

HMIS Agency Administrators Meeting

April 6, 2017

Agenda

1. CoC/Coordinated Assessment/UPLIFT Updates
2. Document Translation Update
3. Expired Referrals
4. User License Update
5. Update to Move-In Date for RRH Programs
6. CDQI: HIC & PIT
7. System Performance Measures
8. Housing Status and Exit Destination
9. New Looker Features

CoC / Coordinated
Assessment /
UPLIFT

Document Translation Update

Expired Referrals

Expired Referrals

If a client on has been on the queue has no activity in HMIS (program enrollments, service transactions, or “check-ins” on the referral) for 360 days, you will receive an email notification from Santa Clara County HMIS.

This is a reminder that the VI-SPDAT is a year old.

If you receive an email:

If you are in touch with the client and they are willing, do a new VI-SPDAT and refer again to the queue. We recommend re-doing the VI-SPDAT after a year because circumstances (and therefore the score) may have changed.

If you are not able to re-do the VI-SPDAT, but you believe the client is still homeless and in the area you can re-refer them to the queue by going to the assessments tab and clicking on the “eligibility” button next to the assessment score (then scroll to the bottom of the page and click refer to community queue).

User License Update

Update to Move-In Date for RRH Programs

Update to Move-In Date for RRH Programs

For Rapid Rehousing Programs, there will be a slight change in HMIS for Move-In Date to permanent housing:

- The “In Permanent Housing” check box will be removed from all screens
- “Move-In Date” will be visible all the time and will be soft required

Complete Residential Move-In Date when the client moves into a permanent housing unit.

Residential Move-In Date

When a client moves into housing, please remember to fill out the Move-In Date to show that the client is housed!

CDQI: HIC & PIT

CDQI Items from Last Month

Last month, we asked agencies to verify the following information on [THIS SPREADSHEET](#):

Thank you to everyone who reviewed and responded!

1. Housing Type (Site-Single, Site-Multiple, Tenant-Based)
2. If McKinney-Vento funded, specific funding source
3. Bed/Unit Counts broken out by Household Type (Note: for RRH programs, this equals number of clients/households enrolled and housed on 1/24)
4. Number of beds/units dedicated to Veterans, Chronic Homeless (CH), and Youth
5. Number of beds participating in HMIS
6. Seasonal/Overflow beds
7. PIT - number of clients in the program the night of 1/24

CDQI: Last Items

Bitfocus is doing last checks on the Housing Inventory Count (HIC) and Point In Time count (PIT) information. We may contact you for information about:

- Address and Zip Codes for your programs
- Data quality checks for Point In Time (PIT) shelter count
- Final specific questions for your agency

Preview for May

- HUD System Performance Measures Report



System Performance Measures

System Performance Measures

The HUD System Performance Measures report is due to HUD by 5/31

The report covers 10/1/15 to 9/30/2016 - we will also be able to make updates to last year's submission if needed (10/1/14 to 9/30/15)

Bitfocus will is in the process of running preliminary data and may reach out to your agency with questions / requests

System Performance Measures

1. Length of Time Persons Remain Homeless
2. Returns to Homelessness within 6 to 12 months
3. Number of Homeless Persons
4. Employment and Income Growth
5. Number of Persons who become Homeless for the First Time
6. *N/A*
7. Successful Placement in or Retention of Permanent Housing

Future Impact on Funding

- **According to the most recent HUD guidance:**
 - Every Continuum of Care (CoC) will be evaluated on its own progress
 - Data submitted in 2016 will be used to establish a baseline
 - Data submitted in future years will be used in funding decisions
 - How they will be used is not yet clear
- **CoC Funding is Used to Provide Housing & Services to homeless Persons in King County**
 - Through coordinated entry, CoC-funded housing opportunities are available to all homeless clients regardless of which agencies receive funds from HUD

An Opportunity to Improve Our Response to Homelessness

- **The HUD SPM help us learn:**
 - How long people remain homeless in our community
 - How often they return to homelessness
 - How many people become homeless for the first time....
 -or at least after long periods of time after being housed



