






HMIS Agency Administrators Meeting

June 2, 2016





CoC /
Coordinated Entry
Updates



Overview of HUD System Performance Measures (SPM)

PERFORMANCE
MEASURES

Plan for today

1. Ensure your programs are categorized correctly
2. Identify other key data elements that you'll want to work with your users to verify are accurate
 - a. This will be a deep dive into data quality, moving beyond missing values to assessing accuracy
3. Discuss a game plan for each agency to follow over the next few weeks



Check in:
Who has agency manager licenses?



Data Quality: Elements to Focus On

1. Program Type
2. Method for Tracking ES
3. Federal Partner Program & Components
4. Date of Birth
5. Program entry date
6. Program exit date
7. Destination
8. Length of time on Street, ES, or TH
9. Residential Move-In Date
10. Income & Sources

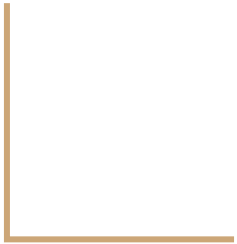
Program-focused data elements

Client-focused Data Elements

Making Sure Program Types are Correct

1. One of, if not the, most important thing we can do to prepare for our first HUD SPM report submission is ensure programs are categorized correctly.
2. Users with agency manager access role can view program set up in two ways:
 - a. Can be done program by program
 - b. Or using looker can see all at once

Demonstration



Explanation of Fields in Clarity

1. Program Category fields

- a. **Program Type** is the most general category
- b. **Program Applicability** is a bit more precise in its listing of types of PH options
 - i. For example, SRO
- c. In most cases, the Program Type and Program Applicability will be the same.

2. Method for tracking emergency shelter utilization

- a. Night by night
- b. Entry/Exit

3. In general, there should be no “Other” program types

Focus on PH Programs

1. In general, there will be two types of permanent housing programs
 - a. PSH
 - b. RRH
2. If you see a program with a different program type, please notify Bitfocus so that we can correct it

Game Plan

1. [Deadline: June 15th](#)

2. **Program Category**

- a. If you need to gather more information, please do so and notify Bitfocus so that we can update program category information

3. **Client Information**

- a. Recommendation: Use the program details report
 - i. Ask users to review the report to identify errors
 - ii. Ask users to correct errors