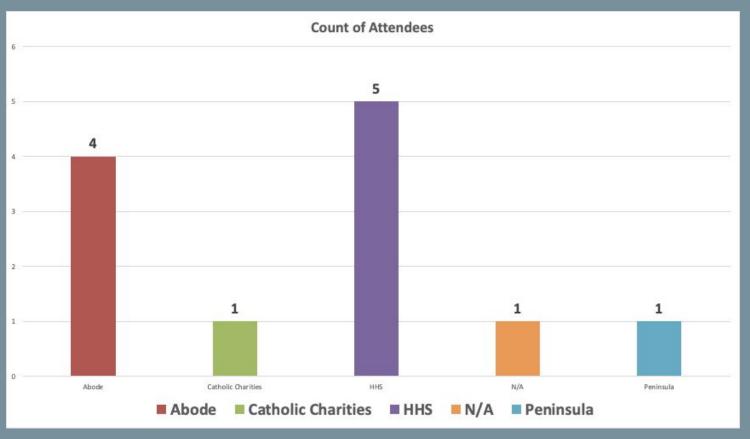
DATA LITERACY INSTITUTE WORKSHOP



Monday, May 13th, 2019

WELCOME INTRODUCTIONS

JUST BECAUSE WE CAN...



AGENDA

Pulling Reports

Using Excel to create Charts

Using PivotTables

Creating PivotCharts

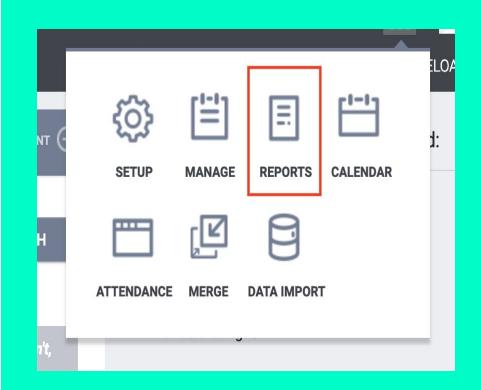


PULLING REPORTS

USING HMIS DATA

USEFUL TIP

Using canned reports to showcase your data

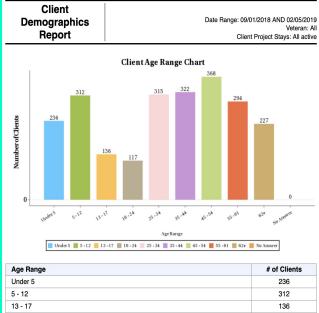


USING HMIS DATA

[OUTS-102] Performance Monitoring V3 Report	In Development O RUN 1 🖰 SCHEDULE
[OUTS-106] Client Demographics	⊕ RUN ☐ SCHEDULE MORE INFO ✓
[OUTS-205] Program Recidivism	● RUN ☑ SCHEDULE
[OUTS-720] Client Program Service	

USEFUL TIP

Some canned reports will give you ready made graphs displaying your data.



Age Hange	# of Clients
Under 5	236
5 - 12	312
13 - 17	136
18 - 24	117
25 - 34	315
35 - 44	322
45 - 54	368
55 - 61	294
62+	227
No Answer	0
Total:	2,327

USING HMIS DATA

USEFUL TIP

When running a report convert it to an EXCEL file so that you can manipulate the data

Web based report

Referral Statistics	Dates Between: Referral Direction:	02/01/2018 and 02/01/2019 inbound
Number of Agency referrals i	eceived	334
Pending Referrals		
Number of pending referr	als	26
Oldest pending referral in	days	273
Newest pending referral i	n days	21
Average pending referral	in days	104
Pending - In Process Refer	rals	
Number of pending referr	als	8
Oldest pending referral in	days	721
Newest pending referral i	n days	50
Average pending referral	312	
Completed Referrals		·
Number of referrals resulting in Program enrollment		129
Longest time to connect referral in days		182
Shortest time to connect referral in days		1
Average time to connect referral in days		49
Denied Referrals		<u>'</u>
Number of denied referra	İs	170
Longest time to deny a re	ferral in days	257
Shortest time to deny a re	ferral in days	0
Average time to deny a re	ferral in days	61
Breakdown Of Most Comm	on Denied Referral Reasons	
Lack of Eligibility (Specify	in Denied Message)	35
Client out of County		1
Client did not show up or	call	45
Client refused services	4	
Referral time expired		10
Client Housed - self-resol	ved	22
Other		35
Client could not be locate	d	11
Client currently incarcerate	ed	4
Client Housed - through a	nother program	2
Client currently in another	program	1