Data Quality: Elements to Focus On

1. Program Type
2. Method for Tracking ES
3. Federal Partner Program & Components
- 4. Date of Birth**
- 5. Program entry date**
- 6. Program exit date**
- 7. Destination**
- 8. Length of time on Street, ES, or SH**
- 9. Residential Move-In Date**
- 10. Income & Sources**

King County & Bitfocus will
address program-focused data
elements

Agencies Can Help with
Client-focused Data Elements

Housing Status and Exit Destination

Housing Status at Exit and Destination

Captain Kirk


Profile Services History **Programs** Assessments Notes Files Location Referrals

PROGRAM: RRH PROGRAM 1

Enrollment History Assessments Notes Files Forms

Program Exit Screen → End

End Program for client Captain Kirk

Program Exit Date 

Housing Status at Exit

Destination

In Permanent Housing ☐

Disabling Conditions and Barriers

Disabling Condition

Physical Disability

Destination

End Program for client Captain Kirk

Program Exit Date
Housing Status at Exit
Destination
In Permanent Housing
Disabling Conditions and Barriers
Disabling Condition
Physical Disability
Developmental Disability
Chronic Health Condition
HIV - AIDS
Mental Health Problem
Substance Abuse Problem
Victim of Domestic Violence

✓ Select

Deceased

Emergency Shelter, including hotel or motel paid for with voucher

Foster care home or foster care group home

Hospital or other residential non-psychiatric medical facility

Hotel or motel paid for without emergency shelter voucher

Jail, prison or juvenile detention facility

Long-term care facility or nursing home

Moved from one HOPWA funded project to HOPWA PH

Moved from one HOPWA funded project to HOPWA TH

Owned by client, no ongoing housing subsidy

Owned by client, with ongoing housing subsidy

Permanent housing for formerly homeless persons

Place not meant for habitation

Psychiatric hospital or other psychiatric facility

Rental by client, no ongoing housing subsidy

Rental by client, with VASH housing subsidy

Rental by client, with GPD TIP housing subsidy

Rental by client, with other ongoing housing subsidy

Residential project or halfway house with no homeless criteria

Safe Haven

Staying or living with family, permanent tenure

Staying or living with family, temporary tenure

Staying or living with friends, permanent tenure

Staying or living with friends, temporary tenure

Substance abuse treatment facility or detox center

