San Francisco ONE System
Agency Lead Meeting

July 28, 2021

Bitfocus

TODAY'S AGENDA

- **Welcome**
- **Follow-up**
- **Feature Updates**
- **Report Review**
- **New Trainings Available**
- **Announcements**

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Welcome

If you have a favorite summer tradition, what is it and why?

Please share name, pronouns, and agency when responding and please type in your name and agency for attendance.

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Follow-up

Follow-Up: Universal Housing Application

Currently on hold!

We are awaiting a training from HSH, we will disseminate when available.

Feature Updates
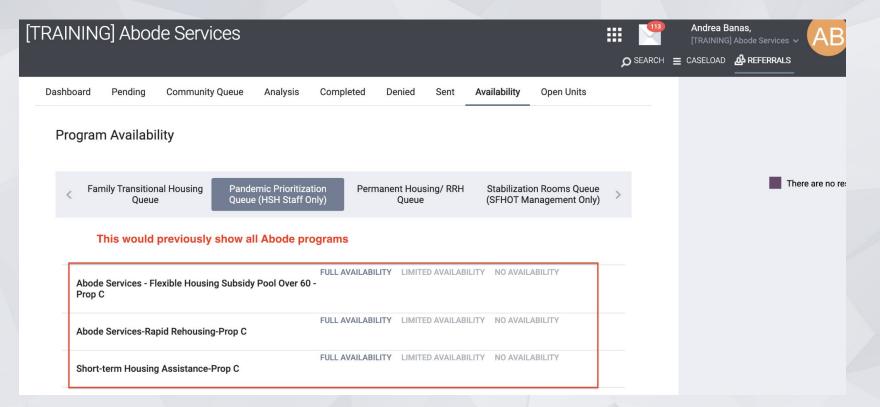
Multiple Community Queues

Effective 8/02, you will see some changes in the Program Availability tab.

Previously, you would see all programs on each queue.

Starting 8/02, you will see only programs under the community queue that the program is connected to.

Multiple Community Queues

Multiple Community Queues

Report Review - [GNRL-400] Program Linked Service Review

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Report Review - [GNRL-400] Program Linked Service Review

This report provides a list of all services provided during the reporting period and linked to selected programs.

Program Linked Service Review				[TRAINING] San Francisco Adult Coordinated Entry Agency (ACE)
				Date Range: 10/01/2020 thru 07/23/2021

Program	Client	Unique ID	Client Service	Delivery Type	Service Start Date	Service End Date	Expense Amount	Expense Date
Access Partner- SFHOT	Austin, Ariane	0C352F759	Problem Solving Conversation: Problem Solving Conversation	Single Event	05/13/2021	05/13/2021		
Access Partner- SFHOT	Banks, Andrea	08221FE11	Problem Solving Conversation: Problem Solving Conversation	Single Event	05/13/2021	05/13/2021		
Access Partner- SFHOT	Blow, Joe	8570C642C	Problem Solving Conversation: Problem Solving Conversation	Single Event	02/25/2021	02/25/2021		
Access Partner- SFHOT	Bush, Rose	74E0A28D6	Problem Solving Conversation: Problem Solving Conversation	Single Event	02/26/2021	02/26/2021		
Access Partner- SFHOT	Chavarin-Cerda, Zuri	0321432FC	Problem Solving Conversation: Problem Solving Conversation	Single Event	05/13/2021	05/13/2021		
Access Partner- SFHOT	Cheen, Awex	A109F3B10	Problem Solving Conversation: Problem Solving Conversation	Single Event	04/05/2021	04/05/2021		
Access Partner- SFHOT	Crosby, Bill	7E6CACB97	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/03/2021	03/03/2021		
Access Partner- SFHOT	Dog, Hot	6997CF022	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/11/2021	03/11/2021		
Access Partner- SFHOT	Dog, Hot	6997CF022	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/11/2021	03/11/2021		
Access Partner- SFHOT	Easton, Shenna	2526570F6	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/29/2021	03/29/2021		
Access Partner- SFHOT	H, Sa	CFB669255	Problem Solving Conversation: Problem Solving Conversation	Single Event	07/15/2021	07/15/2021		
Access Partner- SFHOT	Holiday, Billie	1287E4BA5	Problem Solving Conversation: Problem Solving Conversation	Single Event	02/23/2021	02/23/2021		
Access Partner- SFHOT	Hutz, Lionel	29DB617B2	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/18/2021	03/18/2021		
Access Partner- SFHOT	Jackson, Joe	99063DFFF	Problem Solving Conversation: Problem Solving Conversation	Single Event	02/22/2021	02/22/2021		
Access Partner- SFHOT	Jameson, James	8237A0796	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/11/2021	03/11/2021		
Access Partner- SFHOT	Johnson, Earvin	835B05497	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/03/2021	03/03/2021		
Access Partner- SFHOT	Johnson, Tree Top	010D4A68D	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/03/2021	03/03/2021		
Access Partner- SFHOT	Johnson, Tree Top	010D4A68D	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/04/2021	03/04/2021		
Access Partner- SFHOT	Jones, Tom	B2004F2F0	Problem Solving Conversation: Problem Solving Conversation	Single Event	02/23/2021	02/23/2021		
Access Partner- SFHOT	Kirk, Captain	9E0A7C8F3	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/18/2021	03/18/2021		
Access Partner- SFHOT	Man, Super	11D6807B8	Problem Solving Conversation: Problem Solving Conversation	Single Event	04/05/2021	04/05/2021		
Access Partner- SFHOT	McGee, Jeezer	5390EDDCC	Problem Solving Conversation: Problem Solving Conversation	Single Event	03/01/2021	03/01/2021		

Report Review - [GNRL-400] Program Linked Service Review

All users may run this report.

