## How to test out MyConnectSV from a client's perspective

Interested in checking out how MyConnectSV looks and works from a client's perspective? You can use the SCC Training site sandbox (<u>scc-train.clarityhs.com</u>) to create a fake client profile, send yourself an invitation, and test it out!

- 1. Get access to scc-train.clarityhs.com if you don't already have an account
  - For more info, follow the instructions on this page: https://scc.bitfocus.com/end-user-hmis-training
- 2. Log into the SCC Training site sandbox at scc-train.clarityhs.com
- 3. Create a new fake client profile
  - <u>Please remember you should never enter any actual client or provider level data into</u> <u>this instance!</u>
  - You can e-sign the ROI to finish creating your new fake client profile.
- 4. After creating your new fake client profile, click "Send Invite" under the profile picture placeholder to send your invitation.
- 5. Choose an email address to send the invite to. You have a few options:
  - You can use your regular email address
  - You can create a new free email address (such as Gmail)
  - You can use a free temporary email address generator (such as <u>https://temp-mail.org/</u>)—note this email address will only be available for a temporary period, so you'll need to send a new invitation to a different email address if you want to access your fake client's MyConnectSV account in the future!



- 6. Check your email to follow the steps to complete creating your test MyConnectSV account.
  - Check out this training video for more instructions on how to create your account!
  - After creating your account, log in and verify with your multi-factor authentication code.
- 7. In Clarity, send requests and messages to your new test MyConnectSV account through your fake client profile.
- 8. In your test MyConnectSV account, respond to the requests and messages!