Transitional housing for homeless persons

Other

Housing Status at Exit

End Program for client Captain Kirk

Program Exit Date

Housing Status at Exit

Destination

In Permanent Housing

Disabling Conditions and Barriers

Disabling Condition

Select

✓ Category 1 - Homeless

Category 2 - At Imminent risk of losing housing

Category 3 - Homeless only under other federal statutes

Category 4 - Fleeing domestic violence

At-risk of homelessness

Stably housed

Client doesn't know

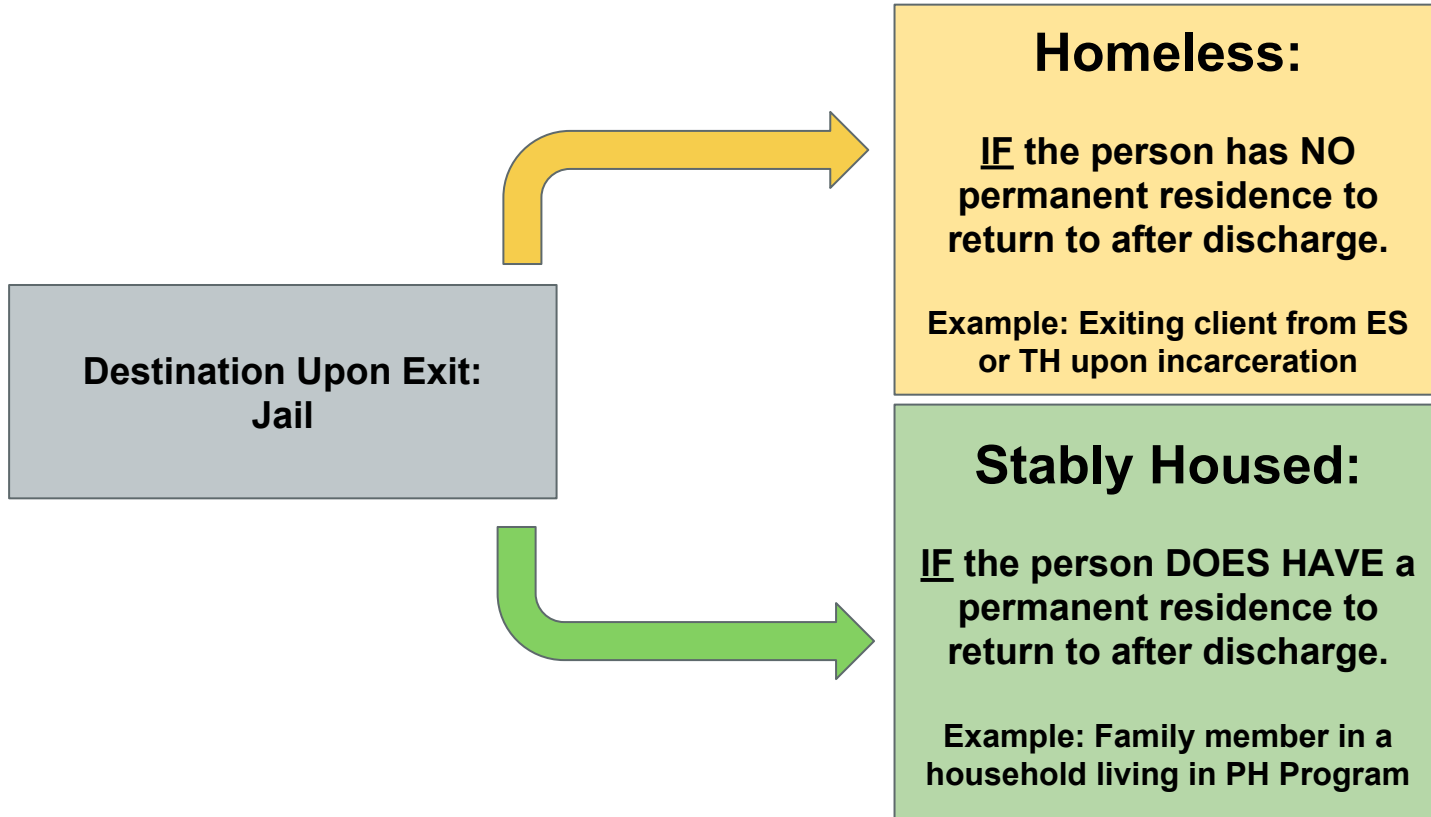
Client refused

Data not collected

What does each status mean?

- The housing status fields are defined by HUD
- HUD's [Homeless Definition Chart](#) is a handy reference guide
- Determining Status:
 - Status at entry = where the person is coming from
 - Status at exit = where the person is going to
- Similar analysis for both, just looking at different time periods

Example of Status and Destination



New Looker Features

Looker Updates in Reports Library

Analysis tab replaced with Explore and Data Analysis tabs

New features:

- Ability to save Looks
- Ability to access Looks saved by your agency and Bitfocus
- Ability to run Looks about services, program/services configuration, population over time

Available to users with Agency Manager access

Create New Looks in Explore Tab

Report Library

Explore

Data Analysis

EXPLORES

Explore

HMIS Performance	Program Enrollment Information (collected at program entry, status update/exit)
HMIS Population over Time	Demographic Information on a Over Time (e.g. number of clients active per day)
Services Model	Service Transactions Provided to Clients (includes standalone services)
Project Descriptor Model	Program and Services Configuration (e.g. funding source, bed/unit inventory)

Managed with Clarity Human Services

View Saved Looks in Data Analysis Tab

Report Library

Explore

Data Analysis

Built in Reports

Future Bitfocus developed Looks and Dashboards will be located here

0 report(s)

▼

Happy Valley Community-wide Reports

System Admins may shares Looks developed in Looker in this folder. Available to all users.

1 report(s)

root

Inactive Clients - Exit Required

Developer

Run

▲

Helping Hands Agency Reports

User Looks created in Clarity HS and saved are shared here. Accessible only to the agency creating.

0 report(s)

▼

Managed with Clarity Human Services