Referral	Dates Between:	02/01/2017 and 02/01/2018
Statistics	Referral Direction:	inbound
Number of Agency referrals received 278		
Pending Referrals		
Number of pending referrals		0
Oldest pending referral in days	3	0
Newest pending referral in day	rs .	0
Average pending referral in da	iys	0
Pending - In Process Referra	ls	
Number of pending referrals		0
Oldest pending referral in days	3	0
Newest pending referral in day	rs	0
Average pending referral in da	ys	0
Completed Referrals		
Number of referrals resulting in	Program enrollment	90
Longest time to connect referr	573	
Shortest time to connect refer	25	
Average time to connect refer	285	
Denied Referrals		
Number of denied referrals		188
Longest time to deny a referra	597	
Shortest time to deny a referra	l in days	0
Average time to deny a referra	l in days	240
Breakdown Of Most Common	Denied Referral Reasons	
Lack of Eligibility (Specify in De	enied Message)	37
Client out of County		1
Needs could not be met by pro	ogram	1
Client did not show up or call	61	
Client refused services	5	
Referral time expired	6	
Client Housed - self-resolved		19
Other		39
Client could not be located	_	16
Client currently incarcerated	4	3

Excel report



If you pulled a report as an excel file double click on the report-this will open up the file in Excel.

USEFUL TIP

Within the worksheet make a duplicate file-one that you can "play" with this way you can preserve the original.

Referral Statistics	Dates Between: Referral Direction:	02/01/2017 and 02/01/2018 inbound	Original re Second repor	
Number of Agency referrals receive	ed	278	additional	fields
Pending Referrals			added in ar	other
Number of pending referrals		0	columr	
Oldest pending referral in days		0	Cotuiii	
Newest pending referral in days		0		
Average pending referral in days		0		
Pending - In Process Referrals				4
Number of pending referrals			2018-2019	2017-2018
Oldest pending referral in days		Number of Agency referrals received	334	27
Newest pending referral in days		Pending Referrals		
Average pending referral in days		Number of pending referrals	26	
Completed Referrals		Oldest pending referral in days	273	
Number of referrals resulting in Pro	amm annilment	Newest pending referral in days	21	
		Average pending referral in days Pending - In Process Referrals	104	
Longest time to connect referral in days		Number of pending referrals	8	
Shortest time to connect referral in		Oldest pending referral in days	721	
Average time to connect referral in days		Newest pending referral in days	50	
Denied Referrals		Average pending referral in days	312	
Number of denied referrals		Completed Referrals		
Longest time to deny a referral in o	days	Number of referrals resulting in Program enrollment	129	9
Shortest time to deny a referral in	days	Longest time to connect referral in days	182	57
Average time to deny a referral in	days	Shortest time to connect referral in days	1	2
Breakdown Of Most Common De	nied Referral Reasons	Average time to connect referral in days	49	28
Lack of Eligibility (Specify in Denier	d Message)	Denied Referrals		
Client out of County		Number of denied referrals	170	18
Needs could not be met by progra	m	Longest time to deny a referral in days Shortest time to deny a referral in days	257 0	59
Client did not show up or call		Average time to deny a referral in days	61	24
Client refused services		Breakdown Of Most Common Denied Referral Reasons		24
Referral time expired		Lack of Eligibility (Specify in Denied Message)	35	3
Client Housed - self-resolved		Client out of County	1	
Other		Client did not show up or call	45	6
		Client refused services	4	
Client could not be located		Referral time expired	10	
Client currently incarcerated		Client Housed - self-resolved	22	1
		Other	35	3
		Client could not be located	11	1
		Client currently incarcerated	4 2	
		Client Housed - through another program	2	

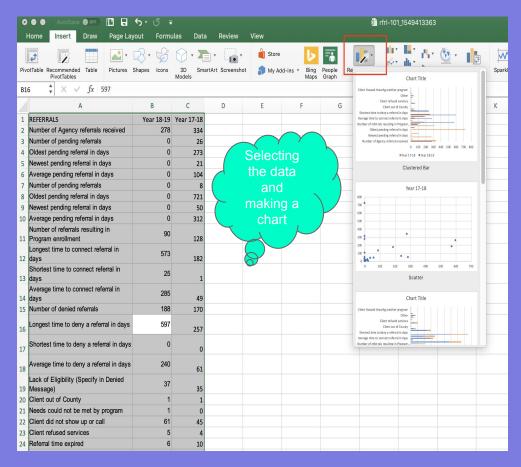
If you want to compare the same data across time, you can do this in Excel.

