nature of homelessness in each continuum. Provide insight into clients needs, homelessness trends, and funding allocation.

Question 6

What can I do to prepare for the HIC?

- Verify the bed/unit inventory for your program is correct and up to date
- Ensure that your clients who are in RRH programs have a move-in date
- Run DQ reports that will help do some data clean-up
- Check to make sure that all the relevant program information in HMIS is up to date (site address, funding source, geocode)

Performance Management Workgroup Meeting

Performance Management Work Group

You may be interested in...

The Performance Management Work Group (PMWG) is a CoC meeting facilitated by Bitfocus and the Office of Supportive Housing.

- Review HMIS data reported Santa Clara County Continuum of Care.
- Help inform and implement our community's performance management process

Next Meeting Scheduled:
- Thursday, Match 18th, 1-2:30pm
- Announcement via CoC list-serve

Reminders

Security Compliance Checklist

If you have not already submitted your Security Compliance Checklist please do so.

SCC HMIS Quarterly Compliance Certification Checklist

Self certification form is optional and available on our website - please do not send these to us; instead retain for your records
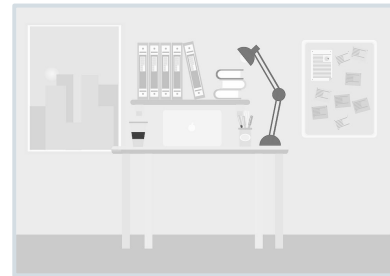
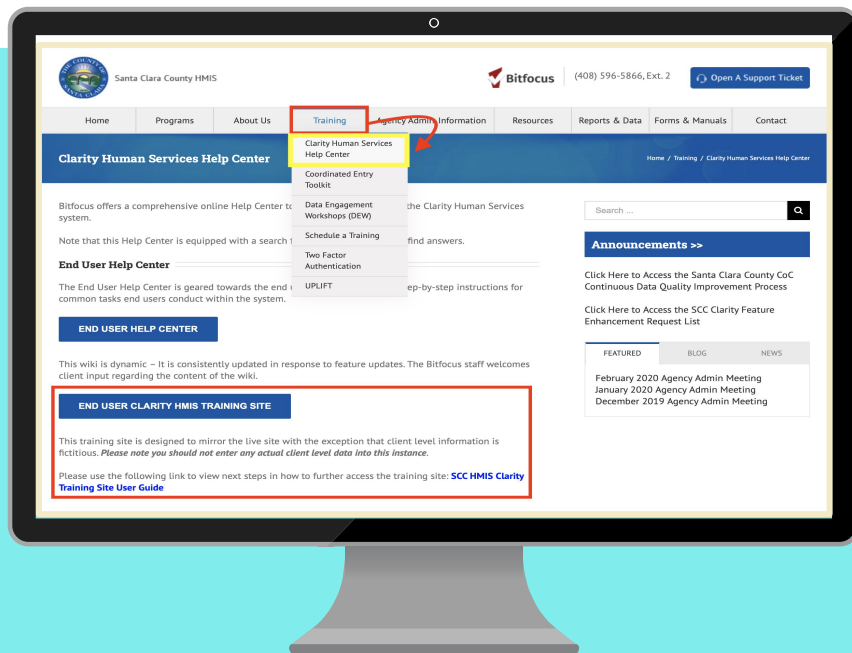# Office Hours

Clarity Office Hours

When: Bi-weekly, Thursday
Time: 10:00am - 11:30am

Looker Office Hours

When: Bi-weekly, Monday
Time: 2:00pm - 3:00pm

Have questions about HMIS or Looker? Join us and get these questions resolved!

SCC HMIS Training Site

Want to hone your skills at data entry without compromising actual client data?

*Use the End User **Clarity HMIS Training Site***

Virtual Suggestion Box

Have ideas about an enhancement and/or addition to HMIS?

Have a general questions you'd like to ask?

Let us know! Drop it in the box!

Your ideas count! Make a Suggestion!

Okay! press ENTER

Next Months Meeting

Thursday, April 1st, 2021

Your Sys. Admin. Team

Deputy Project Admin.
—
Lesly Soto Bright
leslys@bitfocus.com

Senior Project Admin.
—
Trevor Mells
trevorm@bitfocus.com

Questions?

Please feel free to contact us or contact the **Help Desk** at **sccsupport@bitfocus.com**