ONE System User Training Requirement Matrix

The following combinations of trainings need to be completed prior to requesting your ONE System User account. Recorded trainings are available on onesf.bitfocus.com. Contact onesf@bitfocus.com for support.

	Clarity General Training	SF DPH Privacy Training	Homelessness Prevention Training	Housing Standardization Training	Problem Solving Training	Adult Coordinated Entry Training	Family Coordinated Entry Training	Youth Coordinated Entry Training	Rapid Rehousing Training	Rapid Enrollment Coordinated Entry Training	Access Partner Training	Family Shelter Training	Navigation Center Training [Denial of Service and Case Management training may be required]	Stabilization Room Training	Flex Pool Training
Outreach	X	X				X									
Shelter	X	X													
Adult Coordinated Entry	X	X				X									
Family Coordinated Entry	X	X					X								
Youth Coordinated Entry	X	X						X							
Problem Solving	X	X			X										
Homelessness Prevention	X	X	X												
Rapid Rehousing	X	X							X						
Permanent Supportive Housing - Providers	X	X		X											
Permanent Supportive Housing - Property Managers	X	X		X											
Care Coordinators	X	X									X				
Navigation Centers	X	X											X		
Access Partners	X	X									X				
Coordinated Entry Access Partner	X	X				X									
SFHOT	X	X												X	

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Stabilization Room															
Family Shelter	X	X										X			
Prop C Flex Pool and RRH Case Management	X	X													X