HOW?

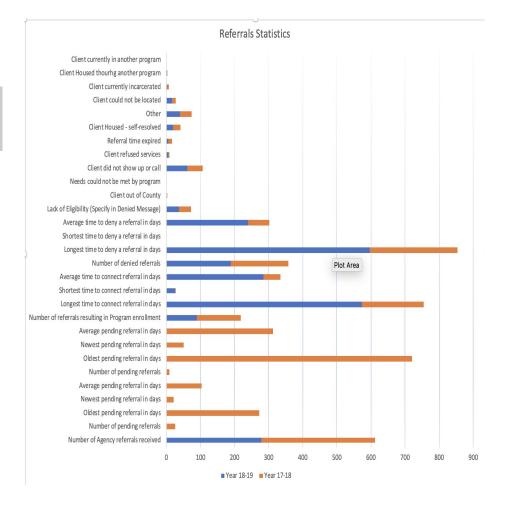
Run the reports of the data you want to compare. Remember to export to Excel.

Choose which file you want to work with and copy the data values to the working excel file.

REFERRALS	Year 18-19	Year 17-18	
Number of Agency referrals received	278	334	
Number of pending referrals	0	26	
Oldest pending referral in days	0	273	
Newest pending referral in days	0	21	
Average pending referral in days	0	104	
Number of pending referrals	0		
Oldest pending referral in days	0		
Newest pending referral in days	0	Clea	ned
Average pending referral in days	9	ີ an	id
Number of referrals resulting in Program enrollment	90	comb	
Longest time to connect referral in days	573	da	la J
Shortest time to connect referral in days	25	1	
Average time to connect referral in days	285	49	
Number of denied referrals	188	170	
Longest time to deny a referral in days	597	257	
Shortest time to deny a referral in days	0	0	
Average time to deny a referral in days	240	61	
Lack of Eligibility (Specify in Denied Message)	37	35	
Client out of County	1	1	
Needs could not be met by program	1	0	
Client did not show up or call	61	45	
Client refused services	5	4	
Referral time expired	6	10	
Client Housed - self-resolved	19	22	
Other	39	35	
Client could not be located	16	11	
Client currently incarcerated	3	4	
Client Housed thourng another program	2	0	
Client currently in another program	1	0	



Referral					
Statistics	Dates Between:	02/01/2017	ind 02/01/2018	E.,	
	Referral Direction:		inbound	En	om
lumber of Agency referrals re-	eived		278		
ending Referrals				dat	a to
lumber of pending referrals			0		
Ndest pending referral in days			0		ch
ewest pending referral in day	S		0		Oil
verage pending referral in da	ys	,	0		
ending - In Process Referra	İs				
lumber of pending referrals				2018-2019	2017-2018
Idest pending referral in days		Number of Agency referrals received		334	
ewest pending referral in day		Pending Referrals			
verage pending referral in da		Number of pending referrals		26	
Completed Referrals	,,	Oldest pending referral in days		273	
	D	Newest pending referral in days		21	
lumber of referrals resulting in ongest time to connect referr	·	Average pending referral in days		104	
		Number of pending referrals	Pending - In Process Referrals		
Shortest time to connect referral in days		Object pending referral in days		8 721	
verage ume to connect reternal in days Mawest nending referral in days		50			
Denied Referrals		Average pending referral in days		312	
Number of denied referrals		Completed Referrals			
Longest time to deny a referral in days Number of referrals resulting in Program enrollment		ollment	129		
hortest time to deny a referra	l in days	Longest time to connect referral in days		182	
werage time to deny a referra	I in days	Shortest time to connect referral in days		1	
reakdown Of Most Common	Denied Referral Reasons	Average time to connect referral in days		49	
ack of Eligibility (Specify in De	nied Message)	Denied Referrals			
Sient out of County		Number of denied referrals		170	
leeds could not be met by pro	gram	Longest time to deny a referral in days		257 0	
lient did not show up or call	•	Shortest time to deny a referral in days Average time to deny a referral in days		61	
lient refused services		Breakdown Of Most Common Denied Refe	rral Passans	01	
Referral time expired		Lack of Eligibility (Specify in Denied Messag		35	
Zient Housed - self-resolved		Client out of County	•)	1	
		Client did not show up or call		45	
ther		Client refused services		4	
Client could not be located Referral time expired			10		
lient currently incarcerated		Client Housed - self-resolved		22	
		Other		35	
		Client could not be located		11	
		Client currently incarcerated		4	
		Client Housed - through another program		2	



