Reference Sheet:

Workflow documents, FAQs, and pdf forms, visit the Forms and Manuals page on our website

Training recording website includes a lot of relevant recordings:
Data Engagement Workshop recordings:
>>>>>Canned Reports training
>>>>>Looker Reports training

Report Categories

Favorite Reports	Reports that are run very often using the same parameters can now be saved as "favorites"
Data Quality Reports	Reports that help identify DQ issues with data
Admin. Reports	Typically used to monitor staff and program utilization
Service Based Reports	Reports that are based on services provided to a client
Program Based Reports	Reports that are based on Program Data
Housing	Reports based on housing information - your program must offer housing
HUD Reports	Reports used to assist in DQ checks during Federal Reporting
Community & Referral	Reports based on Assessment and/or Referral Data
Agency Specific	Reports that are specific to your Agency set-up - based on types of programs at your agency (in most cases these are custom)

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Resources

Contact Information	Type of Assistance
SCC-ADMIN@BITFOCUS.COM	Use this email to contact your sys. admin. team: Angie and Lesly
SCCSUPPORT@BITFOCUS.COM	Use this email to contact the Help Desk. They can assist with almost everything, and if they can't they will loop your sys. admin. team.
HELP.BITFOCUS.COM	Use this to get help on all things HMIS. Type in your question in the search bar and get articles and how to steps.
SCC.BITFOCUS.COM	Use this to get insight into all things SCC HMIS related. From New User Training, to Forms and Newsletters and so much more! If you have not already, you should bookmark this page.

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