

# San Francisco ONE System

## Agency Lead Meeting

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September 27, 2021



# TODAY'S AGENDA

- **Welcome**
- **HUD Data Standards**
- **ONE Changes & Agency Communication**
- **Feedback**
- **Training Updates**
- **SOGI Update**
- **Announcements**
- **Resources**

# Welcome

What's your go-to calming practice?

Please share name, pronouns, and agency when responding.

# HUD Data Standards

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# HUD Data Standards

Updates to HUD Data Standards will be live on October 1, 2021.

Changes were made to the following elements that directly impact user data entry:

- Gender
- Income & Sources and Non-Cash Benefits (4.03)
- Updated Language throughout the ONE System and ONE Reports
- HUD-CoC Funded Only Required Elements - Well-Being (C1), Moving On Assistance Provided (C2), General Health Status (R7) and Youth Education Status (C3)
- Veteran Related Updates
- HOPWA Funded Projects (Projects funded to provide services to those with HIV/AIDS)
- Coordinated Entry

# HUD Data Standards - Gender

The Gender field (3.06) is being replaced with a multi-select picklist field (similar to the Race field). This update complies with HUD's definition of a client's self-identification.

Detailed Description: The multi-select picklist will contain the following options:

- Female
- Male
- A gender other than singularly female or male (e.g., non-binary, gender-fluid, agender, culturally specific gender)
- Transgender
- Client Doesn't Know
- Client Refused
- Data Not Collected

Pregnancy Status (R10) has also now been updated to remove the limitation of only collecting this item solely on "female" clients for RHY (Runaway Homeless Youth) funded Projects.

# HUD Data Standards - Income & Sources and Non-Cash Benefits (4.03)

Clients who age into adulthood (18 years old) while enrolled into any project type are now required to provide responses to Income and Sources and Non-Cash Benefits on the enrollment screen. ONE will alert users when an update is due.

# HUD Data Standards - Updated Language throughout the ONE System and ONE Reports

Updated language to fields and/or picklist items to Race, Ethnicity and Disability.

- **Race (3.04)** Picklist updated American Indian Alaska Native to include Indigenous, Asian is updated to Asian American and Black or African American to include African
- **Ethnicity (3.05)** Suffixes are added to picklist items "Hispanic/Latin (a)(o)(x)"
- **Disability (4.09 and 4.10)** "Mental Health Problem" updated to "Mental Health Disorder" and "Substance Abuse" updated to "Substance Disorder" subsequent answer choices "alcohol abuse" "drug abuse" changed to "alcohol use disorder" and "drug use disorder".



# HUD Data Standards - HUD-CoC Funded Only

## Required Elements

HUD is introducing three new data elements to the HUD-CoC Only Required Elements. C1, C2 and R7 data elements apply to the Permanent Supportive Housing project type with HUD-CoC funding and C3 apply to YHDP funded projects.

- **Well-Being (C1)** - Five additional questions related to client's perceptions of their own well-being collected for Head of Household only on the enrollment, status and exit screens.
- **Moving On Assistance (C2)** - Data collected as a service for Heads of Households for PSH programs as identified by the COC. These capture services related to clients receiving Moving on assistance which assists households in moving from a PSH project to another housing situation with less service connections.
- **General Health Status (R7)** - Required to now collect General Health Status (R7) at enrollment and exit for Heads of Households and adults.
- **Youth Education Status (C3)** - Collected in YHDP programs (TH, PSH, Services Only, Other, RRH) Project start and exit date. Three additional questions related to current education enrollment and pursuits.

# HUD Data Standards - Veteran Related Updates

## **SSVF (Supportive Services for Veteran Families)**

- Updated Financial Assistance Service Picklist - Updating "General Housing Assistance-Emergency Supplies" and "General housing stability assistance" to one picklist item: "General Housing Stability Assistance" and adding "Food Assistance" as an additional picklist item.
- Significant Changes to V7 Homeless Prevention Targeting Criteria - addition of new fields, updates to existing fields and retirement of some fields. To view the new complete assessment, you can [reference this article](#). Collected at project start for Heads of households for those enrolled into a SSVF funded Homeless Prevention Project.
- HIV/AIDS (4.08) - No longer required for any SSVF-funded project types.

## **VASH**

- Required to now collect General Health Status (R7) at enrollment and exit for the following project types, Emergency Shelter, Transitional Housing, PH- Permanent Supportive Housing, Rapid-Rehousing for all adults at project entry and exit.

# HUD Data Standards - HOPWA Funded Projects (

New fields collected for Heads of Households with HIV/AIDS at project start, update and project exit

- "Has the participant been prescribed anti-retroviral drugs?" (W6)
- "Receiving Ryan White funded medical or dental assistance" (W3)
- Follow up if selecting "No" requesting picklist selection for "Reason"
- T-Cell and Viral Load (W4)

# HUD Data Standards - Coordinated Entry

New Referral Events (i.e. Coordinated Entry Services) to be added to the Coordinated Entry Event data element. These will be additional service items that can be selected when the service is provided.

- Referral to emergency assistance/flex fund/furniture assistance
- Referral to a Housing Stability Voucher
- Referral to Emergency Housing Voucher (EHV) - (No data entry needed, captured automatically in the system when a CE referral is made - either from the community queue or eligibility determination screen to an EHV funded project)

# HUD Data Standards

Bitfocus is hosting a training to review these changes on

Wednesday, September 29, 2021, 10-11 AM

<https://bitfocus.zoom.us/j/97657291767>

# **ONE Changes & Agency Communication**

# ONE Changes & Agency Communication

How do you communicate announcements and changes to the ONE System to users within your agency?

# Feedback

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# Feedback

Feedback can be provided via email ([onesf@bitfocus.com](mailto:onesf@bitfocus.com)) or through the help desk widget (in the support site or within ONE).

# Training Updates



# Training Updates

Updated Housing Standardization training can be found at <https://onesf.bitfocus.com/housing>.

# SOGI Update



# SOGI Update

Updates to profile pronoun field:

- She/her
- He/him
- They/them (CHANGE from current “They/ze”)
- Not listed, please specify (ADDITION – there will be a textbox where people with more uncommon pronouns like ze can specify their preference)
- Client doesn’t know
- Client refused
- Data not collected

What is the appropriate pronoun to use when addressing then client?

Select

Select

She/her

He/him

They/them

Not listed

Client doesn't know

Client refused

Data not collected

# Announcements



# Helpful Resources

**ONESF Help Center Website**

**<https://onesf.bitfocus.com>**

**Bitfocus Helpdesk**

**[onesf@bitfocus.com](mailto:onesf@bitfocus.com)**

**415.429.4211**

# Thank You From Your SF Team!



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