PIVOT TABLES & PIVOT CHARTS

USING PIVOT TABLES

- A pivot table is a special type of summary table that's unique to Excel
- Pivot tables are great for summarizing values in a table because they do their magic without making you create formulas to perform the calculations
- Pivot tables also let you play around with the arrangement of the summarized data
- → You can change the arrangement of the summarized data on the fly simply by rotating row and column headings-that's what gives the pivot table its name

USING PIVOT TABLES

USEFUL TIPS

You can build a pivot table in about one minute

Use a pivot table to count things

Use a pivot table to build a list of unique values

Group numeric data into ranges

Rename fields for better readability

- 4	Α	В	С
1			-
1	Country	(AII)	
2			
3	Row Labels 💌	Sum of Amount	
4	Apple	191257	
5	Banana	340295	
6	Beans	57281	
7	Broccoli	142439	
8	Carrots	136945	
9	Mango	57079	
10	Orange	104438	
11	Grand Total	1029734	
12			

USING PIVOT TABLES-DROP ZONES DEFINED

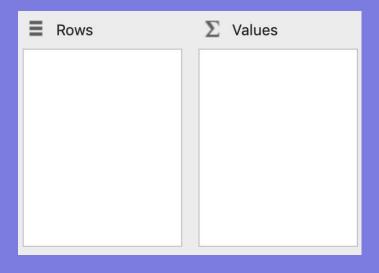
Report Filter: This area contains the fields that enable you to page through the data summaries shown in the actual pivot table by filtering out sets of data - they act as the filters for the report. So, for example, if you designate the Year Field from a table as a Report Filter, you can display data summaries in the pivot table for individual years or for all years represented in the table.



area contains the fields that determine the arrangement of data shown in the columns of the pivot table.

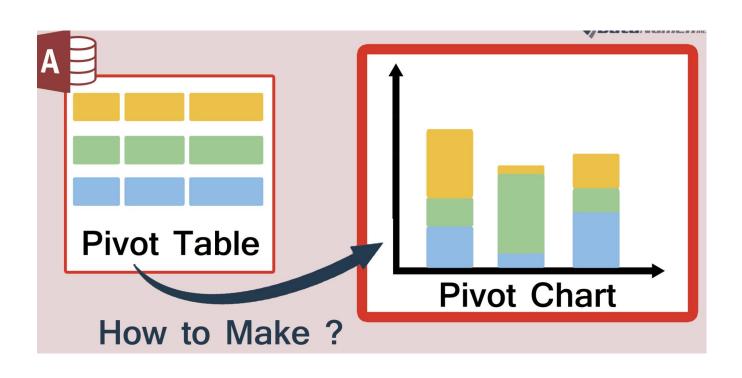
USING PIVOT TABLES-DROP ZONES DEFINED

Row Labels: This area contains the fields that determine the arrangement of data shown in the rows of the pivot table



Values: This area contains the fields that determine which data are presented in the cells of the pivot table - they are the values that are summarized in its last column (totaled by default)

USING PIVOT TABLES-PIVOT CHARTS



USING PIVOT TABLES-PIVOT CHARTS

- → A pivot chart is especially useful when dealing with tremendous amounts of data
- → A pivot chart is the visual representation of a pivot table in Excel
- → Pivot charts and pivot tables are connected with each other

HOW TO GUIDES FOR EXCEL AND PIVOT TABLES

HOW TO MAKE A
CHART OR GRAPH IN

EXCEL

HOW TO QUICKLY

CREATE A PIVOT

TABLE



NEXT STEPS: CREATING A CHART/GRAPH USING HMIS REPORTS

- → Log into HMIS
- → Pull a canned report [OUTS-107] Households Served Report
- → Export the report in an Excel format
 - Remember to make a copy
- → Begin creating a chart from the data you have exported
 - Have fun with this and do not worry if it doesn't look perfect
 - This is when you want to mess up
 - Practice makes perfect

NEXT STEPS: CREATING A PIVOT TABLE AND PIVOT CHART

- → Pull up the excel spreadsheet you received
- Decide what data you would like to explore
- Create the Pivot table
- → Explore what happens when you rearrange the Drop Zones
 - Have fun with this and do not worry if it doesn't look perfect
 - This is when you want to mess up
 - Practice makes perfect

QUESTIONS, COMMENTS AND/OR CONCERNS?





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