

Building a Unified Care Plan

Comprehensive Guidance for CoC Leaders

Providers on the same page, clients consistently receiving trauma-informed care, resources allocated efficiently, and more of your unhoused neighbors on the path to permanent housing — that's unified care.

This Bitfocus Blueprint will help you get there.



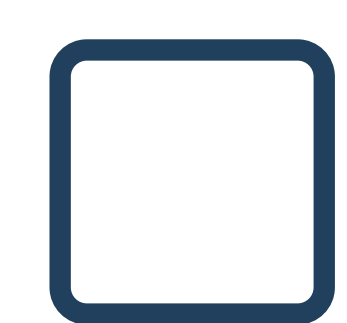
The Unified Care Checklist

Unified care plans build trust: between agencies, between providers, and most importantly, between clients and your homelessness response system. You'll know you're nailing it if you can check the following boxes:



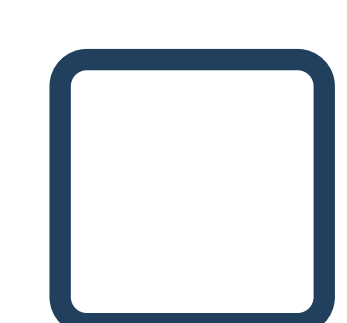
Thoughtful Data Sharing

Our systems (e.g. HMIS and EHR) are integrated, securely sharing data so providers have the client info they need.



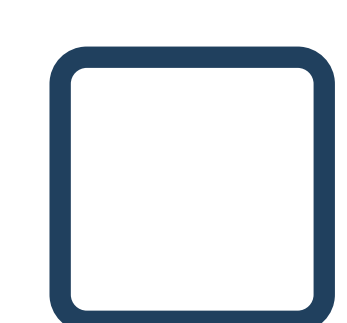
A+ Data Quality

Our HMIS is the single source of truth for our CoC, and it's as complete, up-to-date, and impactful as possible.



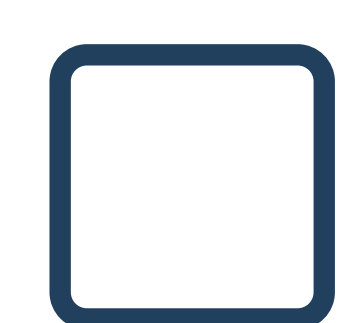
Trauma-Informed Care

Clients in our CoC have a solid support system in place. They aren't ping-ponged to dozens of providers, repeating their stories and resurfacing painful memories each time.



Whole-Person Thriving

Housing is our #1 priority, but we also connect clients with the services and social support that nurture all aspects of well-being.



Continued Check-Ins

Our clients don't drop off the grid once they're housed. As our resources allow, we reach out to make sure they're still on a good path.



Three Steps Forward, One Back

When our clients hit bumps in the road, we help them maintain their momentum instead of falling back to square one.

The Path to Unified Care

At Bitfocus, we believe your HMIS can be at the heart of providing unified care. Here's how you can make it happen.

The Goal

Establish careful data-sharing agreements with as many information sources as possible to keep your HMIS data insight-rich.

The HMIS Feature

APIs for Data Integration
[View Our Capabilities](#) ➤

Getting Systems Talking

The Goal

Paint a clear picture of a client's story and needs and always know where to find them.

The HMIS Feature

Outreach, Geospatial Analytics, Assessment
[View Our Capabilities](#) ➤

Enhance Client Intake

The Goal

Stay in step with your clients as they advance toward housing and connect folks with the right programs and services.

The HMIS Feature

Coordinated Entry and Referral
[View Our Capabilities](#)

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Facilitate Client Progress

Understand and Demonstrate Impact

4

The Goal

Learn what's working, improve what isn't, and showcase the success of your interventions to secure future funding with ease.

The HMIS Feature

Reporting and Analytics
[View Our Capabilities](#)

The Goal

From local governments to system admins to case workers, ensure that everybody can make decisions with confidence.

The HMIS Feature

Your Entire HMIS!
[View Our Capabilities](#)

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Empower All Decision-Makers



Clarity Tip

It's easy to get overwhelmed when tackling nuanced issues with complex solutions. Our advice? **Set one or two meaningful goals, and do them consistently.**

With perseverance, the rest will begin to fall into place.



Clarity
Human Services

The Outcomes of Unified Care

If you're making the most of your HMIS as you deliver truly unified care, your CoC will experience:

- ✓ **Greater efficiency in service coordination and provision**
- ✓ **Faster connections to housing for folks in need**
- ✓ **More holistic care for clients**
- ✓ **Less duplication of services or assessments**
- ✓ **A rise in trauma-informed care for your community**

Want a Thought Partner?

Our team at Bitfocus is always available, and nothing energizes us like dreaming big with our partners in ending homelessness. [Get in touch](#), and we'll help brainstorm how your community can achieve unified care with a best-in-class HMIS like Clarity Human Services.