[GNRL-400] is found in the Program Based section of the Report Library.

The table is sorted by:

- Program Name
- Client
- Service Start Date

Report Review - [GNRL-400] Program Linked Service Review

ECS: SOMA Access Point	Sings, Jodeci	2B8581FEE	Problem Solving Financial Assistance: Move-in assistance for housing outside the San Francisco HRS, including deposits and first and last month's rent	Single Event	07/13/2021	07/13/2021	$1,500.00	07/14/2021
ECS: SOMA Access Point	Sings, Jodeci	2B8581FEE	Problem Solving Financial Assistance: Rental Assistance after Move-in	Single Event	07/13/2021	07/13/2021	$2,800.00	07/14/2021
ECS: SOMA Access Point	Test, Tom	D394E3AD7	Document Ready: All Required Documents Posted for Housing Referral	Long Term	01/06/2021	01/06/2021		
ECS: SOMA Access Point	Test, Tom	D394E3AD7	Background Check Complete: Background Check Complete	Single Event	01/06/2021	01/06/2021		
ECS: SOMA Access Point	Test, Tom	D394E3AD7	Problem Solving Conversation: Problem Solving Conversation	Single Event	01/06/2021	01/06/2021		
ECS: SOMA Access Point	Test, Tom	D394E3AD7	Problem Solving Conversation: Problem Solving Conversation	Single Event	02/08/2021	02/08/2021		
ECS: 440 Turk Access Point	Beetlejuice, Jillian	3CD94B5F3	Unsuccessful Housing Referral: No Show to housing appointment	Long Term	05/13/2021	05/13/2021		
ECS: 440 Turk Access Point	Crayon, Blue	8704EB898	Problem Solving Financial Assistance: Past due rent to a landlord or leaseholder if it will allow the participant to move back into the unit or to rent a new unit	Single Event	03/23/2021	03/23/2021	$500.00	12/02/2020
ECS: 440 Turk Access Point	Seinfeld, Jerry	237B62F5C	Unsuccessful Housing Referral: Prefer a Different Building	Long Term	04/20/2021	04/30/2021		
ECS: 440 Turk Access Point	Seinfeld, Jerry	237B62F5C	Unsuccessful Housing Referral: Prefer a Different Neighborhood	Long Term	04/28/2021	04/30/2021		
ECS: 440 Turk Access Point	Smith, Janet	917EBCAF7	Problem Solving Conversation: Problem Solving Conversation	Single Event	10/19/2020	10/19/2020		
ECS: 440 Turk Access Point	Smith, Janet	917EBCAF7	Problem Solving Financial Assistance: Housing application fees and credit checks	Single Event	10/19/2020	10/19/2020	$50.00	10/19/2020
ECS: 440 Turk Access Point	Smith, Janet	917EBCAF7	Problem Solving Mediation Services: Mediation	Single Event	10/19/2020	10/19/2020		
ECS: 440 Turk Access Point	Smith, Janet	917EBCAF7	Problem Solving Referral to another Problem Solving Resource: Referred to Homeward Bound	Single Event	10/19/2020	10/19/2020		
ECS: 440 Turk Access Point	Test Sr 4, Housing	D3AB349FA	Unsuccessful Housing Referral: Prefer a Different Neighborhood	Long Term	02/17/2021	02/17/2021		
ECS: 440 Turk Access Point	Test Sr 4, Housing	D3AB349FA	Unsuccessful Housing Referral: Other Refusal Reason	Long Term	02/23/2021	02/23/2021		
ECS: 440 Turk Access Point	Test Sr 4, Housing	D3AB349FA	Unsuccessful Housing Referral: Prefer a Different Neighborhood	Long Term	02/23/2021	02/23/2021		

Report Review - [GNRL-400] Program Linked Service Review

If using for Daily/Multiple Attendance, this report itemized daily attendance, by client, during the reporting period.

New Trailings

New Trainings

APR Training on ONE SF support site - https://www.bitfocus.com/apr-resources

Navigation Center training resources are available at https://onesf.bitfocus.com/navigation-centers

Announcements

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Announcements

General User Office Hour - Second to last Tuesday of each month

Helpful Resources

ONESF Help Center Website
onesf.bitfocus.com

Bitfocus Helpdesk

onesf@bitfocus.com

415.429.4211

Thank You From Your SF Team!

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